Caltrain Parking Integration

JPB Citizens Advisory Committee
July 15, 2020
Agenda Item 8

Transit Police
Parking Integrations

January 1, 2020 to June 30, 2020

PARKING CITATIONS ISSUED

1,399 Parking Violations

PARKING INTEGRATION LAUNCHED

January 2020

TOP STATIONS

- Redwood City
- Palo Alto
- San Jose Diridon
- Sunnyvale
- Mountain View

PROCESS

Streamline Process for the Parking Enforcement Officers

DATA

- Robust analytics and reporting.
- Insightful analytics for enforcement activity
- Centralized data hub for mobile and Ticket Vending Machine Purchases

Effectiveness of Integration

Seamless Validation

Parking Enforcement Officers can easily check real-time data for enforcement.

Efficiency

- Electronic Citations vs. Paper Tickets
- Data is pulled directly to Ticket Handhelds

Payment Process

Immediate upload to the Pticket.com system for ease of payment and appeals for customers.