

Bicycle Advisory Committee

CORRESPONDENCE

Part 2

June 23, 2015

McKenna, Nancy

From: Jackelyn Ho <jackelynho@gmail.com>
Sent: Tuesday, June 16, 2015 12:26 PM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Nabong, Sarah; Murphy, Seamus; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: I Support More Bike Space On Board and More Bike Parking for Caltrain

Hi,

I've been a Caltrain bike commuter since February of this year. I trek roundtrip from Mountain View to San Francisco every day on the bullet trains. I am thankful that Caltrain does offer space on trains for bikes, but I still can never shake off the anxiety I get before boarding a train, wondering if there will be space for my bike. I've been bumped several times, constantly making me late for work and personal events. I can't head to my destination without my bike, so I end up waiting for the next train, which usually drops me off a full hour later.

The bike community within Caltrain is very friendly and helpful, but there are times when we can't help being frustrated towards each other, simply because there is no room to make it anywhere. I think that if there was more space for bikes, there would be room to be helpful to new riders and non-biking passengers.

I really hope we can add on just one more train to help bikers. We all love the bigger bike train that can hold 40 bikes. The 24 one is sometimes just not enough.

For the safety of all bikers and passengers, please consider adding more space for bikers and their bikes. I really love riding Caltrain everyday and I know that this simple change will help make the experience better for everyone.

Thank you for all you do,
Jackelyn Ho
jackelynho@gmail.com
510-861-4247

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Jackelyn Ho
[My Personal Ramblings](#) | [Instagram](#) | [Twitter](#)

McKenna, Nancy

From: Phil King <phil.king@gmail.com>
Sent: Tuesday, June 16, 2015 8:54 AM
To: Nabong, Sarah; cac@caltrain.com; Board (@caltrain.com); bikesonboard@sfbike.org; Bartholomew, Tasha; Caltrain, Bac (@caltrain.com)
Subject: 5 bikes bumped, Hillsdale NB 225

I was bumped along with 4 other cyclists at Hillsdale station this morning. Northbound train 225 arrived 5 minutes late and only allowed 4 bikes to board.

The 20+ minute gap between trains means that I'll now be late to work - at a new job, no less!

Bike cars have been full on every train I've ridden lately, spanning the full 3 hour morning commute window. The high risk of being bumped and therefor missing hours at work makes Caltrain less and less practical. Without a higher level of service / guarantee the people trying to maximize public transit and minimize highway driving will be left at the station. Which is awful.

- Phil

<http://www.flickr.com/pkingdesign>

McKenna, Nancy

From: Rob Kahn <RKahn@fenwick.com>
Sent: Monday, June 15, 2015 1:24 PM
To: Board (@caltrain.com)
Cc: 'bikesonboard@sfbike.org'; Nabong, Sarah; Murphy, Seamus; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: Bike capacity 2020: please consider adding more bike cars

Hello CalTrain board:

As part of the planning process for the new electrified cars coming online in 2020, I strongly encourage you to consider increasing bicycle capacity, to keep up with the increased demand we are seeing in the Bay Area—and specifically on CalTrain--for bicycle-based commuting.

I have been commuting by bicycle to work for more than 20 years, and have been a CalTrain bicycle commuter for the past 12 years. And counting! I love CalTrain and always promote it to friends and colleagues. When I first started riding CalTrain, there was only one bike car. Bike bumps were frequent, which made CalTrain less desirable because it wasn't reliable. When CalTrain added the second car, bike bumps dropped, and you could see bike ridership grow. This increase in CalTrain bike capacity aligned nicely with other bicycle transportation infrastructure efforts in the Bay Area.

Now bicycle transportation is at an all-time high in the Bay Area, and bicycle riders are one of the fastest growing customer segment of CalTrain. Therefore, it's easy to predict that when the new trains come online in 2020, there will be ample demand for three bike cars. Based on studies from other transportation organizations, it seems that bike capacity on electrified trains should be increased to at least 16%, and preferably 20% to meet latent demand and allow for future growth.

I realize that the system is under strain and you must balance the needs of multiple constituents. However, in my 10+ years riding CalTrain, additional bike capacity has always been a benefit, and never a detriment to any rider group, so I hope you will seriously consider adding the additional capacity on the new electrified trains.

Sincerely,
Robert Kahn
San Francisco > Mountain View since 2003

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McKenna, Nancy

From: Glenda Barnhart <gbarnhart@me.com>
Sent: Sunday, June 14, 2015 9:21 AM
To: Board (@caltrain.com)
Cc: bikesonboard@sfbike.org; janice@sfbike.org; Nabong, Sarah; Murphy, Seamus; cacsecretary (@caltrain.com); Caltrain, Bac (@caltrain.com)
Subject: I Support More Bike Space On Board and More Bike Parking for Caltrain

Caltrain is an important part of creating a liveable community. Not owning a car, I take Caltrain often but just as often I don't find space for me and my bike. I'm doing my part to keep cars off the road, please do yours! Please increase access for bikes throughout the Caltrain system!

Happy Trails,
Glenda Barnhart



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