

PCEP Construction Schedule Change

Citizens Advisory Committee

November 16, 2022

Agenda Item 9



December Signal Work for PCEP

Segment 2 Phases 6, 7 & 8 Cutover

- Installation of signal system hardware and software at 16 grade crossings in Redwood City, Atherton, Menlo Park and Palo Alto
- Weekdays: December 5th – 9th & December 12th – 16th
 - Work requires trains to single-track between Belmont and California Ave stations
 - Reduced schedule on weekdays
- Weekends: Dec. 10th-11th & 17th-18th
 - No Caltrain service between Belmont and Mountain View stations
 - SamTrans will operate shuttle bus service between Belmont and Mountain View stations
- Evening service ends early 7 days/week

Temporary Weekday and Weekend Schedules

- Weekdays

- L1 (Local) trains and L5 (Limited) trains operate hourly (2 trains per hour per direction total)
- L3/L4/B7 trains removed from the schedule
- Only minor changes to Gilroy and College Park service
- Total weekday trains: 68

- Weekends

- Trains operate local between Tamien/SJD and Mountain View stations, and between Belmont and San Francisco 4th and King stations.
- SamTrans will operate shuttle bus service between Mountain View and Belmont stations, serving all intermediate stations.

- Last NB train departs Tamien 9:01p

- Last SB train departs San Francisco 9:22p

- On December 19, 2022 Caltrain will return to its regular revenue schedule

Customer Outreach

- Landing page
- Organic social
(Twitter, FB, IG, Nextdoor, Tiktok)
- Paid digital and print ads
- Station ambassadors
- Email blasts
- Mobile app alerts
- Visual messaging signage at stations
- Onboard and station announcements
- Press release
- Amplify message via elected officials, cities, counties
- Updates to key stakeholders, business groups
- Outreach to event venues

FOR MORE INFORMATION

WWW.CALTRAIN.COM

