

BICYCLE AND ACTIVE TRANSPORTATION COMMITTEE(BATAC)

DRAFT MINUTES September 21, 2023

Members Present: K. Carpenter, M. Chin, S. Lacson, N. Rodia, C. Bagar (Vice Chair), J. Bolka (Chair)

Member Absent: S. Atkinson, S. Shariati, R. Smith

Staff Present: T. Bergwyn, T. Davis, D. Pape, J. Jess, D. Provence, M. Tseng

Chair John Bolka called the meeting to order at 5:45 p.m. and led the pledge of allegiance.

CONSIDERATION OF REQUESTS, IF ANY, OF DIRECTORS TO PARTICIPATE REMOTELY DUE TO EMERGENCY CIRCUMSTANCES:

There were none.

PUBLIC COMMENT

There were none.

APPROVAL OF MINUTES OF JULY 20, 2023

Motion/Second: Rodia/Bargar

Ayes: Bargar, Bolka, Carpenter, Chin, Lacson, Rodia

Noes: None

Absent: Atkinson, Shariati, Smith

PROPOSED ELECTRIFIED SERVICE PLAN FOR FALL 2024

David Pape, Policy and Program Manager, and Ted Burgwyn, Director, Rail Network and Operations Planning, provided a presentation that included the following:

- Electrification Update
- Service Planning Process
- Market Analysis Summary
- Proposed Electrified Service Plan
- Next Steps

Public comments

Raayan Mohtashemi applauded schedule frequency improvement. He asked for improved connection times with BART at Millbrae Station and requested more frequent weekend service and maintaining a consistent weekday schedule.

Adina Levin, Friends of Caltrain and Seamless Bay Area, commented on the need for more weekend service to increase ridership. She noted it would be a good short-term/medium-term goal to meet international standard level of weekend service over time.

Jordan Moldow commented that San Francisco and Diridon stations are getting the same level of service as today and expressed the need to run service every 15 minutes throughout the day.

Emil Abraham, Mountain View resident, noted trains every 30 minutes is a huge improvement and make riding more appealing, but asked that the weekend schedule have the same type of frequency.

Cody Vaughn commended the increased frequency plans and noted he would like to see more service on nights and weekends as the train is a lifeline for workers with late or weekend schedules. He asked for consistent service seven days a week.

The Committee members had a discussion and staff provided further clarification in response to Committee comments and questions on the following:

- Expansion of service will be based on ridership recovery rather than time based
- BART connection times included consideration of both north and south directions
- Desire to hear more about weekend service schedule
- Desire for consistent clock-facing half hour schedule throughout the weekdays
- Desire to see summary of big improvement highlights beyond a focus on SF to SJ
- Appreciation for wifi on electric trains
- Too many types of schedules confusing riders

TRIENNIAL CUSTOMER SURVEY

Julian Jess, Manager of Market Research, provided the presentation which included the following:

- Survey Objectives
- Methodology
- Key Take-Aways
- Next Steps
- Upcoming Research

The Committee members had a discussion and staff provided further clarification in response to Committee comments and questions on the following:

- Potential growth opportunities among different demographics and counties
- Importance of on-time performance in evaluating the effectiveness of active transportation
- Improved communication with riders and inclusion of bike coalitions to help reach riders
- The use of a transit app, which gives additional live service updates to where and how close or far the train actually going
- Working with cities and Go Pass companies
- Potential impact of job changes on ridership and importance of conducting surveys

ELOCKER UPDATE

Dan Provence, Principal Planner, provided the presentation which included the following:

- Overview
- Overall Use
- Contract Modifications
- Bike Link App

Public comment

Adina Levin noted the desire for a seamless process among the multiple providers, and that Clipper should be compatible with the different technologies.

The Committee members had a discussion and staff provided further clarification in response to Committee comments and questions on the following:

- A-frame signs to bring better awareness to bike lockers
- Provide handouts in trains to explain bike lockers and bring more awareness about availability
- Newer designs to make lockers more noticeable to potential riders
- Lockers strategically placed at stations where there are people passing by to prevent theft

CHAIRPERSONS REPORT

Chair Bolka reported very minor adjustments to the work plan for this year.

STAFF REPORTS

Lori Low, Manager, Government and Communication Affairs, reported the following:

- a. Bike Bumper Report
- b. Electric Train Event: September 23, 2023
- c. September Service Change: Effective September 25, 2023

WRITTEN CORRESPONDENCE

Chair Bolka mentioned seeing emails from Dan Lieberman, Public Information Officer, as well as Town of Colma.

COMMITTEE REQUEST

Member Rodia requested an update from staff on plans to add three more bike cars for bombardier trains as bike cars are getting full,

DATE AND TIME OF NEXT MEETING: NOVEMBER 16, 2023, AT 5:45 P.M. AT 1250 SAN CARLOS AVE., SAN CARLOS, CA 94070.

ADJOURNMENT - The meeting was adjourned at 7:33 pm.