

JPB BOARD MEETING
August 1, 2019

Correspondence Packet as of
July 31, 2019

From: Evan Goldin
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Set big goals, and transform the Peninsula
Date: Monday, July 29, 2019 7:41:50 AM

Caltrain Board
Caltrain Board

RE: Set big goals, and transform the Peninsula

Dear Board Members

Honorable board members,

I've been riding Caltrain since I was a young child. Once I entered adulthood, and I need to get to work elsewhere on the Peninsula, Caltrain has become my mode of choice when possible.

It's allowed my wife and I to only own one car between us, and allowed me to live a more mobile, richer life without a car. But that desire often runs up against slow service and poor headways.

As the Caltrain Board pursues a new vision, I want you to aim big. I want my neighbors, coworkers and visitors to default to taking Caltrain, rather than driving their own vehicle. Caltrain should:

1) Pursue the highest ridership growth possible, from a combination of fast and constant service and increasing the number of people working and living near Caltrain stations.

2) Increase capacity as much as possible, both with longer trains and more frequent service. I hear from so many people my age who gave up on Caltrain because of capacity issues.

3) Better coordinate transfers with other agencies. I recently took Caltrain to Santa Clara, for the first time in my life, to attempt a car-free ride to SJC. I arrived at Santa Clara, and the next shuttle to SJC was in 30 mins. I gave up and called a Lyft. Transfers must be seamless, and/or headways must be very short, or Caltrain ridership will be frustrated and limited. Fares should also be integrated as much as possible with other systems.

4) Caltrain should lead the charge on bike/micromobility integration in and around the system. It should be easy to take your bike, scooter or skateboard ON Caltrain, but it should also be easy to travel between Caltrain stations via these modes. That vastly increases riders' schedule flexibility, as it gives people between many more options for how to get to their final destination. I live between Menlo Park and University Ave/Palo Alto stations today, and it's either very long, safer ride to Palo Alto, or a dangerous short ride. I realize that these are local jurisdictions, but Caltrain must push local municipalities to create better connectivity between stations — and while SMART is building a bike path next to its tracks, I've seen nearly zero effort from Caltrain to add safe shared use paths next to Caltrain tracks. Lastly on this bullet, bikeshare in SF has been absolutely essential to my ability to take Caltrain. Caltrain should do everything in its power to expand micromobility modes around its stations.

5) Lastly, you should support more moped/motorcycle parking at stations. I'd like to see more parking spots replaced with housing, and as parking lots get smaller, push to convert spots to moped/motorcycle parking! Nearly everyone I see parking at Caltrain is driving solo, and you could park 4 mopeds in one car parking spot. You should encourage more moped/motorcycle use.

I want Caltrain to be THE way people travel north/south the Peninsula. Please push as high as possible!

Sincerely,

Mr. Evan Goldin
689 Roble Ave, Apt 3B
Apt 3B
Menlo Park, CA 94025
(415) 779-6391

From: Eleanor Leshner
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Please Support Moving Forward Immediately with the Fare Integration
Date: Friday, July 12, 2019 5:29:02 PM

Caltrain Board,

I was disappointed to learn that in June, the Clipper Executive Board, which Caltrain participates in, voted to delay advancement of a Business Case Study for Fare Integration.

I'm writing you to urge that Caltrain strongly supports the immediate advancement of the Business Case Study for Fare Integration alongside other transit agencies in the region, MTC, and the Clipper Executive Board over the coming months and years.

Over the last several decades, numerous regions around the world, including regions with many cities and transit agencies, have successfully integrated their fare systems to create a fair, simple system of pricing that encourages transit use and has led to increasing ridership over time.

It is long past time for the Bay Area to introduce similar reforms to better serve transit riders and get more people to use transit.

Eleanor Leshner
eleanor.leshner@gmail.com
988 Capp Street
San Francisco, California 94110

From: Benjamin Schneider
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Please aim for high ridership, great connections, broader access
Date: Monday, July 29, 2019 12:30:54 PM

Caltrain Board
Caltrain Board

RE: Please aim for high ridership, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Benjamin Schneider

Sincerely,
Mr. Benjamin Schneider

San Francisco, CA

CENTER FOR CONTINUING STUDY OF THE CALIFORNIA ECONOMY

385 HOMER AVENUE • PALO ALTO • CALIFORNIA • 94301

TELEPHONE: (650) 321-8550

FAX: (650) 321-5451

www.ccsce.com

To the Caltrain board,

I write in support of aiming for high ridership and more frequent service and also in favor of aggressively seeking sufficient funding to support the infrastructure investments and contribute some funds to help cities handle grade separation challenges.

I write as a regional economist concerned with serving the transportation and related housing needs of residents and businesses while simultaneously promoting environmental stewardship.

Planning for high ridership is justified by the many plans to locate jobs and housing near existing stations. While the largest growth is in San Francisco and the newly emerging plans for substantial job and housing growth near Diridon station, other cities are planning for growth near stations.

In my city of Palo Alto, Stanford (a major contributor already to Caltrain ridership) is planning for both hospital and campus growth that will be attractive to many more riders, particularly in conjunction with Stanford's well run shuttle system.

Other cities like Sunnyvale, South San Francisco and Mountain View to name a few are planning growth near stations and expanding shuttle availability.

So demand will surely rise.

But Caltrain expansion will reinforce a virtuous cycle. By expanding service including more mid-day and evening service, Caltrain will support the move to locate more jobs and housing near transit.

Finally, please indicate your willingness to raise funds for making a contribution to the grade separation costs facing cities. This should make the funding plan more attractive to a broader group of residents.



Stephen Levy
Director

From: Susan Setterholm
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: friends@friendsofcaltrain.com
Subject: GoPass for contract and service workers
Date: Sunday, July 28, 2019 8:43:59 PM

Please extend discount GoPass ridership to contract workers and collections of service workers.

This will increase equity and decrease auto ridership.

Susan Setterholm
SF. 94109

From: Kristal C
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: friends@friendsofcaltrain.com
Subject: Go Pass -
Date: Monday, July 29, 2019 10:42:48 AM

Hi,

I like to ride Caltrain for work, recreation and socializing. Unfortunately, it is not financial possible for my friends and other colleagues.

Fares have been rising a lot in the past 5 years. It hurts groups different along the Peninsula to Gilroy. I think it is perfect opportunity to change the Go Pass program. Because it is very exclusive and does not provide options for employers. For instance:

1. Major employers are not allowed to purchase Go Passes for workers at the site who are employees of contract service providers. Many major employers utilize contract vendors for services such as food service, janitorial, and facilities maintenance, as well as other long-term contract workers in their core business.
2. A growing number of Transportation Management Associations provide transportation services such as last-mile shuttles, transit passes, and planning assistance to employees and residents in a focused operating area. Although TMAs may provide central administration for transportation benefits, they are not currently allowed to administer Go Passes to people at a collection of smaller sites within their operating area.

I want to see a diverse ridership on Caltrain and changing policies such as: expanding Go Pass to transportation management associations and contractors.

Thanks,

Kristal Caidoy

From: Andrew Reid
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain Service Vision: Go for Maximum Improvement
Date: Tuesday, July 30, 2019 2:53:21 PM

Dear Honorable Board Members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service and better connections to other modes of transportation.

I strongly encourage you to plan for the "2040 High Growth Scenario." The higher ridership option could take many lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thanks for your attention.

Yours Truly,
--Andrew M. Reid

From: Jame Ervin
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for useful transit all-day and all weekend
Date: Sunday, July 28, 2019 7:39:54 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for useful transit all-day and all weekend

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I often want to use Caltrain, it is not currently needed for my commute. I frequently visit friends in the Peninsula and South Bay, but my only option is to drive. The train runs infrequently and connections are sparse. I don't want to plan my trip around a rigid schedule and risk missing a connection and leaving myself with a costly Lyft ride.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Jame Ervin

Sincerely,
Jame Ervin

Oakland 94611

From: Karen Grove
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, equitable access
Date: Monday, July 29, 2019 4:30:54 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, equitable access

Dear Board Members

Honorable board members,

As a Peninsula resident, I appreciate when I am able to use Caltrain to get to San Francisco, rather than driving or using a ride-share option. It's difficult to do so when the trains run only once per hour, so I'm very excited to hear that Caltrain is set to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service. I look forward to improved convenience, less traffic, reduced pollution, and better connections.

We have 11 years to reverse catastrophic climate change, and higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%.

Please set these important policy directions:

- * actively pursue the highest ridership growth possible with emphasis on equitable access through discounted passes that are available to all workers - contract workers, contingent workers, small company employees, etc.
- * pursue the needed funding and proactively solve practical challenges to increasing capacity and ridership diversity
- * strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Thank you for your consideration,

Sincerely,
Ms. Karen Grove
3826 Alameda De Las Pulgas
Menlo Park, CA 94025
(650) 868-2732

From: Cliff Bargar
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain.Bac@caltrain.com)
Subject: Please pursue highest possible ridership in business plan
Date: Wednesday, July 31, 2019 6:18:44 AM

Dear members of the JPB Board of Directors,

The Caltrain Business Plan effort has yielded a lot of interesting findings and possibilities. I encourage you to set goals for the highest possible ridership levels in determining a long range service vision. We know that more frequent Caltrain service has the potential of taking multiple lanes' of traffic worth of cars off of 101 and 280, helping more people get to where they need to be safely and sustainably while helping grow our economy.

Please also set policies for fares and connections to help Caltrain serve more people with a wider range of incomes and trip needs and to work towards better integration into our entire transit network. We have the potential to transform our regional transportation but only if we aim high!

Thanks,
Cliff Bargar
Caltrain BAC Vice Chair

From: Adina Levin
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Fare hearing - opportunity to increase revenue, ridership, and equitable access
Date: Wednesday, July 31, 2019 8:13:55 AM
Attachments: [Expand Caltrain Go Pass to Contract Workers and TMAs 2019 \(4\).pdf](#)

Honorable Board Members,

As you take input on changes to fares, we urge you to consider a proposal that would increase revenue, increase ridership instead of decreasing ridership, and would improve equitable access to Caltrain. Attached please find a letter from a set of business, labor, commute management, transit advocacy and sustainability groups urging you to support this approach to expand the Go Pass program to cover contractors on site at major employers, and workers covered by Transportation Management Associations.

Thank you for your consideration,

- Adina
Adina Levin
Friends of Caltrain
<https://greencaltrain.com>
650-646-4344



July 31, 2019

Honorable Members of the Peninsula Corridor Joint Powers Board and Staff,

As Caltrain updates its Go Pass program, this creates an opportunity to increase ridership and revenue, while improving equitable access to transit.

We were pleased to see that at last week's Finance Committee meeting, the CFO and Committee Chair supported exploring this proposal and urge the board to support.

The undersigned organizations, representing employers, transportation demand management service providers, and advocacy organizations supporting transit, the environment, and lower-income workers, urge the Caltrain board to update the Go Pass to allow major employers and Transportation Management Associations (TMAs) to provide coverage to contract workers and employees of collections of small service businesses.

Under the rules of the current Go Pass program, the bulk-discount passes may be purchased by a major employer for that employer's workers.

In the area that Caltrain serves, there are common situations that have been excluded by the program's current rules.

- 1) Many major employers utilize contract vendors for services such as food service, janitorial, and facilities maintenance who commute regularly to the site. However, these contract workers are not allowed to be covered by the Go Pass program.
- 2) A growing number of TMAs provide transportation services such as last-mile shuttles, transit passes, and planning assistance to employees and residents in a focused operating area. Although TMAs may provide central administration for transportation benefits, they are not currently allowed to administer Go Passes for workers in the collection of smaller businesses within their operating area.

Changing the rules to overcome these limitations would be a powerful tool to improve equitable access to Caltrain. The food service and janitorial workers on the campuses of major corporations, and the restaurant and retail workers in downtown and mixed-use transit-oriented development areas typically have lower incomes and are priced out of access to Caltrain.

The outcome is a situation where Caltrain gives its most favorable pricing to full-time employees of major corporations, while lower income workers disproportionately drive. Data from Palo Alto's TMA shows that workers at larger tech companies in downtown Palo Alto have a drive-alone rate under 30%, while low-income service workers drove at a rate over 80% before they started transit pass discount programs. PATMA has demonstrated demand - they created a pilot program offering discount transit passes, and Caltrain has been the most popular service in the pilot by far, helping over 300 workers chose alternatives to driving.

Contract workers are a significant portion of the commuting workforce. Major employers have a high percentage of contract workers on site. "Contingent labor accounts for 40 to 50 percent of the workers at most technology firms, according to estimates by OnContracting, a site that helps people find tech contracting positions."

<https://www.nytimes.com/2019/05/28/technology/google-temp-workers.html> | In the North Bayshore area, about 20% of workers are contracted service providers, as reported in 2017. Similarly, in downtown Palo Alto, about 20% of workers are in service jobs for smaller employers.

Because the Go Pass would remain centrally administered by a major employer or TMA, Caltrain's cost structure would remain the same.

Increasing revenue and ridership - instead of decreasing ridership

Caltrain is currently considering another fare increase on individual riders. Unfortunately, recent staff analysis suggests that Caltrain's most recent fare increase on individuals is resulting in decreased ridership, as customers purchase fewer monthly passes, and instead purchase individual rides, less frequently. This results in greater traffic congestion and more stressful commutes - the opposite of the goals of employers, cities, and advocates of sustainable transportation.

By making contractors and Transportation Management Associations eligible for Go Pass, Caltrain could increase revenue significantly, reducing or eliminating the need to increase fares for individual riders.

If this program change increased coverage by 20%, this could add 3,000,000 or more in annual revenue.

	Estimate
GoPass Riders	15,000
GoPass Revenue	15%
Total revenue	150,000,000
GoPass revenue	\$ 22,500,000
Additional revenue	\$ 4,500,000

Overcoming historic limitations

A previous limitation to the feasibility of this concept is that historically, Caltrain has relied on employee identification badges as the distribution mechanism for the Go Pass. Recently, Caltrain has been piloting the migration of Go Pass to use Clipper. Security risk would not be any greater than the risk of monthly passholders sharing passes.

Another historical limitation was that the GoPass was priced very substantially below the price for individual customers, creating a risk that greatly expanding GoPass use would reduce Caltrain's farebox recovery. In recent years, Caltrain has increased the price of the GoPass so that revenue would be more proportional.

Expand Go Pass to Transportation Management Associations and Contractors

Now that Caltrain has made adjustments to its GoPass program, the time is right to expand the program to allow major employers and TMAs to have the option to provide coverage to contract workers and employees of collections of small service businesses.

This expansion would increase Caltrain's revenue and ridership, while increasing access to sustainable transportation to lower-income workers in the Peninsula corridor, and helping to take thousands of additional cars off the road, alleviating traffic congestion and pollution.

We urge you to take this beneficial step at this time.

Thank you for your consideration.

Adina

A handwritten signature in black ink, appearing to be 'Adina', with a long horizontal line extending to the right.

Adina Levin, Executive Director

Friends of Caltrain

<https://greencaltrain.com>

Jason Baker

Vice President, Transportation, Housing, and Community Development

Silicon Valley Leadership Group

<https://svlg.org>

John Ford, Executive Director

Commute.org

<http://commute.org>

Chris Lepe, Regional Policy Director

TransForm

<http://transformca.org>

Diane Bailey, Executive Director

Menlo Spark

<http://menlospark.org>

Bob Allen, Director of Policy and Advocacy Campaigns

Urban Habitat

<http://urbanhabitat.org>

Aboubacar Ndiaye, Research & Policy Associate

Working Partnerships

<http://wpusa.org>

Fahad Qurashi, South Bay Director

TechEquity Collaborative

<https://techequitycollaborative.org>

From: Robert Neff
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: friends@friendsofcaltrain.com
Subject: Extend GoPass to contract and TMA affiliated workers
Date: Tuesday, July 30, 2019 11:17:35 PM

Dear CalTrain Board,

Please consider extending the GoPass program beyond employers and their direct employees, to include benefits for contract workers who work for major employers, and to workers who can be affiliated with local TMA organizations. This is a way to extend discounts to all workers, and a wider range of income levels, not just to the full time regular employees of larger companies who have signed up. I benefit from a commuter check program, while contract workers at my site do not have the same generous benefit.

--

-- Robert Neff
robert@neffs.net

From: Jack Harman
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 6:48:34 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Jack Harman
75 Folsom Street
San Francisco, CA 94105
(650) 382-8117

From: Joyce Park
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 6:55:49 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Caltrain board members,

After many years of patiently waiting and voting for funding, I'm so excited to see visible progress on our shared vision of increased service!

I am writing to urge the Board to plan for higher levels of ridership. Not only would the higher ridership options potentially take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections -- but they would finally make Caltrain a "just show up, don't need to plan" experience for all. When I travel to Seattle or New York, one of the things I love the most is that I just don't have to care about schedules... I just show up at a stop and transit comes within a few minutes.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless Bay Area transit system with coordinated fares, schedules, and regional connections.

Also, I would like the service vision lay the groundwork for Caltrain toward transportation equity. It's laudable that the Caltrain board has already adopted a fare policy setting affordability as a goal. However I know students, seniors, and working people who don't take Caltrain because they perceive it to be too expensive. They could all be loyal riders if we work to keep fares affordable and service frequent.

Respectfully submitted,

Sincerely,
Ms. Joyce Park
860 Lavender Dr
Sunnyvale, CA 94086
(650) 315-7241

From: Judith and Fred Butts
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 7:11:39 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mrs. Judith and Fred Butts
1036 Sladky Ave
Mountain View, CA 94040
(650) 964-3727

From: Erik Ulman
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 7:11:50 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Erik Ulman
116 Frederick St. #33
San Francisco, CA 94117

From: arnout ter schure
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 7:23:37 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Thank you for your consideration,

Sincerely,
Dr. arnout ter schure
3098 Kyne Street west
227
san mateo, CA 94403
(650) 766-4913

From: Virginia Smedberg
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 7:24:46 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am very excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections. As a Cal Ave person there are times of day it's only hourly so even with traffic, a car drive is "faster".

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

That last is really important to make the whole system integrate well.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Virginia Smedberg
441 Washington Ave
Palo Alto, CA 94301
(650) 323-6349

From: Leane Eberhart
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 7:57:07 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Leane Eberhart
151 N. Ellsworth
San Mateo, CA 94401

From: Monica Mallon
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:03:41 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Monica Mallon
monica.mallon@sjsu.edu
408-805-0566

Sincerely,
Monica Mallon
14854 Union Ave
San Jose, CA 95124

From: Frank Geefay
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:07:29 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Frank Geefay
7955 Sunderland Dr
Cupertino, CA 95014
(408) 996-7013

From: Aaron Johnson
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:14:12 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Caltrain board members,

It's great to hear Caltrain looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I live in SF and work on the Peninsula, and thus my life would be significantly improved if I could count on the above headways.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,
Aaron

Sincerely,
Aaron Johnson
727B Waller Street
San Francisco, CA 94117

From: Robert Caletti
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:16:33 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Dumbarton rail is also very important to reduce traffic not only on the bridges but on the connecting freeways.

Thank you for your consideration,

Bob

Sincerely,
Mr. Robert Caletti
605 Wallea Dr.
Menlo Park, CA 94025
(650) 325-3898

From: Karen Schlesser
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:17:52 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Karen Schlesser
1000 Escalon Ave
Sunnyvale 94401
(209) 603-0012

From: Kyle Knutson
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:27:55 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Mr. Kyle Knutson

Mountain View, CA 94043

From: Robert Spragg
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:42:20 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Robert Spragg
2250 Latham St Apt 35
Mountain View, CA 94040

From: Dave Jackson
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 8:58:59 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,
Dave

Sincerely,
Dave Jackson

Redwood City

From: Milo Trauss
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 9:02:44 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Thank you for your consideration,

Milo

Sincerely,
Mr. Milo Trauss

San Francisco, CA 94131

From: Jim Burt
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 10:07:50 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable Board members,

I have been working at employers between SF and SJ since 1980. Since moving to the mid-Peninsula in 1993, my wife and I have used Caltrain for several of our jobs. I converted to using a combination of bicycling and riding Caltrain three years ago, and now my wife has been liberated from her dependence on cars.

We are very excited about the advent of non-polluting trains on electrified lines. However, that is just a start. We urge you to formally adopt a broad, powerful, long-range vision so that our Bay Area economy can continue to thrive rather than hit capacity constraints due to a sclerotic transit system. Due to the long lead times involved, we need you to act NOW!

Bringing Caltrain into the heart of SF will be revelatory to people, likely doubling ridership. Increasing the frequency of trains, including on nights and weekends, will make Clipper cards ubiquitous. Combine that with excellent connections to other transit agencies and micro mobility options, and people will find transit combinations that planners never envisioned.

We urge you to be bold and ask for the long-term funding that is needed to make your vision a reality. However, instead of a regressive sales tax, please consider a tax on the true beneficiaries of improved transit, i.e. - the business community. Make them your allies by joining forces in the planning phase.

Thank you for your consideration,

Jim & Katherine Burt

Sincerely,
Mr. Jim Burt
927 Blandford Blvd
REDWOOD CITY, CA 94062

From: Kunal Mehta
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Sunday, July 28, 2019 10:56:59 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Kunal Mehta

Oakland

From: Omar Masry
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 12:29:50 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Truly Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Thank you for your consideration,

Sincerely,
Mr. Omar Masry
4479 Oak Hill Road
Oakland, CA 94085
(805) 300-7219

From: Sean Murphy
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 12:32:51 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Mr. Sean Murphy

San Francisco, CA 94123

From: Doug Silverstein
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 5:02:23 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Doug Silverstein, Burlingame

Sincerely,
Mr. Doug Silverstein
1525 Cypress Ave
Burlingame, CA 94010
(650) 346-8945

From: Jonathan Schuppert
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 5:58:45 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Mr. Jonathan Schuppert
73 N Keeble Ave #119
San Jose, CA 95126
(707) 318-8993

From: Anil Gangolli
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 6:55:30 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Thank you for your consideration,

Sincerely,
Anil Gangolli
878 Sycamore Dr
Palo Alto, CA 94303

From: Partho Kalyani
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 7:03:00 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Partho Kalyani
1128 Ocean Park Blvd
Santa Monica, CA 90405

From: Kermit Cuff
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 8:07:19 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Kermit Cuff
338 Mariposa Ave. #2
Mountain View, CA 94041
(650) 426-8755

From: Charles Cotten
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 8:21:51 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Charles Cotten
935 Old County Rd# 17
Belmont, CA, 94002, CA 94002
(650) 888-9078

From: Hermanto Notodihardjo
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 8:34:39 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I think all major employment centers (San Francisco, Oakland, Walnut Creek, Dublin/Pleasanton, San Jose and the Peninsula) and the three international airports in the Bay Area need to be connected by just one system, BART, to be more efficient and effective, economically and technically. Caltrain is supposed to serve just the loose end (e.g. San Jose - Gilroy).

Thank you.

hermantowork@outlook.com

Sincerely,
Mr. Hermanto Notodihardjo

San Francisco

From: Jason Goldman
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 8:49:00 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Dr. Jason Goldman
1010 16th Street
San Francisco, CA 94107
(314) 922-5151

From: John Cordes
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 8:56:13 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I want Caltrain to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. John Cordes
550 E. Arbor Ave
Sunnyvale, CA 94085
(650) 288-9645

From: Jeff Londer
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 8:56:49 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Dear Chair Gillett and Caltrain Board Members,

Unfortunately, I will not be able to attend this Thursday's Board meeting.

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by three times or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain Board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Lastly, I would like the service vision to lay the groundwork for Caltrain to serve more diverse customers. The Caltrain Board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the Board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Best regards,
Jeff Londer
- Member, San Mateo County TA CAC
- Member, Burlingame Traffic Safety and Parking Commission
-Member, Burlingame BPAC
-Director, Citizens Environmental Council of Burlingame

Sincerely,
Mr. Jeff Londer
Bancroft Road
Burlingame, CA 94010

From: Vincent Roveto
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 9:08:57 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Vincent Roveto
2844 E. Brown
Fresno, CA 93703

From: Rita Lonhart
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 9:19:41 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,
Rita

Sincerely,
Ms. Rita Lonhart
660 North San Antonio Road
Los Altos, CA 94022
(650) 721-6198

From: Lawrence Rosenberg
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 9:48:06 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Dr. Lawrence Rosenberg
437 Calderon Av
Mountain View, CA 94041
(650) 906-4310

From: Emma Shlaes
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 9:52:44 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Emma Shlaes

San Francisco, CA

From: Alexander Dunlap
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 10:10:09 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections. Low frequency of service during off-peak times is a major factor that causes me to drive my personal vehicle instead of using Caltrain. If I could depend on the Caltrain coming every 15 minutes, regardless of the time of day, I could use it for many more personal trips when my return time is uncertain.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Alexander Dunlap
Santa Clara County resident

Sincerely,
Mr. Alexander Dunlap
781 Escondido Rd
1204A
Stanford, CA 94305
(360) 941-2130

From: Shawn Dillon
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 10:10:53 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
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Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Shawn Dillon
2314 E 20th St
Oakland, CA 94601

From: Gregory Niemeyer
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 10:17:07 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Gregory Niemeyer

Santa Clara, CA

From: Alex Louie
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 10:25:31 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

As someone who lives in the south bay and who takes BART to San Francisco regularly for events and to see family- this has the potential to open up a new world of travel possibilities for me along the peninsula. Today the trains are so infrequent and slow that even going a few stations is a major hassle and unreliable on the weekends. The new visions for high, all-day service has the potential to change how I get around- especially with service extending across Dumbarton (where I commute) and frequent connections to BART and VTA light rail.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,
Alex

Sincerely,
Alex Louie
825 Garden Street
Milpitas, CA 95035
(310) 938-1576

From: Kristal Caidoy
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 10:32:10 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

It important that we tackle these issues now before we have irreversible consequences like heat waves, flooding and more.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Kristal Caidoy
7 Homme Way
Milpitas, CA 95035
(408) 444-1532

From: Kyle Borland
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 11:08:29 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Kyle Borland
2235 Third Street
SAN FRANCISCO, CA 94107

From: Sarah Li
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 11:24:55 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Sarah Li

San Francisco, CA 94110

From: Burt Cummings
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 12:21:29 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I regularly took Caltrain for my commute, luckily it was very convenient walk at both ends. Now semi-retired, I'm stunned by the 101 and 280 traffic. San Mateo County made a HUGE mistake not joining BART back in the day, but you can bridge the gap. I'll be leaving the Bay Area where I've lived all my life soon, largely due to traffic. I hope you can return livability to the area.

Thank you for your consideration,

Sincerely,
Mr. Burt Cummings
1360 Garden Ln
Menlo Park, CA 94025

Gregory Rice
260 King Street #751
San Francisco, CA 94107

July 28, 2019

Caltrain District Secretary
Peninsula Corridor Joint Powers Board
P.O. Box 3006
San Carlos, CA 94070

07/31/19 AM 10:25 EXEC

RE: Caltrain Proposed Fare Increases

Dear Caltrain District Secretary,

These comments are in regard to Caltrain's proposed fare changes to be discussed at its August 1, 2019 meeting. I have been riding Caltrain for over ten years.

I am in favor of applying appropriate fares that provide quality Caltrain service now and to prepare it for the future. However, the fare changes as proposed are inappropriate for the following reasons:

- Fare increases lack of sufficient justification. Insufficient specifics are provided highlighting why each fare increase is required. Overall the fare increase appears to be opportunistic capitalizing on the popularity of Caltrain.

No justification is provided for the removal of discounts for Clipper cards, despite that Clipper cards reduce costs to Caltrain. Similarly, no justification is provided for the base fare increases, nor an explanation how this will impact the monthly pass discount. There is also no indication these fare increases will be used to introduce critical services to Caltrain that riders have requested for years such as wi-fi and Quiet Cars. Many other leading transit agencies have provided these services for years. If other transit agencies can provide these services, Caltrain can also. Moreover, there is no indication funds will be used to remove the poorly configured, overly-crowded opposite-seating arrangements on the newer trains.

- Caltrain has historically exhibited poor judgement in the spending of funds it has received from past increased fares, and in fairly allocating fare increases to cost drivers. This includes a history of appropriating fare increases collected by all to benefit a small group of vocal special interests rather than to benefit the majority of riders. Caltrain has also made poor decisions purchasing new equipment which deliver a poorer rider experience than older equipment, primarily due to poor seating configuration, and is unwilling to change it. Caltrain is also unnecessarily expending resources to move the conveniently-located Hillsdale station to a new station in the middle of nowhere, making it inconvenient if not impossible to riders to walk to Hillsdale Mall, and

requiring longer “last-mile” commutes from the train station to work locations. Finally, Caltrain continues to allocate resources to perform daily work requiring “single tracking” during commute hours which causes riders to potentially miss connecting shuttles. The lack of concern for riders is not acceptable.

- Caltrain has also failed to be responsive to customer requests for no-cost implementation of Quiet Cars, and has been overtly dismissive of the idea, despite happily expending resources to openly encourage the use of alcohol on trains which further degrades the rider experience.

For the reasons above I oppose the fare increase decisions, and ask Caltrain to better manage its operations first so that any increase in funds is used wisely and genuinely benefits riders.

Quiet Cars

If fare increases are instituted they must be equitably matched with improvements in the rider experience. Specifically, if Caltrain is to increase fares, then Quiet Cars must be offered where cell phone conversations, personal conversations, audible music and videos, squawking headphones, and similar types of nuisances are prohibited.

This low-cost, common sense improvement will enable riders to work on the train productively and plan their time on the train accordingly. This will also ensure the extra time riders spend on the overall train commute, which can be over 100% longer door-to-door compared to driving, is offset with better rider productivity.

Quiet cars also reduce riders’ exposure to thoughtlessness and new thinking which believes it’s always acceptable to disrupt an otherwise quiet environment of riders and call someone to talk about anything. This disturbs others’ peace, concentration and productivity, typically who were there first.

Caltrain has responded dismissively towards requests for Quiet Cars in the past, citing various reasons that make little sense, indicating outright resistance and insensitivity to this clear need. Instead, Caltrain aligns itself with special interests such as the biker’s coalition and alcohol users, investing much attention, time and money to satisfy them while neglecting its much broader constituency. If Caltrain can invest significant time and resources to satisfy a minority of special interests, it can also invest a much lesser degree of resources to make a simple low-cost change designating one car as a Quiet Car for a larger constituency with a desire to use their time on the train constructively and productively.

In the past Caltrain has communicated unconvincing reasons why Quiet Cars aren’t possible, again, showcasing needless outright resistance. Somehow reasons frequently come back to the need to satisfy bike riders, as if bike riders are the only constituency of importance, and that all other riders are naturally unimportant. In fact, on one occasion, in response to my request for Quiet Cars, Caltrain focused almost its entire response on the importance of bike riders, neglecting even to address my request. It’s as if Caltrain is obsessed with bike riders and has lost focus on its larger mission and fare-paying constituency. The two issues – bike riders and Quiet Cars - are mutually exclusive, and both

needs can be met. Caltrain's responsibility is to provide proportionate levels of service to all riders, not favor a small contingent of vocal, sometimes disruptive riders at the expense of everyone else.

Caltrain has also indicated Quiet Cars aren't possible because "trains are already too crowded". This makes no sense and is a weak excuse. There is no need to add additional cars to provide Quiet Cars. Simply designate one existing car as the Quiet Car. (The first car behind the engine is the typical designated Quiet Car for other transit agencies.) If there were a need to add cars, it's because many existing riders will flock to the Quiet Car (see link to Amtrak article below). As Caltrain conductors frequently announce, cell phone conversations are Caltrain's number one complaint. Agreed. Let's do something about it and solve the problem using the thoughtful, proven, common-sense solutions riders have proposed for some time, as Caltrain has failed to provide alternative effective solutions.

Allegations that "conductors already have too much to do so we can't add more rules" are also weak. First, conductors are already responsible for enforcing many rules on the train, and do so only selectively. This includes enforcing (or lack of enforcing) the conductor announcement for cell phone users to "keep voices low". Conductors will selectively enforce Quiet Car rules just as they selectively enforce most other rules. That doesn't stop the current rules from existing. Nor should it stop Quiet Cars.

Secondly, if conductors are already overburdened with rules to enforce, then Caltrain wouldn't allow alcohol use on trains – and then institute times when alcohol is and isn't permitted. Instead, Caltrain would simply ban alcohol, like almost every other transit agency does. This would also save money by eliminating the need to hire Sheriff deputies during times of peak alcohol use. Yet Caltrain does nothing about this.

Many transit agencies provide Quiet Cars today, and have for years. These agencies are not constrained by the objections Caltrain raises as reasons why Quiet Cars can't be offered. These successful offerings are popular, needed and work fine. Here are links to many transit services that have instituted Quiet Cars:

- Amtrak:
 - <http://www.amtrak.com/onboard-the-train-quiet-car>
 - <http://fortune.com/2014/09/17/amtrak-quiet-car/>
- New Jersey Transit:
http://www.njtransit.com/sa/sa_servlet.srv?hdnPageAction=CustomerNoticeTo&Noticeld=2247
(note comments that this is a "popular service")
- New York Metropolitan Transportation Authority:
http://web.mta.info/mnr/html/quiet_cars.html

Thank you for considering my feedback and request.

Sincerely,



Gregory Rice

cc: Ms. Gillian Gillett, Chair, Caltrain Board of Directors
Ms. Cheryl Brinkman, San Francisco MBTA Board of Directors
Mr. Shamann Walton, San Francisco Board of Supervisors
Mr. Matt Haney, San Francisco Board of Supervisors

From: Michael Chen
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 11:39:57 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

To Caltrain Board members:

I encourage the Caltrain board to pursue ambitious goals and redefine what is possible.

In particular, I would like Caltrain to explore even higher ridership goals, to incorporate more transit-oriented development, and to better integrate with other transit agencies.

Thank you,
Michael Chen

Sincerely,
Mr. Michael Chen
1688 Pine St Unit W1004
San Francisco, CA 94109

From: Aaron Eckhouse
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 11:45:22 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections. That would be a huge win for local air quality and California's climate goals.

Averting catastrophic climate change means we have to get people out of cars and onto transit. That means we need transit able to meet that need, and one the most cost-effective ways forward is to get more of our existing rail infrastructure. That means running service as frequently as possible, especially once Caltrain has already made the necessary investment in electrification.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

The BART-Caltrain connection is a particular bane of my existence; more frequent service would help; so would better design of the transfer experience; so would DTX.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Aaron Eckhouse

Oakland, CA 94609

From: Thomas Chung
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 12:04:57 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Thomas Chung

San Francisco

From: Carol Cross
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 12:25:46 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

As the climate crisis worsens, Caltrain could play an evermore vital role in reducing our carbon footprint here in the Bay Area. I actually LOVE taking the train, but during "off hours"(non-commute hours and weekends), the schedule is so infrequent that I often opt to drive rather than run the risk of sitting at a given station for 59 minutes for the next train.

I would love to see the Caltrain board actively pursue the highest ridership growth possible, depending on funding and feasibility, actively work to pursue the needed funding and solve practical challenges to increasing capacity, and strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections. Great regional connections. What a concept!

Thank you for your work in helping us to mitigate the climate crisis. Your work is vital.

Sincerely,
Ms. Carol Cross
1133 Saint Francis St.
Redwood City, CA 94061
(650) 367-9183

From: Ken Abreu
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 1:11:54 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

It is vital to the future of the Bay Area that Caltrain become a full, complete train service. This means 4x more passengers, 10-15 minute service all day and many more grade separations for maximum safety. Caltrain is on of the key infrastructure projects necessary for the Bay Area to thrive for future generations.

Be bold, think long term, connect to other systems.

Thank you for your consideration,

Ken Abreu and Chou Ning Yu

Sincerely,
Mr. Ken Abreu
853 Overlook ct
San Mateo, CA 94403
(925) 989-7912

From: Oliver Palley
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 1:42:53 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Oliver Palley
3825 21st St
San Francisco, CA 94114
(215) 459-0046

From: Igor Yurinok
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 2:41:20 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Thank you for your consideration,

Sincerely,
Igor Yurinok
1161 Noel Drive
Menlo Park, CA 94025
(312) 818-0815

From: BRYAN PON
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 2:50:43 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Dr. BRYAN PON
1140 Vine St.
San Jose, CA 95110
(530) 341-3421

From: Emily Ramos
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 3:00:11 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Emily Ramos
1600 Villa Street
#252
Mountain View, CA 94041
(510) 396-6043

From: Bill Kirsch
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 3:16:25 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Bill Kirsch
872 partridge ave
menlo park, CA 94025
(650) 867-5343

From: Augustine Barry
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 3:22:58 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Augustine Barry
Santa Clara County

Sincerely,
Mr. Augustine Barry
531 Lasuen Mall
P.O. Box 12861
Stanford, CA 94309
(773) 750-6863

From: Christian Riblet
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 3:52:45 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Christian Riblet
2760 Kensington Rd
Redwood City, CA 94061
(650) 366-4654

From: Mark Bauhaus
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 6:21:37 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Mark Bauhaus

San Carlos, CA 94070
16507408040

From: Gregory Davies
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 6:39:08 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Board members,

I am extremely excited to see that Caltrain is looking to pursue a service vision that will provide 15-minute all-day service and better connections.

I am very happy to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options would enable much better regional connections and have an obviously positive impact on the environment.

To make this possible, I would like to see the Caltrain board set a strong policy direction:

- * actively pursue the highest ridership growth possible, taking into account the economic trade-offs;
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity;
- * to strongly support regional initiatives to provide a seamless system regionally

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Gregory Davies
San Francisco Resident & 16 year regular caltrain rider

Sincerely,
Gregory Davies
66 dorland st
San francisco, CA 94110
(408) 221-0290

From: Tim Kuan
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 6:42:12 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Tim Kuan

San mateo, CA

From: Gregory Bell
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 6:57:39 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Gregory Bell
2960 COWPER ST
PALO ALTO, CA 94306
(650) 866-5456

From: Kendyll Stansbury
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 7:52:24 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am a regular DalTrain oommuter and, depending on where I want to go, I take Caltrain or other public transit on the nights and weekends.

I'm particularly excited at the possibility of more frequent trains. Many people tell me that they, too, would take public transit if it only didn't take so much longer than driving. More frequent trains plus bettder coordination with buses should help with that and boost ridership, especially with the freeways and streets getting more and more crowded.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Kendyll Stansbury
210 Cypress St.
Rewood city, CA 94061
(650) 368-4345

From: Mike Dunham
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 11:08:04 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Mike Dunham

Burlingame, CA 94010

From: Deeksha Hebbar
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Monday, July 29, 2019 11:10:47 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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Thank you for your consideration,

Sincerely,
Deeksha Hebbar

Burlingame, CA 94010

From: Kevin Ma
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 12:17:46 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to create increased regular service.

The greatest threat to our livelihoods in the future is Climate Change, and I believe that aligning our ways of commute to the benefit of the environment is the path forward. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

Additionally, with increased usage, it can allow people to better interact with different communities and economies that, for the lack of frequent service, was previously time-prohibitive.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Thank you for your consideration,

Kevin

Sincerely,
Mr. Kevin Ma

Palo Alto, CA 94306

From: Steve Peters
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 4:49:44 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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Thank you for your consideration,

Steve Peters

Sincerely,
Mr. Steve Peters
453 N Rengstorff Ave #4
Mountain View, CA 94043
(857) 998-1866

From: Katie Stern
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 6:57:22 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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Thank you for your consideration,

Katie

Sincerely,
Miss. Katie Stern

San Jose, CA

From: Ralph Matlack
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 8:24:55 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

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Thank you for your consideration,

Sincerely,
Ralph Matlack

San Jose, CA 95124

From: Vincent DiBiase
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 8:33:07 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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Thank you for your consideration,

Sincerely,
Mr. Vincent DiBiase
2344 Van Ness Ave
Apt 4
San Francisco, CA 94109
13103503072

From: Nilo Cobau
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 8:35:13 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

The demand is there. You can see it in the high usage of the 101 all day and in historical precedent. When Washington Metro opened a third unexpected peak during the lunch hour appeared as people left the office to run errands using metro. It's apparent in Europe where over the past century cities like Berlin, Paris, and Munich have moved their commuter rail networks towards rapid transit style service and reaped huge ridership gains.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
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Thank you for your consideration,

Sincerely,
Mr. Nilo Cobau
1009 Reed Avenue
Sunnyvale, CA 94086

From: Ethan Clansky
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 8:39:51 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

After living abroad in Korea, Taiwan, and seeing how functional frequent running public transportation works, now more than ever we need this in the bay area.

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Mr. Ethan Clansky
772 Orange Ave
San Carlos, CA 94070
(415) 763-7104

From: Max Baumhefner
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 9:41:56 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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Thank you for your consideration,

Sincerely,
Mr. Max Baumhefner
326 Belmont ave
Redwood City, CA 94061
(707) 695-6851

From: dave clark
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 9:53:43 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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Thank you for your consideration,

Sincerely,
Mr. dave clark
406 Alder
San Mateo, CA 94403
(650) 314-7407

From: Chris Hlavka
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 10:14:21 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

*** to work with VTA and other county transportation agencies to improve bicycle access to Caltrain stations and representatives of local industry to reduce demand for car parking

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mrs. Chris Hlavka
1686 Oak Avenue
Los Altos, CA 94024
(650) 279-3219

From: Nick Knezek
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 2:59:25 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

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Thank you for your consideration,
Nick Knezek

Sincerely,
Nick Knezek

Oakland, CA 94618

From: Laura Hayden
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 3:18:26 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

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Thank you for your consideration,

Sincerely,
Laura Hayden
6450 Colby St
OAKLAND, CA 94618
(413) 285-5899

From: Jonelle Preisser
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 3:47:04 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

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Thank you for your consideration,

Sincerely,
Jonelle Preisser
425 Grant Ave., #30
Palo Alto, CA 94306
(650) 838-9028

From: Cory Langner
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 6:09:54 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

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Thank you for your consideration,

Sincerely,
Mr. Cory Langner
2239 3RD STREET
Santa Clara, CA 95054
(925) 348-4990

From: Kelly Moran
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 6:32:20 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

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- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Please make sure that downtown San Mateo has solid service too!

Thank you for your consideration,

Sincerely,
Dr. Kelly Moran
462 E. 28th Ave
San Mateo, CA 94403

From: Brad Bulger
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 7:08:59 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am extremely excited by the idea of a fast, frequent, connection-friendly Caltrain. I am constantly going up and down the peninsula, from San Francisco to Mountain View and San Jose. Being able to count on Caltrain as everyday transportation opens up the whole area, instead of having to cling to the inferior service of BART with limited commuter-time-only trips on Caltrain.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Brad Bulger
143 Castle Street
Apt 4
Daly City, CA 94014

From: SHARON GLOSTER
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 9:02:51 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. SHARON GLOSTER
941 Ormonde Drive
Mountain View, CA 94043

From: Deland Chan
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 9:22:26 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,
Deland Chan

Sincerely,
Ms. Deland Chan

San Francisco, CA

From: Robert Neff
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 11:29:10 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections. This will be a game changer for me. Between my home and Sunnyvale, I always take the bus, because the route is fast enough, but slower than CalTrain, but with service only once an hour, vs every 12 minutes for the 522 Rapid, it is easier to just take the bus, instead of connecting to the one CalTrain.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections. I do not see how we can make progress in transportation issues on the Peninsula without a robust, improved CalTrain service in the next 10-20 years. Otherwise many more will be stuck in traffic on 101, El Camino Real, and every other parallel route.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

With frequent CalTrain service, it should be possible to improve and extend frequent VTA bus service on routes that cross CalTrain, with similar frequencies and complementary schedules, with the same complementary service in San Mateo county.

Thank you for your consideration,

Sincerely,
Mr. Robert Neff
3150 Emerson Street
Palo Alto, CA 94306

(650) 804-1245

From: Bryan Culbertson
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 9:53:25 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Bryan Culbertson
343 CHESTER ST
OAKLAND, CA 94607
(415) 413-7115

From: Alex Walker
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:00:17 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Alex Walker
San Francisco

Sincerely,
Alex Walker

San Francisco, CA 94123

From: Robert Fruchtman
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:00:30 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

My name is Robert. I'm writing from my position as a Caltrain rider. I've experienced the agony of slow local service, the difficulty of crowded cars, the boredom of waiting long stretches of time for the next train, and the frustration of regional transit solutions not having timed transfers.

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Robert Fruchtman

Sincerely,
Robert Fruchtman
616 Page Street
San Francisco, CA 94117
(520) 576-4931

From: Yuxuan Wang
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:07:05 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Yuxuan Wang

San Jose, CA 95112

From: Lucas Wiman
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:11:38 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could significantly improve greenhouse gas emissions, save pedestrian lives, and make public transit commutes from the East Bay to San Mateo County more feasible.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Thank you for your consideration,
Lucas Wiman
Software Developer & Housing/transit advocate

Sincerely,
Lucas Wiman
4211 Martin Luther King Jr Way
Oakland, CA 94609
(650) 919-3457

From: Francesca Segre
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: [Adina Levin](#)
Subject: Caltrain service vision - please aim high for riders
Date: Tuesday, July 30, 2019 10:51:05 PM

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Please also push for Dumbarton Rail to happen and make sure you make space/policy to allow for transit oriented retail to make stations a destination and turn this transport service into a vibrant lifeline of the Peninsula.

Thank you for your consideration,

Francesca

--

FAS

Francesca Segrè
[Francesca's LinkedIn](#)

From: Virginia Smedberg
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: [Friends of Caltrain](#)
Subject: Caltrain and GoPass
Date: Sunday, July 28, 2019 7:32:07 PM

Dear Board Members:

I'm writing to ask you to please expand the GoPass program to cover contractors and workers whose benefits are covered by a transportation management association. This would improve access to Caltrain for many lower-income workers. It would also increase revenue for Caltrain, and increase ridership. By contrast, raising fares on individuals is decreasing ridership and making the system even less accessible to moderate-income people. We (you and I both) want more people on the train instead of in cars. Data from Palo Alto's TMA shows that workers at larger tech companies in downtown Palo Alto have a drive-alone rate under 30%, while low-income service workers drove at a rate over 80% before they started transit pass discount programs. PATMA has demonstrated demand for Caltrain – they created a [program offering discount transit passes helping over 300 workers](#) choose alternatives to driving, and Caltrain has been the most popular service by far.

That sounds like a winning possibility to me!

Sincerely,
Virginia Smedberg
Palo Alto CA

From: Kathy Voss-Jensen
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service - please aim high for ridership growth, great connections, broader access
Date: Tuesday, July 30, 2019 8:00:22 AM

Caltrain Board
Caltrain Board

RE: Caltrain service - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I'm writing to urge you to pursue a plan to greatly increase ridership and offer regular 15-minute all-day service. I ride CalTrain frequently, and would ride even more often if the trains ran more frequently in the middle part of the day. Expanding Caltrain, and electrifying the system, is even more important now that we have a climate emergency on our hands!

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,
Kathy Voss-Jensen

Sincerely,
Kathy Voss-Jensen
426 Northumberland Ave
Redwood City, CA 94061
(650) 367-1202

From: Jeffrey Salzman
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: comment on future service
Date: Wednesday, July 31, 2019 10:19:28 AM

I support the high level service expansion that will create the backbone for a high quality public transit option for the Peninsula. This is essential to carbon reduction and improving the quality of life by reducing the need for auto travel.

I also support a fare structure that will broaden the base of usage so that lower income people will be better able to use the train. I will support a dedicated tax that would support such a fare structure.

Jeffrey Salzman
4082 Orme St.
Palo Alto, CA 94306
jsalzman3@yahoo.com
cell: 650-776-1152

From: Cayley Larimer
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:33:28 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Cayley Larimer

San Francisco, CA

From: Mayank Jain
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:33:28 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mayank Jain
217 Octavia St
San Francisco, CA 94102