



JPB Board of Directors
Meeting of November 3, 2022

Correspondence as of November 2, 2022

Subject

- 1 Comment on Proposed Clipper Changes
- 2 Graduate Student SJSU Interview Request
- 3 Blossom Hill Caltrain Station

From: [Alexandre Gauthier](#)
To: [Public Comment](#)
Subject: Comment on Proposed Clipper Changes
Date: Friday, October 28, 2022 4:18:15 PM

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- Eliminating the mobile ticketing app also eliminates the option to buy a ticket as you board the train when there's no time to tag the Clipper reader. Of course, ideally everyone would arrive at the station early enough to tag on, but this is not always within your control. It happened to me recently that my BART train was several minutes late getting to Millbrae, and I had only seconds to spare to make it to the continuing Caltrain.

Since it is fully independent of Clipper, there is no technical reason for changes to Clipper to require the elimination of the mobile ticketing app.

- Requiring monthly pass riders to tag on/off for every ride is a major regression in customer experience, and won't help Caltrain attract more riders.

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Alexandre Gauthier

From: [Jonathan Bruns](#)
To: [Board \(@caltrain.com\)](#)
Subject: Jonathan Bruns Graduate Student SJSU interview request
Date: Sunday, October 30, 2022 7:33:46 PM

You don't often get email from jonathan.bruns@sjsu.edu. [Learn why this is important](#)

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Hello Caltrain board members.

My name is Jonathan Bruns, and I am a current graduate student at SJSU in the Urban and Regional Planning program. I am reaching out today in the hopes of getting into contact with any board member who would be willing to have a short interview with me in connection to a class project I am working on. The project is about creating a fictional policy in the Bay Area surrounding transit agencies integration and coordination of line schedules to improve connectivity.

This interview is connected to my URBP 236 class with Dr. Christopher Teng. The interview would be about 30 minutes long over Zoom, on a date and time that works best for any interested board members. The interview would not be recorded, though I would take my own personal notes.

I can be best reached at this email address, jonathan.bruns@sjsu.edu, for any board member interested in helping me out.

Thank you for your time and efforts.

Jonathan Bruns
Graduate Student
San Jose State University Masters of Urban and Regional Planning program
jonathan.bruns@sjsu.edu

From: Elvera Faria <efaria@rogersbenefit.com>
Sent: Friday, September 23, 2022 12:49 PM
To: Chavez, Cindy [cindy.chavez@bos.sccgov.org] <cindy.chavez@bos.sccgov.org>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>; devora.davis@sanjoseca.gov; Bouchard, Michelle <BouchardM@caltrain.com>
Subject: Blossom Hill Cal Train Station

You don't often get email from efaria@rogersbenefit.com. [Learn why this is important](#)

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Hi there:

I made a report that all the lights were out at your lot located at 5560 Monterey Hwy San Jose CA 95138. I would like to know status of my report #854256.

In addition, there is a pile of garbage (Pic attached) that needs to be cleaned up. In fact, the whole lot needs attention, there are abandoned vehicles in this lot as well. It all needs to be addressed as it is causing a blight and safety issue in the area.

The encampment under the crossing needs to be dealt with as well, it is a safety and security issue for commuters walking to and from the lot (Pic attached).

The community would also like to request regular community policing by the San Mateo Sherriff, they need to drive thru the lot at least once a week and keep track of what is happening.

Feel free to call me with any questions.

Thank you!
Elvera Faria
408-315-1349

From: Low, Lori <LowL@samtrans.com>
Sent: Wednesday, September 28, 2022 5:08 PM
To: Elvera Faria <efaria@rogersbenefit.com>; Tietjen, Brent <TietjenB@samtrans.com>; Navdeep Dhaliwal <DhaliwalN@samtrans.com>
Cc: Chavez, Cindy [cindy.chavez@bos.sccgov.org] <cindy.chavez@bos.sccgov.org>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>; devora.davis@sanjoseca.gov <devora.davis@sanjoseca.gov>; Bouchard, Michelle <BouchardM@caltrain.com>; Fromson, Casey <Fromsonc@samtrans.com>; Sargent, Sam <SargentS@caltrain.com>
Subject: RE: Blossom Hill Cal Train Station

Hi Elvera,

Thank you for reaching out. I wanted to let you know that we're looking into your concerns and will get back to you as soon as possible.

Best,
Lori

Lori Low, Acting Manager of Government & Community Affairs

1250 San Carlos Ave San Carlos, CA 94070

Cell Phone: 650.740.6264

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: Elvera Faria <efaria@rogersbenefit.com>

Sent: Thursday, October 13, 2022 12:05 PM

To: Low, Lori <LowL@samtrans.com>; Tietjen, Brent <TietjenB@samtrans.com>; Navdeep Dhaliwal <DhaliwalN@samtrans.com>

Cc: Chavez, Cindy [cindy.chavez@bos.sccgov.org] <cindy.chavez@bos.sccgov.org>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>; devora.davis@sanjoseca.gov; Bouchard, Michelle <BouchardM@caltrain.com>; Fromson, Casey <Fromsonc@samtrans.com>; Sargent, Sam <SargentS@caltrain.com>

Subject: Re: Blossom Hill Cal Train Station

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Hi Lori

Hope all is well. Just following up to see if there are any updates.

Thank you,
Elvera

From: Navdeep Dhaliwal <DhaliwalN@samtrans.com>

Sent: Thursday, October 13, 2022 5:16 PM

To: Elvera Faria <efaria@rogersbenefit.com>

Cc: Chavez, Cindy [cindy.chavez@bos.sccgov.org] <cindy.chavez@bos.sccgov.org>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>; devora.davis@sanjoseca.gov; Bouchard, Michelle <BouchardM@caltrain.com>; Fromson, Casey <Fromsonc@samtrans.com>; Sargent, Sam <SargentS@caltrain.com>; Low, Lori <LowL@samtrans.com>; Tietjen, Brent <TietjenB@samtrans.com>

Subject: RE: Blossom Hill Cal Train Station

Dear Elvera,

Thank you for reaching out to Caltrain with your concerns. My name is Navi Dhaliwal, and I am the Government and Community Affairs Officer with the agency supporting this report #854256.

We received your email about a report that lights were out at the lot located at 5560 Monterey Hwy, San Jose, CA 95138. Our maintenance team reached out to VTA to let them know of the issue so that it can be resolved as soon as possible.

In addition, Caltrain will coordinate with responsible parties to address the facility's maintenance and encampments. We hope to find a joint solution soon to resolve these issues and the community's concerns.

Finally, Caltrain's transit police have also been made aware of this report. Safety is an utmost priority for the agency, and we appreciate you bringing this to our attention. Transit PD will check the parking lot more regularly, and we have reached out to the local jurisdiction, making them aware of the community's concerns.

Should you have any additional questions or concerns, please do not hesitate to contact me at DhaliwalN@samtrans.com.

Sincerely,
Navi Dhaliwal

From: Elvera Faria <efaria@rogersbenefit.com>
Sent: Wednesday, November 2, 2022 11:15 AM
To: Navdeep Dhaliwal <DhaliwalN@caltrain.com>
Cc: Chavez, Cindy [cindy.chavez@bos.sccgov.org] <cindy.chavez@bos.sccgov.org>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>; devora.davis@sanjoseca.gov; Bouchard, Michelle <BouchardM@caltrain.com>; Fromson, Casey <Fromsonc@samtrans.com>; Sargent, Sam <SargentS@caltrain.com>; Low, Lori <LowL@caltrain.com>; Tietjen, Brent <TietjenB@caltrain.com>
Subject: RE: Blossom Hill Cal Train Station

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Hi Navdeep:

Hope all is well 😊 I am just following up on the requests below and most importantly when the lights will be fixed, the parking lot is very dark at night and with the time change coming this weekend its imperative they are fixed sooner than later.

In addition, there are cars parked (could be stolen or dumped salvage) in the lot for over 3 months.

Thank you!
Elvera