

Safety Highlights

The Holiday Train seems to get better yearly and the crowds seem to be bigger year after year. What doesn't change is detail to safety and security.



Safety barriers separate audience from the train

With so many children attending the show at the Caltrain stations, establishing a gap between the train and the audience facilitates safeguarding of children. Especially when Santa Claus comes off the train, children tend to want to get closer.



Santa Claus steps off train and draws attention



Santa is a crowd pleaser

The Caltrain Ambassadors and Train Crew members keep a watchful eye so no one gets too close to the train prior to departure and on its way to the next station stop.



Mrs. Claus with the audience

One never knows when a Safety Officer may have been keeping a watchful eye from within the train or may have been in disguise out with the audience.

At Caltrain, safety and security of all our wonderful patrons is always a priority.



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Education

Rail Safety Presentations/Activities	City	Attendees
San Mateo County Suicide Prevention Committee	San Mateo	20

Enforcement

Event	DEC 2017	YTD 2017
Felony and Misdemeanor Arrests (all)	12	161
Parking Citations	234	3748
Traffic Citations	3	448
All Other Infraction Citations (including trespassing)	132	918
Ejections/Contacts: Train, Station, Right of Way	31	354
Proof-of-Payment Citations	43	158
Crisis Interventions w/ Emergency Commitments	6	40
Total Calls For Police Service	875	9988

Significant Events

Dec. 1 – Dec. 31: During this period, the Transit Police conducted monthly High-Intensity Strategic Enforcement Program (HISEP) initiatives targeting education and enforcement in locations where persons may engage in unsafe behavior.

- The Transit Police responded to two reports of persons trespassing on the Caltrain right of way. In each instance, the person was cited and released.
- The Transit Police cited 113 persons for safety violations as part of the HISEP effort.



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Dec. 1 – Dec. 31: The Transit Police conducted routine security checks at various Caltrain stations. As a result, seven persons were arrested on outstanding misdemeanor warrants and one person was arrested on an outstanding felony warrant. In each instance, the person was booked into county jail.

Dec. 1 – Dec. 31: Transit Police received –

- one report of vehicle burglary at the Millbrae Caltrain Station
- two reports of vehicle vandalism at the Millbrae Caltrain Station and San Bruno Caltrain Station

Dec. 1 – Dec. 31: Transit Police responded to six reports of individuals who appeared to be a danger to themselves. In each instance, the person was located, taken into protective custody, and transported to emergency psychiatric care.

The Transit Police would like to remind Caltrain patrons to keep your vehicle doors locked and not leave anything of value visible inside the vehicle.

Bike Thefts:

Dec. 1 – Dec. 31: The Transit Police received eight total reports of bicycle thefts:

- Three thefts occurred onboard Caltrain trains
- Five bicycle thefts occurred at various Caltrain stations

Engineering

Maintenance of Way

- Surfaced 17,116 lineal feet of mainline track
- Surfaced 2 turnouts, performed maintenance grinding and welding on 30 turnouts on the mainline, installed 208 new 9-foot wood ties

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- Completed annual FRA required concrete tie gage restraint testing.



- 7 cars had stopped on tracks and removed without being struck by a train:
 - Chestnut St. Crossing – 12/01/17 @ 8:09 PM – MT1/MT2
 - Castro St. Crossing – 12/03/17 @ 5:32 AM – MT1/MT2
 - 16th Street Crossing – 12/03/17 @ 5:59 AM – MT1/MT2
 - Charleston Road Crossing – 12/06/17 @ 2:34 PM – MT1/MT2
 - Churchill Ave Crossing – 12/08/17 @ 10:33PM – MT1/MT2
 - East Meadows Crossing – 12/13/17 @ 9:11 PM – MT1
 - Charleston Road Crossing – 12/24/17 @ 2:58 AM – MT1/MT2
- Tree fouled both tracks at Mile Post 27.50 – 12/16/17 @ 10:50 AM – MT1/MT2; resulting in 112 total minutes of delay for multiple trains

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Emergency removal of fallen dead tree in Atherton

- Vegetation removal and tree trimming at Cordilleras Creek in San Carlos



Before



After

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- Right of way clean up at 16th Street in San Francisco



Before



After clean up



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Stations

- Completed 94 work orders in the month of December - lighting, elevator, graffiti and track repairs/removals
- The station/project of the month is graffiti repairs/repainting at all stations. Work orders will be processed for any and all graffiti identified.