

**Bicycle Advisory Committee**

**Correspondence  
as of  
March 11, 2021**

**From:** [Low, Lori](#)  
**To:** [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))  
**Subject:** Caltrain Reduces Price for Monthly Pass by 20%  
**Date:** Thursday, March 11, 2021 9:58:12 PM

---

## Caltrain Reduces Price for Monthly Pass by 20%

March 8, 2021

Caltrain has reduced the price of its [Monthly Pass](#) by 20% from April to September. Riders can [purchase](#) an April Pass starting March 21.

Caltrain is providing this discount to encourage people returning to work to take advantage of transit, while also providing some financial relief for those that have been riding regularly throughout the coronavirus (COVID-19) pandemic.

A standard monthly pass is the same price as 15 round trips, costing between \$96 and \$433.50, depending on how many zones one is traveling. A monthly pass provides free rides between the zones selected on weekdays, and allows the passholder to ride any distance free on weekends and holidays.

Monthly passes are only available through Clipper, allowing for touchless payments, while also providing additional discounts for transfers to or from other transit systems, including VTA, SamTrans, SFMTA and Dumbarton Express. Riders can sign up for a Clipper card at their [website](#) or by using a Clipper machine at the San Francisco, San Jose, Sunnyvale, Redwood City, Millbrae or Palo Alto stations, as well as hundreds of retail vendors.

###

*About Caltrain: Owned and operated by the Peninsula Corridor Joint Powers Board, Caltrain provides commuter rail service from San Francisco to San Jose, with commute service to Gilroy. While the Joint Powers Board assumed operating responsibilities for the service in 1992, the railroad celebrated 150 years of continuous passenger service in 2014. Planning for the next 150 years of Peninsula rail service, Caltrain is on pace to electrify the corridor, reduce diesel emissions by 97 percent by 2040 and add more service to more stations.*

**From:** [Low, Lori](#)  
**To:** [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))  
**Subject:** Caltrain Votes on Bike Parking Fees, Go Pass Pricing  
**Date:** Thursday, March 11, 2021 9:59:11 PM

---

## Caltrain Votes on Bike Parking Fees, Go Pass Pricing

January 7, 2021

The Caltrain Board of Directors voted today to make changes to the agency's bike parking fees and the price of the 2021 Go Pass that will make the system more accessible and equitable.

Caltrain is in the process of installing electronic bicycle lockers throughout the system. The standard fee for a locker will be \$.05 per hour, which will be available on a first come, first served basis. In the past, Caltrain rented lockers out to bike riders at a rate of \$33 for six months, but research has shown that on demand lockers would better suit their needs. More information about accessing and using the e-lockers is available at [www.bikelink.org](http://www.bikelink.org).

Due to the coronavirus (COVID-19) pandemic, Caltrain extended the 2020 Go Pass to be valid through March 2021. The 2021 Go Pass will be sold at a 25% discount to a pro-rated cost, to account for the shorter duration of the 2021 Go Pass, as well as continued uncertainty related to commuting patterns and usage of the passes. The new policy now allows Go Pass purchasers to distribute unused Go Passes to on-site contracted staff, part-time employees, graduate and post-doctoral students, and qualified not-for-profit organizations, helping to encourage equity in the system. The proposal also provides a discount on the 2022 Go Pass for employers that purchase the 2021 Go Pass.

###

*About Caltrain: Owned and operated by the Peninsula Corridor Joint Powers Board, Caltrain provides commuter rail service from San Francisco to San Jose, with commute service to Gilroy. While the Joint Powers Board assumed operating responsibilities for the service in 1992, the railroad has provided the community with more than 150 years of continuous passenger service. Planning for the next 150 years of Peninsula rail service, Caltrain is on pace to electrify the corridor, reduce diesel emissions by 97 percent by 2040 and add more service to more stations.*

**From:** [Low, Lori](#)  
**To:** [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))  
**Subject:** FW: Caltrain Customer Service Recording Form: 769387  
**Date:** Wednesday, March 3, 2021 2:35:35 PM

---

**From:** Nabong, Sarah  
**Sent:** Tuesday, February 09, 2021 9:01 AM  
**To:** [edwardcneu@yahoo.com](mailto:edwardcneu@yahoo.com)  
**Subject:** Caltrain Customer Service Recording Form: 769387

Dear Edward Neu,

Thank you for submitting your report and we apologize for what you described. We passed your comments to the necessary parties for their further attention.

To contextualize the matter, before doors are closed on Caltrain, the assistant conductor is supposed to step down from the train to verify that all passengers have boarded and that the doorways are clear. Once this is verified, the assistant conductor signals to the lead conductor it is clear. The conductor then checks his end of the train before closing all the doors with one step.

Management spoke with the crew who stated that their train was about two minutes delayed on Monday 2/1/21. They do recall seeing a man running, but they were already closing the doors when they noticed him. The Conductor stated he did not close the doors on purpose and was just following operating procedures. Nevertheless, this unfortunate situation still did happen. We do regret you had such a negative experience on Caltrain, and we sincerely apologize.

We hope your future travels on Caltrain are pleasant and uneventful.

Regards,

**Sarah Nabong**  
SamTrans | Caltrain | TA  
San Carlos, CA 94070-1306  
1-800-660-4287  
[www.smctd.com](http://www.smctd.com)

**From:** [Edward C Neu](#)  
**To:** [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain_Bac (@caltrain.com))  
**Subject:** Re: Conductor behaviour Monday Feb 1, 2021  
**Date:** Tuesday, February 2, 2021 8:50:05 AM

---

The conductor's name is Vesco.

On Monday, February 1, 2021, 11:44:48 AM PST, Edward C Neu <tedeast65@yahoo.com> wrote:

Good morning,

Today as I attempted to board the 7:34am train from San Mateo to SF, the conductor did something rude and, in my view, dangerous.

I wanted to board with my bike. I was unaware the the bike car was in the center of the train. Not wanted to board the "wrong" car, I moved toward the bike car as fast as possible.

When I was steps away from the doors, the conductor looked at me, stepped on, and shut the doors. This was intentional and incredibly obnoxious. The conductor was small in stature and easily identifiable.

I had to wait 1 hour for the next train. Another passenger, said to me "this is what they do".

I would like a reply from his supervisor and an apology.

Edward C. Neu

ATTENTION: This email came from an external source.  
Do not open attachments or click on links from unknown senders.

**From:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**To:** "Roland Lebrun"  
**Cc:** [cacsecretary \(@caltrain.com\)](mailto:cacsecretary (@caltrain.com)); [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain, Bac (@caltrain.com)); [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** Confirmed receipt RE: Caltrain Board meeting item 12.a 5-year TASI contract extension  
**Date:** Wednesday, January 13, 2021 2:05:38 PM

---

Dear Mr. LeBrun – this email is to confirm receipt of your records request received on 01/13/2021 for a comprehensive list of a comprehensive list of equipment failures which resulted in the termination of a train before it reached its scheduled destination since the first (2011) TASI contract award (with dates, description, action, and response). We will produce any responsive records that are neither privileged nor exempt from disclosure by the California Public Records Act. We will work reasonably and diligently to determine if the District has responsive records, and will provide those records to you promptly, with document production occurring on a rolling basis as needed. However, we are sure that you will understand that the COVID-19 pandemic has caused staff-time shortages and put inordinate stress on all District functions. Due to the requirements set forth in California's Executive Order No. 33-20, it may therefore reasonably take some time to collect and appropriately review records prior to disclosure. We will provide you a status update as to your request as soon as possible.

Best,

Dora Seamans

Dora Seamans, MPA, CMC  
Executive Officer/District Secretary  
SamTrans, Executive Administration  
1250 San Carlos Ave  
San Carlos, CA 94070  
Tel: 650-508-6242  
[Seamansd@samtrans.com](mailto:Seamansd@samtrans.com)

---

**From:** Roland Lebrun <[ccss@msn.com](mailto:ccss@msn.com)>  
**Sent:** Wednesday, January 13, 2021 1:13 AM  
**To:** Board (@caltrain.com) <[BoardCaltrain@samtrans.com](mailto:BoardCaltrain@samtrans.com)>  
**Cc:** SFCTA Board Secretary <[clerk@sfcta.org](mailto:clerk@sfcta.org)>; VTA Board Secretary <[board.secretary@vta.org](mailto:board.secretary@vta.org)>; MTC Info <[info@bayareametro.gov](mailto:info@bayareametro.gov)>; CHSRA Board <[boardmembers@hsr.ca.gov](mailto:boardmembers@hsr.ca.gov)>; [cacsecretary \(@caltrain.com\)](mailto:cacsecretary (@caltrain.com)) <[cacsecretary@caltrain.com](mailto:cacsecretary@caltrain.com)>; Caltrain, Bac (@caltrain.com) <[baccaltrain@samtrans.com](mailto:baccaltrain@samtrans.com)>; SFCTA CAC <[cac@sfcta.org](mailto:cac@sfcta.org)>; PRA <[PRA@samtrans.com](mailto:PRA@samtrans.com)>  
**Subject:** Re: Caltrain Board meeting item 12.a 5-year TASI contract extension

Dear Chair Davis,

Pursuant to Government Code §6250 et seq, please provide a comprehensive list of equipment failures which resulted in the termination of a train before it reached its scheduled destination since the first (2011) TASI contract award.

For each incident, please provide the following information:

- 1) Date of the incident
- 2) Brief description of the failure that caused the train to be terminated
- 3) TASI corrective action
- 4) JPB response

Thank you in advance for your prompt attention to this request.

Roland Lebrun

CC

SFCTA Commissioners

VTA Board of Directors

MTC Commissioners

CHSRA Board of Directors

Caltrain CAC

Caltrain BAC

SFCTA CAC

VTA CAC

**From:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**To:** "Roland Lebrun"  
**Cc:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com)); [cacsecretary \(@caltrain.com\)](mailto:cacsecretary (@caltrain.com)); [Caltrain, Bac \(@caltrain.com\)](mailto:Caltrain, Bac (@caltrain.com))  
**Subject:** RE: Caltrain Board meeting item 12.a 5-year TASI contract extension  
**Date:** Wednesday, January 13, 2021 2:12:51 PM  
**Attachments:** [image001.png](#)

---

Dear Mr. LeBrun – this email is to confirm receipt of your records request received on 01/13/2021 for a comprehensive list of annual breakdown of costs by category since the 2011 contract award for Bundled Scope of Services for Management Services, Safety Oversight, Train Operations, Fleet Maintenance, Right of Way Maintenance, Signal and Communication Maintenance, Station and Facility Maintenance, and On-call Additional Services and Construction Support. We will produce any responsive records that are neither privileged nor exempt from disclosure by the California Public Records Act. We will work reasonably and diligently to determine if the District has responsive records, and will provide those records to you promptly, with document production occurring on a rolling basis as needed. However, we are sure that you will understand that the COVID-19 pandemic has caused staff-time shortages and put inordinate stress on all District functions. Due to the requirements set forth in California's Executive Order No. 33-20, it may therefore reasonably take some time to collect and appropriately review records prior to disclosure. We will provide you a status update as to your request as soon as possible.

Best,

Dora Seamans

Dora Seamans, MPA, CMC  
Executive Officer/District Secretary  
SamTrans, Executive Administration  
1250 San Carlos Ave  
San Carlos, CA 94070  
Tel: 650-508-6242  
[Seamansd@samtrans.com](mailto:Seamansd@samtrans.com)

---

**From:** Roland Lebrun <ccss@msn.com>  
**Sent:** Wednesday, January 13, 2021 1:50 AM  
**To:** Board (@caltrain.com) <BoardCaltrain@samtrans.com>  
**Cc:** SFCTA Board Secretary <clerk@sfcta.org>; VTA Board Secretary <board.secretary@vta.org>; MTC Info <info@bayareametro.gov>; CHSRA Board <boardmembers@hsr.ca.gov>; cacsecretary (@caltrain.com) <cacsecretary@caltrain.com>; Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>; SFCTA CAC <cac@sfcta.org>; PRA <PRA@samtrans.com>  
**Subject:** Re: Caltrain Board meeting item 12.a 5-year TASI contract extension

Dear Chair Davis,

Pursuant to Government Code §6250 et seq, please refer to this slide and provide an annual breakdown of costs by category since the first (2011) contract was awarded:





## Scope

- **Procuring Operator for Bundled Scope of Services**
  - **Management Services**
  - **Safety Oversight**
  - **Train Operations**
  - **Fleet Maintenance**
  - **Right of Way Maintenance**
  - **Signal and Communication Maintenance**
  - **Station and Facility Maintenance**
  - **On-call Additional Services and Construction Support**

3

[https://www.caltrain.com/Assets/\\_\\_\\_Agendas+and+Minutes/JPB/Board+of+Directors/Presentations/2011/9-1-11+New+Rail+Operator+PowerPoint.pdf](https://www.caltrain.com/Assets/___Agendas+and+Minutes/JPB/Board+of+Directors/Presentations/2011/9-1-11+New+Rail+Operator+PowerPoint.pdf)

### [Caltrain Rail Operations, Maintenance and Support Services Procurement Process](#)

Caltrain Rail Operations, Maintenance and Support Services Procurement Process Board of Directors September 1, 2011 2 Background • Current agreement expired June 30, 2011 –Service provided for 10 years under current agreement –Services continue to be provided on a month-to-month basis until June 2012, if needed

[www.caltrain.com](http://www.caltrain.com)

Thank you in advance for your prompt attention to this request.

Roland Lebrun

CC

SFCTA Commissioners

VTA Board of Directors

MTC Commissioners

CHSRA Board of Directors

Caltrain CAC

Caltrain BAC

SFCTA CAC

VTA CAC

**From:** [Roland Lebrun](#)  
**To:** [Baltao, Elaine \[board.secretary@vta.org\]](#)  
**Cc:** [MTC Info](#); [Board \(@caltrain.com\)](#); [cacsecretary \[@caltrain.com\]](#); [Caltrain, Bac \(@caltrain.com\)](#)  
**Subject:** VTA Board workshop Item 3.2 FY21 Budget Update  
**Date:** Monday, January 18, 2021 3:50:00 PM  
**Attachments:** [VTA \\$124.5M Cares Act surplus.bmp](#)  
[image.png](#)

---

Dear Chair Hendrickx,

Further to my email of December 15th (below), please consider directing staff to provide the Board with an update on the whereabouts of the remaining \$124.5M in CARES Act funding as well as outreach efforts to Caltrain to provide additional transit capacity in the San Jose-Gilroy corridor.

Thank You.

Roland Lebrun

CC

MTC Commissioners  
Caltrain Board  
Caltrain CAC  
VTA CAC

## FY2021 Operating Balance Preliminary Projections – (as of December 2020)

	FY21 Current Budget	FY21 Projections		
		Conservative	Base	Optimistic
Subtotal - Sales Tax Related	\$439.6M	\$354.7M	\$369.9M	\$385.2M
Subtotal - Fares	\$38.6M	\$15.5M	\$15.5M	\$15.5M
Subtotal - Other Revenues	\$35.7M	\$30.7M	\$32.7M	\$34.7M
<b>TOTAL REVENUES</b>	<b>\$513.9M</b>	<b>\$400.9M</b>	<b>\$418.1M</b>	<b>\$435.3M</b>
<b>TOTAL EXPENSES</b>	<b>\$525.5M</b>	<b>\$481.6M</b>	<b>\$481.6M</b>	<b>\$481.6M</b>
OPERATING BALANCE (before applying CARES Act Funding)	(\$11.6M)	(\$80.7M)	(\$63.5M)	(\$46.2M)
CARES ACT FUNDS REMAINING (after budget gap is bridged)	\$124.5M	\$55.4M	\$72.6M	\$89.9M

CARES Act Funding remaining is currently at approximately \$136.1M, which will be used to bridge any negative operating balance at the end of FY2021.



**From:** Roland Lebrun

**Sent:** Tuesday, December 15, 2020 1:23 PM

**To:** MTC Info <info@bayareametro.gov>

**Cc:** Caltrain Board <board@caltrain.com>; SFCTA Board Secretary <clerk@sfcta.org>; VTA Board Secretary <board.secretary@vta.org>; general@morganhill.ca.gov <general@morganhill.ca.gov>; AllCouncilMembers@ci.gilroy.ca.us <AllCouncilMembers@ci.gilroy.ca.us>; Caltrain CAC Secretary <cacsecretary@caltrain.com>; SFCTA CAC <cac@sfcta.org>

**Subject:** MTC 12/15 Commission Item 7d Redirecting surplus VTA CARES Act funding to Caltrain

Dear Chair Haggerty,

Further to VTA's current projection of a \$55.4M to \$89.9M Cares Act surplus for FY21

<http://santaclaravta.igq2.com/Citizens/FileOpen.aspx?Type=6&ID=1494> (slide 2)

and Caltrain's new 2-hourly 64-train timetable effective 12/14

[https://www.caltrain.com/schedules/weekdaytimetable/Weekday\\_Timetable\\_-\\_Effective\\_Dec\\_14\\_2020.html](https://www.caltrain.com/schedules/weekdaytimetable/Weekday_Timetable_-_Effective_Dec_14_2020.html),

please consider directing VTA to collaborate with Caltrain and use a portion of this surplus funding to extend half (32) of these trains to Gilroy for the following reasons:

1. Address equity issues between San Jose and Gilroy by providing relief on VTA bus route

- 68, the only viable public transit route connecting San Jose to Morgan Hill and Gilroy.
- Minimize the number of TASI furloughs [https://www.smdailyjournal.com/news/local/caltrain-to-furlough-40-positions-starting-in-january/article\\_466a2bda-35ef-11eb-a9da-eb0aea033b9f.html](https://www.smdailyjournal.com/news/local/caltrain-to-furlough-40-positions-starting-in-january/article_466a2bda-35ef-11eb-a9da-eb0aea033b9f.html).
  - Prove once and for all that the low Caltrain ridership (**including 3 stations in south San Jose**) and massive Highway 101 congestion between San Jose and Gilroy is a direct result of lack of Caltrain service.

Thank you in advance for your consideration.

Roland Lebrun

## FY2021 Operating Balance Preliminary Projections – (as of December 2020)

	FY21 Current Budget	FY21 Projections		
		Conservative	Base	Optimistic
Subtotal - Sales Tax Related	\$439.6M	\$354.7M	\$369.9M	\$385.2M
Subtotal - Fares	\$38.6M	\$15.5M	\$15.5M	\$15.5M
Subtotal - Other Revenues	\$35.7M	\$30.7M	\$32.7M	\$34.7M
<b>TOTAL REVENUES</b>	<b>\$513.9M</b>	<b>\$400.9M</b>	<b>\$418.1M</b>	<b>\$435.3M</b>
<b>TOTAL EXPENSES</b>	<b>\$525.5M</b>	<b>\$481.6M</b>	<b>\$481.6M</b>	<b>\$481.6M</b>
<b>OPERATING BALANCE (before applying CARES Act Funding)</b>	<b>(\$11.6M)</b>	<b>(\$80.7M)</b>	<b>(\$63.5M)</b>	<b>(\$46.2M)</b>
<b>CARES ACT FUNDS REMAINING (after budget gap is bridged)</b>	<b>\$124.5M</b>	<b>\$55.4M</b>	<b>\$72.6M</b>	<b>\$89.9M</b>

CARES Act Funding remaining is currently at approximately \$136.1M, which will be used to bridge any negative operating balance at the end of FY2021.



CC  
 Caltrain Board of Directors  
 VTA Board of Directors  
 SFCTA Commissioners  
 Morgan Hill Mayor and City Council  
 Gilroy Mayor and City Council  
 Caltrain CAC  
 VTA CAC  
 SFCTA CAC

ATTENTION: This email came from an external source.  
Do not open attachments or click on links from unknown senders.