

Bicycle Advisory Committee (BAC)
San Mateo County Transit District Administrative Building
Bacciocco Auditorium, 2nd Floor
1250 San Carlos Avenue, San Carlos CA 94070

Draft Minutes of March 17, 2022

MEMBERS PRESENT: C. Bargar (Vice Chair), J. Bolka (Chair), J. Brazil, J. Hyde, S. Atkinson, R. Mohtashemi, D. Ortiz, N. Rodia

MEMBERS ABSENT: J. Alba

STAFF PRESENT: L. Lipps, L. Low, D. Provence, S. Wong

Chair Bargar called the meeting to order at 5:47 p.m. and led the Pledge of Allegiance.

PUBLIC COMMENT

There was no public comment.

APPROVAL OF MINUTES OF JANUARY 20, 2022

Motion/Second: J. Bolka/C. Bargar

Ayes: C. Bargar, J. Bolka, J. Hyde, R. Mohtashemi, D. Ortiz, N. Rodia

Abstain: S. Atkinson

Absent: J. Alba

NEW MEMBER INTRODUCTION

The members welcomed new member Sue-Ellen Atkinson.

WEBSITE REPLACEMENT PROJECT UPDATE

Jeremy Lipps, Digital Communications Manager, provided a presentation on the following:

- New Website Improvements
- Map and Trip Planning
- Trip Planner
- Select languages (which languages are available, especially on desktop version)

The committee members had a robust discussion and staff provided further clarification in response to committee comments and questions, which included the following:

- Could real-time bikes onboard counts be included on the website
- Could accessing a station by bike be included in the trip planner

BIKE SECURITY 2021 ANNUAL UPDATE

Lori Low, Government & Community Affairs Officer, presented on the following:

- Total Bike Thefts for 2021
- Historical Comparison

- Project 529 Bicycle Registration App

The committee members had a discussion and staff provided further clarification in response to committee comments and questions on the following topics:

- eLockers versus bike rack theft
- Which stations have repeated thefts
- Whether bikes were recovered from the bike-related arrests

BIKE BUMP 2021 REPORT

Lori Low, Government & Community Affairs Officer, presented on the following:

- Report Overview
- Bumps Reported in 2021
- Bumps by Station in 2021
- Bumps by Month 2016 to 2020

The committee members had a discussion and staff provided further clarification in response to the Committee comments and questions on the following topics:

- John Brazil acknowledged former member Shirley Johnson for increasing bikes on board capacity
- Members noted seeing more people taking bikes onboard
- Automated counters
- Spacing of bike cars on the electric trains
- Conductor interactions with bicycle customers and request for conductor training
- Signage to help new or infrequent customers with bikes know where to stand

CHAIRPERSON'S REPORT

- 2022 Work Plan

Chair Bolka noted the updates to the workplan.

The committee member noted the Work Plan introduction needed to be updated to reflect the BATAC name.

STAFF REPORT

Lori Low, Government & Community Affairs Officer, offered updates on the following:

- a. Bike Bump Report YTD 2022**
- b. Temporary Service Change Update**
- c. 50% off for non GoPass riders in April**

Dan Provence, Principal Planner, offered updates on the following:

- d. eLocker Update**

e. 4th & King Bike Share Station

The committee members had a discussion and staff provided further clarification in response to Committee comments and questions on the following topics:

- Caltrain demand as people return to work
- Providing more signage and notice prior to schedule changes, and including other languages
- The desire for eLockers in more places, and eLockers that can accommodate a variety of bike sizes
- Encouraging cards to be available at coffee shops/vendors
- Keyed lockers

WRITTEN CORRESPONDENCE

Chair Bolka spoke about written correspondence.

COMMITTEE REQUESTS

Mr. Ortiz announced bike month in May and encouraged sign-ups for energizer stations. He noted he could be contacted at diego@bikesiliconvalley.org.

DATE, TIME AND LOCATION OF NEXT MEETING

The next BATAC meeting is on May 19, 2022 via Zoom.

Meeting adjourned at 6:57 p.m.