



Caltrain Executive Summary-Sep 2023

Monthly Performance

| Pre-Pandemic Sep FY 2020 | Last Year Sep 2022 | Current Year Sep 2023 | Sep 2022 to Sep 2023% ▲ | Pre-Pandemic Sep FY 2020 to Sep 2023% ▲ |
|-----------------------------|-----------------------|--------------------------|----------------------------|---|
|-----------------------------|-----------------------|--------------------------|----------------------------|---|

| | | | | | |
|---------------------------|-----------|---------|---------|-------|--------|
| Total Ridership | 1,584,833 | 468,564 | 505,078 | 7.8% | -68.1% |
| Average Weekday Ridership | 72,387 | 18,696 | 21,366 | 14.3% | -70.5% |
| On Time Performance | 93.0% | 85.5% | 86.1% | 0.7% | -7.4% |

Fiscal YTD Performance

| Pre-Pandemic Sep FY 2020 | Last Year Sep 2022 | Current Year Sep 2023 | Sep 2022 to Sep 2023% ▲ | Pre-Pandemic Sep FY 2020 to Sep 2023% ▲ |
|-----------------------------|-----------------------|--------------------------|----------------------------|---|
|-----------------------------|-----------------------|--------------------------|----------------------------|---|

| | | | | | |
|---------------------------|-----------|-----------|-----------|-------|--------|
| Total Ridership | 4,960,840 | 1,406,001 | 1,510,348 | 7.4% | -69.6% |
| Average Weekday Ridership | 71,450 | 18,109 | 20,704 | 14.3% | -71.0% |
| On Time Performance | 93.5% | 88.8% | 84.9% | -4.3% | -9.2% |

Key Ridership Methodology Notes:

-Prior to April 2020 -Ridership was estimated using a Fare Media Sales Based Ridership Model (Note: Values may have been adjusted after thorough review of data)

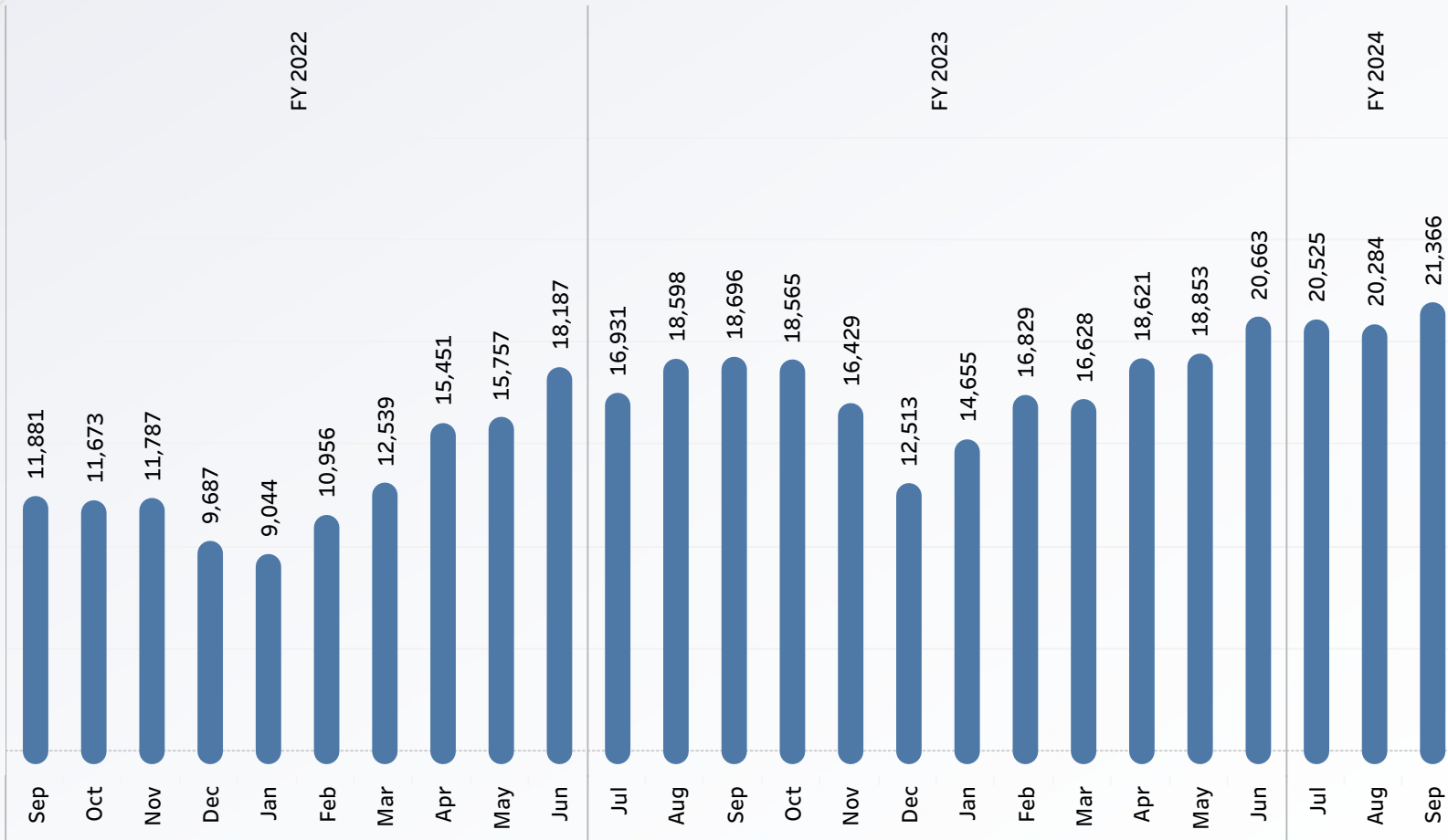
-Starting April 2020 - Due to COVID-19 pandemic,ridership estimates methodology changed to limited conductor counts and Clipper data

-June 2022 forward- ridership estimates utilizing limited conductor counts and live Clipper data which causes slight fluctuations in ridership metrics, this data is static with 30-60 days.

Key Ridership Methodology Notes:..



Caltrain Average Weekday Ridership (AWR)-Sep 2023

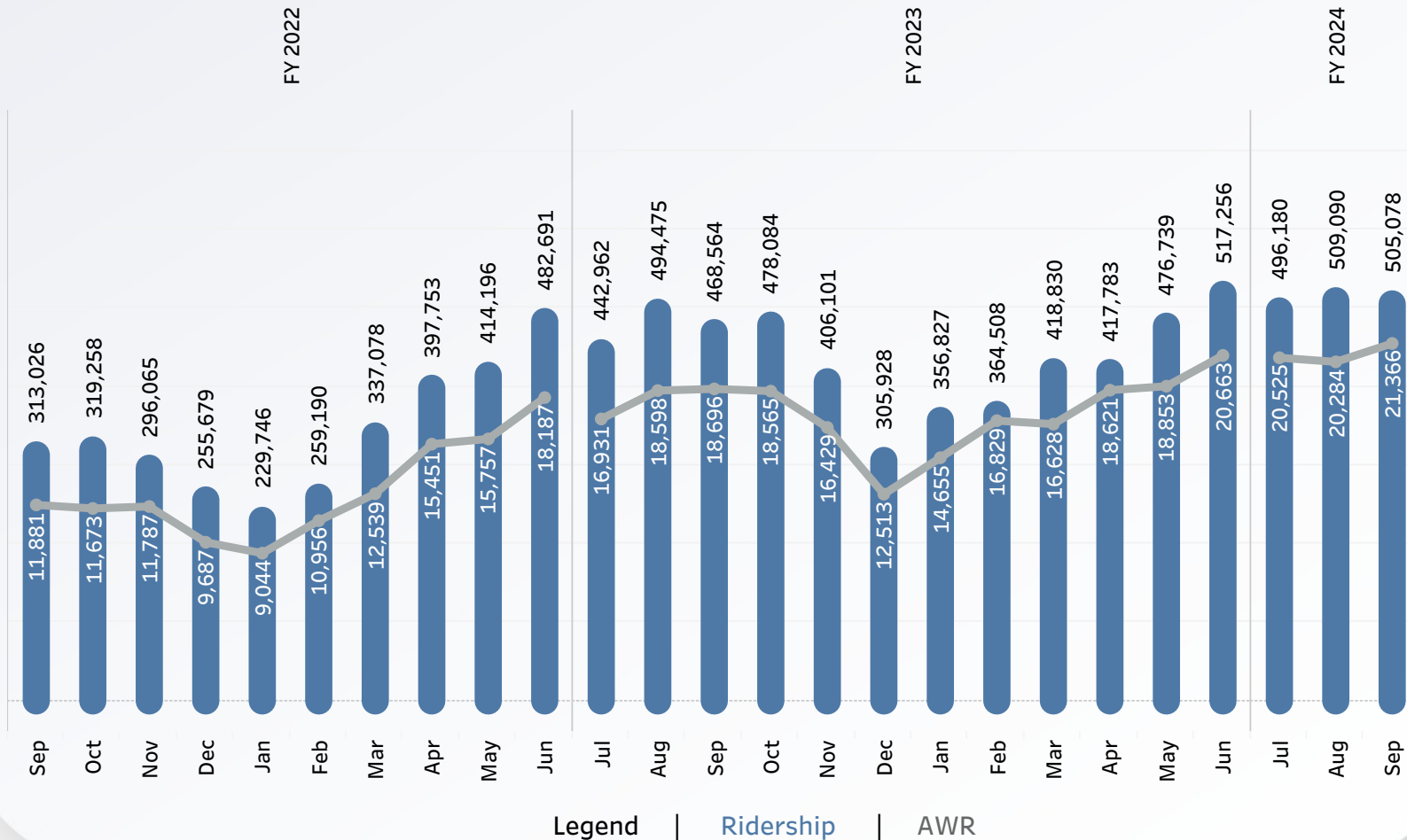


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Caltrain Total Ridership & AWR -Sep 2023



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Caltrain Total Ridership & Average Ridership by Day Type -Sep 2023

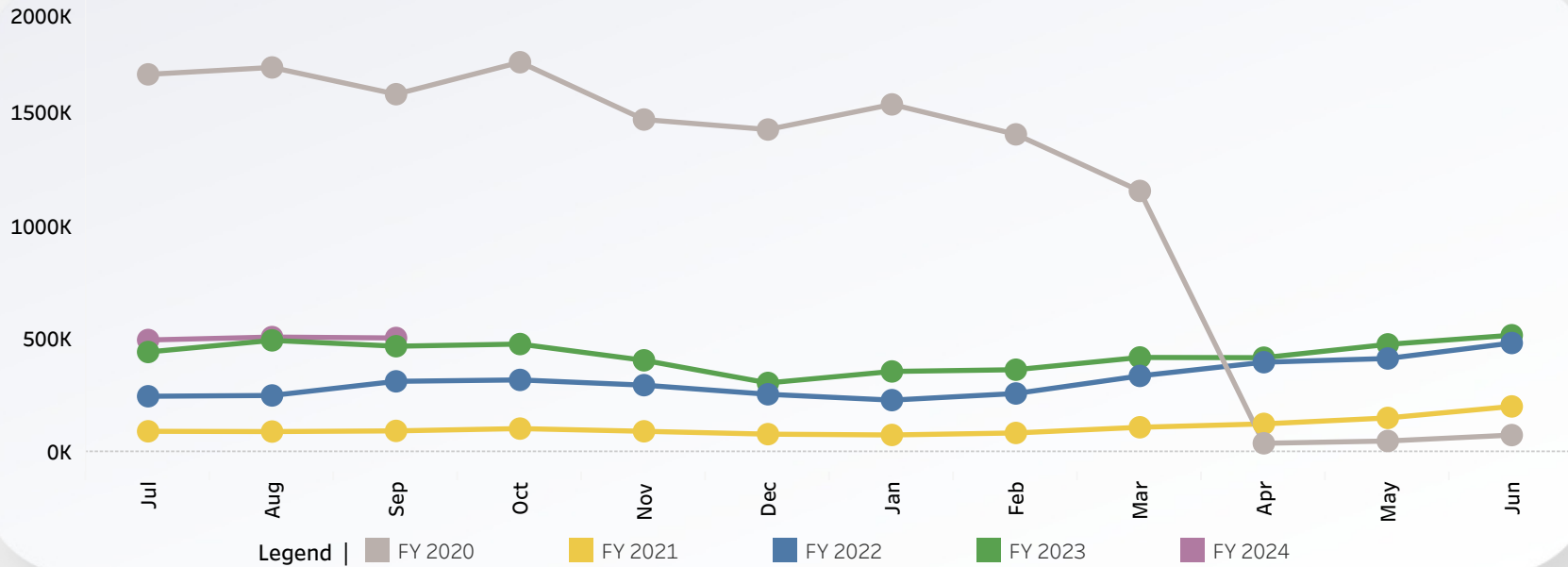


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Caltrain Total Ridership-Sep 2023



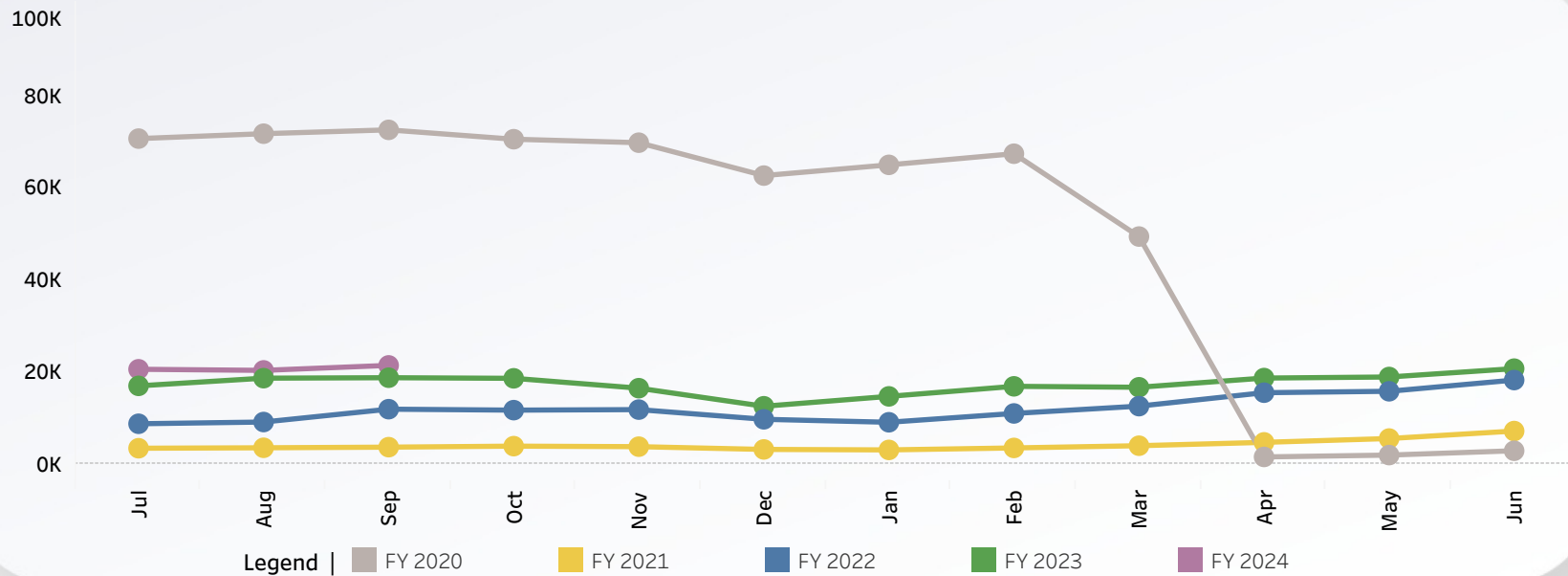
| | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 |
|-----|-----------|---------|---------|---------|---------|
| Jul | 1,672,672 | 91,703 | 246,902 | 442,962 | 496,180 |
| Aug | 1,703,334 | 90,538 | 250,434 | 494,475 | 509,090 |
| Sep | 1,584,833 | 93,486 | 313,026 | 468,564 | 505,078 |
| Oct | 1,726,436 | 103,686 | 319,258 | 478,084 | |
| Nov | 1,472,693 | 91,699 | 296,065 | 406,101 | |
| Dec | 1,428,363 | 79,078 | 255,679 | 305,928 | |
| Jan | 1,539,666 | 75,485 | 229,746 | 356,827 | |
| Feb | 1,406,951 | 84,365 | 259,190 | 364,508 | |
| Mar | 1,156,388 | 109,519 | 337,078 | 418,830 | |
| Apr | 38,584 | 124,522 | 397,753 | 417,783 | |
| May | 48,745 | 150,923 | 414,196 | 476,739 | |
| Jun | 74,908 | 201,872 | 482,691 | 517,256 | |

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Caltrain Average Weekday Ridership (AWR) -Sep 2023



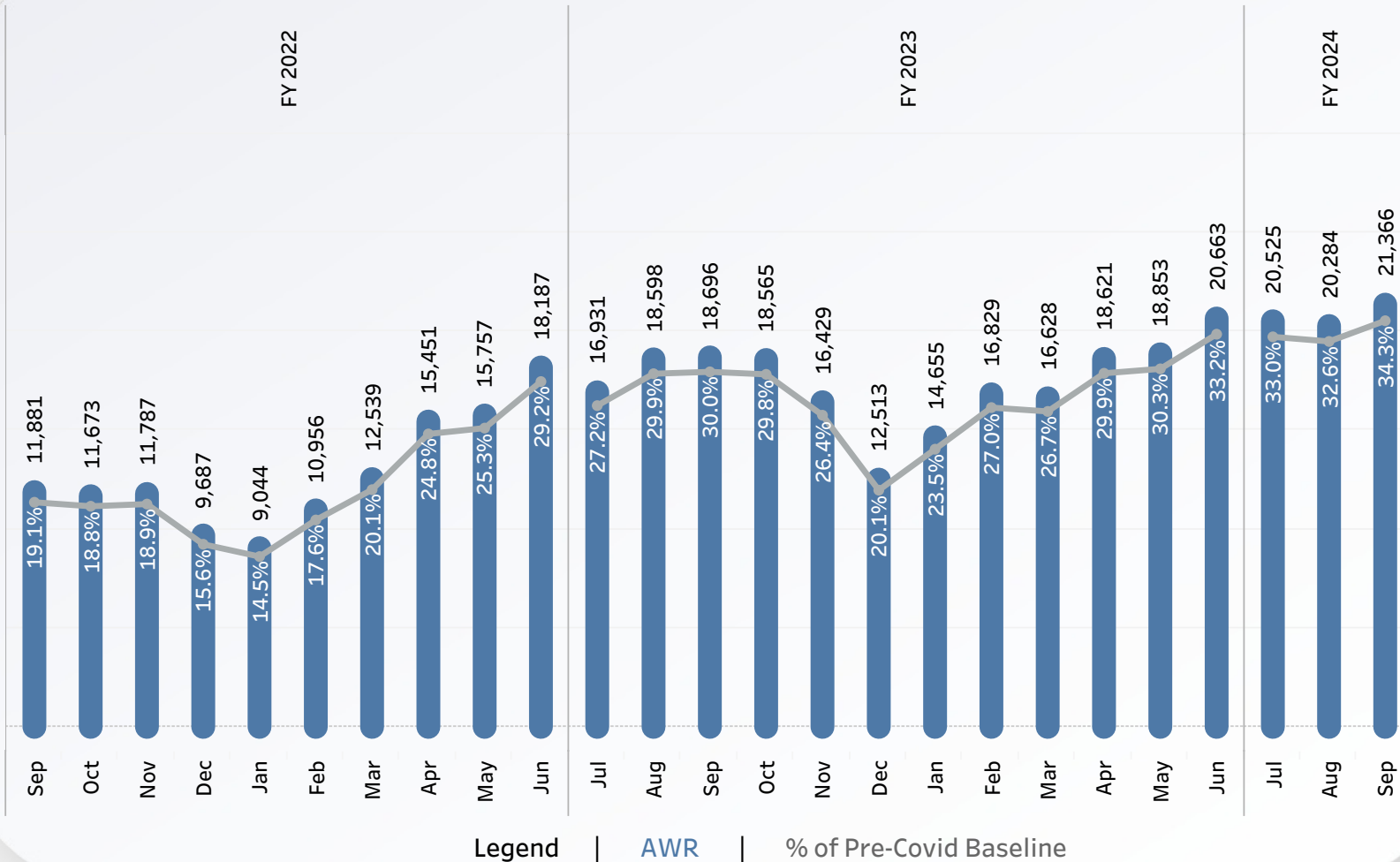
| | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 |
|-----|---------|---------|---------|---------|---------|
| Jul | 70,493 | 3,419 | 8,721 | 16,931 | 20,525 |
| Aug | 71,557 | 3,517 | 9,096 | 18,598 | 20,284 |
| Sep | 72,387 | 3,654 | 11,881 | 18,696 | 21,366 |
| Oct | 70,360 | 3,873 | 11,673 | 18,565 | |
| Nov | 69,607 | 3,760 | 11,787 | 16,429 | |
| Dec | 62,480 | 3,162 | 9,687 | 12,513 | |
| Jan | 64,806 | 3,058 | 9,044 | 14,655 | |
| Feb | 67,218 | 3,484 | 10,956 | 16,829 | |
| Mar | 49,276 | 3,965 | 12,539 | 16,628 | |
| Apr | 1,536 | 4,693 | 15,451 | 18,621 | |
| May | 1,935 | 5,521 | 15,757 | 18,853 | |
| Jun | 2,871 | 7,143 | 18,187 | 20,663 | |

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Caltrain Average Weekday Ridership (AWR) and % of Pre-Covid Baseline-Sep 2023



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