

Bicycle Advisory Committee

CORRESPONDENCE

Part 1

December 1, 2014 – January 14, 2015

McKenna, Nancy

From: Simon Yun <simonyun@gmail.com>
Sent: Wednesday, January 14, 2015 8:25 AM
To: bikesonboard@sfbike.org; Nabong, Sarah; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: bumped today from NB323 at Hillsdale

Bikes get bumped from this train every day (literally), and today two of us were bumped. It was a gallery car train.

I count on catching this train to get to work on time. Getting bumped in the morning puts me behind schedule and is a frustrating way to start my day.

Thanks for your time,
Simon Yun

McKenna, Nancy

From: Daniel I Golden <dgolden1@gmail.com>
Sent: Tuesday, January 13, 2015 8:11 AM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bikes on Caltrain Comment

Hi,

In my last two attempts to get the northbound 323 from Palo Alto, I have been bumped from the bike car, despite being 3rd and 4th in line, respectively. I would love to see an additional bike car on this train, or a conversion to a gallery train which has more space for bikes.

Thank you,
Dan

McKenna, Nancy

From: Elliot Schwartz <elliott.schwartz@gmail.com>
Sent: Monday, January 12, 2015 5:06 PM
To: Board (@caltrain.com)
Cc: cacsecretary@caltain.com; Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thanks for adding a bike car!

Hello,

My name is Elliot Schwartz. I live in San Francisco and take Caltrain to Millbrae weekly, and then bike the rest of the way to work. In my previous job, I took Caltrain daily, also with my bike on board.

Thank you for adding an additional bike car to trains this fall! This will help those of us that have been denied boarding of the trains due to over-crowding get to work on time. It will also help attract additional riders that had previously given up on Caltrain due to being bumped.

Bicycles are the only way that those of us who do not live or work on a frequent transit route that directly connects to Caltrain can reliably get to and from the station.

Thank you again,

Elliot Schwartz

San Francisco, CA

McKenna, Nancy

From: bl artjuan <blartjuan@yahoo.com>
Sent: Monday, January 12, 2015 12:38 PM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Caltrain Bike Car

Thank you! Thank you!!! Thank you Caltrain for planning for additional bike space on the new trains.

That is Good news for the New Year. Now I don't have to drive 3x a week to work due to lack of bike space.

Here's to a Happy New Year and all your improvements to the system.

Sincerely,

John Blart
Mountain View

McKenna, Nancy

From: ANTHONY COX <tcx936@mac.com>
Sent: Monday, January 12, 2015 9:24 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thanks for adding 3rd bike car!

McKenna, Nancy

From: Tom Birch <froody@gmail.com>
Sent: Monday, January 12, 2015 8:01 AM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Re: Bikes on Caltrain Comment

8 bikes were bumped from SB314 at 22nd st this morning.

Tom

McKenna, Nancy

From: Chris Leader <chris.l.leader@gmail.com>
Sent: Monday, January 12, 2015 7:22 AM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; Janice Li; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bikes on Caltrain Comment

Hi.

At least 8 of us bumped from the 7.19 train at 22nd st. Could see at least 4 spots inside (racks with 3 bikes) but he wouldn't let any of us on

Thanks

McKenna, Nancy

From: Mark Eliot <mark@eliotlabs.org>
Sent: Sunday, January 11, 2015 4:30 PM
To: Board (@caltrain.com)
Cc: Caltrain, Bac (@caltrain.com); cacsecretary (@caltrain.com); bikesonboard@sfbike.org
Subject: Thanks for the third bike car

Dear Caltrain Board,

I just heard that Caltrain will be adding a third bike car to all Barbardier trains. This is great news and can't happen soon enough. Thank you for supporting this important service.

I've been commuting on Caltrain with my bike for at least 7 years. During that time, I've seen the demand for bike on-train bike storage grow tremendously. When I first started using it, there was adequate supply, then there was a period when I faced getting bumped pretty regularly, then a second Gallery bike car was added and Bombardier cars were fitted with parking, and then things were good again. Now, demand is such that getting bumped is again very real — it happened to me several times last fall. I'm very much looking forward to riding the train again without worrying I'll get to and from work on time.

Thanks again.

Sincerely,

Mark Eliot
San Mateo

McKenna, Nancy

From: Alex Herzick <alex.herzick@gmail.com>
Sent: Sunday, January 11, 2015 2:52 PM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thank you for the 3rd bike car

Dear Caltrain Board,

I heard the great news that Caltrain will be adding a 3rd bike car to all Bombardier trains. Thank you! This addition will make a big difference to a significant number of Caltrain riders. I look forward to seeing the new bike cars on the trains as soon as possible. Thank you again.

Best Regards,

Alex Herzick

Menlo Park, CA

McKenna, Nancy

From: Terra Curtis <terra.curtis@gmail.com>
Sent: Saturday, January 10, 2015 3:45 PM
To: Board (@caltrain.com); cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: More bike cars--thumbs up!

Hi members of the Caltrain Board,

I wanted to thank you for adding a third bike car to Bombardier trains this fall. I live and work in San Francisco, but my husband's job brings him to Mountain View overnight several nights a week. It will be comforting to know he is less likely to get bumped on his commute and the same for me when I go down to visit.

Another thing that I am hoping you can invest in (and/or support in some way) in the near future is increased secure bicycle parking at the 4th/King station and expanded bike share in SF and along the Caltrain corridor. This reduces the need for so many bikes on the train and I would take advantage of both.

Thanks again.

Terra C.

San Francisco

--

Terra Curtis

MCRP | Transportation

University of North Carolina

[LinkedIn](#) | [Resume & Projects](#) | [VeloMeter](#) | [My Calendar](#)

McKenna, Nancy

From: Nickie Irvine <nickieirvine@gmail.com>
Sent: Saturday, January 10, 2015 1:52 PM
To: Board (@caltrain.com)
Cc: cacsecretary@caltain.com; Caltrain, Bac (@caltrain.com); Bikes on Board
Subject: Thank you!

I was thrilled to read the news that Caltrain will add a third bike car in the fall to the Bombardier trains. This will make commutes easier for those of us who use Caltrain for transportation. My heart would always sink when a Bombardier train would pull up, worried that I might not be able to board. Having better security that I will not be bumped makes it much easier. I am proud to live in the Bay Area where you make it possible for us to avoid highway gridlock and to use our bikes to make our commutes feasible.

Thank you again for your decision!

Nickie Irvine
San Mateo, CA

McKenna, Nancy

From: Matt Colyer <matt@colyer.name>
Sent: Saturday, January 10, 2015 1:51 PM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: New Bombardier Bike Cars

I am writing today to say thanks. I really appreciate that the Caltrain board has decided to move forward with providing 3 bike cars on every Bombardier train.

I'm hoping that the additional capacity will allow me a bit more flexibility on my morning commute without the fear of being bumped.

Thanks,
Matt Colyer
Redwood City, CA

McKenna, Nancy

From: Jim Hartman <jhartman@cytokinetics.com>
Sent: Friday, January 09, 2015 9:15 PM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thank you for increasing bike capacity on Bombardier trains

Dear Caltrain,

Thank you very much for your recent plan to increase bike capacity on the Bombardier trains in late 2015. I myself am unable to use this capacity most of the time, as I am using a longer frame cargo bike to transport my daughter to school before work, and I need to check at the Bike Station in SF. This bike parking capacity has become very crowded, and I believe that additional capacity on the train will enable more people to take their conventional bikes on the train (to their and my advantage). Overall, I think the ability to have more people taking their bike with them on the train enables greater use of mass transit, with more convenient transport on both sides of the train. Having to use multiple modes of mass transit presents a clear barrier (waiting between different transit systems, much increased likelihood of delays), so having more bike capacity should be a clear benefit for both Caltrain riders and the bay area environment in general.

Thank you again for your recent action,

Jim Hartman

San Francisco, CA

bucketbiochemist@yahoo.com

McKenna, Nancy

From: Donna Weber <donna.weber@gmail.com>
Sent: Friday, January 09, 2015 6:09 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Re: Bike Cars Needed on CalTrain!

Hi Caltrain!

Thank you for planning to add a third bike car to Bombardier trains this fall! As I was just bumped this Tuesday morning, when I trying to get to the City for an early meeting, this will definitely improve my commute.

Cheers,

Donna Weber

Palo Alto

On Sat, Dec 27, 2014 at 9:09 PM, Donna Weber <donna.weber@gmail.com> wrote:

Hello Caltrain!

I have been bike and train commuting from Palo Alto to San Francisco for the past six years and am very excited to hear that new Bombardier trains are coming. I would like to thank you for planning to configure up to six of the new Bombardier cars as bike cars.

However, over the last six years that I have been bike and train commuting, I have seen the bike and passenger load increase dramatically. As a result, at least eight bike cars are needed, not six, for all Bombardier trains to have three bike cars.

Having eight bike cars allows us to have consistent and reliable service, reduce bike bumps, and promote cycling instead of driving.

Please add a third bike car to all Bombardier trains to increase bike capacity from 48 to 72 bikes per train.

Please note the editorial here, which explains why eight bike cars are needed:

<http://www.smdailyjournal.com/articles/opinions/2014-12-22/op-ed-caltrains-new-rail-cars-should-include-bike-cars/1776425135376.html>

And the numerous published letters to the editor here (scroll to the bottom of the page to “Published Media”), which show that Caltrain needs more bike capacity:

<http://www.sfbike.org/our-work/regional-advocacy/caltrain/>

And reference the bump graph here, which shows bicycle bumps are at their highest level ever:

<http://www.sfbike.org/news/how-caltrain-wants-to-better-your-commute/>

Also, I have noticed this last year that 'bike etiquette' has decreased. Please encourage your train staff to remind all passengers that the bike car seats are for passengers who have bikes, and that bicyclists board in the order that they arrive on the platform.

Thank you for making a difference!

Cheers,

Donna Weber

725 Loma Verde Ave, #E

Palo Alto, CA 94303

McKenna, Nancy

From: Tracy Corral <TCorral@CycleCalifornia.com>
Sent: Friday, January 09, 2015 12:28 PM
To: Board (@caltrain.com)
Cc: cacsecretary@caltain.com; Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thanks for adding a 3rd bike car to Bombardier consists

Dear Caltrain board,

I am very happy about the news that Caltrain is planning to add a third bike car to the bombardier consists.

I was an avid bike commuter who used Caltrain, but without being able to know if I would get a space in the bike car for my bike, I had to rely on my car more often than not. I believe a third bike car on the Bombardier consists will go a long way toward helping the many bicycle/train commuters get to work, run errands, and go about their everyday business.

Thank you.

Tracy Corral
Cycle California! Magazine
San Jose

--

Tracy L. Corral
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McKenna, Nancy

From: Hilary Douglas <hilaryd@stanford.edu>
Sent: Friday, January 09, 2015 12:10 PM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thank you from a very excited cyclist!

Dear Caltrain,

Thank you SO much for adding bike cars to the Bombardier trains! This is HUGE for me. I will be starting night courses for grad school in the fall and knowing there will be bike space during the commute hours means I will not have to take time off of work to make it to classes on time. I really appreciate your support of cyclists up and down the peninsula.

~Hilary Douglas
San Francisco resident

Hilary Douglas
Program Manager, Undergraduate Fellowships
Haas Center for Public Service
hilary.douglas@stanford.edu
650-725-8727
<http://studentaffairs.stanford.edu/haas/students/ugrad-fellowships>

McKenna, Nancy

From: Sam Bowman <sbowman@isetsu.net> on behalf of Sam Bowman
<sbowman@stanford.edu>
Sent: Friday, January 09, 2015 11:23 AM
To: Board (@caltrain.com)
Cc: cacsecretary@caltain.com; Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thanks all! (re: bike cars)

I'm very glad to hear that I'll soon be able to take Bombardier trains without as much of a worry about bumps. Keep up the great work!

Sam Bowman

Stanford University
San Francisco

McKenna, Nancy

From: Rich Schwerin <rich_schwerin@hotmail.com>
Sent: Friday, January 09, 2015 10:58 AM
To: Bartholomew, Tasha; Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: THANKS for third bike car

Dear CalTrain Board,

THANK YOU for planning to add a third bike car to the Bombardier trains this Fall.

This will greatly help my bicycle commute and improve the experience by minimizing bumps and curtailing my solo driving commute.

Thanks again,
Rich

Rich Schwerin
[Twitter.com/Greencognito](https://twitter.com/Greencognito)
[Linkedin.com/in/RichSchwerin](https://www.linkedin.com/in/RichSchwerin)
San Carlos, CA

cc: Bikes On Board, CAC Secretary, BAC

[previous thread follows]

From: rich_schwerin@hotmail.com
To: bartholomewt@samtrans.com
CC: bikesonboard@sfbike.org
Subject: RE: Thanks for More Bike Cars...
Date: Tue, 23 Dec 2014 12:35:00 -0800

Hi Tasha,

Thanks for your response and for Caltrain's continued focus on accommodating all riders, especially bicyclists.

Best,
Rich

cc: bikesonboard@sfbike.org

From: bartholomewt@samtrans.com
To: rich_schwerin@hotmail.com
CC: BoardCaltrain@samtrans.com
Subject: RE: Thanks for More Bike Cars...
Date: Tue, 23 Dec 2014 19:06:07 +0000

Dear Mr. Schwerin,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer

Office of Public Affairs

San Mateo County Transit District (*SamTrans, Caltrain, TA*)

1250 San Carlos Ave., San Carlos CA 94070

650.508.7927 (direct line)

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From: Rich Schwerin [mailto:rich_schwerin@hotmail.com]

Sent: Monday, December 22, 2014 8:58 PM

To: Board (@caltrain.com)

Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; [cacsecretary \(@caltrain.com\)](mailto:cacsecretary@caltrain.com); Caltrain, Bac (@caltrain.com)

Subject: Thanks for More Bike Cars...

Dear Caltrain Board,

I'm a lifelong commuter cyclist and I first started taking my bike on Caltrain as part of the pilot in the early 90s (I even had to mail a permit request via USPS down to Diridon Station; my permit, to travel from 4th & Townsend to Hillsdale, was a mimeographed slip. I was bumped all the time. Ah, memories).

Currently I use Caltrain to augment/supplement my bicycle commute and when I have activities that require me to travel to San Francisco I take my bike on Caltrain.

Thanks, Caltrain for planning to configure up to six of the new Bombardier cars as bike cars. But it will take at least eight--not six--bike cars to adequately meet demand now and in the future, and all Bombardier trains should have three bike cars.

With three bike cars, Bombardier trains will reduce bicycle bumps, improve consistency and service reliability

(currently gallery trains hold 80 bikes, but Bombardier trains hold only 48), promote bicycling instead of driving, reduce traffic congestion, reduce air pollution, and ensure continued fare revenue for Caltrain.

- **Please add a third bike car to all Bombardier trains to increase bike capacity from 48 to 72 bikes per train.**
- **Please configure at least eight Bombardier trains as bike cars.**

Thanks,

Rich Schwerin

San Carlos

[Twitter.com/Greencognito](https://twitter.com/Greencognito)

[Linkedin.com/in/RichSchwerin](https://www.linkedin.com/in/RichSchwerin)

McKenna, Nancy

From: Suzie Scales <scales.suzie@gene.com>
Sent: Friday, January 09, 2015 9:10 AM
To: Board (@caltrain.com)
Cc: Bikes on Board; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Re: More bike cars please!

Dear Caltrain Board members,

I am soooooo pleased to hear of your decision to add a third bike carriage to the new Bombardiers! Thank you!!!

It will be really great to always be on time for my early Tuesday meetings and possibly get to work earlier other days of the week too, on the limited instead of slow trains. Additionally it will be nice to have room to get some computer work done while on board instead of spending the whole journey moving bikes around other passengers. I have been a loyal customer for the last 9 years and was beginning to fear I'd have to resort to being un-green by driving this summer when it was so overcrowded, so I'm so glad not to have to do that!

I hope it all works out as planned for you and that scheduling these extra trains isn't too much of a headache. Thank you so much, on behalf of my fellow cyclist commuters too. We really appreciate it

Suzie Scales
San Mateo

On Jan 5, 2015, at 3:29 PM, Suzie Scales <sscales@gene.com> wrote:

> Dear Caltrain Board members,

>

> As a daily bicycle/Caltrain commuter from Hillsdale to SSF since 2006, I am very pleased to know that you are retrofitting 16 new Bombardier trains to relieve the rush hour commute! Now I have a daughter in daycare, I have no choice but to use the rush hour trains myself and so often get bumped off the Bombardier at 8:16am Hillsdale-Millbrae on a Tuesday morning that I don't even bother trying to catch that train any more. Additionally I have been bumped several times from the 7:51 limited train, so having more people on other trains would help me be able to make it to work on time for my early meeting that day of the week.

>

> I often end up taking the 8:02 and arriving 20 mins later than desired at work other days because my daughter's bike seat is almost as wide as the handlebars and a couple of conductresses asked me to not get on the crowded trains as it is difficult to squeeze past with so many cyclists having to stand in the bike area (partly due to non-cyclists sitting in the seats above). There are also lots of other cyclists who don't have the luxury of a flexible work schedule that get bumped or gave up cycling altogether due to bumps, especially this summer and fall.

>

> I heard, however, that less than half of the new carriages are slated for bike car refurbishment, despite the fact that cyclists are your fastest growing customer base and would likely continue to increase if riders could be more certain of not getting bumped or being late for work. Pedestrian ridership will likely not increase so much because people are only willing to walk a mile or so, and drivers are limited by the cost and availability of Caltrain parking, whereas cyclists can easily come from up to a 6 mile radius and still get to work on the train faster than car traffic.

>

> I therefore strongly urge you to convert more of the carriages into bike cars to cope with the correct rising demand. (Also, while I realize it is not politically correct, it would help to insist more strongly that non-cyclists not be allowed in the bike car; these tend not to be the handicapped people anyway since it is easier for them to sit downstairs).

>

> Thank you in advance for your consideration and for increasing passenger capacity!

>

> Suzie Scales,

> San Mateo

>

>

McKenna, Nancy

From: Reyn Johnson <reynjohnson@gmail.com>
Sent: Friday, January 09, 2015 9:19 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org

All at Caltrain,

I just heard that Caltrain staff has announced a third bike car is to be added to Bombardier trains in the Fall of 2015. This excellent news has made my day. Thank you all so much!

I always wince when I see a Bombardier train, because it means my bike is likely to be buried by other bikes unless I stand with my bike, as the racks are filled to capacity and bikes keep being added, even though they are full already. In the fall when a third bike car is added, it should alleviate the bike crowding situation.

--

Best regards,

Reyn Johnson
Redwood City (Shores)
(650) 888-0743

McKenna, Nancy

From: Terry Barton <terry.barton@gmail.com>
Sent: Friday, January 09, 2015 9:11 AM
To: Board (@caltrain.com); cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thanks for increasing bike capacity on Bombardier trains

Dear Madam or Sir,

Thank you for foresight to increase Caltrain's capacity to carry passengers with bikes on Bombardier trains.

As a result I will be able to travel to more destinations beyond walking distance from train stations at key commute times.

My home is 1.5 miles from the Mountain View Caltrain station. My office is 2 miles from the Menlo Park Caltrain station, the charity I volunteer for is 1.2 miles from the San Jose Caltrain Station.

Trips to these locations are feasible when I can have confidence Caltrain will have capacity for my bike. I expect to commute by bike by over 220 days in 2015, which is feasible with the increased bike capacity on Caltrain.

Caltrain is an increasing important part of the area's growth now that some many roads are at capacity and clogged with cars during commute hours.

Terry Barton
Mountain View, CA

McKenna, Nancy

From: Ratti, Joe (00410) <joe.ratti@rhmr.com>
Sent: Friday, January 09, 2015 9:00 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: 3rd Bike Car

To the Caltrain Board,

I learned today that there will be a 3rd bike car added to all bombardier trains. I wanted to thank you all for listening to your ridership. While it has been frustrating to be denied a space on the train home, it is unforgivable when you get denied a space on the train to work in the morning. This happens to me on a far to regular basis. I have meetings every morning and I work 10+ hour days regularly. The last thing I need to deal with in the morning is a conductor telling me to lock up my bike (which I ride 2 miles to work when I get into SF) or that "I should have taken the earlier train!" While it will be some time before the bike cars are added, I would hope a reminder would go out to all conductors to have more compassion for bike riders when they are denied a ride due to capacity overload.

Again, thank you for making a sensible decision to alleviate pressure from the true backbone of your ridership.

Regards,

Joe Ratti

Client Service Director
Robert Half Management Resources
Desk: 415.434.1980 Ext. 21130
Cell: 415.513.3920

McKenna, Nancy

From: Carol Cook <cscook@stanford.edu>
Sent: Friday, January 09, 2015 8:55 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: new bike car

Dear Caltrain Folks,

I am happy to hear that you will be adding another bike car. Thank you! I catch the train with my bike from Mountain View where ridership has really increased dramatically. I was expecting that in this coming year ridership will increase even more so that bike commuters will start getting bumped (I haven't been bumped since the 2nd bike car was added). Being able to bring my bike on board has been a benefit to my commute in so many different ways, but especially in that it facilitates my travel options.

Thank you so much for being bike friendly.

Sincerely,

Carol

*Carol Cook
Sr. Financial Analyst
Cost and Management Analysis, Stanford University
Phone: 650-725-1752 Fax: 650-723-9084*

McKenna, Nancy

From: cemay@u.washington.edu
Sent: Friday, January 09, 2015 8:49 AM
To: Board (@caltrain.com)
Cc: casecretary@caltrain.com; Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Third Car

Thank you for adding a third car to the Bombardier trains!!!
This is fantastic news. My bike commute will be less unpredictable.

Cindy May
San Carlos

McKenna, Nancy

From: Mike Williamson <this.is.mvw@gmail.com>
Sent: Friday, January 09, 2015 8:34 AM
To: Board (@caltrain.com)
Cc: Caltrain, Bac (@caltrain.com); cacsecretary (@caltrain.com); bikesonboard@sfbike.org
Subject: Thank you for 3rd bike train!!

Hi,

I'm a resident of San Mateo, and Caltrain is the only fast, reliable means of public transit available. I have had jobs down in Mountain View, Santa Clara, and San Jose. My job will soon be moving up to San Francisco.

Both in dense San Francisco, and the sparser suburbs, the last mile is always a challenge in choosing whether public transit will be an acceptably quick means of transit. Allowing for more bike trains alleviates this problem for me, and the vast majority of other commuters who are physically able to commute via bike.

Thank you very much!
Mike Williamson

McKenna, Nancy

From: Clare Brown <cbrown@medallia.com>
Sent: Friday, January 09, 2015 8:27 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thank you for the third bike car!

Thank you so much for adding a third bike car to the trains!

I love using Caltrain and my bike to commute from San Mateo to Palo Alto and love that I will now be more sure that I can get a "spot" on the train and not get bumped.

Many of my co-workers don't use Caltrain for fear of getting bumped and continue to drive to work. I'll be letting all of them know about the new bike cars!

Thanks again!

--

Clare Brown

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Office: 650.223.7725



McKenna, Nancy

From: Michael Pence <mpence@carmelpartners.com>
Sent: Friday, January 09, 2015 8:00 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: thank you

Wanted to express my gratitude and support for the decision to add a third bike train to the bombardier Caltrain trains.

I've been commuting via bike and train from Menlo Park for nine years, despite the perils for a 44 year old father of three. It's just a much, much better way for me to commute. Not only do I enjoy being outside and exercising, but I'm keeping my car off the road, enjoying some quiet time to read or work, and using 750 – 800 less gallons a gas each year.

Thank you.

Michael

Michael Pence

1000 Sansome, Suite 180 | San Francisco, CA 94111
Phone: 415.231-0274 | Cell: 650-996-4804
Email: mpence@carmelpartners.net
www.carmelpartners.com | www.carmelapartments.com



McKenna, Nancy

From: gertvd@gmail.com on behalf of Gert van Dijken <gert@vandijken.com>
Sent: Friday, January 09, 2015 7:45 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bumped
Subject: Third Bike Car!

Hi,

I just heard the news from the SF Bike Coalition that a 3rd bike car will be added. That is great news! I didn't expect Caltrain to do it this soon. I remember how long it took to get a second bike car. In any case it will make my commute much more enjoyable. I am a daily bike commuter since 1999. I take the bullet train from Palo Alto to Sunnyvale at 5:14PM (train 366) and it is always so full with bikes. I am always afraid that I will get bumped and have to wait almost 30 minutes for the next train.

Thanks again, you made my day!

Gert
Sunnyvale

--

Gert van Dijken
Caribbean Hurricane Network
<http://stormcarib.com>

McKenna, Nancy

From: Bruce Lundquist <brucel@stanford.edu>
Sent: Friday, January 09, 2015 7:24 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: 3rd bike car

Terrific news that the new Bombadier cars will be bike cars. And great that once they are running the Bombadier sets will have almost the same capacity as the Gallery sets.

MANY THANKS!!!

Bruce Lundquist
San Francisco

--

Bruce Lundquist
Senior Designer
Stanford University Press
425 Broadway
Redwood City, California 94063
(650) 723-6808

www.sup.org

<https://www.facebook.com/stanforduniversitypress>

McKenna, Nancy

From: Anne Arquit Niederberger <mandarinanni@me.com>
Sent: Friday, January 09, 2015 7:07 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Bike cars on all trains - THANK YOU!

Dear Caltrain Board

I understand from the San Francisco Bicycle Coalition that you decided at yesterday's Board meeting that a third bike car will be added to all of the new Bombardier trains!

That is fantastic news for the sustainable development of our region, and I want to thank and applaud you for a smart decision that made my wishes come true:

http://www.mercurynews.com/peninsula-news/ci_27231959/peninsula-readers-letters-december-31#

http://www.mercurynews.com/opinion/ci_27236633/jan-2-readers-letters-stop-using-bad-science?source=infinite

I also want to thank the SFBC and other non-profits who play a big role in ensuring community voice in important infrastructure decisions.

Anne

Anne Arquit Niederberger, Ph.D.
Policy Solutions
mandarinanni@me.com

McKenna, Nancy

From: Scott Palmer <james.scott.palmer@gmail.com>
Sent: Friday, January 09, 2015 6:58 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Third bike car on Bombardier trains

Dear CalTrain Board,

I'm writing to thank you for your plan to add a third bike car to Bombardier trains starting in Fall 2015. I commute from Redwood City to San Francisco every day with my bike, and having the extra room will address the overcrowding typical now. Thank you for supporting the CalTrain cycling community.

Regards,

Scott Palmer

Redwood City, CA

McKenna, Nancy

From: Colleen Caleshu <colleen.caleshu@gmail.com>
Sent: Friday, January 09, 2015 5:38 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Thank you!

Dear Caltrain,

I'm writing to express enthusiastic gratitude for the addition of a third bike car to bombardier trains. I had written previously requesting more bike capacity. It will make a real difference to have the likelihood of getting bumped decreased. I work in Palo Alto, an especially bust stop for bikes, so I really appreciate this.

Thank you for support bike commuters!

Colleen

(Sent from a handheld. Please forgive brevity and typos.)

McKenna, Nancy

From: Massimiliano Poletto <max.poletto@gmail.com>
Sent: Thursday, January 08, 2015 11:11 PM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: thank you for a third bike car

Dear Caltrain Board,

thank you for your plan to add a third bike car to Bombardier trains this fall! Bike cars recently have been extremely congested. Your decision will make conditions aboard much easier for cyclists, and will surely encourage still more people to choose the train+bike combination as a desirable commute alternative over congested freeways.

Looking forward to the expanded train sets,

Max Poletto
San Francisco, CA

McKenna, Nancy

From: Chris <paperplanepilot@yahoo.com>
Sent: Thursday, January 08, 2015 10:37 PM
To: Board (@caltrain.com)
Cc: cacsecretary@caltain.com; Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: Extra Bike Car - Thanks Much

Just heard the news that a third bike car will be added on the Bombadier trains; I think that is awesome. With the increased ridership, there have been many times I thought I would not make it on the train with my bike for the commute home. Thank You, Thank You, Thank You!

Chris

McKenna, Nancy

From: Vicki Pelton <vpelton@vertical-edge.com>
Sent: Thursday, January 08, 2015 10:25 PM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); bikesonboard@sfbike.org
Subject: third bike car on Bombardier trains

Thank you for adding a third bike car to Bombardier trains this fall. You realized what was best for the commute & best for the environment & took action. Bravo.

--Vicki Pelton vpelton@vertical-edge.com
Redwood City, CA

McKenna, Nancy

From: Alex Herzick <alex.herzick@gmail.com>
Sent: Thursday, January 08, 2015 12:28 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: More Bike Cars Needed

Hello Caltrain Board,

My name is Alex Herzick and I commute to San Francisco from Menlo Park/Palo Alto with my bike on Caltrain. First I would like to thank Caltrain for ordering new cars, and importantly for planning to configure up to six of the new Bombardier cars as bike cars. However, I believe that at least 8 of these new cars need to be bike cars, not just six, so that all Bombardier trains can have three bike cars. This increased bike capacity reduces bicycle bumps, improves consistency and service reliability, promotes bicycling instead of driving, reduces traffic and parking congestion, reduces air pollution, and serves a large portion of your constituency.

I am asking that you add a third bike car to all Bombardier trains to increase bike capacity from 48 to 72 bikes per train.

Here are a few articles that support the need for more bike cars:

<http://www.smdailyjournal.com/articles/opinions/2014-12-22/op-ed-caltrains-new-rail-cars-should-include-bike-cars/1776425135376.html>

<http://www.sfbike.org/our-work/regional-advocacy/caltrain/>

<http://www.sfbike.org/news/how-caltrain-wants-to-better-your-commute/>

Best Regards,

Alex Herzick
Menlo Park, CA

McKenna, Nancy

From: Alex Herzick <alex.herzick@gmail.com>
Sent: Thursday, January 08, 2015 12:02 PM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bikes on Caltrain Comment - Bumped 1/7

Bumped from January 7 514pm southbound baby bullet from SF. At least 8 bikes bumped. New train.

McKenna, Nancy

From: Ryan Schmidt <rschmidtca@gmail.com>
Sent: Wednesday, January 07, 2015 5:33 PM
To: lindella@samtrans.com; bikesonboard@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cac@caltrain.com; Caltrain, Bac (@caltrain.com)
Subject: At least 4 bikes bumped from 269 NB in RWC

Today at least 4 bikes were bumped from 269 NB in Redwood city. Not good...
Ryan

McKenna, Nancy

From: De La Torre, Andria
Sent: Tuesday, January 06, 2015 5:58 PM
To: 'fcbiam@gmail.com'
Cc: 'bikesonboard@sfbike.org'; 'janice@sfbike.org'; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bikes on Caltrain Comment

Dear Mr. Lam,

Good afternoon Mr. Lam. Your message to the Caltrain Board of Directors, Caltrain Citizens Advisory Committee and Bicycle Advisory Committee was referred to me for response. The groups will receive a copy of our correspondence.

Thank you for letting us know about your experience on Caltrain yesterday. Conductors are responsible for only allowing a safe number of customers with bikes board the train, with no more than four per rack. If the bike car becomes full, cyclists will have to get wait for the next train. We regret to hear that you observed more bike space within the southern bike racks than were allowed to board. We have shared this report with our Operations staff to review the capacity limits with the crew and emphasize the importance of communication between crew members.

Again, we apologize for the inconvenience that you experienced. We value your patronage and thank you for your feedback.

Kind Regards,

Andria De La Torre
SamTrans | Caltrain | TA
Customer Service Department
1250 San Carlos Ave.
San Carlos, CA 94070-1306
1-800-660-4287
www.smctd.com

Sent: Monday, January 05, 2015 5:29 PM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bikes on Caltrain Comment

Hi - this is specifically to Caltrain and specifically to people who manages how bikes are let on. Along with 5 bike commuters we just got bumped of the Caltrain 370 5:14 from 4th and King. Unfortunately your staff were turning away people when the south end bike cart was more than suffice to handle all cyclist. Your staff needs to do a better job at counting the number of available space before turn cyclist away. Simply counting number of bike through the door is not adequate since most folding bikes are left "folded" and does not take up room. It should be the responsibility of your staff to ensure every space is filled when available. Your conductors and station agents really need to take a more hands on approach and walk to the carts and confirm.

McKenna, Nancy

From: Fred Lam <fclam@gmail.com>
Sent: Tuesday, January 06, 2015 5:23 PM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Re: Bikes on Caltrain Comment
Attachments: image1.jpeg; ATT00001.txt

Piggybacking from my email yesterday, there is no consistency with how your conductors enforces bikes. One day after my email I'm sitting in a bike cart overfilled with cyclist. The cart here is at least 6 over its capacity limit.



TAG OFF
Get your bicycle tagged at the start of your journey
for the best possible experience.

CLIPPA

McKenna, Nancy

From: Tom Corboline <tomcorboline@gmail.com>
Sent: Tuesday, January 06, 2015 5:15 PM
To: bikesonboard@sfbike.org; Nabong, Sarah; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bumped

Just wanted to let you know I was not allowed to board train #371 headed northbound at the Palo Alto station. 6 other bicyclist besides myself were 'bumped' from this train and this was a new style train car.

I would like to encourage Caltrain to increase capacity for bikes on the new train cars or add another bike car.

It is a rather unpleasant experience to have a time schedule planned and not be able to meet it because I am not allowed on the train.

Regards,
Displeased Caltrain rider

Tom Corboline

McKenna, Nancy

From: Emma Shlaes <emma@bikesiliconvalley.org>
Sent: Tuesday, January 06, 2015 4:59 PM
To: Board (@caltrain.com); cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Cc: Janice Li; Shirley Johnson; steve vanderlip; Simon, Mark
Subject: Joint Caltrain platform from bike advocacy organizations
Attachments: 141222 Caltrain joint platform logos.pdf

Hello,

Please find attached a joint platform statement from Silicon Valley Bicycle Coalition, San Francisco Bicycle Coalition and BikeSMC. This represents are shared goals in terms of Caltrain capacity as electrification and other improvements move forward. If you have any questions please feel free to contact us:

Emma Shlaes, SVBC - emma@bikesiliconvalley.org

Janice Li, SFBC - janice@sfbike.org

Steve Vanderlip, BikeSMC - bikesmc@hotmail.com

Thank you,
Emma

--

Emma Shlaes

Policy Manager

Silicon Valley Bicycle Coalition

96 N. Third Street, Suite 375

PO Box 1927

San Jose, CA 95109

Office: 408-287-7259 Ext. 228

Cell: 650-703-1191

<http://bikesiliconvalley.org>

Please [Donate Today](#) to support our year-end campaign and help us pursue our goal of 10% of trips taken by bike by 2025!



sfbike.org



bikesiliconvalley.org

Recommendations for Caltrain's Bikes-on-Board Service

We applaud Caltrain for its bikes-on-board service, a huge success that has become one of the most cost-effective, convenient, and environmentally friendly means of commuting on the San Francisco Peninsula. Despite onboard bicycle capacity increases in 2009 and 2011, available onboard bike spaces are again frequently being filled, resulting in many customers being denied boarding and forced to wait for a later train or use an alternative means of transportation.

Our groups, with our combined thousands of members and supporters, understand the various competing interests for space on Caltrain and the difficulty of meeting all these demands. With Caltrain's current high ridership levels and projected growth, Caltrain has the challenge to meet the demand for safe and comfortable seating, the need for bikes-on-board accommodation, and the increased demand for first- and last-mile connections to Caltrain, including auto and bike parking and bus and shuttle services. We encourage Caltrain to consider the cost of first- and last-mile connections when allocating onboard space for seating and bicycle storage. The bikes-on-board service is a proven, cost-effective method that offers thousands an alternative to driving, which alleviates crowding in parking lots, frees up seats on shuttles and buses, reduces traffic congestion, improves traffic safety, and reduces air pollution.

To help Caltrain continue as a national leader in onboard accommodation of bicycles, we recommend the following improvements:

Onboard Bicycle Capacity Improvements

- *Short term:* Mark minimum aisle width and allow bikes to stack to the aisle (implement immediately to reduce bike bumps).
- *Medium term:* Match new capacity to current ridership by configuring at least 11 of the new Bombardier cars as bike cars,¹ so that all Bombardier train sets will have three bike cars when the new Bombardier cars are put into service (expected fall 2015).
- *Long term:* Provide bike space for at least 20% of passengers to bring a bike on board electrified trains (expected 2021) to accommodate increased demand.²

Operational Improvements

- Allow for priority boarding for passengers with bicycles on bike cars to speed the boarding process for all passengers and to reduce congestion in bike cars.

Future Planning

- Complete a comparative study of the costs to provide different options for the first- and last-mile connections to Caltrain including automobile and bicycle parking, bus and shuttle service, bike share, pedestrian improvements and onboard bike accommodation. Use results to:
 - Set specific goals to increase sustainable mode access overall and by station with accompanying education encouragement programs, and
 - Develop a plan to meet long-term capacity needs for all passengers.

¹According to Caltrain's 2010 survey, 13% of Caltrain passengers bring a bike onboard. To match this ridership, 13% of new capacity should be bike capacity, i.e., 16 new Bombardier cars x 130 seats per car x 0.13 bike capacity / 20 seats replaced with bike racks per bike car = 13 bike cars. However, only 11 of the new Bombardier cars need to be configured as bike cars for all Bombardier trains to have three bike cars, assuming all 16 new cars are put into service for a total of seven Bombardier train sets in the fleet.

²Increased demand is based on projecting ridership growth to 2021 by extrapolating the average annual increase from the last six years for weekday ridership (6.45% average annual increase) and weekday bicycle boardings (17.05% average annual increase).

McKenna, Nancy

From: karen okasaki <otakaren@hotmail.com>
Sent: Tuesday, January 06, 2015 4:42 PM
To: Board (@caltrain.com); cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Cc: janice@sfbike.org; bikesonboard@sfbike.org
Subject: Reporting bump 1/5/2015 Train #376

To whom it may concern:

Reporting 5 bicyclists being bumped last night from San Francisco station southbound to San Jose on 1/5/15, train #376. We were told that the bike car was full.

As part of the new purchase of Bombardier cars, I strongly encourage Caltrain to retrofit the new cars to make at least three bike cars per Bombardier to address the growing ridership, resulting from more and more people with bikes being denied access onboard due to limited bike capacity. Thank you for your time.

Karen Okasaki
(415) 362-7126

McKenna, Nancy

From: pat giorni <hogorni@yahoo.com>
Sent: Tuesday, January 06, 2015 12:18 AM
To: Board (@caltrain.com); Caltrain, Bac (@caltrain.com); Averill, Joshua; cacsecretary (@caltrain.com)
Cc: Bikes On Board; bikesmc; Corinne Winter; SVBC Committee Peninsula; SVBC General
Subject: Anecdotal Bump Count for December 2014
Attachments: Bump Report December 2014.doc

Please find attached for easy reproduction the Anecdotal Bump Count for December 2014.

Regards,
Pat Giorni

BikesOnBoard Dec. 2014

Dec. 19

2 MV-#135

Conny Barton

Total December, 2014**2**

	2014	2013	2012	2011	2010	2009
December	2	23	33+	17	44	18

	2014	2013	2012	2011	2010	2009
November	148+	169+	50+	78+	138+	99+

	2014	2013	2012	2011	2010	2009
October	259+	177+	279+	91+	202+	232+

	2014	2013	2012	2011	2010	2009
Sept.	312+	74+	133+	100+	229+	111+

	2014	2013	2012	2011	2010	2009
August	141+	59+	167+	76+	161+	115+

	2014	2013	2012	2011	2010	2009
July	245+	126+	76+	36+	129+	83+

McKenna, Nancy

From: Elaine Lee <elee@gopro.com>
Sent: Monday, January 05, 2015 9:58 PM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bumped from Caltrain

Caltrain board,

I am a daily Caltrain bike commuter to work and I was again denied boarding on a bombardier car on Southbound Caltrain#282 from San Francisco station today. I have experienced this multiple times, and this customer experience is unacceptable. Please take action to increase bicycle capacity as soon as possible.

Thanks,
Elaine Lee



Elaine Lee ■ Technical Project Manager, DevOps

1161 Mission St, Ste 410 | San Francisco, CA 94103
p +1 415 861 9300 | **m** +1 650 395 8420
e elee@gopro.com

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, January 05, 2015 5:40 PM
To: 'Suzie Scales'; Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: RE: More bike cars please!

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer Office of Public Affairs San Mateo County Transit District (SamTrans, Caltrain, TA)
1250 San Carlos Ave., San Carlos CA 94070
650.508.7927 (direct line)

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-----Original Message-----

From: Suzie Scales [mailto:scales.suzie@gene.com]
Sent: Monday, January 05, 2015 3:29 PM
To: Board (@caltrain.com)
Cc: Bikes on Board; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: More bike cars please!

Dear Caltrain Board members,

As a daily bicycle/Caltrain commuter from Hillsdale to SSF since 2006, I am very pleased to know that you are retrofitting 16 new Bombardier trains to relieve the rush hour commute! Now I have a daughter in daycare, I have no choice but to use the rush hour trains myself and so often get bumped off the Bombardier at 8:16am Hillsdale-Millbrae on a Tuesday morning that I don't even bother trying to catch that train any more. Additionally I have been bumped several times from the 7:51 limited train, so having more people on other trains would help me be able to make it to work on time for my early meeting that day of the week.

I often end up taking the 8:02 and arriving 20 mins later than desired at work other days because my daughter's bike seat is almost as wide as the handlebars and a couple of conductresses asked me to not get on the crowded trains as it is difficult to squeeze past with so many cyclists having to stand in the bike area (partly due to non-cyclists sitting in the seats above). There are also lots of other cyclists who don't have the luxury of a flexible work schedule that get bumped or gave up cycling altogether due to bumps, especially this summer and fall.

I heard, however, that less than half of the new carriages are slated for bike car refurbishment, despite the fact that cyclists are your fastest growing customer base and would likely continue to increase if riders could be more certain of not getting bumped or being late for work. Pedestrian ridership will likely not increase so much because people are only willing to walk a mile or so, and drivers are limited by the cost and availability of Caltrain parking, whereas cyclists can easily come from up to a 6 mile radius and still get to work on the train faster than car traffic.

I therefore strongly urge you to convert more of the carriages into bike cars to cope with the correct rising demand. (Also, while I realize it is not politically correct, it would help to insist more strongly that non-cyclists not be allowed in the bike car; these tend not to be the handicapped people anyway since it is easier for them to sit downstairs).

Thank you in advance for your consideration and for increasing passenger capacity!

Suzie Scales,
San Mateo

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, January 05, 2015 4:52 PM
To: 'karen okasaki'; Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: RE: Request for additional bike cars

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
San Mateo County Transit District (*SamTrans, Caltrain, TA*)
1250 San Carlos Ave., San Carlos CA 94070
650.508.7927 (direct line)

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Follow us on [@SamTrans_News](https://twitter.com/SamTrans_News) and [@Caltrain_News](https://twitter.com/Caltrain_News)

From: karen okasaki [mailto:otakaren@hotmail.com]
Sent: Monday, January 05, 2015 4:06 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Request for additional bike cars

To whom it may concern:

I have been taking Caltrain daily with my bike to get to work in San Francisco and back Hillsdale for the last 25 + years. It's convenient, affordable to take my bike on Caltrain every day than having to drive to San Francisco from Hillsdale. In addition to commuting from Hillsdale, I live in Stockton, so it's easier to get to the train station than to drive directly to work. Less stress, more exercise, saves on parking fees.

I want to take the opportunity to thank Caltrain for planning to configure up to six of the new Bombardier cars

as bike cars on the new electrification project. Please increase the all the Bombardier Trains to have three bike cars. There should be at least eight bike cars needed, not six, for all Bombardier trains to have three bike cars. There have been increases in ridership since when I first started commuting on Caltrain with my bike. Currently, it's not unusually to being "bumped" from Caltrain in the morning and in the evening commutes. It affects commuters from taking Caltrains if they are consistently "bumped" from the train due to full bike cars. It also affects the loading and unloading of bicyclists, when there isn't enough room for the bicyclists since we cannot use any of the other cars, only the cars equipped for bike access. This also affects the reliability of trains getting to the stations on time. Another suggestion would be for them to add the additional bike cars to the back of the train for easier and quicker loading and unloading of commuters with their bikes.

This is a formal request to add a third bike car to all Bombardier trains to increase bike capacity from 48 to 72 bikes per train.

Thank you for your courtesy and cooperation.

Karen Okasaki
Stockton, CA
(415) 362-7126

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, January 05, 2015 11:16 AM
To: 'David Fisher'; Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: RE: New Bombadier Cars

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
San Mateo County Transit District (*SamTrans, Caltrain, TA*)
1250 San Carlos Ave., San Carlos CA 94070
650.508.7927 (direct line)

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Follow us on [@SamTrans_News](https://www.instagram.com/SamTrans_News) and [@Caltrain_News](https://www.instagram.com/Caltrain_News)

From: David Fisher [mailto:fisher.davidj@gmail.com]
Sent: Monday, January 05, 2015 11:05 AM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: New Bombadier Cars

Dear Caltrain Board,

I am a daily Caltrain commuter that rides to and from the Redwood City/SF stations on my bicycle. I have noticed first hand that ridership has drastically increased over the past year. As such, I thank you for your decision to purchase more Bombadier cars! I am sure this will alleviate some of the overcrowding that I have experienced lately.

However, I noticed that the current plan is to have "up to six" cars converted to bike cars. I believe that all Bombadier trains need three bike cars. This is important to me because I have experienced first hand being

bumped. When I am bumped it severely disrupts my commute and decreases my perception of the value Caltrain provides.

The majority of the time Caltrain's consistent reliable service makes it by far the best option for my commute. I do not wish to change my commuting habits, but if bicycling to and from stations is not practical due to capacity constraints, my preferred commute choice may change. Please add one bike car to each Bombardier train.

Thank you for taking the time to read my opinion,
-Dave

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, January 05, 2015 10:17 AM
To: 'Ania Mitros'; Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: RE: all Bombardier trains need three bike cars

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
San Mateo County Transit District (*SamTrans, Caltrain, TA*)
1250 San Carlos Ave., San Carlos CA 94070
650.508.7927 (direct line)

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From: Ania Mitros [mailto:ania.mitros@gmail.com]
Sent: Saturday, January 03, 2015 11:16 AM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: all Bombardier trains need three bike cars

Given that bicycle riders get bumped or have to stand, clearly there's a need for more bike cars. One of the biggest problems with public transit is connecting to it -- please support the folks who've made it work by bicycling to/from Caltrain.

Regards,
Ania Mitros
275 Chiquita Ave
Mountain View, CA

McKenna, Nancy

From: Bikes on Board <bikesonboard@sfbike.org>
Sent: Sunday, January 04, 2015 5:07 PM
To: Board (@caltrain.com); cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: article in San Mateo Daily Journal: Caltrain's new rail cars should include bike cars

Hello,

We'd like to draw your attention to an article published on December 22, 2014 in the San Mateo Daily Journal titled "Caltrain's new rail cars should include bike cars".

<http://www.smdailyjournal.com/articles/opinions/2014-12-22/op-ed-caltrains-new-rail-cars-should-include-bike-cars/1776425135376.html>

Sincerely,
BIKES ONboard Team
www.sfbike.org/bob

+++++

OP-ED: Caltrain's new rail cars should include bike cars

December 22, 2014, 05:00 AM By [Shirley Johnson](#)

Numerous letters published recently in local newspapers from Caltrain bicycle-riding customers praise Caltrain for its bikes-on-board service, but also express frustration about being bumped from the train due to lack of onboard bike space. As leader of the advocacy group BIKES ONboard, I would like to take this opportunity to explain the issues including benefits of bikes onboard, problems faced by customers with bicycles and our proposed solution.

Caltrain plans to add more rail cars, and we recommend that new capacity match current ridership, with onboard space divided between seats and bike space according to the percentage of passengers who walk on and bring a bike onboard, respectively.

Caltrain's bikes-on-board service benefits the community by reducing traffic congestion, freeing costly parking spaces, freeing seats on publicly subsidized buses and shuttles, reducing our dependence on fossil fuels, reducing air pollution and improving public health. With so many benefits, Caltrain would be doing the right thing by expanding its bikes-on-board service.

Bike ridership is Caltrain's fastest growing customer segment, increasing 147 percent since 2008 while walk-on ridership increased only 35 percent. Caltrain's bikes-on-board service is so popular that Caltrain has been unable to keep up with demand.

Caltrain has experienced record ridership recently, and commute-period trains can get crowded. Walk-on customers are all allowed to board and stand on the train when seats are full, but customers with bicycles are bumped from the train when bike cars are full, even when there are empty seats on the train. Bicycle bumps are at an all-time high, averaging significantly more than 200 per month, making Caltrain service unreliable and forcing bicyclists back into their cars costing Caltrain ridership and revenue.

Thankfully, Caltrain plans to add more capacity by purchasing 16 new (used) Bombardier cars. The question is how many of the new cars should be configured as bike cars.

Caltrain currently runs two types of trains, 15 older gallery train sets and five newer Bombardier train sets. All trains have five cars including two bike cars, but bike capacity is inconsistent: gallery trains hold 80 bikes, but Bombardier trains hold only 48.

Service disruptions such as mechanical failures or accidents can result in a Bombardier train set swapped unannounced for a gallery train set. This is a disaster for customers with bicycles, because the lower bike capacity on Bombardier trains results in many bicycle bumps, even though customers left behind with their bicycles have paid tickets in hand.

With the new rail cars, Caltrain staff stated they plan to run six six-car Bombardier train sets by adding a new car to the existing five Bombardier train sets and replacing a gallery train set with a Bombardier train set. This would decrease bike capacity due to fewer bike spaces on Bombardier trains, unless bike cars are added to the fleet.

An equitable way to allocate new capacity is according to current ridership to accommodate demand for both seats and bike space. Thirteen percent of passengers bring a bicycle onboard according to a recent Caltrain survey, so 13 percent of onboard space should be allocated to bike space. Only 20 seats must be replaced with bike racks to configure a Bombardier car as a bike car, leaving over 110 seats in the rest of the car. Thirteen percent of new capacity corresponds to 13 of the new Bombardier cars configured as bike cars.

We are requesting, however, that only eight of the new Bombardier cars be configured as bike cars. Although eight new bike cars will not eliminate bicycle bumps, we propose this compromise to provide more seats. Our proposal would add approximately 2,000 seats and 112 bikes spaces to Caltrain's fleet to address the needs of all passengers.

Eight new bike cars would enable all six Bombardier train sets to have three bike cars to increase bike capacity from 48 to 72 bikes, close to the 80 bikes held by existing gallery train sets. This would result in a more consistent fleet, which simplifies operations and improves service reliability. Bike capacity would increase a slight 8 percent, while 15 percent more seats would be added to the fleet.

A bike onboard rivals the automobile for convenience and flexibility and is a cost-effective, environmentally friendly way to access Caltrain. We applaud Caltrain for its bikes-on-board service and look forward to six-car Bombardier train sets with three bike cars to provide more seats, improve service reliability and boost customer satisfaction.

Shirley Johnson, Ph.D., leads the BIKES ONboard project sponsored by the San Francisco Bicycle Coalition. She is former chair of the Caltrain Bicycle Advisory Committee and currently vice-chair of the BART Bicycle Advisory Task Force.

McKenna, Nancy

From: Shirley Johnson <dr_shirley_johnson@yahoo.com>
Sent: Sunday, January 04, 2015 10:57 AM
To: Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); Janice Li
Subject: thanks for configuring new cars as bike cars, but need eight, not six, please
Attachments: Graph_Annual_Bicycle_Bumps.docx

Dear Joint Powers Board,

Thank you for planning to configure up to six of the new Bombardier cars as bike cars, as stated at last month's JPB meeting. That's wonderful! We are concerned, however, that eight bike cars are needed, not six, for all Bombardier consists to have three bike cars (five are needed to add one to each of the five existing Bombardier consists, plus three to include in the new Bombardier consist for a total of eight new bike cars).

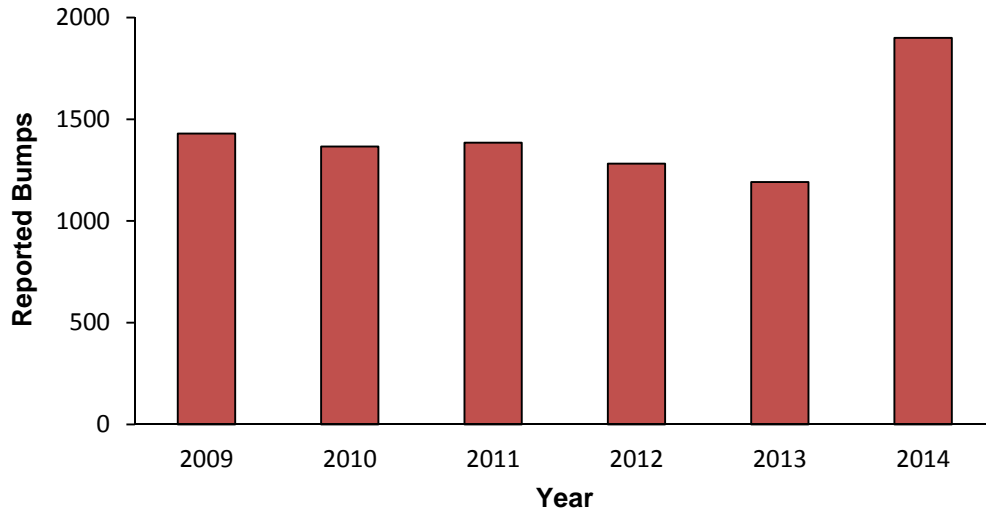
As shown by the attached graph, there was a dramatic increase in reported bicycle bumps in 2014. Bumps force cyclists back into their cars, costing Caltrain ridership and revenue. Adding bike cars to the fleet will help alleviate the bumping problem.

Every Bombardier train needs three bike cars to increase bike capacity from 48 to 72 bikes, near the 80 bikes held by gallery trains, thereby improving consistency and service reliability. We respectfully request that eight new Bombardier cars be configured as bike cars. Each new bike car adds 24 bike spaces and over 110 seats, serving the needs of all customers. Thank you.

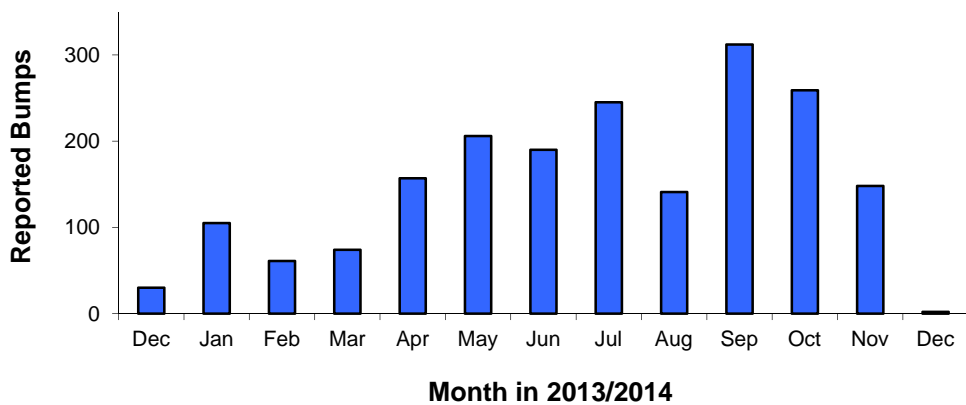
Best regards,
Shirley Johnson
Leader, BIKES ONboard project
San Francisco Bicycle Coalition

Caltrain leaves customers with bicycles behind

More bicycle bumps in 2014 than ever



Bumps increase in better weather



There are actually more bumps than shown in the graphs, because not all bumps are reported.

McKenna, Nancy

From: Chris Ryan <cbkryan@me.com>
Sent: Monday, December 29, 2014 4:09 PM
To: Bartholomew, Tasha
Cc: Board (@caltrain.com); bikesonboard@sfbike.org
Subject: Re: more bike cars, please!

Thank you for your prompt and thoughtful reply. I have one quick response that I hope you and the board will take into consideration: I understand that Caltrain is over capacity for both bike and non-bike passengers, and I appreciate the pressure Caltrain administration is under from all parties concerned.

However, I'd like to respectfully point out that even if there are no seats available, non-bike passengers are still allowed to board and ride as standees--they know, therefore, that although their journey may not be comfortable, they will at least be able to get on the train and get to their destination, as long as trains are in fact running. The same is NOT true for bike passengers. If all the bike racks are full, bike passengers are denied service entirely. For this reason, I would hope that adding bike capacity remains a top priority.

Thank you,

Christine Ryan

Sent from my phone. Usual disclaimers apply.

> On Dec 29, 2014, at 3:38 PM, Bartholomew, Tasha <bartholomewt@samtrans.com> wrote:

>

> Thank you for your interest in expanding Caltrain's on board bicycle capacity.

>

> In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

>

> Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

>

> Thank you for your patience.

>

> Regards,

>

> Tasha Bartholomew, Community Relations Officer Office of Public
> Affairs San Mateo County Transit District (SamTrans, Caltrain, TA)

> 1250 San Carlos Ave., San Carlos CA 94070

> 650.508.7927 (direct line)

>

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> www.facebook.com/caltrain Follow us on @SamTrans_News and
> @Caltrain_News

> -----Original Message-----

> From: Christine Ryan [mailto:cbkryan@me.com]
> Sent: Wednesday, December 24, 2014 9:07 AM
> To: Board (@caltrain.com)
> Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha;
> cacsecretary@caltrain.com); Caltrain, Bac (@caltrain.com)
> Subject: more bike cars, please!

> Hi!

> I am a new-this-year Caltrain rider. Five years ago, I started a new job in Menlo Park, commuting from my home in Bernal Heights, and for the next three years, I drove down to Menlo Park and back almost every day, alone. After a year of working in the city, I returned to the Menlo Park company this past February, and have been buying monthly Caltrain passes instead of driving. Riding the train has made my commute much more bearable, however, given the distance of the 22nd Street station from my apartment, and the distance of my office in Menlo Park from the Caltrain station there, I absolutely need to use a bike on both ends of my commute.

> The bumping hasn't been *too* bad going down to Menlo Park, as I am lucky enough to be able to leave SF on the 9:02 (from 22nd Street), but if that train becomes a Bombardier set, then the odds of my being able to board will fall dramatically. (Even with a third car, the bike capacity will be 8 or so bikes less than the gallery cars' 80.) And returning from Menlo Park is almost impossible between 5:30 and 7:30: I have to go to the Palo Alto station and fight for a space on one of the bike cars there...again, if any of those gallery train sets is replaced by a Bombardier set with only two bike cars, I will not be able to get home before 9 pm. I really do NOT want to start commuting by car again, for both personal reasons (sanity) and environmental/traffic reasons...please don't make me!

> (I'd also like to make a plea for allowing 5 bikes per "pile" on all
> cars: that'd help too.)

> Thank you for listening, and thank you for saying that at least six of the new cars will be configured as bike cars... that's a good start.

> Best regards,

> Christine Ryan
> Bernal Heights
> San Francisco

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 4:00 PM
To: 'Elaine Lee'; Board (@caltrain.com)
Cc: cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: RE: Caltrain Needs More Bike Cars

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
San Mateo County Transit District (*SamTrans, Caltrain, TA*)
1250 San Carlos Ave., San Carlos CA 94070
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From: Elaine Lee [mailto:elee@gopro.com]
Sent: Tuesday, December 23, 2014 1:31 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Caltrain Needs More Bike Cars

Caltrain Board,

Thank you for planning to configure up to six of the new Bombardier cars as bike cars. As a daily bike commuter on Caltrain, I strongly urge the consideration of more bike cars for all rush hour trains, and especially that the Bombardier trains have 3 bike cars. Although I have a car, I ride Caltrain 5 days/week to commute to San Francisco from the Peninsula for work, and often take Caltrain on the weekends for leisure. I have been denied boarding several times while commuting to my job due to limited bicycle capacity which is unacceptable in terms of customer experience, and the impact to economic productivity that needs to be remediated as soon as possible. It is important to increase bicycle capacity on the trains to reduce bicycle bumps,

improve consistency and service reliability, promote bicycling instead of driving, reduce traffic congestion, reduce air pollution, etc.

Please see the links below for more information about why increasing the bicycle capacity is important:

<http://www.smdailyjournal.com/articles/opinions/2014-12-22/op-ed-caltrains-new-rail-cars-should-include-bike-cars/1776425135376.html>

<http://www.sfbike.org/our-work/regional-advocacy/caltrain/>

<http://www.sfbike.org/news/how-caltrain-wants-to-better-your-commute/>

Sincerely,
Elaine Lee
Burlingame, CA 94010



Elaine Lee ■ Technical Project Manager, DevOps

1161 Mission St, Ste 410 | San Francisco, CA 94103
p +1 415 861 9300 | m +1 650 395 8420
e elee@gopro.com

From: Bikes on Board <bikesonboard@sfbike.org>
Date: Monday, December 22, 2014 at 11:30 AM
Subject: ACTION ALERT: Tell Caltrain more bike cars!

Hello Bicycle Commuters and Supporters,

The Caltrain Board has approved the purchase of 16 new (used) Bombardier cars, and staff said “up to six” will be bike cars, but that’s not enough for all Bombardier trains to have three bike cars instead of only two. We’re definitely making progress, thanks to your support, because first staff said no new cars would be bike cars. But we can’t stop here!

Staff plans to present a final recommendation about number of bike cars at the Board meeting on January 8. We need your help – please see actions below.

Action #1: Email Caltrain by January 6 that all Bombardier trains need three bike cars

Action #2: Attend Caltrain Board meeting on January 8

Action #3: Report all bicycle bumps

ACTION #1: EMAIL CALTRAIN BY JANUARY 6 THAT ALL BOMBARDIER TRAINS NEED THREE BIKE CARS

We know we've asked before, but it's time to do it again, because we really need three bike cars on all Bombardier trains.

Please send an email to: board@caltrain.com and cc: bikesonboard@sfbike.org, nabongs@samtrans.com, bartholomewt@samtrans.com, cacsecretary@caltrain.com, bac@caltrain.com

Suggested talking points:

- + Describe yourself and how you use Caltrain.
- + Thank Caltrain for planning to configure up to six of the new Bombardier cars as bike cars.
- + Say that at least eight bike cars are needed, not six, for all Bombardier trains to have three bike cars.
- + Explain why all Bombardier trains need three bike cars. For example, reduce bicycle bumps, improve consistency and service reliability (currently gallery trains hold 80 bikes, but Bombardier trains hold only 48), promote bicycling instead of driving, reduce traffic congestion, reduce air pollution, etc.
- + Ask Caltrain to add a third bike car to all Bombardier trains to increase bike capacity from 48 to 72 bikes per train.
- + Include your city or residence with your signature.

You may wish to reference the editorial here, which explains why eight bike cars are needed:

<http://www.smdailyjournal.com/articles/opinions/2014-12-22/op-ed-caltrains-new-rail-cars-should-include-bike-cars/1776425135376.html>

Or reference the numerous published letters to the editor here (scroll to the bottom of the page to “Published Media”), which show that Caltrain needs more bike capacity:

<http://www.sfbike.org/our-work/regional-advocacy/caltrain/>

Or reference the bump graph here, which shows bicycle bumps are at their highest level ever:

<http://www.sfbike.org/news/how-caltrain-wants-to-better-your-commute/>

ACTION #2: ATTEND CALTRAIN BOARD MEETING ON JANUARY 8

Staff will present the contract to rehabilitate the new (used) Bombardier cars at the January 8 Board meeting, and we need to be there to make sure the contract includes configuring at least eight of the new cars as bike cars. Please mark your calendars and plan to attend! If you would like to coordinate public comment with us, please reply to this email.

Meeting Time: 10am, Thursday, January 8

Meeting place: 1250 San Carlos Ave., San Carlos (two blocks from the San Carlos train station)

ACTION #3: REPORT ALL BICYCLE BUMPS

Caltrain needs your bump reports to help them understand that all Bombardier trains need three bike cars.

Please send your bump report to all six addresses:

bikesonboard@sfbike.org, nabongs@samtrans.com, board@caltrain.com, bartholomewt@samtrans.com,
cacsecretary@caltrain.com, bac@caltrain.com

Please report the following:

- + number of bumped bikes (even if you are not one of them),
- + day,
- + station,
- + train number or time plus travel direction,
- + train type, i.e., older gallery vs. newer Bombardier, and
- + any additional information such as how getting bumped affected your day.

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:43 PM
To: 'Long, Greg J'; Board (@caltrain.com)
Subject: RE: More bike cars required on Caltrain

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
San Mateo County Transit District (*SamTrans, Caltrain, TA*)
1250 San Carlos Ave., San Carlos CA 94070
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From: Long, Greg J [mailto:GJL@dolby.com]
Sent: Monday, December 22, 2014 6:08 PM
To: Board (@caltrain.com)
Subject: More bike cars required on Caltrain

Please add another bike car to the express trains. Bikes are usually bumped on express trains.

Thanks,

Greg Long (Caltrain bike rider for 15 years)
Santa Clara, CA

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:43 PM
To: 'Darrell Jones'; Board (@caltrain.com)
Subject: RE: More bike cars please -- especially on bombardier trains

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: Darrell Jones [mailto:drdj33@yahoo.com]
Sent: Monday, December 22, 2014 12:27 PM
To: Board (@caltrain.com)
Subject: More bike cars please -- especially on bombardier trains

I keep getting bumped at Hillsdale more and more, especially on the bombardier styled trains.

Please add a 3rd bike car to remove the stress. It's only going to get worse as more and more ride the trains.

Thanks,
Darrell Jones

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:43 PM
To: 'Karen Rasmussen'; Board (@caltrain.com)
Subject: RE: Bike cars on Bombardier trains

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer

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From: Karen Rasmussen [mailto:rasmussen.karen@gene.com]
Sent: Monday, December 22, 2014 11:39 AM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org
Subject: Bike cars on Bombardier trains

Greetings. I am a long time Bay Area resident who takes CalTrain as much as possible. I would like to thank Caltrain for planning to configure up to six of the new Bombardier cars as bike cars. That is a wonderful start. We really need at least eight bike cars, however, if all Bombardier trains are to have three bike cars. It's critical to the Bay Area for there to be sufficient space on trains for bikes (so we don't have bumping). By adding the 3rd bike car, each Bombardier will have up to 72 bikes per train.

We need this increased capacity to help reduce car traffic in the Bay Area. Anything we can do toward that end will pay off in the short and long term.

Thank you for your consideration.

Karen Rasmussen, Tiburon CA

Karen Rasmussen
Division Sales Manager
Genentech Rheumatology
mobile: 650-303-5358
rasmussen.karen@gene.com

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:43 PM
To: 'Martin MacKerel'
Cc: Board (@caltrain.com)
Subject: RE: please make sure all Bombardier trains have three bike cars

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
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From: Martin MacKerel [mailto:martin.mackerel@gmail.com]
Sent: Sunday, December 28, 2014 7:55 PM
To: Board (@caltrain.com)
Cc: BIKES ONboard; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: please make sure all Bombardier trains have three bike cars

I live in San Francisco and while I currently work in SF, I have spent many years working in the South Bay and expect to do so again in the future.

It is important when I do to reliably have the ability to put my bike on the train, and to be able to take the fast Baby Bullet trains. Please make sure that **every** train has enough bike capacity. Because the Bombardier bike cars only have a few bikes, it is important that all Bombardier trains have three bike cars so that they have sufficient bike capacity.

Thank you,

Martin MacKerel

1647 McAllister St. #6
San Francisco, CA 94115

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:42 PM
To: 'Zeljko Pavlovic'
Cc: Board (@caltrain.com)
Subject: RE: BOMBARDIER TRAINS NEED THREE BIKE CARS

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
San Mateo County Transit District (*SamTrans, Caltrain, TA*)
1250 San Carlos Ave., San Carlos CA 94070
650.508.7927 (direct line)

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From: Zeljko Pavlovic [mailto:z.pavlovic@comcast.net]
Sent: Sunday, December 28, 2014 3:33 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; [cacsecretary \(@caltrain.com\)](mailto:cacsecretary@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: BOMBARDIER TRAINS NEED THREE BIKE CARS

Can we get an extra bike car on bombardier trains?

Željko Pavlović

Email: z.pavlovic@comcast.net

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:42 PM
To: 'Donna Weber'
Cc: Board (@caltrain.com)
Subject: RE: Bike Cars Needed on CalTrain!

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
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Follow us on [@SamTrans_News](https://twitter.com/SamTrans_News) and [@Caltrain_News](https://twitter.com/Caltrain_News)

From: Donna Weber [mailto:donna.weber@gmail.com]
Sent: Saturday, December 27, 2014 9:09 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; [@caltrain.com](mailto:cacsecretary); Caltrain, Bac (@caltrain.com)
Subject: Bike Cars Needed on CalTrain!

Hello Caltrain!

I have been bike and train commuting from Palo Alto to San Francisco for the past six years and am very excited to hear that new Bombardier trains are coming. I would like to thank you for planning to configure up to six of the new Bombardier cars as bike cars.

However, over the last six years that I have been bike and train commuting, I have seen the bike and passenger load increase dramatically. As a result, at least eight bike cars are needed, not six, for all Bombardier trains to have three bike cars.

Having eight bike cars allows us to have consistent and reliable service, reduce bike bumps, and promote cycling instead of driving.

Please add a third bike car to all Bombardier trains to increase bike capacity from 48 to 72 bikes per train.

Please note the editorial here, which explains why eight bike cars are needed:

<http://www.smdailyjournal.com/articles/opinions/2014-12-22/op-ed-caltrains-new-rail-cars-should-include-bike-cars/1776425135376.html>

And the numerous published letters to the editor here (scroll to the bottom of the page to “Published Media”), which show that Caltrain needs more bike capacity:

<http://www.sfbike.org/our-work/regional-advocacy/caltrain/>

And reference the bump graph here, which shows bicycle bumps are at their highest level ever:

<http://www.sfbike.org/news/how-caltrain-wants-to-better-your-commute/>

Also, I have noticed this last year that 'bike etiquette' has decreased. Please encourage your train staff to remind all passengers that the bike car seats are for passengers who have bikes, and that bicyclists board in the order that they arrive on the platform.

Thank you for making a difference!

Cheers,

Donna Weber

725 Loma Verde Ave, #E

Palo Alto, CA 94303

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:42 PM
To: 'patrick'
Cc: Board (@caltrain.com)
Subject: RE: more bike cars!

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer Office of Public Affairs San Mateo County Transit District (SamTrans, Caltrain, TA)
1250 San Carlos Ave., San Carlos CA 94070
650.508.7927 (direct line)

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-----Original Message-----

From: patrick [mailto:p@patrick.net]
Sent: Saturday, December 27, 2014 2:39 PM
To: Board (@caltrain.com); bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: more bike cars!

I depend on getting on a Caltrain bike car to get to work, but sometimes I am not allowed on because they are full.

Please make sure every commuter-hour train has three bike cars, not only two.

Thanks.

Patrick Killelea
p@patrick.net

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:41 PM
To: 'M C'
Cc: Board (@caltrain.com)
Subject: RE: Bomb bike cars

Dear Mr. Cohn,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
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From: M C [mailto:ecadvocate@gmail.com]
Sent: Friday, December 26, 2014 8:16 PM
To: Board (@caltrain.com)
Cc: BIKES ONboard; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bomb bike cars

Let me get this straight, you have the potential to convert all the new BOMBs to bike cars, but you're choosing to screw up capacity by only having six?

Obviously, what you want is for us to go away, get cars, not ride caltrain. And obviously you think we're all a bunch of environmental pu\$\$\$\$\$ who will martyr without a car and put up with Caltrain bumps at all cost.

You're wrong.

Haven't you paid attention to all the bump reports? Your capacity estimates are long outdated.

(Imagine mandating the board to ride bikes on Caltrain!)

Bike riders leveled out the bottom of ridership freefall during the recession, car drivers didn't.

Bike riders create the consistency you need without the parking subsidy you don't.

Bikes unload parking needs so others can find a space, get it?

No the bike share thing isn't working. You don't get it clearly.

If your charter demanded increasing ridership, you wouldn't repeatedly spit in bicyclists faces.

But you're NOT required to increase ridership, so it's better that customers leave caltrain and buy cars.

Right?

Mike Cohn
San Francisco

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:40 PM
To: 'salape@aol.com'
Cc: Board (@caltrain.com)
Subject: RE:

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
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From: salape@aol.com [mailto:salape@aol.com]
Sent: Friday, December 26, 2014 11:00 AM
To: Board (@caltrain.com); bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha
Cc: Caltrain, Bac (@caltrain.com); cacsecretary (@caltrain.com)
Subject:

To Whom It May Concern,

I have been riding Caltrain now for a decade! All this time I have seen ridership increase and the use of the bicycle usage as well.

I want to thank Caltrain for adding an extra Bike car on all its trains. Having two designated bike cars on all trains has helped tremendously.

At the same time, I would encourage Caltrain to configure up to six of the new Bombardier cars as bike cars. This is crucial being that Bombardier trains don't hold as many bicycles as the pullman trains which hold up to 80 bicycles. If this

is not an option, would Caltrain consider taking out the seats in the Bombardier cars so as to increase the bike capacity?! This would address the growing usage of bike riders.

I thank you for your time and attention into this matter.

Sincerely,
Peter Diaz
1483 Kansas Street, SF

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:38 PM
To: 'Matt Colyer'
Cc: Board (@caltrain.com)
Subject: RE: New Bombardier Bike Cars

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: Matt Colyer [mailto:matt@colyer.name]
Sent: Wednesday, December 24, 2014 9:04 AM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: New Bombardier Bike Cars

Hello!

First I wanted to say thanks. I've previously written in about this issue and I'm happy to see that you've proposed that six of the new cars will be outfitted for bikes. However I'm writing again today to consider increasing that number to 8.

Based on the greater increase in bike ridership (147% vs 35% for passengers since 2008) and the fact that converting a train car will only remove 20 passenger seats but gain 24 bike spots, I strongly urge you to consider converting an additional 2 train cars.

By increasing the number of new bike cars to 8, we can guarantee that all bombardier trains will allow for 72 bike spots rather than the current 48. By ensuring that all bombardier trains have 3 bike cars it allows riders (like myself) to know that there will always be 3 cars rather than hoping or guessing and then being bumped. I can assure you there's nothing worse than getting bumped and missing that important meeting you had planned on attending.

Thanks again for listening to my input and I strongly encourage you to consider increasing your proposal to 8 bike cars.

Matt Colyer
Redwood City (to San Francisco)

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 29, 2014 3:37 PM
To: 'Ziyan C'
Cc: Board (@caltrain.com)
Subject: RE: We need 3 bike cars on bombardier trains!

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: Ziyan C [mailto:ziyanc@gmail.com]
Sent: Wednesday, December 24, 2014 12:33 AM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: We need 3 bike cars on bombardier trains!

Dear Caltrain,

I've been commuting on Caltrain from SF to Palo Alto for my job for three and a half years and love having this commute option. I have car but prefer Caltrain much more! I do bike both to the SF station and from the Palo Alto station to work.

Thank you for planning for 6 of the bombardier cars to be bike cars. But we need at least 8 bike cars, so all these trains will have at least 3 bike cars. I have often been bumped from the train (and have emailed about it) and the crowded bike cars are always a delay and hassle for all commuters. This will increase bike capacity from 48 to 72 bike per train!

I appreciate your time.

Ziyan

San Francisco resident

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Tuesday, December 23, 2014 3:14 PM
To: 'Mateo Burtch'
Cc: Board (@caltrain.com)
Subject: RE: Please Purchase Bike-Accessible New Cars (and Add Bike Cars to Bombardier Trains)

Dear Mr. Burtch,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer Office of Public Affairs San Mateo County Transit District (SamTrans, Caltrain, TA)
1250 San Carlos Ave., San Carlos CA 94070
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-----Original Message-----

From: Mateo Burtch [mailto:commie@sonic.net]
Sent: Tuesday, December 23, 2014 2:02 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Please Purchase Bike-Accessible New Cars (and Add Bike Cars to Bombardier Trains)

Hi. Really glad to hear that Caltrain is adding a bunch of new cars. Congratulations on your ridership success and continuing improvements.

I've been bringing my bike on Caltrain ever since it was a pilot project (and bicyclists needed to have a permit to bring their bikes on board). I think Caltrain has done a good job of making the system available to bikers. (I was in London this past summer, and it's really hard to transport your bike there.)

Still, the demand for bike access on Caltrain is only going to grow, especially with so much urban growth in SF and so many jobs down south. Many commuters, like myself, don't own cars and Caltrain is our only option to reach those big campuses.

I urge you to please make all new cars bike-accessible, and to have all Bombardier trains carry three bike cars.

Thanks,

Mateo Burtch
San Francisco

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Tuesday, December 23, 2014 11:07 AM
To: 'Michael Pes'
Cc: Board (@caltrain.com)
Subject: RE: new Bombardier cars as bike cars.

Dear Mr. Pes,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: Michael Pes [mailto:Michael.Pes@campari.com]
Sent: Tuesday, December 23, 2014 7:47 AM
To: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); Board (@caltrain.com)
Subject: new Bombardier cars as bike cars.

I have been a tentative (when not bumped) daily passenger of the Caltrain bike car. I commute for work from Redwood City to San Francisco. I have opted for Caltrain because it reduces stress, air pollution and can work on the train. I have overall 10 miles bike ride as both work and home are far from the train station and not well serviced by other public transportation. The only alternative for me is driving to work.

I am very thankful to Caltrain for planning to configure up to six of the new Bombardier cars as bike cars. The quantity of bike bumped on several commute trains makes me think that the real need is for at least eight additional bike cars, not just six.

I will be following closely the outcome of your next meeting and appreciate Caltrain's attention.

Regards

Michael Pes

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McKenna, Nancy

From: Bartholomew, Tasha
Sent: Tuesday, December 23, 2014 11:07 AM
To: 'Anne Arquit Niederberger'
Cc: Board (@caltrain.com)
Subject: RE: Please retrofit the new cars into bike cars!

Dear Ms. Niederberger,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

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-----Original Message-----

From: Anne Arquit Niederberger [mailto:mandarinanni@me.com]
Sent: Monday, December 22, 2014 9:41 PM
To: Board (@caltrain.com)
Cc: Bartholomew, Tasha; bikesonboard@sfbike.org; Nabong, Sarah; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Re: Please retrofit the new cars into bike cars!

Dear Caltrain Board

I would like to follow up on our previous correspondence regarding the need for improved services for cyclists using Caltrain (see below). I was encouraged to hear that Caltrain has decided to configure some of the new Bombardier cars as bike cars, and I applaud you for responding to public input.

However, I am concerned that your proposal for 6 new bike cars is unfair to passengers who bring bikes on board and will not provide the bike capacity we need - if not today, then in the very near term. Thirteen percent of passengers bring a bicycle onboard (according to a recent Caltrain survey), and this is also Caltrain's fastest growing customer segment, increasing 147% since 2008, while walk-on ridership increased only 35%. Allocating 13% of the new capacity would require configuring 13 of the 16 used Bombardier cars as bike cars; configuring all 16 as bike cars would go some way towards reflecting the rapid growth in the share of passengers who bring their bikes on board, as well as the fact that reducing the chance that people with bikes get "bumped" from trains would encourage more to rely on Caltrain.

I therefore strongly recommend that you configure all of these new cars as bike cars to get ahead of the obvious trend in cyclist ridership (if the current growth rates by passenger segment are projected to 2020, the share of passengers with bikes would grow from 13% today to 21%); thirteen bike cars would be the fewest that would be equitable to Caltrain customers with bikes today.

It would be regrettable if Caltrain did not seize this unique opportunity to create a level playing field for both cyclists and non-cyclists in the level of service for people with bikes. As we have seen in San Francisco, when bike infrastructure is good, ridership will grow. Unless Caltrain can provide a reliable service for cyclists, the bikes-on-board program will not perform to its full potential.

Anne Arquit Niederberger, Ph.D.
Policy Solutions
San Francisco CA 94117

On 17 Sep 2014, at 10:28 , "Bartholomew, Tasha" <bartholomewt@samtrans.com> wrote:

- > Dear Ms. Niederberger,
- >
- > Thank you for your interest in expanding Caltrain's on board bicycle capacity.
- >
- > In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008.
- >
- > During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.
- >
- > Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains.
- >
- > The process for adding more cars is lengthy and it will take approximately one year before this equipment is ready to be deployed. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.
- >
- > Thank you for your patience.
- >
- > Tasha Bartholomew, Community Relations Officer Office of Public
- > Affairs San Mateo County Transit District (SamTrans, Caltrain, TA)
- > 1250 San Carlos Ave., San Carlos CA 94070
- > 650.508.7927 (direct line)
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- > www.facebook.com/caltrain Follow us on @SamTrans_News and

> @Caltrain_News
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>
> -----Original Message-----
> From: Anne Arquit Niederberger [mailto:mandarinanni@me.com]
> Sent: Tuesday, September 16, 2014 7:54 PM
> To: Board (@caltrain.com)
> Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha;
> cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com);
> janice@sfbike.org
> Subject: Please retrofit the new cars into bike cars!
>
> Dear Caltrans
>
> Congratulations on your purchase of 16 used railcars! I urge you to dedicate this capacity to the transport of bicycles.
>
> Bike + train is one of the best regional commuter options for a clean, healthy, livable, and safe California - as long as
cyclists can rely on Caltrans to transport their bikes on the trains they wish to board.
>
> Unfortunately, capacity on trains is already insufficient to meet demand, and this situation can only be expected to get
worse: With all of the bicycle improvements in cities like San Francisco, where I live, more and more people are
discovering that cycling is a viable commuting option.
>
> I hope we can count on you to take advantage of the opportunity that this purchase of additional rail cars presents to
get ahead of the trend in increasing bike commuting and provide the necessary capacity for a forward-looking and
sustainable regional transport strategy. You owe it to future generations.
>
> Anne Arquit Niederberger, Ph.D.
> Policy Solutions
> San Francisco CA 94117
>
>
>

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Tuesday, December 23, 2014 11:06 AM
To: 'Rich Schwerin'
Cc: Board (@caltrain.com)
Subject: RE: Thanks for More Bike Cars...

Dear Mr. Schwerin,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
San Mateo County Transit District (*SamTrans, Caltrain, TA*)
1250 San Carlos Ave., San Carlos CA 94070
650.508.7927 (direct line)

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From: Rich Schwerin [mailto:rich_schwerin@hotmail.com]
Sent: Monday, December 22, 2014 8:58 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Thanks for More Bike Cars...

Dear Caltrain Board,

I'm a lifelong commuter cyclist and I first started taking my bike on Caltrain as part of the pilot in the early 90s (I even had to mail a permit request via USPS down to Diridon Station; my permit, to travel from 4th & Townsend to Hillsdale, was a mimeographed slip. I was bumped all the time. Ah, memories).

Currently I use Caltrain to augment/supplement my bicycle commute and when I have activities that require me to travel to San Francisco I take my bike on Caltrain.

Thanks, Caltrain for planning to configure up to six of the new Bombardier cars as bike cars. But it will take at least eight--not six--bike cars to adequately meet demand now and in the future, and all Bombardier trains should have three bike cars.

With three bike cars, Bombardier trains will reduce bicycle bumps, improve consistency and service reliability (currently gallery trains hold 80 bikes, but Bombardier trains hold only 48), promote bicycling instead of driving, reduce traffic congestion, reduce air pollution, and ensure continued fare revenue for Caltrain.

- **Please add a third bike car to all Bombardier trains to increase bike capacity from 48 to 72 bikes per train.**
- **Please configure at least eight Bombardier trains as bike cars.**

Thanks,
Rich Schwerin
San Carlos

[Twitter.com/Greencognito](https://twitter.com/Greencognito)
[Linkedin.com/in/RichSchwerin](https://www.linkedin.com/in/RichSchwerin)

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Tuesday, December 23, 2014 11:06 AM
To: 'Mike Swire'
Cc: Board (@caltrain.com)
Subject: RE: ALL BOMBARDIER TRAINS NEED THREE BIKE CARS

Dear Mr. Swire,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
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From: quincy14142135@gmail.com [mailto:quincy14142135@gmail.com] **On Behalf Of** Mike Swire
Sent: Monday, December 22, 2014 8:40 PM
To: Board (@caltrain.com); bikesonboard; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: ALL BOMBARDIER TRAINS NEED THREE BIKE CARS

Dear Caltrain,

I am writing to urge Caltrain to install a third bike car on all Bombardier trains. I have been bumped several times when these trains arrive in the station. More and more people are biking on both ends of their train commute and thus need to bring their bikes on the train. If they are forced to take their car to the train, many commuters, including myself, might as well take their call all the way to the office.

Thank you for your bike car service!

Sincerely,

Mike Swire
1305 Southdown RD
Hillsborough, CA 94010
415.706.1653

McKenna, Nancy

From: Daniel Connelly <djconnel@yahoo.com>
Sent: Monday, December 22, 2014 4:31 PM
To: Bartholomew, Tasha; Board (@caltrain.com)
Cc: Bikes On Board
Subject: Re: support increased bikes on board capacity

Thanks, Tasha!

It will take drastic measures to drastically improve total capacity. For example, you could run 7 or 8 car sets which only stop at HSR compatible platforms like SF, PA, and SJ. Such "super-express" trains could serve the stations responsible for a majority of the present overload. Of course there's issues like the unfortunately limiting passing opportunities along the line, but I think these things can be worked out. The important thing is 5 or even 6 car sets are insufficient.

But the problem shouldn't be solved by reducing the % capacity assigned to bikes on board. That's not a productive approach.

Dan

From: "Bartholomew, Tasha" <bartholomewt@samtrans.com>
To: 'Daniel Connelly' <djconnel@yahoo.com>; "Board (@caltrain.com)" <BoardCaltrain@samtrans.com>
Sent: Monday, December 22, 2014 4:08 PM
Subject: RE: support increased bikes on board capacity

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: Daniel Connelly [mailto:djconnel@yahoo.com]

Sent: Monday, December 22, 2014 3:41 PM

To: Board (@caltrain.com); Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)

Cc: Bikes On Board

Subject: support increased bikes on board capacity

I have been taking the train since 2002 commuting from SF to the peninsula and being able to bring my bike on board has been essential to making this a realistic, reliable, and timely commute.

Nominally the bike cars reduce capacity, and indeed the number of seats is reduced, but the reality is that today the most popular trains mid-day are standing room only, and since the bike cars provide for more standing room than cars with seats, the peak passenger load of the bike cars is not as much less as has been frequently claimed (for example, 1 less passenger per bike).

Of course Caltrain does not want to encourage a mode shift from cycling to driving to the stations, because car space is even more limited than passenger space on the trains (the Baby Bullets are space-limited, but the limiteds are not, and space limits could therefore be addressed by converting more runs to Baby Bullet). But car parking is always at capacity at key stations, and so shifting even one passenger from bike to car is undesirable.

It is true that some bikes on board passengers, some of the time, may have the option of leaving their bike at a bike station (also at full capacity) or take public transit (notoriously unreliable). But this isn't true for a majority. Many of the bikes on board passengers would be willing to pay a nominal fee for bringing the bike on the train (for example, \$1). The fee should obviously be less than the cost of parking, to not make parking a car more attractive, but like a 10-cent fee for bags in supermarkets, even a small fee would provide incentive for those who bring the bike on board only for a marginally small convenience. But state law would need to be changed for this to happen.

With or without such a fee, Caltrain should continue to provide for a supply of bikes on board which comes closer to meeting the demand for this service as a fraction of total passenger load, not as a fixed number of passengers per day. The relative "bump rate" of cyclists versus non-cyclists proves it doesn't come close, even now, to meeting that demand. To fail to at least hold ground on bike capacity risks overloading the already overtaxed resources of car parking, employee shuttle pick-up space, and "kiss and ride" capacity at the curb.

thanks,

Dan Connelly

1047 Dolores Street

San Francisco, CA 94110

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 22, 2014 4:09 PM
To: 'Frederic Marangone'; Board (@caltrain.com)
Subject: RE: ALL TRAINS NEED THREE BIKE CARS

Hello,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: Frederic Marangone [mailto:FMarangone@teslamotors.com]
Sent: Monday, December 22, 2014 3:24 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: ALL TRAINS NEED THREE BIKE CARS

Hello.,

I ride caltrain daily from SF to PA.

Neither my work nor my house are close enough to the caltrain stations that I could walk to it. I would not want to drive to the stations as there is not parking and that would only solve the solution at one end of the trip ☺

I love biking a really appreciate that Caltrain allows bikes however, I have been bumped at the PA station several times.

When not bumped, it is always a fight to get a stop, bikers are trying to pass each other, jam their bikes in the door

Every evening, I'm nervous at the station as I don't know if I will have a spot for my bike in the train....

Please, make a smart decision, there is only a small percentage of the train riders that leave close to the stations.. others have to bike.

Thank you and I love caltrain.

Frederic Marangone

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 22, 2014 4:08 PM
To: 'Teresa Pratt'; Board (@caltrain.com)
Subject: RE: Bike trains on Caltrain

Dear Ms. Pratt,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: Teresa Pratt [mailto:teresapratt@gmail.com]
Sent: Monday, December 22, 2014 2:12 PM
To: Board (@caltrain.com)
Cc: Caltrain, Bac (@caltrain.com); cacsecretary (@caltrain.com); Bartholomew, Tasha; Nabong, Sarah; bikesonboard@sfbike.org
Subject: Bike trains on Caltrain

Dear Caltrain Board,

I'm a faithful Caltrain rider and have always been impressed with the reliable and comfortable service you provide. On my commute to work, I bike from my apartment near the panhandle in SF to the 4th & King station. I don't own a car (and couldn't afford to), so I am thankful to have an option to bike to the train.

I've been bumped from the train because of full bike trains before, so I was glad

to read that up to six of the new Caltrain cars you're planning to add will be bike cars. I'm writing to say that I hope that even more of the new crop can be bike cars; from what I've read we need at least eight bike cars so that each train has three bike cars.

If all trains have three bike cars, and service runs smoothly with less bikers bumped to the next train, we can keep encouraging biking over driving. I am proud to live in a city which promotes biking as a way to reduce air pollution and traffic congestion, and I hope Caltrain's policies will continue to work toward that collective goal.

Thank you for taking my suggestion and thank you for the excellent service!

Teresa Pratt

resident, San Francisco

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 22, 2014 4:07 PM
To: 'Jon Spangler'
Cc: Board (@caltrain.com)
Subject: RE: Caltrain needs eight more Bombardier bike cars!

Dear Mr. Spangler,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
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From: Jon Spangler [mailto:jonswriter@att.net]
Sent: Monday, December 22, 2014 1:25 PM
To: Board (@caltrain.com)
Cc: Bikes on Board; Adina Levin; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Caltrain needs eight more Bombardier bike cars!

Dear members of the Caltrain Board,

When I watched steam-powered Southern Pacific locomotives from our hillside home in Redwood City 50 years ago, there was no accommodation for bicycles, but Caltrain now has an opportunity to provide reasonably adequate bike access by purchasing eight (8) bike cars out of the 16 planned for purchase

in 2015. Every Bombardier train needs three (3) bike cars just to meet current demand and to eliminate “bicycle bumps.” (Every gallery train can currently carry 80 bicycle-riding and fare-paying passengers. Even with three bike cars, each Bombardier train will only be able to carry 72 bicycling passengers.)

The staff recommendation to purchase six (6) more Bombardier bike cars is welcome. Unfortunately, it is also historically consistent with its previous recommendations, which have been inadequate to meet current demand or to help boost Caltrain ridership. purchasing only six (6) bike cars since would leave each Bombardier train with the capacity to carry only 48 bikes, guaranteeing more bumped cyclists. Please note the rising number of bicycle bumps recorded by the San Francisco Bike Coalition:

<http://www.sfbike.org/news/how-caltrain-wants-to-better-your-commute/>

Since the days when my friend Ellen Fletcher succeeded in getting bikes on Caltrain, the demand for bike spaces has regularly outstripped Caltrain’s ability to carry bike passengers. (I was part of that demand during the 1990s and still have occasion to ride Caltrain.)

Outfitting eight (8) bike cars will at least keep Caltrain closer to meeting the still-unmet demand by peninsula commuters for more space on Caltrain.

Caltrain passengers need dependable and increased bike capacity in order to get to and from work while reducing the Bay Area’s overall carbon footprint and reducing traffic congestion.

In 2013, BART decided to allow bikes on all trains in all directions at all times, with certain restrictions. (I have served on the BART Bicycle Advisory Task Force since 2011 and was very proud to be a part of that change in BART’s rules.) When you vote on January 8, 2015, I sincerely hope that you will follow the spirit of your previous decisions to accommodate bikes and in the spirit of BART’s decision as well.

Please approve eight (8) Bombardier bike cars to make sure that every Bombardier train will have three (3) bike cars and the ability to carry up to 72 cycling passengers.

Thank you very much,

Jon Spangler
2060 Encinal Avenue Apt B
Alameda, CA 94501-4250

Writer/editor
Linda Hudson Writing
TEL 510-864-2144
CEL 510-846-5356
JonSwriter@att.net
www.LindaHudsonWriting.net
www.linkedin.com/in/jonmspangler
www.twitter.com/jonmspangler

"The bicycle is just as good company as most husbands and, when it gets old and shabby, a woman can dispose of it and get a new one without shocking the entire community."

— Ann Strong — 1895

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 22, 2014 4:07 PM
To: 'Gert van Dijken'
Cc: Board (@caltrain.com)
Subject: RE: How about 3 bikecars?

Hello,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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From: gertvd@gmail.com [mailto:gertvd@gmail.com] **On Behalf Of** Gert van Dijken
Sent: Monday, December 22, 2014 1:02 PM
To: Board (@caltrain.com)
Cc: bumped; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: How about 3 bikecars?

Hi,

I have been taking the bike on the train since 1999! I think it is a great service. I am from the Netherlands, and even a biking country like that doesn't even come near what Caltrain is offering for bikes! But it has become too popular I think. Especially on the new trains the bike capacity is not enough anymore. It was great when a second bike car was put in place, but even that is not enough anymore.

On my commute from Sunnyvale to Palo Alto the bikecar is often full. I cannot remember the last time I was able to sit! But that's ok, what I really would like is more space for bikes. The time has come to add a third bike car, at least on the busy trains, you know which ones they are! For example train 366, the one I usually take :-)

Thanks for reading all the way through,
Gert

--

Gert van Dijken
Caribbean Hurricane Network
<http://stormcarib.com>

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 22, 2014 4:06 PM
To: 'Austen Head'; Board (@caltrain.com)
Subject: RE: bike cars

Dear Mr. Head,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

Since there is an increasingly urgent need to address this issue, Caltrain is evaluating options for expanding bike and non-bike capacity through the addition of rail cars on the system's most popular trains. We are working hard to evaluate options for the configuration of the equipment and will be engaging members of the bike community, Caltrain passengers and other stakeholders when more information is available.

Thank you for your patience.

Regards,

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From: Austen Head [mailto:austen.head@gmail.com]
Sent: Monday, December 22, 2014 12:14 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: bike cars

Dear Caltrain Board,

I learned that the Caltrain is considering purchasing more train cars (which is wonderful), but that not enough of those new cars will be bike cars. This is very worrisome for me since there is already not enough space for bikes. I have been commuting on Caltrain with my bike from Cal Ave to San Francisco (usually on the 225 and 288 trains) since January 2014, and in that time I have been not been allowed on the train 2 times in the morning at Cal Ave because the bike car was full, and 4 times at the 4th and King station. That is even after

arriving at the 4th and King station 10 minutes early to make sure that I get a space for my bike (10 minutes every day adds up to feel like a huge waste of time over the course of a year).

Thank you for planning to configure six of the new Bombardier cars as bike cars, and please consider configuring at least eight so that all Bombardier trains can have three bike cars. Please include a third bike car with all Bombardier trains so that there is enough capacity for bikes so that people are encouraged to take the Caltrain even if their work or home is more than a mile away from the stations. With the insufficient amount of bike space available today, I have to seriously consider whether to take the risk of waiting for Caltrain and possibly being turned away or to just drive to work instead. Biking and Caltrain is healthier for me, reduces traffic, reduces pollution, and makes money for the Caltrain, but I do not want to risk my job security in the mornings if the bike car is full and I do not want to miss time with my family in the evenings. I am hopeful about the prospect of Caltrain adding more bike cars and reducing the frustrations caused to bicyclists.

Thank you,
Austen Head
Palo Alto resident

McKenna, Nancy

From: Bartholomew, Tasha
Sent: Monday, December 22, 2014 4:06 PM
To: 'Mike Kuss'; Board (@caltrain.com)
Subject: RE: Addition of new bike trains

Dear Mr. Kuss,

Thank you for your interest in expanding Caltrain's on board bicycle capacity.

In recent years, Caltrain has worked to accommodate the system's growing number of cyclist commuters by expanding on-board capacity by more than 50 percent since 2008. During this time, Caltrain has continued to experience record ridership growth and today, the system is over-capacity for both cyclists and non-bike passengers during peak commute hours.

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Thank you for your patience.

Regards,

Tasha Bartholomew, Community Relations Officer
Office of Public Affairs
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Follow us on [@SamTrans_News](https://twitter.com/SamTrans_News) and [@Caltrain_News](https://twitter.com/Caltrain_News)

From: Mike Kuss [mailto:mkuss@teslamotors.com]
Sent: Monday, December 22, 2014 11:40 AM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; Nabong, Sarah; Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com); Bala Seward
Subject: Addition of new bike trains

Hello,

I understand that Caltrain may be investing in new train cars, and I wanted to submit my support for more bicycle cars, as that is one of the most useful features of the caltrain system – thank you very much!

Mike Kuss
Tesla Motors
Cell: 614-975-9944

McKenna, Nancy

From: Conny Barton <conny.barton@gmail.com>
Sent: Friday, December 19, 2014 9:58 AM
To: Nabong, Sarah
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Board (@caltrain.com); Bartholomew, Tasha; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bikes on Caltrain Comment

2 bikes were bumped from the northbound train 135 this morning at 9:38 at the Mountain View station

Regards.
Conny Barton

Sent from my iPhone

McKenna, Nancy

From: Paige Miller <apaige.miller@gmail.com>
Sent: Tuesday, December 16, 2014 10:47 AM
To: Board (@caltrain.com)
Subject: scanlonm@samtrans.com, cacsecretary@caltrain.com, bac@caltrain.com, bikesonboard@sfbike.org
Attachments: Letter for Caltrain Board_Paige_Miller.pdf
Categories: Added to TransitSafe awaiting response

Please see my attached letter to the Joint Powers Board.

Thank you,
Paige Miller

Tuesday, December 16, 2014

Caltrain Peninsula Corridor Joint Powers Board
1250 San Carlos Ave.
San Carlos, CA 94070

Dear Joint Powers Board,

I am writing to follow up on my public comment during the December 4th Caltrain Board meeting. As you likely remember, I recently started working at Stanford and get there by commuting from San Francisco via my bike and Caltrain. With only two minutes of time for public comment, I focused on the issue that is most important to me: having a reliable ride from Palo Alto to my home in San Francisco, and to time-sensitive professional and personal commitments after work.

While I was unable to attend the whole meeting because I had to return to work, I learned that Mr. Scanlon brought my situation up later in the meeting, and noted that I could simply leave my bike at the San Francisco Caltrain station and take the Marguerite shuttle to work. I also saw subsequent tweets from a member of Caltrain staff, Jeremy Lipps, making the same claim.

Parking my bike in San Francisco and using the Marguerite shuttle may work for me occasionally. However, there are several reasons why this is not a permanent, day-to-day solution for me:

- Some of my after-work commitments are in Oakland - it is not an option for me to leave my bike in San Francisco on these days.
- Since my bike-Caltrain commute is so long (1.5 hours each way), I consider my bike ride to and from Caltrain as my exercise. Driving a car would take about 50 minutes, but getting exercise and having a more affordable, environmentally friendly commute is a priority for me. Leaving my bike in San Francisco would equate to 20 minutes of lost exercise a day, or more than six hours of lost exercise each month.
- I use my bike while at work to get around Stanford's large campus. It makes a big difference for me when I can bike five minutes instead of walking 15-20 minutes or waiting for a bus.
- Leaving my bike in San Francisco limits my options. Leaving my bike at the San Francisco station means I must return there after work, preventing me from having the option to change my evening plans and go to the East Bay.
- As a non-car owner, I often need to run daily errands as I am biking around. Not having a bike in Palo Alto would prohibit me from quickly running errands after work on my way to the train.

Finally, it is my understanding that the Marguerite shuttle is partially supported by tax dollars (see <http://transportation.stanford.edu/marguerite/>). I imagine this service would experience pressure to expand if most bicyclists took the bus instead of biking the quick trip to campus.

Thank you for taking the time to hear my feedback. To echo what I said during public comment, I enjoy riding Caltrain, and am very grateful that I have a sustainable, car- and traffic-free commute option. I sincerely hope that you can help make this commute more reliable for myself as well as others by expanding bike access.

Sincerely,



Paige Miller

apaige.miller@gmail.com

cc: Mr. Mike Scanlon
Citizens Advisory Committee
Bicycle Advisory Committee
BIKES ONboard, San Francisco Bicycle Coalition

McKenna, Nancy

From: Shirley Johnson <dr_shirley_johnson@yahoo.com>
Sent: Wednesday, December 03, 2014 9:39 AM
To: Board (@caltrain.com)
Cc: Harrington, Gigi; Caltrain, Bac (@caltrain.com); cacsecretary (@caltrain.com); Janice Li
Subject: Agenda item 12 for JPB meeting needs clarification

Dear Joint Powers Board,

Agenda item 12 for Thursday's JPB meeting requests that you approve a budget increase for the Rail Car Capacity Expansion Project. We enthusiastically support purchase of the Bombardier cars from MetroLink.

There is incomplete information in the agenda packet, however. There are two main unanswered questions:

1. How will the 16 Bombardier cars be put into service?
2. Does the rehabilitation budget include configuring the cars as bike cars?

At the January JPB meeting, staff stated they plan to replace a gallery consists with a Bombardier consist. This would REDUCE bike capacity, because Bombardier trains have space for only 48 bikes instead of 80 bikes on gallery trains. Is this still the plan?

It is crucial to match new capacity with current ridership to meet ALL customer needs. Currently 13% of passengers bring a bike onboard, so the rehabilitation budget should include configuring the new cars as bike cars to enable all Bombardier consists to have three bike cars to carry 72 bikes, close to the 80 bikes on gallery consists (please see calculations below).

Please ensure you have a complete understanding of how the money will be spent before approving the budget. Thank you.

Best regards,
Shirley Johnson, PhD
Leader, BIKES ONboard project

Calculations:

16 new Bombardier cars x 130 seats per car x 0.13 bike capacity / 20 seats replaced with bike racks per bike car = 13 of the new Bombardier cars configured as bike cars

Justification:

Caltrain estimates an average of 130 seats per car.

16 Bombardier cars adds 2080 seats added to the fleet.

13% of Caltrain passengers bring a bike on board. (Reference: Draft EIR for electrification).

New capacity should match current ridership, so 13% should be designated bike space.

13% of 2080 seats is 270 seats, which should be replaced with bike racks to match current ridership.

20 seats must be removed to convert a Bombardier car to a bike car.

$270/20 = 13$ of the new cars should be bike cars to match current ridership.

McKenna, Nancy

From: Scott Mace <scott@wiredmuse.com>
Sent: Monday, December 01, 2014 9:05 PM
To: pat giorni; Board (@caltrain.com); Caltrain, Bac (@caltrain.com); Averill, Joshua; cac@caltrain.com; cacsecretary (@caltrain.com)
Cc: Bikes On Board; bikesmc; Corinne Winter; SVBC Committee Peninsula; SVBC General
Subject: Re: [SVBC general] Anecdotal Bump Count for November 2014

It might be helpful to extend this monthly snapshot to the bigger picture.

I was on a Caltrain from Mountain View north recently and was startled to see every seat filled, many standees, and many passenger sitting on steps leading from the upper to the lower level.

Caltrain appears to be maxing out all passenger capacity on some trains, not just bicycle capacity.

Scott Mace

At 02:38 PM 12/1/2014, 'pat giorni' via SVBC general discussion list wrote:

Please find attached for easy reproduction the Anecdotal Bump Count for November 2014 to be included in the Correspondence file.

Regards,
Pat Giorni

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Topics posted to this list are visible to the public.

You received this message because you are subscribed to the Google Groups "SVBC general discussion list" group.

To unsubscribe from this group and stop receiving emails from it, send an email to svcbikes+unsubscribe@bikesiliconvalley.org.

To post to this group, send email to svcbikes@bikesiliconvalley.org.

Visit this group at <http://groups.google.com/a/bikesiliconvalley.org/group/svcbikes/>.

Blog: <http://urbification.blogspot.com/>

Subscribe: <http://urbification.blogspot.com/atom.xml>

McKenna, Nancy

From: pat giorni <hogorni@yahoo.com>
Sent: Monday, December 01, 2014 2:39 PM
To: Board (@caltrain.com); Caltrain, Bac (@caltrain.com); Averill, Joshua; cac@caltrain.com; cacsecretary (@caltrain.com)
Cc: Bikes On Board; bikesmc; Corinne Winter; SVBC Committee Peninsula; SVBC General
Subject: Anecdotal Bump Count for November 2014
Attachments: Bump Report November 2014.doc

Please find attached for easy reproduction the Anecdotal Bump Count for November 2014 to be included in the Correspondence file.

Regards,
Pat Giorni

Bump Report November 2014

BikesOnBoard Nov. 2014

Nov. 3	15	PA-#269	Hilary Douglas
Nov. 4	1	22nd -#322	"Ian Singleton"
	1	22nd -#324	"Ian Singleton"
Nov. 5	1	RWC-#375	AJ Schrauth
	5+ (repeat)	RWC-#279	AJ Schrauth
	6	RWC-#279	Daniel Low
Nov. 6	6	RWC-#322	Lisa Kronstad
	7 (repeat)	PA-#269	Colleen Caleshu
	10	PA-#269	Daniel Hall <
	4+	MP-#269	Daniel Hall
	8+	RWC-#269	Ryan Schmidt
	5 (repeat)	RWC-#269	martin and lynn
	12	MP-#375	Tom Birch
Nov. 10	5	22nd -#324	Daniel Hall
Nov. 12	7(repeat)	22nd -#324	Chris Leader <
	9	22nd -#324	Daniel Hall
	1(repeat)	22nd -#324	Collin Price
	13	PA-#371	Daniel Hall
	6	PA - #323	Paul Carlstrom
	7	RWC-#269	Scott Yarbrough
Nov. 13	15	RWC-#273	Scott Yarbrough
Nov. 17	15	RWC-#289	Phil King
Nov. 18	10+	SF-#376	Alex Herzick
	3	PA-#279	Tom Birch
	1	Hayward-#273	"Josh"
Total November, 2014	148+		

	2014	2013	2012	2011	2010	2009
November	148+	169+	50+	78+	138+	99+
	2014	2013	2012	2011	2010	2009
October	259+	177+	279+	91+	202+	232+
	2014	2013	2012	2011	2010	2009
Sept.	312+	74+	133+	100+	229+	111+

	2014	2013	2012	2011	2010	2009
August	141+	59+	167+	76+	161+	115+
	2014	2013	2012	2011	2010	2009
July	245+	126+	76+	36+	129+	83+