



JPB Board of Directors
Meeting of April 2, 2020

Correspondence as of March 27, 2020

Subject

- 1 Caltrain Business Plan
- 2 N-29-20
- 3 Hillsdale Closure
- 4 Citation

From: [Adina Levin](#)
To: [Public Comment](#)
Subject: Agenda #5 - Caltrain business plan
Date: Wednesday, March 25, 2020 3:45:12 PM

Good afternoon board members in this new format.

(This comment is a summarized version of the longer coalition letter sent earlier today)

Thank you very much for directing these connectivity and equity studies, and the good staff recommendations.

We are pleased to see how the studies showed the potential benefits of improving fare structure - including but not only means-based fares; increased all-day frequency, and improving fare and schedule integration as a means of improving equity as well as the ease of use for all customers.

We also understand that with the Bay Area's current funding and governance structure, achieving a more integrated system has challenges. We urge Caltrain to participate actively in broader initiatives for fare/schedule integration, with a goal of improving equitable access and ease of use for all customers.

Especially with the ridership drop caused by the Covid19 crisis, Caltrain and Bay Area transit would benefit from providing more seamless service to attract riders back to the transit system while diversifying ridership.

Lastly we saw that the study showed input about affordable housing, but the recommendations do not yet cover this topic. We would urge additional steps: including use of value capture in areas with major capital programs to include affordable housing, and guidelines similar to BART's TOD guidelines to support increased density and affordable housing in areas accessible to Caltrain on land not owned by Caltrain, and other measures to support TOD and prevent displacement associated with capital projects.

Thank you for your consideration,
Adina Levin, for Friends of Caltrain and partners including TransForm, SPUR, Seamless Bay Area, Urban Habitat, San Francisco Transit Riders and SV@Home

From: [Chavez, Cindy](#)
To: [Public Comment](#)
Subject: RE: Agenda #5 - Caltrain business plan
Date: Wednesday, March 25, 2020 3:57:09 PM

Great point.

From: Public Comment
Sent: Wednesday, March 25, 2020 3:53 PM
To: Stone, Charles; Chavez, Cindy ; Mzmuda Cc: Hansel, Derek ; Bouchard, Michelle ; Hartnett, Jim ; Wong, Shirley
Subject: [EXTERNAL] FW: Agenda #5 - Caltrain business plan
FYI, also just received a comment from Mr. Adrian Brandt.

From: Adina Levin
Sent: Wednesday, March 25, 2020 3:45 PM
To: Public Comment <PublicComment@samtrans.com>
Subject: Agenda #5 - Caltrain business plan

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From: [Public Comment](#)
To: [Adina Levin](#); [Public Comment](#)
Subject: RE: Agenda #5 - Caltrain business plan
Date: Wednesday, March 25, 2020 4:03:00 PM

Received and forwarded to the Board WPLP Committee.

Thank you,

Dora

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To: Public Comment <PublicComment@samtrans.com>
Subject: Agenda #5 - Caltrain business plan

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From: [Roland Lebrun](#)
To: [Board \(@caltrain.com\)](#)
Subject: Violation of Executive order N-29-20
Date: Wednesday, March 25, 2020 4:03:15 PM

*The public may observe **and address** the meeting by telephone or other electronic means (e.g. Zoom, “telephonic call-in”, etc.);*

<https://sclscal.org/legal-update-memo-no-18-2020-governors-march-17-2020-executive-order-n-29-20-further-revising-teleconferencing-of-board-meetings-k-12/>

From: [Adina Levin](#)
To: [Public Comment](#)
Subject: Agenda #6 - Hilldale closure
Date: Wednesday, March 25, 2020 4:11:35 PM

Thank you for this update.

One question - will the changes described be added to the GTFS data feed that appears in people's apps, so those apps will have current info about schedules and fares for the trips?

Also, the idea of including express bus service with a Caltrain pass is a great idea to consider for the future. This is another example of a fare integration that might look on the surface to reduce ridership but might increase it.

Thanks,
Adina Levin
Friends of Caltrain

From: [Rios, Rona](#)
To: mtomich@cox.net
Cc: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: Citation (11.25.19)
Date: Friday, March 27, 2020 3:13:27 PM
Attachments: [Tomich_Caltrain_Citation_03-14-2020 \(002\).pdf](#)

Dear Mr. Tomich,

Your correspondence to Executive Director Jim Hartnett was referred to me for review and response. Mr. Hartnett will receive a copy of our correspondence. First, we want to sincerely apologize for the frustration you've experienced because of this citation issue.

I requested additional information related to your citation and was informed that, as mentioned in your letter, the citation was issued because at the time of fare check you did not show proof of purchase. Caltrain adopted a new, stricter fare evasion policy as referenced here: http://www.caltrain.com/Fares/Fare_Evasion_Policy.html.

In response to your question about proper evidence for appeal, although I understand losing your ticket is an honest mistake, I'm told that the appeal was denied because the documents submitted as proof of purchase did not demonstrate the actual time of purchase, and therefore does not prove that the purchase was made prior to boarding the train. It is unfortunate that a crew member stated you would not need to pay the fine if the appeal was filed. Our appeal process is handled through a third-party and therefore it is managed on a case-by-case basis and our crew member has no authority over this process.

Once more, Mr. Tomich, we apologize for the frustration. Should you want to discuss this further, please feel free to call me directly and I'll be happy to discuss this further.

Kind regards,

Rona Rios
Director, Customer Experience
Caltrain
650-508-6239

March 14, 2020

Jim Hartnett, Executive Director
Cal Train
P.O. Box 3006
Santa Clara, CA 94070-1306

Re: Citation #36001059 (November 25, 2019)

Dear Mr. Hartnett:

On November 25, 2019, I was issued a citation on a Caltrain because I had lost my ticket. The Caltrain Officer assured me that, if I provided evidence that I had purchased a ticket, I would not need to pay a fine. I appealed the ticket and my appeal was denied, although I had submitted documentation of my ticket purchase along with my appeal form. I then paid the \$75.00 fine and filed for an Administrative Appeal Hearing. I was notified today that my Administrative Hearing Appeal has been denied because "Based on the testimony provided by the respondent, the violation occurred as observed by the officer. The Citation is valid." I had provided a **detailed bank statement** that shows the ticket purchase on that date.

Please tell me: **What constitutes proper evidence that I purchased a ticket?** I live in Southern California and the option of traveling to Santa Clara County to file a civil appeal is not feasible. Due to my fixed income, a \$75.00 fine is a hardship, especially when the fine is unjustified. I would appreciate it if you would direct your staff to look into the Administrative Hearing process, and what constitutes "proper evidence" that a ticket was purchased. Thank you.

Respectfully,



Mark Tomich



Email: mtomich@cox.net

Enclosures

CALTRAIN PROCESSING CENTER

P O BOX 9003
REDWOOD CITY CA 94065-9003



**RESULT OF ADMINISTRATIVE
HEARING**

TUR0311A *** 7000000003 00.0001.0003 3/1
3 1 AB 0.419 *** ALL FOR AADC 926



TOMICH MARK R



Mailing Date: **03/12/2020**
Citation Number: **36001059**
Total Amount Due Now: **\$0.00**
Deposit Amount: **\$75.00**

Hearing Date: IN WRITING

Citation #	Location	Date / Time	Code Sections Violated	Amount
36001059	SUNNYVALE	11/25/2019 13:33	3.03.1 INADEQUATE-FARE MEDIA	\$0.00

Result:

At the Administrative Hearing conducted on the date listed above, the Hearing Officer reviewed the information you submitted and has found the citation to be valid for the reason listed below. The deposit amount indicated above has been applied to your citation. No further action is required unless an amount due now is indicated above.

BASED ON THE TESTIMONY PROVIDED BY THE RESPONDENT, THE VIOLATION OCCURRED AS OBSERVED BY THE OFFICER. THE CITATION IS VALID

You may continue this matter by filing a civil appeal at the court in the jurisdiction in which the citation was issued. This appeal must be filed within 30 days of the date of this notice. A filing fee will be required by the court.

LAST DATE TO FILE A CIVIL APPEAL: 04/01/2020



JPMorgan Chase Bank, N.A.
 P O Box 182051
 Columbus, OH 43218-2051

November 09, 2019 through December 09, 2019

Account Number: 000001801779141

CUSTOMER SERVICE INFORMATION

Web site: **Chase.com**
 Service Center: **1-800-935-9935**
 Deaf and Hard of Hearing: **1-800-242-7383**
 Para Espanol: **1-877-312-4273**
 International Calls: **1-713-262-1679**

00491525 DRE 709-249 34419 NNNNNNNNNN 1 000000000 06 0000

MARK R TOMICH
 OR VIRGINIA J FARMER-TOMICH



0491525030700000023

CHECKING SUMMARY

Chase Total Checking

	AMOUNT
Beginning Balance	\$4,907.74
Deposits and Additions	14,456.42
Checks Paid	-2,047.90
ATM & Debit Card Withdrawals	-2,335.99
Electronic Withdrawals	-11,915.24
Other Withdrawals	-360.00
Ending Balance	\$2,705.03

CHECKS PAID

CHECK NUMBER	DATE PAID	AMOUNT
3448 ^	11/26	\$100.00
3450 * ^	11/27	150.00
3451 ^	11/18	25.00
3452 ^	11/18	318.00
3453	11/27	12.00
3455 * ^	11/29	189.00
3456 ^	11/26	600.00
3457 ^	12/09	444.00
3458	12/09	209.90
Total Checks Paid		\$2,047.90

If you see a check description in the Transaction Detail section, it means your check has already been converted for electronic payment. Because of this, we're not able to return the check to you or show you an image on Chase.com.

* All of your recent checks may not be on this statement, either because they haven't cleared yet or they were listed on one of your previous statements.

^ An image of this check may be available for you to view on Chase.com.

TRANSACTION DETAIL

DATE	DESCRIPTION	AMOUNT	BALANCE
	Beginning Balance		\$4,907.74
11/12	Card Purchase 11/07 Starbucks Store 05741 Irvine CA Card 5904	-9.30	4,898.44
11/12	Card Purchase 11/07 Starbucks Store 05741 Irvine CA Card 5904	-2.16	4,896.28
11/12	Card Purchase 11/07 Starbucks Store 05416 Irvine CA Card 5904	-4.45	4,891.83
11/12	Card Purchase 11/08 Indiegogo*Hangtime Stripe.Com CA Card 5904	-25.00	4,866.83
11/12	Card Purchase 11/08 Mannys Smog Tustin CA Card 3423	-13.99	4,852.84
11/12	Card Purchase 11/08 Kaiser 0809364 Mission Viejo CA Card 3423	-15.00	4,837.84
11/12	11/09 Payment To Chase Card Ending IN 3579	-1,253.00	3,584.84
11/12	Card Purchase 11/09 The Stand Newport Beach CA Card 3423	-39.90	3,544.94
11/12	Card Purchase With Pin 11/10 Total Wine And More 11 Tustin CA Card 3423	-54.16	3,490.78
11/12	Card Purchase 11/10 Del Taco 0135 Irvine CA Card 5904	-0.07	3,490.71
11/12	Card Purchase 11/10 Del Taco 0135 Irvine CA Card 5904	-9.26	3,481.45
11/12	11/11 Online Transfer To Sav ...1470 Transaction#: 8848310059	-363.00	3,118.45
11/12	Card Purchase With Pin 11/11 Trader Joe's # 037 Irvine CA Card 5904	-61.72	3,056.73
11/12	Card Purchase With Pin 11/11 Chevron/Csi-201094/148 Irvine CA Card 5904	-25.00	3,031.73
11/12	Card Purchase With Pin 11/11 Cvs/Pharm 09486--5385 Irvine CA Card 3423	-19.17	3,012.56
11/12	Card Purchase With Pin 11/12 Usps PO 05371002 15642 Irvine CA Card 5904	-42.90	2,969.66
11/12	Great Lakes Student Ln 6Nlatpahh71 Web ID: 9102000902	-1,485.43	1,484.23
11/12	Cox Comm Org Bankdraft 333041433402001 Web ID: 3841527255	-219.99	1,264.24
11/12	Vz Wireless Vw Vzw Webpay 7667254 Web ID: 0000751800	-155.92	1,108.32
11/12	Nordstrom Payment 043000095986484 Tel ID: 9044013366	-82.21	1,026.11
11/12	Paypal Inst Xfer Ebay Chemprof62 Web ID: Paypalsi77	-31.86	994.25
11/12	Paypal Inst Xfer Ebay Pdkehoe Web ID: Paypalsi77	-13.64	980.61
11/13	Card Purchase 11/12 Kaiser 0809387 Irvine CA Card 5904	-15.00	965.61
11/13	Paypal Inst Xfer Ebay Loristekl Web ID: Paypalsi77	-21.61	944.00
11/13	So Cal Gas Paid Scgc 0779294266 Web ID: 1992052494	-14.43	929.57
11/13	Paypal Inst Xfer Ebay Starkravin Web ID: Paypalsi77	-9.16	920.41
11/14	Card Purchase 11/13 San Clemente Parking San Clemente CA Card 5904	-3.75	916.66
11/14	Card Purchase With Pin 11/13 Ralphs 0161 Irvine CA Card 5904	-5.50	911.16
11/14	Card Purchase With Pin 11/14 Pavilions #2412 Irvine CA Card 5904	-7.85	903.31
11/15	Online Transfer From Sav ...1470 Transaction#: 8864024540	512.00	1,415.31
11/15	11/15 Payment To Chase Card Ending IN 3579	-512.00	903.31
11/15	Card Purchase With Pin 11/15 Rei #17 Tustin 2962 El Tustin CA Card 3423	-34.44	868.87
11/15	Card Purchase With Pin 11/15 Total Wine And More 11 Tustin CA Card 3423	-64.61	804.26
11/18	ATM Cash Deposit 11/17 3973 Irvine Blvd Irvine CA Card 5904	50.00	854.26
11/18	Paypal Transfer PPD ID: Paypalsd11	3.00	857.26
11/18	Card Purchase 11/15 Kings Fish House Lagu Laguna Hills CA Card 3423	-52.66	804.60
11/18	Card Purchase With Pin 11/16 Cvs/Pharmacy #09 09486 Irvine CA Card 3423	-20.33	784.27
11/18	Card Purchase With Pin 11/16 Chevron/Csi-201094/148 Irvine CA Card 3423	-49.49	734.78
11/18	Card Purchase With Pin 11/16 Cvs/Pharm 09486--5385 Irvine CA Card 5904	-10.92	723.86
11/18	Card Purchase With Pin 11/16 Circle K 09466 Irvine CA Card 5904	-25.51	698.35
11/18	Card Purchase With Pin 11/16 Trader Joe's # 037 Irvine CA Card 5904	-25.43	672.92
11/18	Check # 3452	-318.00	354.92

TRANSACTION DETAIL *(continued)*

DATE	DESCRIPTION	AMOUNT	BALANCE
11/18	Check # 3451		
11/18	Planet Fit Club Fees PPD ID: 1710602737	-25.00	329.92
11/18	Paypal Inst Xfer Ebay Laniespang Web ID: Paypalsi77	-22.06	307.86
11/19	Card Purchase With Pin 11/19 Petsmart # 1708 Tustin CA Card 5904	-16.14	291.72
11/21	City of Colton Direct Dep PPD ID: 1956000694	-23.69	268.03
11/21	Card Purchase 11/20 Mariners Church Booksto Irvine CA Card 5904	4,678.36	4,946.39
11/21	11/21 Withdrawal	-22.58	4,923.81
11/21	Card Purchase With Pin 11/21 Gelson's Markets #18 Irvine CA Card 5904	-360.00	4,563.81
11/22	Card Purchase 11/21 Kp Rx01169 Irvine CA Card 5904	-34.23	4,529.58
11/22	Card Purchase With Pin 11/22 Target T- 13200 Jambor Irvine CA Card 3423	-21.56	4,508.02
11/22	Card Purchase With Pin 11/22 Target T- 13200 Jambor Irvine CA Card 3423	-44.61	4,463.41
11/22	Card Purchase With Pin 11/22 Circle K 09466 Irvine CA Card 5904	-20.00	4,443.41
11/22	Card Purchase With Pin 11/22 Trader Joe's # 037 Irvine CA Card 5904	-6.98	4,436.43
11/22	Card Purchase With Pin 11/22 Trader Joe's # 037 Irvine CA Card 5904	-50.61	4,385.82
11/25	ATM Check Deposit 11/23 3973 Irvine Blvd Irvine CA Card 3423	8.65	4,394.47
11/25	Card Purchase 11/22 Green Cleaners LLC Irvine CA Card 3423	-46.80	4,347.67
11/25	Card Purchase 11/23 Tst*Zinc Corona Del MA CA Card 5904	-22.89	4,324.78
11/25	ATM Withdrawal 11/23 3973 Irvine Blvd Irvine CA Card 3423	-40.00	4,284.78
11/25	Card Purchase With Pin 11/23 Usps PO 05371202 1 Lea Irvine CA Card 3423	-28.45	4,256.33
11/25	Card Purchase With Pin 11/23 The Home Depot #0603 Tustin CA Card 3423	-17.48	4,238.85
11/25	Card Purchase With Pin 11/23 Micro Ele 1100 East Ed Tustin CA Card 3423	-12.91	4,225.94
11/25	Card Purchase With Pin 11/23 Chevron/Csi-208060/183 Irvine CA Card 3423	-35.52	4,190.42
11/25	11/24 Online Transfer To Sav ...1470 Transaction#: 8891825929	-1,519.00	2,671.42
11/25	Recurring Card Purchase 11/25 Consumer Reports 800-333-0663 NY Card 3423	-26.00	2,645.42
11/26	Card Purchase 11/25 Starbucks Term C Sna Santa Ana CA Card 5904	-9.68	2,635.74
11/26	Card Purchase With Pin 11/26 Draeger's 1010 Unifers Menlo Park CA Card 5904	-31.00	2,604.74
11/26	Card Purchase With Pin 11/26 Draeger's 1010 Unifers Menlo Park CA Card 5904	-15.89	2,588.85
11/26	Check # 3456		
11/26	Aaa Insurance-Wb Payment 200144071539444 Web ID: 1950865700	-600.00	1,988.85
11/26	Check # 3448		
11/26	Bank of America Mortgage 108938521 Web ID: 8055205100	-408.00	1,580.85
11/26	Bank of America Mortgage 108938521 Web ID: 8055205100	-100.00	1,480.85
11/27	SSA Treas 310 Xxsoc Sec PPD ID: 9101036216	-89.48	1,391.37
11/27	Card Purchase 11/25 Caltrain 1022 Santa Cl Santa Clara CA Card 3423	934.00	2,325.37
11/27	Card Purchase 11/25 Caltrain 1022 Santa Cl Santa Clara CA Card 3423	-6.00	2,319.37
11/27	Card Purchase 11/25 Caltrain 1022 Santa Cl Santa Clara CA Card 3423	-6.00	2,313.37
11/27	Card Purchase 11/26 Stacks Menlo Park CA Card 3423	-64.08	2,249.29
11/27	Card Purchase 11/26 Century Theatres 485 Redwood City CA Card 3423	-38.25	2,211.04
11/27	Card Purchase With Pin 11/27 Footwear Etc - Palo AL Palo Alto CA Card 5904	-88.24	2,122.80
11/27	Check # 3450		
11/27	Check # 3453 Aarp Aarp Arc ID: 5951985500	-150.00	1,972.80
11/29	Card Purchase 11/27 Menlo Park Hdwe Menlo Park CA Card 3423	-12.00	1,960.80
11/29	Card Purchase 11/27 Dan Gordon Palo Alto CA Card 3423	-50.54	1,910.26
11/29	Card Purchase 11/27 Dan Gordon Palo Alto CA Card 3423	-38.77	1,871.49

