



JPB Board of Directors
Meeting of May 5, 2022

Correspondence as of May 4, 2022

Subject

1 Passenger Information Displays

From: [Alexandre Gauthier](#)
To: [Public Comment](#)
Subject: Public Comment
Date: Monday, May 2, 2022 8:24:43 PM

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I see that Caltrain is planning to update the passenger information displays in the next few years. I hope the replacement system will be designed to address needed improvements, including:

- Integrating Amtrak, Capitol Corridor, and ACE information at San Jose and Santa Clara stations. At San Jose especially it can be difficult to know where these trains are leaving from, since they are entirely absent from the otherwise excellent Caltrain information displays.
- Making it more clear when trains are departing from irregular platforms
- Showing which stops each train will make
- Full color for ease of use

The existing displays at San Francisco and San Jose stations are quite excellent and already have all but the first feature in this list.

On a separate note I am disappointed to see that the new website includes far fewer files on the board meetings calendar than the old website did - just the agendas, no supporting files such as slides and correspondence.

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Alexandre Gauthier