



Hillsdale Station Temporary Closure

Frequently Asked Questions

Coronavirus (COVID-19) Advisory: While this announcement describes planned service adjustments, be advised that future rail operations and/or capital projects may continue to be impacted by COVID-19. For the latest Caltrain schedule updates, please visit www.caltrain.com or call Caltrain Customer Service at 1.800.660.4287. For the latest SamTrans schedule updates, please visit www.samtrans.com or call SamTrans Customer Service at 1.800.660.4287.

Starting May 16, 2020, Caltrain's Hillsdale Station in San Mateo will temporarily close for up to six months as part of the [25th Ave Grade Separation Project](#). During the closure, trains that currently stop at the Hillsdale Station will now serve the [Belmont Station](#) instead. A new weekday and weekend timetable, effective May 16, will be made available online as soon as possible, pending service updates related to COVID-19.

Upon completion of construction, the Hillsdale Station will be relocated about one block north of its current location, between 28th and 31st Avenues. The new station will have an elevated center-boarding platform allowing for safer, more convenient pedestrian access. For more information on the temporary closure, please visit www.caltrain.com/HillsdaleTempClosure.

When does the temporary closure start and for how long?

The Hillsdale Station will temporarily close on **Saturday, May 16, 2020**. The closure will last up to six months.

What happens to Hillsdale Station Service?

During the closure, trains that currently serve Hillsdale Station will now stop at Belmont Station instead.

When will the new train timetable be available?

A new weekday and weekend timetable, effective May 16, will be made available as soon as possible, pending service updates related to COVID-19.

Will pedestrians still be able to use the Hillsdale Station platform to cross from east to west of the tracks during the temporary closure?

No. As part of the project, the rail alignment in this area will change and the existing Hillsdale Station will be demolished. Pedestrians can use W. Hillsdale Boulevard or 25th Avenue for east/west access. When the overall project is complete, there will be three new grade separated east-west connections for vehicles, pedestrians and bicyclists at 25th, 28th and 31st Avenues.

How will I access Caltrain during the temporary closure?

Driving:

- If you drive to Caltrain, use the Belmont Station parking lot as it has sufficient capacity. Parking at the Belmont Station will be free of charge until the Hillsdale Station reopens for service.
- The Hillsdale Station parking lots will close during the station closure.

Free SamTrans Connection for Caltrain Riders:

- [SamTrans Route ECR](#) bus service is free between San Mateo and Belmont Stations during the Hillsdale Station closure.
- [SamTrans Route 292](#) bus service is free between Hillsdale Shopping Center and San Mateo Station during the Hillsdale Station closure.
- SamTrans bus service is free on all routes (except [FCX](#)) for riders with the Caltrain Clipper Monthly Pass 2+ zones.
- All SamTrans buses are ADA accessible.

Free Caltrain Shuttle Service (if available):

The existing free [Belmont/Hillsdale shuttle](#) will operate throughout the closure during weekday morning and afternoon peak commute hours. New shuttle timetable and route information will be available online. Updated information on all shuttles serving Caltrain stations will be posted online at www.caltrain.com/shuttles.

Bikes:

- 18 bike racks at Belmont Station
- SamTrans bus bike racks can hold up to three bikes
- The free Belmont/Hillsdale shuttle can hold up to two bikes

Customers are advised to plan accordingly as the temporary station closure may add additional time to your commute.

BUS & SHUTTLE INFORMATION

How can I ride the ECR and 292 bus for free?

When you board the bus, tell the operator that you're a Caltrain rider going to or from your station.

What are the closest SamTrans Route ECR and 292 bus stops near San Mateo and Hayward Park Stations?



Route ECR

- El Camino Real/2nd Ave
- El Camino Real/4th Ave

Route 292

- S. Delaware St/Cypress Ave
- S. Delaware St/2nd Ave
- S. Delaware St/Charles Ln

What are the closest SamTrans Route ECR and 292 bus stops near Hillsdale Station?



Route ECR

- El Camino Real/31st Ave (in front of the Hillsdale Shopping Center)
- El Camino Real/Hillsdale (near Barnes & Noble)

Route 292

- W. Hillsdale Blvd/Edison St (near Citibank)
- El Camino Real/Hillsdale (near Barnes & Noble)
- Saratoga Dr/Yates Wy
- Saratoga Dr/Park Pl

What are the closest Shuttle and SamTrans 292 bus stops near Bay Meadows?



Route 292

- Saratoga Dr/Park Pl

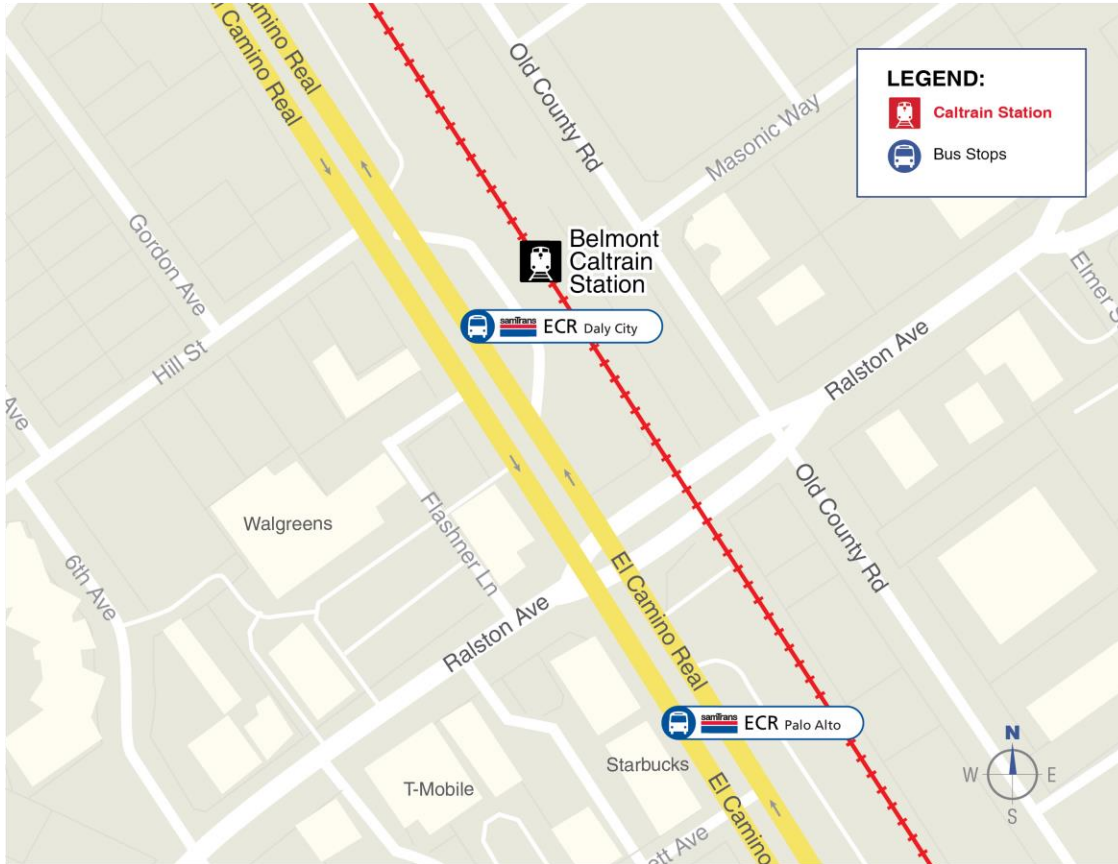
Belmont/Hillsdale Shuttle

- S. Delaware St/28th Ave
- Pacific Blvd

What bus stop will I need to board to return to Hillsdale?

From Belmont Station traveling north, board the bus at

- ECR/Ralston Ave (in front of the Caltrain station)



How far away from Hillsdale Station are Hayward Park and Belmont Stations?

The two closest stations to the current Hillsdale Station are Hayward Park, 1.3 miles away, and Belmont 1.7 miles away

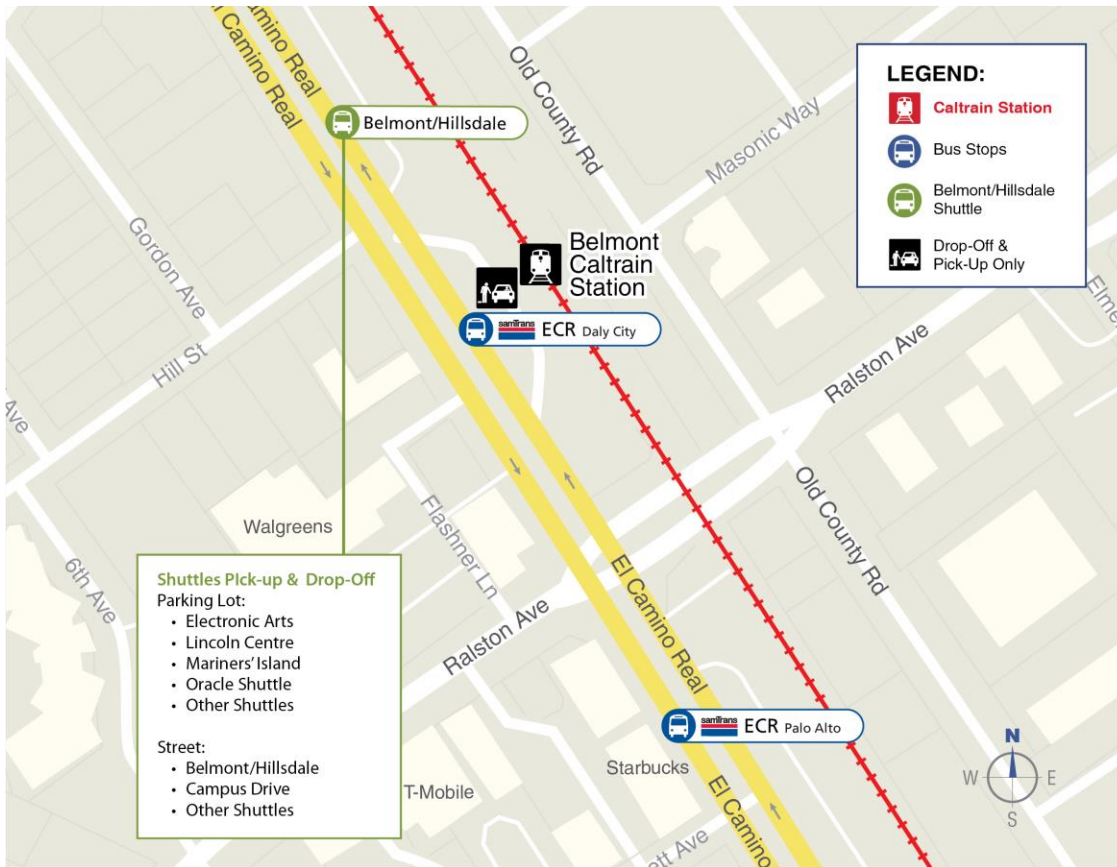
Will there be increased service to Hayward Park Station?

No. Hayward Park Station service will remain as is throughout the closure. Both Belmont and Hayward Park Stations were considered and Belmont Station was chosen, in an effort to minimize system-wide impacts to all Caltrain riders, and due to its strong transit connections, street access, and parking capacity.

Where are the Belmont Station shuttle pick up and drop off points?

You can find the shuttle pick up and drop off sights at the north end of the station. Please follow posted shuttle signs.

Some Commute.org and private shuttles will do pickup and drop off in the Belmont Station parking lot. Please visit www.caltrain.com/shuttles to see if your shuttle serves Belmont, San Mateo, or Hayward Park Stations during the closure.



PARKING

What is the capacity of the Hillsdale/Belmont shuttle?

There are 20 seats available on each shuttle.

Is there sufficient parking at Belmont Station if I choose to drive?

Belmont Station has more than 300 parking spaces for vehicles, and its capacity is comparable to today's Hillsdale Station. Parking is free at Belmont Station until Hillsdale Station reopens for service.

Will there still be parking at Hillsdale Station during the closure?

No. The Hillsdale Station parking lots will close during the station closure.

BIKING

Is there bike parking at Belmont Station?

The Belmont Station has 18 bike racks.

Will the shuttles have capacity for bikes? If so, how many bikes per shuttle?

Each shuttle holds up to two bikes.

Will the buses have capacity for bikes? If so, how many bikes per bus?

SamTrans buses can carry three bikes on their bike racks. Additional bikes can be allowed onboard at the discretion of the operator.

FOR MORE INFORMATION

How can I learn more about the Hillsdale Station closure?

For more information, visit www.caltrain.com/HillsdaleTempClosure to get the latest information and resources, including timetables, maps, recorded presentations and more.

Who can I contact if I have questions?

Call Caltrain Customer Service at 1.800.660. 4867, Monday – Friday, 7 am – 7 pm and Weekends and Holidays, 8 am – 5 pm. or email construction@caltrain.com)

About the 25th Avenue Grade Separation Project

For more information about the 25th Avenue Grade Separation Project, or to sign up for project updates visit www.caltrain.com/25thGS.