



JPB Board of Directors
Meeting of January 6, 2022

Correspondence as of December 17, 2021

Subject

1 12/16/2021 2:00 PM SSTPO Item 9 Faster Fare Collection Study

From: Roland Lebrun <ccss@msn.com>
Sent: Tuesday, December 14, 2021 4:06 AM
To: Baltao, Elaine [board.secretary@vta.org]
Cc: MTC Info; Board (@caltrain.com)
Subject: 12/16/2021 2:00 PM SSTPO Item 9 Faster Fare Collection Study

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Dear Chair Constantine,

Transport for London stopped accepting cash on buses over 7 years ago: <https://tfl.gov.uk/info-for/media/press-releases/2014/july/london-s-buses-go-cash-free-from-this-sunday>

London's buses go cash free from this Sunday - Transport for London - Keeping London moving - Transport for London

"The way our customers pay for goods and services is evolving, so we need to ensure our ticketing evolves too. Removing cash from our bus network not only offers customers a quicker and more efficient bus service but it enables us to make savings of £24m a year which will be re-invested to further improve London's transport network"

tfl.gov.uk

I believe that that the solution lies in VTA following BART and Caltrain's leaderships and update light rail ticket vending machines to allow Clipper users to add cash to their cards: https://www.caltrain.com/about/MediaRelations/news/Caltrain_Upgrades_Ticket_Vending_Machines_to_Include_Purchase_of_Clipper_Cards.html.

Caltrain additionally needs to upgrade its TVMs at the Capitol, Blossom Hill, Morgan Hill, San Martin and Gilroy stations.

Caltrain Upgrades Ticket Vending Machines to Include Purchase of Clipper Cards

To provide more touchless payment options for riders, Caltrain has upgraded its Ticket Vending Machines (TVMs) to allow people the ability to purchase an Adult Clipper card or add cash value option to their card at the San Jose, Sunnyvale, Palo Alto, Redwood City, Millbrae and San Francisco stations.

www.caltrain.com

<https://youtu.be/13CKoXbAKfA>



How to Add Value to Your Clipper Card Using Cash

This video demonstrates how to add value to your Clipper Card at a BART ticket vending machine using cash.

youtu.be

Sincerely,

Roland Lebrun