

November 2016 Caltrain Bicycle Advisory Committee Report

Bike Parking Management Plan

Project Update:

We've had a couple of staffing changes at Caltrain that delayed progress on the project in early fall but the project is now back on track and moving forward. Sebastian Petty will be stepping back from his role as project manager and Melissa Jones, a new Senior Planner on the Caltrain Planning team, will be taking over management of the study.

Although we had a project delay, we have been making steady progress since our last BAC meeting. Over the summer we completed an on-board intercept survey of cyclists and continued to mine secondary survey data to better understand the needs of our customers. Our consultant team is analyzing the findings and working on an assessment of the market for bike parking along the Caltrain system.

We anticipate that the data collection phase of the project will be concluded by the end of the year and will culminate in a written report, prepared by our consultant team. The report will synthesize the findings from the various data sources and surveys and describe the existing and future "market" for bike parking at Caltrain.

Ongoing and Upcoming Activities in Fall 2016:

- **Online Survey:** We launched an online survey that is open to everyone, including bicyclists and non-bicyclists, through November 23, 2016. The link to the survey can be found at www.caltrain.com/bikeparkingsurvey. The survey asks a variety of questions about how our customers use (or would like to use) bikes and the kinds of bike parking and amenities that would help them use our system. Because we have already conducted a controlled intercept survey on-board the train, the online survey aims to reach as wide a group of people as possible.
- **Focus Groups:** In early December we plan to conduct three focus groups along the corridor. Participants in these groups will be selected from respondents who volunteered either through the intercept survey or the online survey. The goal of these focus groups is to more thoroughly understand the factors that influence our customers cycling choices and to talk through potential bike parking improvements in detail.

At the next BAC meeting in January 2017, we will present our findings from this phase of the project with the summary report of Caltrain's "market" for bike parking.

Staff Report

- The latest CalMod Quarterly Report has been posted at www.caltrain.com/about/advisorycommittees/Bicycle_Advisory_Committee.html

- Santa Clara County Measure B tax passed with a comfortable margin. The sales tax is anticipated to generate between \$6 billion and \$6.5 billion in 2017 dollars, over a 30 year period. The measure includes \$314 million for Santa Clara County's contribution to capacity enhancing improvements on the Caltrain corridor. The measure also provides \$700 million for grade separations in Santa Clara County.
- Caltrain is recruiting for the six BAC seats listed below. Applications are available at www.caltrain.com/bac. The deadline is Friday, December 2nd. There are no term limits for BAC members.
 - San Francisco County general public (1), bike organization (1)
 - San Mateo County general public (1), public agency (1)
 - Santa Clara County public agency (1), bike organization (1)
- An extra car has been added to three Caltrain trains, increasing carrying capacity on trains #220, #272, and #278. Typically those lines operate with five-car consists, but they will now have six-car consists for each trip. As a result, Caltrain will be able to carry approximately 200 additional passengers on those trips. No additional bicycle carrying capacity was added to these trains as a result of the extra car.
- At the September 2016 BAC meeting, there was a member of the public who brought up the issue of security the San Francisco Station bike lockers. An update on this issue is being prepared for the JPB Board of Directors and will be shared with BAC once available.
- Every day more than 60,000 customers and 6,000 bicyclists share space on Caltrain. As Caltrain ridership continues to increase, courtesy takes on an added significance. With that in mind, Caltrain launched its "Caltrain Manners" courtesy campaign. Caltrain delivered 55,000 impressions and reached 14,000 people, received more than 450 likes, 60 comments, and 60 shares. You can find more about the campaign at: <http://www.caltrain.com/caltrainmanners>.
- Bike Bump Form Update
 - The Year to Date Bike Bump Report has been posted online and includes additional bikes reported bumped.
 - As of November 17, 2016 there were a total of 113 individual bike bump reports and 467 additional bikes recorded bumped. YTD total bikes recorded bumped is 580.
 - Take Ones have been placed on the train informing riders of the online bike bump form.
 - The BAC requested changes to the Bike Bump Form have been made.
- The 2017 Meeting Calendar has been posted online
 - January 19, 2017
 - March 16, 2017
 - May 18, 2017
 - July 20, 2017
 - September 21, 2017
 - November 16, 2017
- The 2017 BAC Work Plan has been posted online

- January 19, 2017 Meeting Agenda Items
 - Election of Officers
 - Bike Parking Management Plan Presentation
 - Presentation on Schedule Changes
 - CalMod Update
 - Bike Bump Presentation (tentative)

Chairperson's Report

Due to the cancellation of the November 2016 meeting, I am not able to provide this message in person. I want to take this opportunity to thank each member of the committee for your hard work and dedication during 2016. A big win for 2016 was the roll-out of additional bicycle capacity on-board as "MetroLink" cars were added. We supported Staff with the modifications to the bump reporting form (thank you, Staff, for collaborating on the suggested changes!). We continue to support the Bike Parking Management Plan, and the CalMod process (in 2017, we should be able to provide valuable insights and comments on the design of the new cars). Each of you has over the year participated in thoughtful discussions about the interface between bicycles and CalTrain, be it "first mile/last mile" issues, station parking, bicycle and bicyclist safety, on-board access and capacity, or bike sharing alternatives. Many of you volunteered additional hours by serving on sub-committees. My job as chairperson was extremely smooth as a result of your preparation before, respectful and detailed comments during, and follow-up after each of the meetings. A very special thank you to our vice-chair, Dan, who chaired one meeting during my absence, and always assisted with the preparation of the agendas and work plan. To all of the Staff, and to each of you, thank you. I hope you enjoy a peaceful Thanksgiving holiday – we have many things to be grateful for. Best wishes for the holidays in December, whatever traditions you may observe. Finally, Happy New Year – 2017 will be full of excitement, mystery, and change. Sincerely, Wes.