

JPB BOARD MEETING
September 5, 2019

Correspondence Packet as of
August 2, 2019

CARL GUARDINO
President & CEO

Board Officers:

STEVE MILLIGAN, Chair
Western Digital Corporation
JAMES GUTIERREZ, Vice Chair
Inaukt
RAQUEL GONZALEZ, Treasurer
Bank of America
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SVB Financial Group
STEVE BERGLUND, Former Chair
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AART DE GEUS, Former Chair
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Children's Hospital Stanford
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Hillspire
DOUG GRAHAM
Lockheed Martin
LAURA GUIO
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Nauto
ERIC HOUSER
Wells Fargo Bank
AIDAN HUGHES
ARUP
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San Francisco Chronicle
TOM KEMP
Centify
AARIF KHAKOO
AMGEN
ERIC KUTCHER
McKinsey & Company
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ENRIQUE LORES
HP Inc.
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Nexanta
KEN MCNEELY
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SHARON RYAN
Bay Area News Group
RON SEGE
Echelon
DARREN SMELL GROVE
Johnson & Johnson
JEFF THOMAS
Nasdaq
JED YORK
San Francisco 49ers

Established in 1978 by
David Packard

August 1, 2019

Board Chair Gillian Gillett
Caltrain Joint Powers Board - Board of Directors
1250 San Carlos Ave.
San Carlos, CA 94070-1306

RE: Caltrain Business Plan - Vision

Dear Board Chair Gillett and Caltrain Board of Directors,

As members of the Caltrain Joint Powers Board of Directors, you are entrusted with stewardship over a unique and valuable regional asset that plays a key role in how we as a region will address some of our most serious challenges. A much more efficient, effective Caltrain system will benefit our quality of life and commutes, access to jobs and housing, our health and the health of our planet. These are not challenges from which we can shrink, nor may we shirk them off to the next generation. This is not a time to be timid.

The Silicon Valley Leadership Group was founded in 1978 by David Packard, Co-Founder of Hewlett Packard. Today, the Leadership Group is driven by more than 350 CEOs/Senior Executives to proactively tackle issues to improve our communities and strengthen our economy, with a focus on education, energy, the environment, health care, housing, tax policy, tech & innovation policy, and transportation.

On behalf of the Silicon Valley Leadership Group, we encourage you to approve and oversee a business plan that invests substantial growth in Caltrain ridership and capacity. Accordingly, we support staff's recommendation of the Moderate Growth Scenario while we urge the Board to continue to aim towards exploring and maintaining as a vision the goals outlined in the High Growth Scenario.

We concur with our partnering organization, SPUR, in asking the board to remove the baseline vision from further consideration. Achieving as much ridership as is practicable, while maintaining a realistic approach to costs and other constraints at the highest ridership vision levels is critical.

Ensuring that Caltrain and the region invest in efficiency and ridership has long been a priority for the Leadership Group. Increased ridership, more frequent service and seamless connections with regional transit services are critical to offering some relief to the crippling traffic congestion we experience today along Highway 101, along with the GHG reduction and other important benefits that come along with a substantial increase in Caltrain ridership.

The Highway 101 Corridor has become one of the most congested corridors in the United States. It is also an economic engine that helps drive our State's success. The 50-mile stretch of Caltrain between downtown San Jose and downtown San Francisco is home to the following:

- * 1.6 million jobs
- * 54 percent of all patents filed from California

* 20 percent of California's GDP

* 13 percent of California's Sales Tax revenue

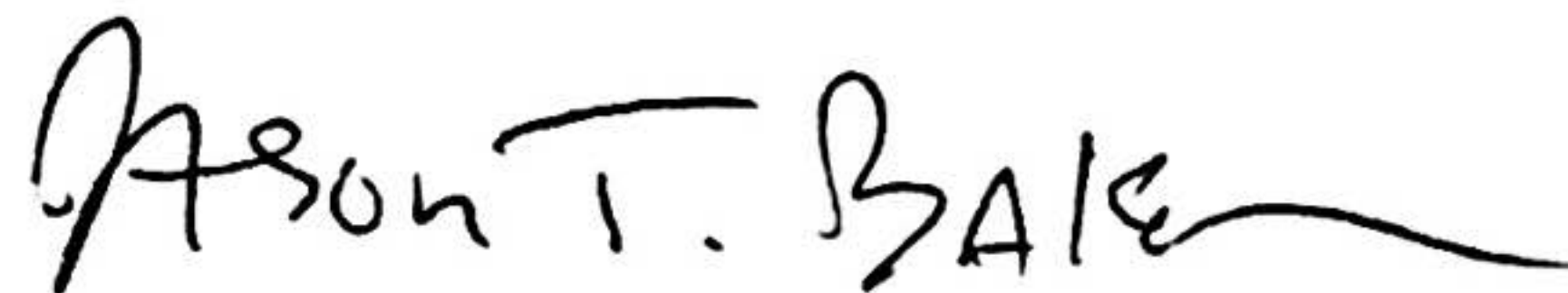
Today, the popular Caltrain Commuter Rail Service runs at 125 percent of capacity - in both directions - during both the a.m. and p.m. commutes, carrying 65,000 weekday riders. With the electrification of Caltrain to be completed by 2022, ridership capacity will grow by 80 percent to more than 110,000 daily passenger trips. The Caltrain Business Plan vision would allow Caltrain capacity to grow to approximately 180,000 daily passenger trips and lead to the anticipated savings of 1.3 million hours of travel time for passengers as well as a reduction of 2 million metric tons of CO2. That would be transformational for the crippling congestion in the Highway 101 Corridor.

We commend Caltrain Board staff for the significant time and effort they have spent doing due diligence and engaging in a tremendous and effective outreach program to stakeholders, elected officials along the corridor, city staff and more. This work will We look forward to continuing partnership and transparency on this important regional priority.

The Caltrain Business Plan has the opportunity to transform this region. We need to strive for the fastest, most reliable, frequent, seamless and safest transit practicable. Our future depends on it.

We look forward to working with all of you and your team as the plan begins its final phase. Please do not hesitate to reach out to us should you have any questions.

Sincerely,



Jason Baker
Vice President
Housing, Transportation and Community Development
Silicon Valley Leadership Group

From: Brendan Nystedt
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:51:25 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

-brendan g. nystedt

Sincerely,
Mr. Brendan Nystedt

San Jose, CA

From: Gail Price
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: [Nuria Fernandez](mailto:Nuria.Fernandez); gail.price3@gmail.com
Subject: Letter regarding Long Range Vision Plan: Caltrain Business Plan 2040
Date: Wednesday, July 31, 2019 11:30:57 AM

July 31, 2019

Re: Long Range Vision Plan: Caltrain Business Plan 2040

Dear Caltrain Board Members,

I am writing to you on behalf of the Palo Alto Forward Board (PAF). Our mission is to "... work with residents and city government to make Palo Alto a more affordable, sustainable city with improved housing and transportation options for our diverse, multi-generational group of residents. We believe in thoughtful and comprehensive planning in order to create a strong and vibrant future for the Peninsula and region.

The High Growth Scenario is the strongest and most enduring option you are considering. This scenario is needed. It will support high capacity and ridership and coordinate services to improve connectivity and integration of various transit services. This will be achieved with electrification and huge infrastructure improvements, particularly grade-separations, to improve safety and operations. We recognize that additional detailed planning and technical studies are needed to determine its feasibility.

The level of improvements will fully address growing and significant ridership demand now and through 2040 and beyond. As you are well aware, the Caltrain Corridor capacity is critical for better access to many local and regional developments, including but not limited to the BART extension, Diridon Station, North Bayshore, Stanford University academic and hospital centers, Dumbarton Bridge improvements and other developments planned in Peninsula cities. Transit ridership growth is an environmental necessity to expanded use of autos throughout the region. All of these points are made in many of your reports and related technical studies.

We support a dynamic and strong vision for the Caltrain Service Plan as a critical means of addressing job and population growth and enhancing regional, sustainable transportation, and economic activity. In our community, our Palo Alto and California Avenue Caltrain stations continue to offer significant economic and transit oriented development potential.

The study of utilizing public lands as options for affordable housing near transit also has real merit. We support allowing for 20% affordable housing on Caltrain land. These types of cumulative actions will create a healthier environment by reducing green house gas emissions to help address climate change.

We recognize that funding for such an important transportation corridor are complex and daunting. Of the many elements, dedicated operations funding and multi-source funding for needed grade-separations are vital issues. We underscore the importance of a comprehensive corridor wide strategy to reduce administrative and oversight costs, design and construction costs and political angst among the corridor cities. We, as others, request a clarification of “City-led grade separations.”

Transportation and land use policies and actions taken now will impact current and future generations. The design and evolution of the Caltrain corridor and its service, operation, and funding plan will constitute the most critical and significant capital project for the region.

Be bold and visionary and support the High Growth Scenario. The Silicon Valley has a legacy of innovation and creativity to address complex issues. Let’s use these skills and imagination to create a phenomenal Caltrain corridor. Anything less will be mediocre and inadequate to meet the well-documented current and future transportation and transit needs for the region and state.

We look forward to working with you and engaging with the community, all public and private sector partners, educational organizations, elected officials and transportation professionals to achieve a stellar Caltrain corridor. We can do this.

Sincerely,

Gail A. Price

Representing the Palo Alto Forward (PAF) Board

Former Palo Alto City Council Member and VTA Board of Directors

4082 Orme Street

Palo Alto, CA

cc: VTA Board of Directors

From: Nancy Neff
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 11:39:14 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Nancy Neff
3150 Emerson St
Palo Alto, CA 94306
(650) 339-9540

From: Dustin Harber
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 11:51:08 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

As a Santa Clara resident having previously lived in Tokyo, I know what is possible when reliable, frequent train service is available along a major corridor: fewer cars, less air pollution, more walkable neighborhoods, and better health outcomes.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Thank you for your consideration,

Dustin Harber

Sincerely,
Dustin Harber

Santa Clara, CA 95054

From: John Van Horne
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 1:24:19 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

My wife and I would use Caltrain more often if service in the off hours was more frequent. But beyond our personal reasons, the region needs a better regional rail service in order to maintain economic health. And the world needs everyone, including us, to reduce our dependence on cars. Please pursue the highest levels of ridership possible.

Thank you for your consideration,

Sincerely,
Mr. John Van Horne

Palo Alto, CA

From: Jame-Ane Ervin
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: friends@friendsofcaltrain.com
Subject: Go Pass program redesign
Date: Wednesday, July 31, 2019 2:30:21 PM

Hello Caltrain Board,

I've spend essentially all of my career working in small companies. While the potential for learning and career growth is great, benefits are never as good as they would be in a larger organization.

Most people work for small companies, and more and more of our residents are also contractors at companies of various sizes. Our traffic/congestion/climate challenges don't care what type of work contract you have, and our transportation demand programs shouldn't either.

The ability to access Go Passes and other Caltrain discount programs should not be limited to those people who are fortunate enough to be employed at a large

--

"Is it the beginning, the end or the intermission?"

mobile: 510.459.7620

voice: 510.269.4420

website: www.jameane.com

From: Victor Pontis
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 2:48:00 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Victor Pontis

San Francisco

From: Fahad Qurashi
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 2:48:46 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Thank you for your consideration,

Sincerely,
Fahad Qurashi
13387 Christie Drive
Saratoga, CA 95070
(408) 805-0553

From: Monica Schwenke
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 3:39:43 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

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Thank you for your consideration,

Sincerely,
Mrs. Monica Schwenke
322 N Murphy Ave
Sunnyvale, CA 94085
(408) 830-9103

From: Will Leben
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Expand Go Pass program
Date: Wednesday, July 31, 2019 4:37:26 PM

Please consider expanding the Go Pass program to allow other, smaller groups to qualify. As a beneficiary of my employer's Go Pass program, I stopped using my car to get to work decades ago and learned the benefits of using Caltrain, and I continue to use it today.

I hope you'll make this measure one of those you adopt in your continuing efforts to boost Caltrain's ridership, an increasingly important resource to our traffic-choked area.

Will Leben
Professor Emeritus

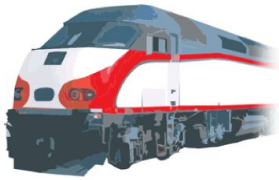
From: Adina Levin
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain Business Plan Service Vision
Date: Wednesday, July 31, 2019 4:58:58 PM
Attachments: [FoC Caltrain business service vision.pdf](#)

Honorable board members,

Attached please find comments on the Caltrain business plan service vision for discussion at tomorrow's board workshop.

Thank you for your consideration.

- Adina
Adina Levin
Friends of Caltrain
<https://greencaltrain.com>
650-646-4344



FRIENDS OF CALTRAIN

July 31, 2019

Honorable board members,

As you know, Friends of Caltrain is a nonprofit with a mission statement supporting stable funding and successful modernization of Caltrain in the context of an integrated network of sustainable transportation that is accessible to all. We have over 7,000 participants on the Peninsula corridor from San Francisco through San Jose and Santa Clara County.

With this vision we are very excited to see that Caltrain may pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, and less traffic and pollution, using the “moderate growth” scenario as a starting point.

We are eager to see the Bay Area take a step that many metropolitan areas have taken over the last 50-60 years, turning a peak-focused commuter rail system into an well-integrated component of a regional transit system serving a more diverse set of trip goals and users.

We look forward to the board advancing a vision that considers Caltrain as part of a network, with investments to increase capacity and connections within the region and megaregion, including the downtown extension to Salesforce transit center, a potential second transbay rail crossing, a Dumbarton Rail connection, and a major hub at Diridon station, with corridor grade separations and passing infrastructure where needed for higher ridership.

We are grateful that Caltrain wants to leave the door open for higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

Having a clockface schedule as envisioned in the service vision will open the door to much better connections to BART, to local feeder service, and to regional/megaregional connections. Having a well-connected system that more easily enables riders to get from their origins to destinations can help increase ridership and take more cars off the road.

The Caltrain corridor is a major engine of growth for California, and to keep up with that growth, we need a transit system that can carry more riders, well-connected into a local and regional transit system, that can support more people with the ability to get around with fewer cars.

To make this possible, we would like to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity

* to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, we would like the service vision to lay the groundwork for Caltrain to serve a more diverse customer base. Currently the average Caltrain rider income is \$130,000 per year. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service that can support more purposes than 9-5 jobs, the board should adopt a broader set of policies to serve a wider range of people, considering fare structure, schedules, and affordable housing on Caltrain-owned land. These policies would enable many more people in our community gain the benefits of low-stress, sustainable transportation, and help our region get more cars off the road.

Thank you for your consideration,

Adina Levin
Executive Director
Friends of Caltrain
<https://greencaltrain.com>
650-646-4344

From: Janet Walworth
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 7:04:46 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

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Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Janet Walworth
PO Box 120
Palo Alto, CA 94301
(650) 464-3983

From: Cheryl Weiden
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 7:39:09 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Cheryl Weiden
91 Solana Drive
Los Altos, CA 94022
(650) 941-8751

From: Elizabeth Slavitt
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 8:52:28 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

As a Bay Area resident who has ridden Caltrain for nearly a decade, I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections, which will be critical to increased usage.

I would also like to see the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Elizabeth Slavitt

Sincerely,
Elizabeth Slavitt

MOUNTAIN VIEW, CA 94041

From: Jens Jensen
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 8:55:26 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Thank you for your consideration,

Sincerely,
Mr. Jens Jensen
2140 Dartmouth Street
Palo Alto, CA 94306
(650) 493-0322

From: Eileen Menteer
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 9:28:13 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

Personally, i wish could have hybrid trains, as we have a glut of gas, and electric is easy to sabotage, should difficulties come. Better to plan ahead than to lose it.

While i hope you plan for increased ridership (and raise the track where too close to water), i do wish that a. CalTrain have a reliable source of funding and b. we could have more frequent weekend service NOW.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Eileen Menteer
2503 Devri Ct
Mountain View, CA 94043
(650) 967-1875

From: Roshan Baliga
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 9:57:28 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Roshan Baliga

Sunnyvale, CA 94085

From: Kevyn Andrews
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - Please Aim High for Ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 9:57:35 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - Please Aim High for Ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections throughout the Bay area.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I implore the Caltrain board to set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Thank you for your consideration,

Sincerely,
Mrs. Kevyn Andrews
279 Leland Avenue
Menlo Park, CA 94025
(650) 854-7963

From: Duncan Keefe
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - be ambitious; don't negotiate downwards at the outset
Date: Wednesday, July 31, 2019 10:25:12 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - be ambitious; don't negotiate downwards at the outset

Dear Board Members

Caltrain Board Members:

As a daily rider of Caltrain, I have observed with admiration how Caltrain and its staff have worked to deliver, despite many obstacles not of Caltrain's own making, especially lack of predictable funding and unreliable political commitment by regional governments. Today, the public recognizes the critical importance of addressing climate goals and supports investment in greener transportation solutions. Now is the time to show that Caltrain, as the spine of transportation along the Peninsula, must be in a position to plan and execute transformative change quickly.

As such, the board should endorse the high-growth option and not preemptively settle for less. The state and federal government should be challenged to support big plans. This will move more people more efficiently than any conceivable highway project or future self-driving cars.

Working from a well-defined, ambitious plan will preserve options, ensure that future boards have flexibility to expand and enhance service options, and provide engineering teams with a frame that encourages orientation towards the future and avoids defaulting to the minimum viable option.

The Caltrain board must set and defend a strong policy direction. This includes:

1. Aggressively pursue the highest ridership growth possible.
2. Insist on building maximum track and maintenance capacity, with a full buildout of passing tracks, and sufficient maintenance yard capability to minimize the amount of movement needed for rolling stock service.
3. Work with local planning agencies to retain access to inactive ROW, and prevent the sale of abandoned but promising ROW for interconnections, sidings or new routes. This includes preventing encroachment by development adjacent to any ROW.
4. Work with state and federal lawmakers and regulators to obtain full funding and solve challenges to increasing capacity.
5. Work with local agencies and interested stakeholders to create new transit opportunities like the Dumbarton Rail project. Any such projects should be planned and built to provide maximum operational flexibility, connection options, and allow future expansion.
6. Pursue a vision of an integrated system within the Bay Area and nearby counties for payment, timetables, trip planning so that a passenger who engages at any point has a clear, reliable trip, regardless of which system they use or traverse.

Thank you for your consideration,

Sincerely,

Mr. Duncan Keefe
10710 Crothers Rd
San Jose, CA 95127
(408) 425-6417

From: Elizabeth Hall
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: The peninsula needs outstanding train service.
Date: Wednesday, July 31, 2019 10:29:38 PM

Caltrain Board
Caltrain Board

RE: The peninsula needs outstanding train service.

Dear Board Members

Honorable board members,

My name is Elizabeth Hall. I am a resident of San Mateo, and have used Caltrain to commute up and down the peninsula for 13 years.

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,
Elizabeth Hall

Sincerely,
Elizabeth Hall
227 Monte Diablo Ave
San Mateo, CA 94401
(650) 636-3086

From: IdaRose Sylvester
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:35:59 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. IdaRose Sylvester

Mountain View, CA 94040

From: Diane Bailey
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Wednesday, July 31, 2019 10:59:21 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Dear Caltrain Board Members,

I am writing to voice support for Caltrain's new vision that will increase services and ridership by 3 times, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision to lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for considering these comments and thank you for the work you do every day to improve mobility on the peninsula.

Sincerely,
Diane

Sincerely,
Diane Bailey
501 Middlesex Road
Belmont, CA 94002
(650) 281-7073

From: Alberto Quintanilla
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Alberto OoO Re: Updated Webpages
Date: Wednesday, July 31, 2019 11:00:35 PM

Thank you for your email. I will be out of the office through Thursday, August 1st.

If you need to schedule a meeting with Tilly Chang, Executive Director or any of the Deputy Directors please email Jen Shader at Jen.Shader@sfcta.org

If you have questions regarding an upcoming SFCTA Board or CAC meeting please email Maria Lombardo at Maria.Lombardo@sfcta.org.

--

Best,

Alberto Quintanilla

Clerk of the Authority

Office: 415-522-4825
alberto.quintanilla@sfcta.org

[sfcta.org <https://www.sfcta.org/>](https://www.sfcta.org/) | sign up for our newsletter
<<https://www.sfcta.org/stay-connected>>

From: Helena Birecki
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - Please aim high for increased ridership, affordability, and good connections for other transit. Given the reality of climate change, it's essential to our collective future.
Date: Wednesday, July 31, 2019 11:54:42 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - Please aim high for increased ridership, affordability, and good connections for other transit. Given the reality of climate change, it's essential to our collective future.

Dear Board Members

Honorable board members,

As a regular Caltrain rider, I am thrilled to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

Higher levels of ridership on Caltrain are essential for the collective future of the Bay Area. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this a reality, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity and making Caltrain affordable for all
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections
- * and to ensure decreased barriers to bringing bikes on Caltrain

If "Uber" or "Lyft" are cheaper than Caltrain (which they currently are for many rides) Caltrain will fail to increase ridership. I am glad that the Caltrain board has already adopted a fare policy setting affordability as a goal. Now that has to become reality.

Especially with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Helena Birecki

San Francisco, CA

From: Helena B
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Cc: friends@friendsofcaltrain.com
Subject: Please fix Go Pass to increase Caltrain revenue, ridership and equity
Date: Thursday, August 01, 2019 12:15:15 AM

Dear Caltrain Board,

It is neither right nor sensible for high income tech workers and Stanford staff to have access to subsidized Caltrain service while low income contract or service workers are excluded.

If contractors and Transportation Management Associations were made eligible for Go Pass, Caltrain could increase revenue significantly--\$4.5 million dollars by one study's estimate, and the cost to implement the transition is minimal now that GoPass can be distributed to Clipper Cards.

I currently take Caltrain 2 days a week to care for my disabled parent, and the cost adds up, and am grateful that an expansion of go-pass to contract and service workers would also reduce or eliminate the need to increase fares for individual riders like me.

Public transit cannot be an elite benefit. It needs to serve the public. Especially now, with the dangers of increasing air pollution and climate-change fueled disasters.

Please do the right thing and expand Go Pass.

--Helena Birecki
Caltrain rider from San Francisco

From: Christian Amann
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Please aim for BART like service for Caltrain
Date: Thursday, August 01, 2019 7:04:06 AM

Caltrain Board
Caltrain Board

RE: Please aim for BART like service for Caltrain

Dear Board Members

Honorable board members,

I used to live in Sunnyvale (and I used to use Caltrain to get to places in the East Bay and SF). I now live in Oakland and I can see what a huge difference it makes to have a transit system that runs frequently, even during non-commute hours. To me it currently feels like anything beyond Millbrae is in a different world and that perception is shared by many people I talk to.

I urge you to adopt a service vision that will make the West Bay a place in my world again by providing transit that runs as frequently as BART, is connected to BART and local buses, and has a unified fare structure.

Thank you for your consideration,

Christian Amann

Sincerely,
Mr. Christian Amann
715 39th St
Sunnyvale, CA 94609
(415) 936-4488

From: Deborah Levoy
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 7:22:39 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Debbie Levoy
(Commuter from San Jose to Menlo Park)

Sincerely,
Ms. Deborah Levoy

San Jose, CA 95112

From: Richard Nevle
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 7:59:16 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Richard Nevle
537 North 18th Street
San Jose, CA 95112
(408) 768-0189

From: Lonan Rooney
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 8:12:53 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Lonan Rooney
120 Lottie Lane
Campbell, CA 95008
(650) 670-7396

From: Jeralyn Moran
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 8:23:29 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable Board Members,

I am very worried about the Climate Crisis, and therefore am really thrilled to see that Caltrain is looking to pursue high efficiency that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections. Accommodating bicycles is critical!

Finding a truly successful way to prevent Fare Cheaters is critical for Caltrain's finances, and the morale of us honest users. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Ms. Jeralyn Moran
1062 Los Robles Ave.
Palo Alto, CA 94306
(517) 927-8316

From: Ashwin Dewan
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 8:50:24 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility, which looks like it may be increasing due to a bill forthcoming in the assembly
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Mr. Ashwin Dewan

San Francisco, CA 94107

From: Theodore Randolph
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - The most transit growth possible
Date: Thursday, August 01, 2019 9:42:30 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - The most transit growth possible

Dear Board Members

Dear members of the Caltrain Board,

I have read that the greatest factor in whether people choose to take transit instead of driving, when they have the choice, is the ability to use it whenever they need. Therefore, I'm intrigued to hear that Caltrain is evaluating 15-minute all-day service, which would dramatically increase the usefulness of the Caltrain service in the middle of the day, at nights, and especially on weekends. The experience around the country has been that transit systems that plan for poor service underperform their projections, while transit services that plan for good service outperform.

This would be good beyond the increased capacity for passengers because it would eliminate a lot of trips that are done by cars these days. Hour-long headways are only for the very desperate or the very idle, while 15-minute headways make it practical for people whose work includes non-peak commuting, and would improve the ridership of the other transit systems where they disembark from Caltrain.

To get this outcome, I want the Caltrain board to prioritize:

- * The highest-frequency highest-ridership plans that can get funding
- * Actually getting that funding and getting through any obstacles to building additional facilities
- * Connecting the goals of Caltrain to the ridership of the transit systems in the cities where Caltrain stops.

Also, I would like the Board to consider diverse customers. I have heard that Caltrain started as commuter rail for business travelers, which is why it has such good service during rush hour and poor service the rest of the time. With more frequent service, it can be a practical option for service workers, many of whom are on contract instead of permanent employees. Because service workers make up so much of our car commuting, we should modify our fare and fare discount policies to attract more service workers.

Thank you for your attention,

Sincerely,
Theodore Randolph

San Francisco

From: Wendi Kallins
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 10:21:59 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

To make this possible, I want to see the Caltrain board set a strong policy direction:

- * to actively pursue the highest ridership growth possible, depending on funding and feasibility,
- * to actively work to pursue the needed funding and solve practical challenges to increasing capacity
- * to strongly support regional initiatives to provide a seamless system with coordinated fares, schedules, and great regional connections.

Also, I would like the service vision lay the groundwork for Caltrain to serve more diverse customers. The Caltrain board has already adopted a fare policy setting affordability as a goal. Now, with the prospect of more frequent all-day service, the board should adopt a broader set of policies to serve a wider range of people, instead of limiting the benefits of Caltrain to the well-off.

Thank you for your consideration,

Sincerely,
Wendi Kallins
P.O. Box 201
Forest Knolls, CA 94933
(415) 806-4101

From: Wendi Kallins
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 10:21:59 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I am excited to see that Caltrain is looking to pursue a service vision that will increase ridership by 3x or more, with regular, 15-minute all-day service, less traffic and pollution, and better connections.

I am glad to see that Caltrain wants to leave the door open for the higher levels of ridership. The higher ridership options could take 3 more lanes of cars off the highway, reduce driving miles by 80%, reduce greenhouse gas emissions by an additional 50%, and enable much better regional connections.

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Sincerely,
Wendi Kallins
P.O. Box 201
Forest Knolls, CA 94933
(415) 806-4101

From: Sang Ngo
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 11:00:19 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

Honorable board members,

I'm writing to you today to strongly encourage you to aim high on your future service vision.

Cities are betting their future on CalTrain. Entire general plans are built around the concept of transit-oriented developments, with CalTrain as the transit hub. They are right to do so-- we can transform the Bay Area into a jobs region with real connectivity, instead of a patchwork of suburbs reliant on cars and overloaded roadways.

CalTrain is a critical piece of a future integrated Bay Area transit system, from the Dumbarton Corridor to BART to high-speed rail. Such a system is central to solving the Bay Area's challenges, including housing affordability, reduced carbon emissions, fewer cars on the freeways, and more integrated and equitable communities.

We can only get there if CalTrain increases its service to shorter intervals (15 mins, all day), increases its ridership to take more cars off the road, and builds smooth connections with other transit providers around the Bay.

If CalTrain seeks to increase its ridership, it must also consider ticket pricing. It is fully understandable that CalTrain will require additional resources to increase service. However, tickets are cost-prohibitive for many riders of middle or lower incomes, or whose employers do not provide passes. I strongly encourage you to develop a pricing structure that allows riders of all incomes to utilize CalTrain.

So, I encourage you today to pursue the highest ridership possible. Work with Bay Area jurisdictions to maximize system integration. Pursue all available sources of funding. Where problems arise, seek the support of local organizations and coalitions who will advocate for CalTrain with cities and counties.

The Bay Area has been in a transit deficit for decades. Meanwhile, our population continues to grow. In the absence of federal support for major infrastructure projects, we must work with the tools we have.

Thank you for being part of the solution, and please aim high!

Best,
Sang Ngo

Sincerely,
Sang Ngo

Menlo Park, CA 94025

From: EM Wilkinson
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 11:56:39 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

Dear Board Members

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Thank you for your consideration,

Sincerely,
EM Wilkinson
223 Jeter St.
Redwood City, CA 94062
(650) 599-9886

From: Westfold, Elinor
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Feedback on August 1st Meeting about the Long Range Service Vision
Date: Thursday, August 01, 2019 4:34:29 PM

Dear Caltrain Board,

I was fortunate to attend your meeting this morning (my first time attending a Caltrain board meeting). I didn't feel up to sharing my feedback and concerns in person, but I want to be sure to share them in writing.

As a Bay Area native, I've been happily riding on CalTrain for my whole life and am truly excited about the board's commitment to increasing ridership and equity. I deeply believe that a modern urban area must have a cutting edge public transit system that works for everyone, and I can see that you share this belief. I hope that the board can push forward with a plan that maximizes ridership, incorporating as many aspects of the High Growth plan as possible. I particularly hope that the board listens to the residents who spoke up today for better integration with bus systems, especially SamTrans, including fare transfers between the train and buses. As I'm sure you know, the current system actually disincentivizes extensive use of transit because unreasonably high fares can accrue when riders switch between agencies. CalTrain should support a cap (\$10 or \$12, for example) on the amount that an individual rider can spend on regional transit each day. I was recently in Portland and was so pleasantly surprised when the fare on my Hop Card automatically upgraded to a day pass for their whole system after just two bus rides. I certainly felt motivated to take as many buses and trams as possible after that! A similar system here would undoubtedly increase ridership! It's disappointing that the Bay Area lags so far behind a smaller city on this. I was thrilled to hear that you have a group looking at integrated fares, and I hope that you move forward in enacting them as soon as possible.

I am a professor at College of San Mateo, and one of the very few SMCCD employees who rides transit to work. This is unsurprising because the campuses are so poorly connected to the rest of the Peninsula. I ride from my neighborhood in Burlingame, to Hillsdale, and then have to run four blocks to catch a SamTrans bus that will get me up the hill to our campus because the connections are not well-timed and the bus stop is not close enough to the train station. If I am unlucky and miss my bus, I have a 20-25 minute wait, stretching my commute of 7 miles from 50 minutes to well over an hour. Whether I am lucky or not, my daily commute costs more than \$10 - and I certainly don't earn \$130,000 a year like the average CalTrain rider, nor do I have access to GoPass. It's no wonder that so few of my colleagues, although committed to the ideals of sustainable development, don't take transit.

It's even worse for our students. They are much less likely to have the money for fares and don't get any discounts for being students if they are over 18 (most of them are!). We have more than 40,000 students in the district, and very few of them take transit. Our students represent many vulnerable populations who already struggle in accessing education. As a member CSM's Transit Task Force, I have heard students and other faculty testify that transit access is yet another significant barrier to achieving educational goals. We also have approximately 700 international students who often do not drive and for whom transit would be the best option, but they often give up and take Uber because the transit connections are so inefficient and the fares are so high. The district is working on what we can do to solve this problem, but I hope CalTrain will also keep our students in mind when collaborating with

other agencies to enact a more inclusive transit system.

I am hopeful that your long Long Range Service Vision will make CalTrain a more viable commute method for my students and colleagues, and for our neighbors.

I also firmly support the 20% increase in the cost of GoPass if it is coupled with maintenance of the Clipper discount. The Clipper discount makes a big difference for me and my students. I'm excited about how the Means Based Fare can help my students, and hope that you won't undermine that benefit by adding to the price of Clipper fares.

Thank you so much for your time and service to our community.

Sincerely,

Elinor

Elinor Westfold

Associate Professor, ESL
College of San Mateo

[E-mail: westfolde@smccd.edu](mailto:westfolde@smccd.edu)

Phone: (650) 574-6381

Office: 15-175

Pronouns: She/Her/Hers

From: steve eittreim
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Thursday, August 01, 2019 5:19:39 PM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

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Thank you for your consideration,

Sincerely,
Dr. steve eittreim
1975 Ivy Lane
Palo Alto, CA 94303

From: Brian Matthews
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Fare increases
Date: Friday, August 02, 2019 8:19:50 AM

Board,

I am writing to ask you not to raise the fares yet again. I understand the funding challenges Caltrain must meet, but you have been consistently raising fares. I travel from Belmont to San Jose every weekday and, to this point, it has been worth it to not drive. But the more you increase the fares, the less likely I will be able to take the train.

You charge an exorbitant amount for monthly parking even while the lot in Belmont is nearly empty. And I have to honestly say the service you provide is less than ideal. I can't use wifi to work during my commute, many of the seats are uncomfortable, and far too often trains have been delayed or tracks switched at the last minute, or air conditioning has been out.

I don't see the justification for raising fares yet again. You are gouging the public when you should be providing a service. I want to continue taking the train and support public transportation. But I need you to justify this proposed increase. I do not have an unlimited supply of money to support a service that should not be making money off the ridership.

Board Member Stone is responsive and I appreciate that. The last time I contacted the Board I received no response. That further soured me on Caltrain. As a constituent using the service you control, I would like a response that explains your position on this proposed increase. And, if you support it, I would like a justification.

Brian Matthews
Belmont resident and daily rider

Sent from [Mail](#) for Windows 10

From: Nicolas Sawaya
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Friday, August 02, 2019 10:18:05 AM

Caltrain Board
Caltrain Board

RE: Caltrain service vision - please aim high for ridership growth, great connections, broader access

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Thank you for your consideration,

Sincerely,
Nicolas Sawaya
P.O. Box 1118
380 Hamilton Ave
Palo Alto, CA 94302

From: Sue Serrone
To: [Board \(@caltrain.com\)](mailto:Board@caltrain.com)
Subject: Caltrain service vision - please aim high for ridership growth, great connections, broader access
Date: Friday, August 02, 2019 2:34:46 PM

Caltrain Board
Caltrain Board

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Thank you for your consideration,

Sincerely,
Ms. Sue Serrone
665 Wingate Dr.
Sunnyvale, CA 94087
(408) 773-8851