



JPB Board of Directors
Meeting of May 5, 2022

Correspondence as of May 5, 2022

Subject

1 Fare Increase/Schedule Reduction

From: [Will Leben](#)
To: [Board \(@caltrain.com\)](#)
Subject: Public comment
Date: Wednesday, May 4, 2022 6:15:05 PM

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Caltrain has been through two tough years and is still struggling. As someone without a car who uses Caltrain to get to work, I urge you to make ridership recovery your first priority, because there is little point in approving capital expenditures while ridership is low and the arc of its return uncertain.

Caltrain has improved its service greatly since I started commuting in 1972. Please keep it up, and please keep putting passengers first.

Will Leben
Emeryville

From: [Teri Whitehair](#)
To: [Board \(@caltrain.com\)](#)
Subject: Budget
Date: Wednesday, May 4, 2022 6:15:37 PM

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I am writing to you to ask you not to increase fares but do all you can to increase ridership. We must have affordable transportation alternatives to the automobile.

Thank you for your consideration.

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Sent from Gmail Mobile

From: [Gail Switzer](#)
To: [Board \(@caltrain.com\)](#)
Subject: CalTrain service
Date: Wednesday, May 4, 2022 6:45:33 PM

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I understand in making budget decisions, you are considering cutting services and increasing fares. As a regular CalTrain user, I find the reasoning illogical. Yes, ridership is down and return to offices may never rise to the pre pandemic level. However, your solution will not encourage ridership, Many riders are drawn to CalTrain for its convenience. Other's choose CalTrain over a car for economical reasons. Neither of these groups, that make up the vast majority of CalTrain riders, will come back to this service if schedules are reduced and fares increased. Instead, you are likely to lose ridership as both reasons for ridership will no longer be valid.

Please reconsider. Losses in the short term may be rewarded by large gains in the long run.

Gail Switzer,
San Francisco, 94105

From: [Stephen Rock](#)
To: [Board \(@caltrain.com\)](#)
Subject: fares and schedules
Date: Wednesday, May 4, 2022 6:48:09 PM

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I go to SF from Palo Alto for recreation a few times a month.
I can take CalTrain or my car.
If CalTrain service is reduced, the car option becomes more attractive.
Please do not cut service.
P.S. As a senior, the cost of parking at your stations is about the same as the train ticket (Clipper). I once had my bike stolen at the Calif Ave station and am reluctant to park my bike there again.

--

Stephen Rock
3872 Nathan Way, Palo Alto, CA 94303

From: [Susan](#)
To: [Board \(@caltrain.com\)](#)
Subject: Raising fares and cutting service
Date: Wednesday, May 4, 2022 7:50:06 PM

Is exactly the reason why you can't attract riders.

Sent from my iPhone

From: [Celia Boyle](#)
To: [Board \(@caltrain.com\)](#)
Subject: I am in favor of Caltrain maintaining service, fares to help bring riders back
Date: Wednesday, May 4, 2022 8:43:29 PM

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Hello, I encourage Caltrain to avoid cutting service and increasing fares, to help with ridership recovery. I am in favor of Caltrain's balancing its capital budget for the coming year by asking member agencies to contribute about \$5M each to the capital budget, which contributes to capital projects benefiting all three counties and the entire line to maintain the system and plan for the future.

Kind regards,
Celia Boyle
Palo Alto, CA

From: [Rita Welsh](#)
To: [Board \(@caltrain.com\)](#)
Subject: budget and route decisions
Date: Wednesday, May 4, 2022 10:35:23 PM

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Hello board members

As a lifelong CalTrain rider I encourage you to add more train service and to keep fees at the present rate.

I have used your trains to commute to and from three different jobs, to shop in San Francisco, to attend a baseball game and to visit museums. I would use the train more often if your trains ran more frequently. I am glad smoking is no longer allowed inside the train.

Thank you for your service on the board.

Rita Welsh
Current resident of Sunnyvale, Ca.

From: [Virginia Smedberg](#)
To: [Board \(@caltrain.com\)](#)
Subject: budget - !
Date: Wednesday, May 4, 2022 11:30:22 PM

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Dear Board,

I know you are facing hard choices. As a not frequent but when needed very appreciative Caltrain rider (and a train-lover since day one - I grew up half a block from the Churchill crossing and still live within hearing distance of the trains, and love them)

I just want to say that any- and every-thing you can do to encourage more riders, to keep fares within reach of essential workers, to provide service that connects us and aligns with the rest of the Bay Area's transit, will reward you in the long run!

cheers - virginia smedberg
palo alto