

Caltrain Service Planning Update

Citizens Advisory Committee

August 17, 2022

Agenda Item 8

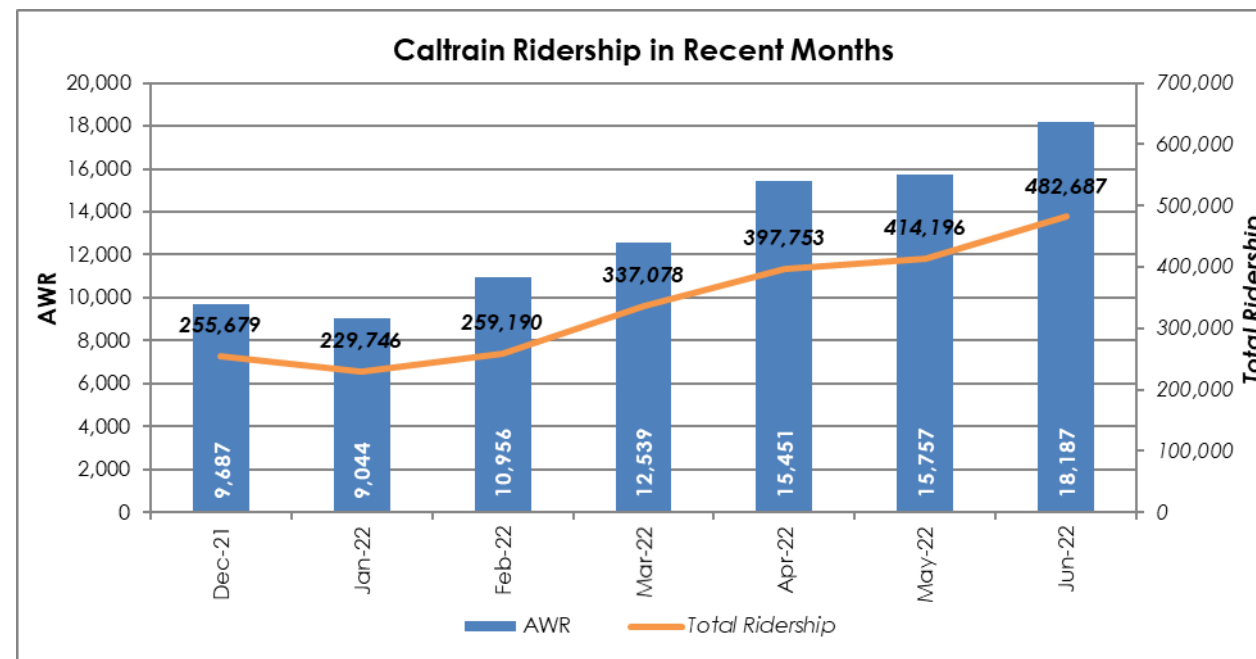
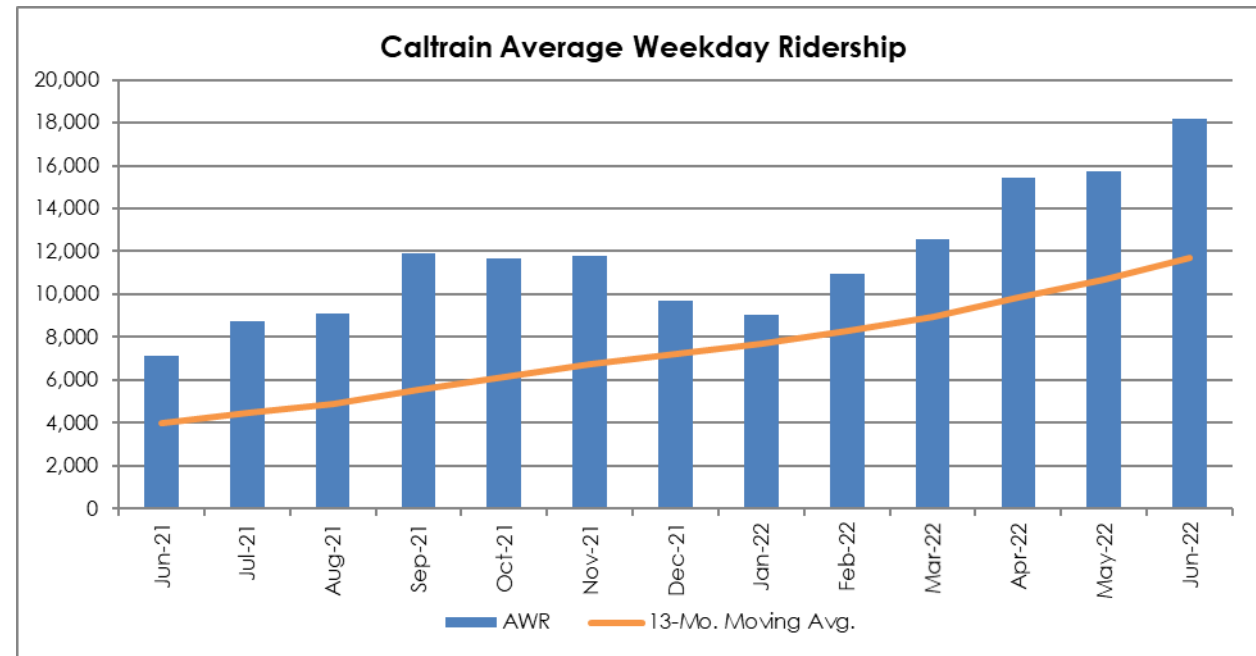


Agenda

1. General Trends
2. Fall 2022 Schedule Change
3. Next Steps

General Trends

Caltrain Ridership



Back to Work Barometer

Out of the top US metro areas, through the pandemic, San Francisco & San Jose have had the lowest office occupancy rates

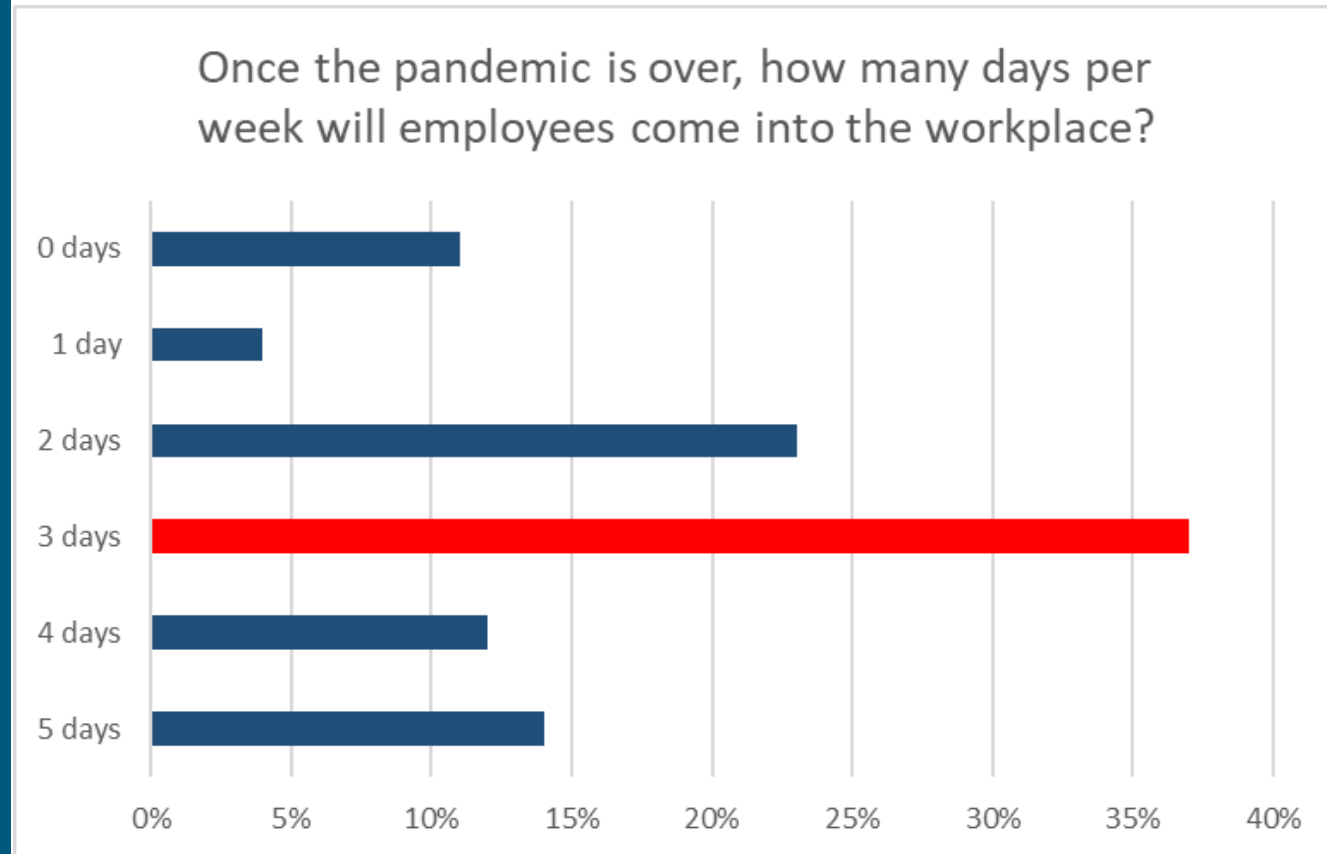
At the beginning of May 2022, **occupancy rates** were for SF and San Jose were **just over 30%**



Source: Kastle (May 9, 2022)

Post-Pandemic Work Plans

While employers anticipate that workers will go into the workplace more often in the future, the plurality anticipate that employees would still only go in 3 days per week.



Source: BAC June 2022 Employer Survey



Fall 2022 Schedule Change

Customer Feedback

- More service requested at South San Francisco, especially from workers who have been commuting throughout the pandemic.
 - *“Hello, I was just curious if/when there are plans to bring back more stops to South San Francisco? I always appreciated the limited trains ...that made a stop there for the biotech companies. Thank you for supporting clean/safe travel - it makes my commute so much better.”*
 - *“When the South San Francisco Station renovation is complete and the holdout rule removed, will this station get Limited or Baby Bullet service?”*
 - *“Please, have trains stop in South San Francisco more often. A lot of people stop there to go to work. It is the second biggest biotech hub in the country. Thank you”*
- More reverse peak stops at 22nd St
 - *“I am curious why 22nd street isn't a stop for all Southbound trains in the morning and Northbound trains at night. It used to be, and it's by far one of the most popular and heavily used northern stops.”*
- Midday service increase is popular.
- Continue to prioritize BART connections at Millbrae.

Coordination with BART

- BART schedule improvements
 - Unified Saturday and Sunday schedules
 - Northbound connection times on Sunday improved from 25 minutes to 12
 - Southbound connection times on Sunday improved from 18 minutes to 13
 - Two southbound trains on Saturday afternoon will have a 13 minute connection (as opposed to 2-3 minutes currently)
- Alignment on effective date: September 12, 2022
- Millbrae transfer table will be updated and posted online

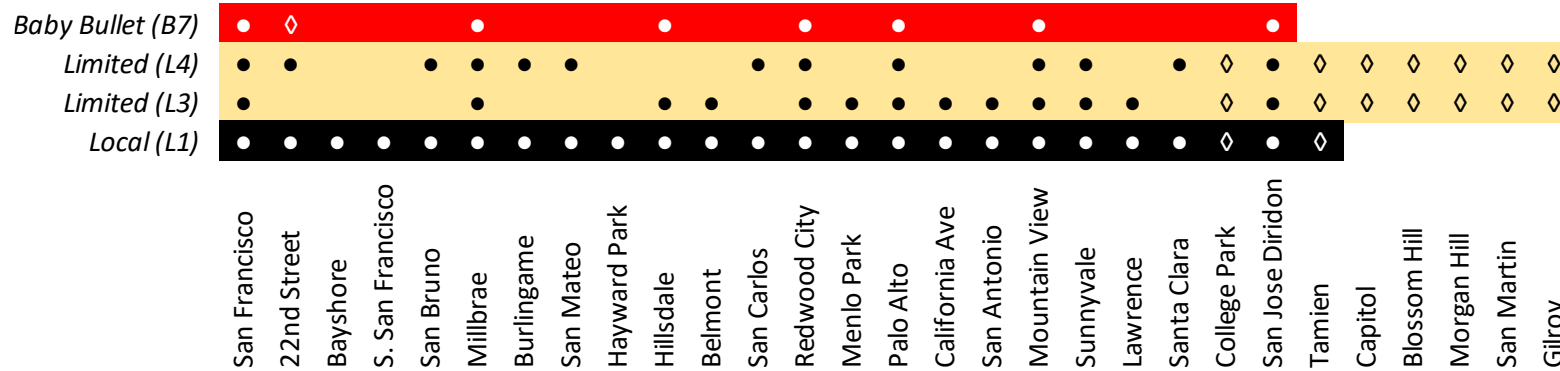
Caltrain Service Change Summary

- Increased service to South San Francisco.
 - Strongest ridership recovery out of the entire Caltrain corridor.
 - L3 trains will stop at South SF in both directions, providing 2 trains per peak hour and offering a faster option for commuters traveling from Santa Clara Co.
- All reverse-peak trains stop at 22nd St.
 - L3 trains will stop at 22nd St during reverse peak hours.
 - Provides direct peak hour connection from 22nd St to Lawrence.
- Improved weeknight BART connections at Millbrae
 - Connections improved from 15-23m to 9-14m.
 - Extended running times (13m avg) required on evening local trains to maintain single-tracking meets.
- No changes to midday or weekend service.

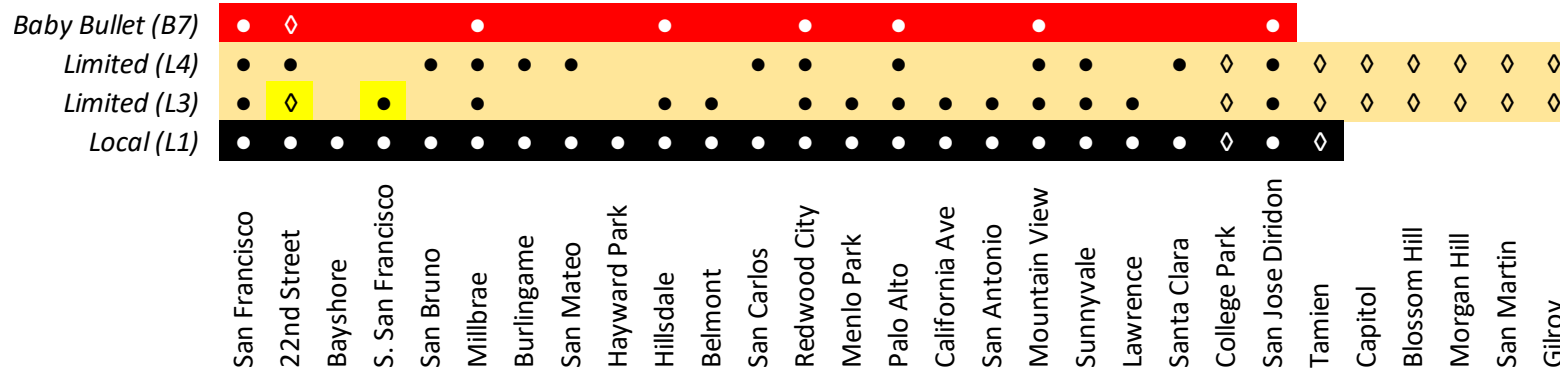
Stopping Pattern Changes

Caltrain Peak Hour Stopping Patterns

Current - Effective 8/30/21



Fall 2022 Schedule



Next Steps

- **Board Notification in September**
- **New Schedule in Effect September 12, 2022**
- **PCEP**
 - Current schedule maintains single-tracking meets for the contractor.
 - A temporary construction schedule for the next phase of signal cutover work will be required in the near future.
- **Future Changes (Spring 2023)**
 - New ridership patterns should be better established, which may require more significant changes.
 - BART is working on further improvements to Millbrae service during the transition from 5 to 3 line service.
 - Other schedule adjustments might be required for activities related to PCEP.