



JPB Board of Directors
Meeting of February 1, 2024

Correspondence as of January 12, 2024

<u>#</u>	<u>Subject</u>
1	[NORTENOS] Cloverleaf, Cottle Area and Great Oaks
2	Great Oaks Camp I am Beautify Tent with Gang Tag
3	Signage for BikeLink lockers at stations

From: Sarah Nabong
To: Dhanya Rajan
Cc: Mila Heally; DeborahMiller; Batra, Arjun; Candelas, Domingo; Carla Davis; Chavez, Cindy [cindy.chavez@bos.sccgov.org]; Cohen, David; Davis, Dev [dev.davis@sanjoseca.gov]; Doan, Bien; Elvera Faria; Flores Shelton, Andrea; Foley, Pam; Frimann, Nora; Izzac Khayo; Jimenez, Sergio; John & Jill; Kamei, Rosemary; Maguire, Jennifer; Mahan, Matt; Mata, Anthony; Mayor Matt Mahan; Mila Heally; Oms, Peter; Passons, Omar; Patty Fishburn; Raul Lopez; Rois, Joseph; Sandoval, Vanessa; Senator.Cortese@sen.ca.gov; Torres, Omar; Williams, Olympia; Board (@caltrain.com); customerservive@vta.org; darryl.ospring; jon.cicirelli@sanjoseca.gov
Subject: RE: [Great Oaks camp] I am Beautify tent with gang tag
Date: Wednesday, January 10, 2024 3:32:25 PM
Attachments: RE NORTENOS cloverleaf Cottle area and Great Oaks.mso
image001.png
image006.png

Thank you for following up, please see attached correspondence regarding Customer Service Recording Form: 901031.

Have a great day!

Regards,

Sarah Nabong, Customer Service Representative 2
1250 San Carlos Ave San Carlos, CA 94070
Phone: 800.660.4287
Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: Dhanya Rajan <rajan.dhanya@gmail.com>

Sent: Wednesday, January 10, 2024 3:08 PM

To: Sarah Nabong <nabongs@samtrans.com>

Cc: Mila Heally <heallym@gmail.com>; DeborahMiller <dkaibmiller@gmail.com>; Batra, Arjun <Arjun.Batra@sanjoseca.gov>; Candelas, Domingo <domingo.candelas@sanjoseca.gov>; Carla Davis <carlaclna278@gmail.com>; Chavez, Cindy [cindy.chavez@bos.sccgov.org] <cindy.chavez@bos.sccgov.org>; Cohen, David <david.cohen@sanjoseca.gov>; Davis, Dev [dev.davis@sanjoseca.gov] <dev.davis@sanjoseca.gov>; Doan, Bien <bien.doan@sanjoseca.gov>; Elvera Faria <veggir70@gmail.com>; Flores Shelton, Andrea <Andrea.FloresShelton@sanjoseca.gov>; Foley, Pam <pam.foley@sanjoseca.gov>; Frimann, Nora <Nora.Frimann@sanjoseca.gov>; Izzac Khayo <izz_khayo@yahoo.com>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; John & Jill <jleipelt@sbcglobal.net>; Kamei, Rosemary <ROSEMARY.KAMEI@sanjoseca.gov>; Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>; Mahan, Matt <matt.mahan@sanjoseca.gov>; Mata, Anthony <anthony.mata@sanjoseca.gov>; Mayor Matt Mahan <mayoremail@sanjoseca.gov>; Mila Heally <mila1.clna@gmail.com>; Ortiz, Peter <peter.ortiz@sanjoseca.gov>; Passons, Omar <omar.passons@sanjoseca.gov>; Patty Fishburn <patty262pf@gmail.com>; Raul Lopez <lopezinc_2000@yahoo.com>; Rois, Joseph <joseph.rois@sanjoseca.gov>; Sandoval, Vanessa <vanessa.sandoval@sanjoseca.gov>; Senator.Cortese@sen.ca.gov; Torres, Omar <omar.torres@sanjoseca.gov>; Williams, Olympia <Olympia.Williams@sanjoseca.gov>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>; customerservive@vta.org; darryl.ospring <darryly2k@sbcglobal.net>; jon.cicirelli@sanjoseca.gov

Subject: Re: [Great Oaks camp] I am Beautify tent with gang tag

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Sarah,

This is to check on updates for my complaint (call reference number 901031) and email from Sep 15. This is the response I received.

Automatic reply: [NORTENOS]: cloverleaf, Cottle area and Great Oaks

Inbox

Search for all messages with label Inbox

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Board (@caltrain.com) board@caltrain.com via samtransdistrict.onmicrosoft.com

Fri, Sep 15, 2023, 6:26 AM

to me

Hello – We have received your correspondence addressed to the Caltrain Board of Directors.

For your reference:

- All correspondence received by the Board of Directors is posted online weekly. http://www.caltrain.com/about/bod/Board_of_Directors_Meeting_Calendar.html
- Additionally, all correspondence received up to 24 hours before a scheduled Board meeting is provided to the Board of Directors and posted online.

The Board of Directors values your input and appreciates your support for the transportation system in our community.

Caltrain Customer Service: 1-800-660-4287

Information for hearing impaired: (TTY) 650-508-6448

Mailing Address: P.O. Box 3006, San Carlos, CA 94070-1306 or 1250 San Carlos Avenue, San Carlos, CA 94070

Office Phone: 650-508-6200

Caltrain is aware of the safety issues posed by the encampment in and around the Blossom Hill caltrain station. I can only hope you care about your commuters safety and the liability of having open fences and someone getting hit by a train. It happened a few months ago in San Jose near an encampment. No action yet.

Regards,

Dhanya Rajan

408-431-1574

On Wed, Jan 10, 2024 at 2:34 PM Sarah Nabong <nabongs@samtrans.com> wrote:

Dear Mila Heally,

Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

I apologize for what you described, and we appreciate you taking the time in providing us with your observations. This has been referred to the appropriate parties to further address.

Again, thank you for sending in your observations. We aim to keep our right of way safe, clean, and compliant, so we appreciate your awareness.

Kind regards,

Sarah Nabong, Customer Service Representative 2

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: Mila Heally <heallym@gmail.com>

Sent: Saturday, January 06, 2024 4:03 PM

To: DeborahMiller <dkaibmiller@gmail.com>

Cc: Batra, Arjun <Arjun.Batra@sanjoseca.gov>; Candelas, Domingo <domingo.candelas@sanjoseca.gov>; Carla Davis <carlaclna278@gmail.com>; Chavez, Cindy [cindy.chavez@bos.sccgov.org] <Cindy.Chavez@bos.sccgov.org>; Cohen, David <david.cohen@sanjoseca.gov>; Davis, Dev [dev.davis@sanjoseca.gov] <dev.davis@sanjoseca.gov>; Dhanya Rajan <rajan.dhanya@gmail.com>; Doan, Bien <bien.doan@sanjoseca.gov>; Elvera Faria <veggir70@gmail.com>; Flores Shelton, Andrea <Andrea.FloresShelton@sanjoseca.gov>; Foley, Pam <pam.foley@sanjoseca.gov>; Frimann, Nora <Nora.Frimann@sanjoseca.gov>; Izzac Khayo <izz_khayo@yahoo.com>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; John & Jill <jleipelt@sbcglobal.net>; Kamei, Rosemary <ROSEMARY.KAMEI@sanjoseca.gov>; Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>; Mahan, Matt

From: [Sarah Nabong](#)
To: [Dhanya Rajan](#); [Anthony](#); [Board \(@caltrain.com\)](#)
Cc: [Jimenez, Sergio](#); [Matt Mahan](#); [Mila Heally](#); [Elvera Faria](#)
Subject: RE: [NORTENOS]: cloverleaf, Cottle area and Great Oaks
Date: Friday, October 20, 2023 2:23:00 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Dear Dhanya Rajan,

Your email to the Caltrain Board of Directors has been forwarded to me for response. They will receive a copy of this email.

Thank you again for reaching out to Caltrain with your observations. We provided your feedback to our Right of Way team along with our Transit Police for their attention. This area mentioned is handled by your local jurisdiction. Union Pacific Railroad owns the tracks beyond our Tamien Station in San Jose, we suggest reaching out to Union Pacific Police Department to further address your concerns.

Best Regards,

Sarah Nabong, Customer Service Representative 2

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: Dhanya Rajan <rajan.dhanya@gmail.com>

Sent: Friday, September 15, 2023 6:26 AM

To: Anthony <Anthony.mata@sanjoseca.gov>; Board (@caltrain.com) <board@caltrain.com>

Cc: Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; Matt Mahan <district10@sanjoseca.gov>; Mila Heally <heallym@gmail.com>; Elvera Faria <veggirl70@gmail.com>

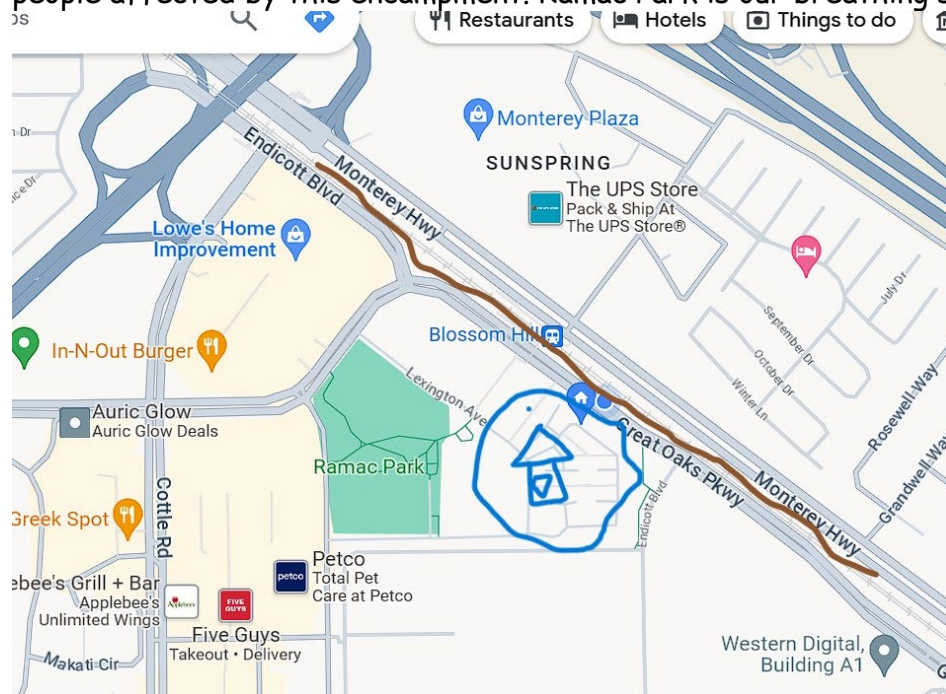
Subject: Fwd: [NORTENOS]: cloverleaf, Cottle area and Great Oaks

You don't often get email from rajan.dhanya@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Chief Mata,

I am a homeowner at Station 121 townhomes living opposite the giant encampment on Great Oaks Pkwy. We see a lot of criminal activities after the surge in tents in early June. We have 22+ tents now. Our location map is below. I am trying my best to explain the gravity of the situation. The tents are spread across a 0.5 mile length on Great Oaks side by the Blossom Hill Caltrain fence (ripped by the homeless in many areas). I have circled the high-density apartments and townhomes. Our townhome community has 143 homes, apartment Lex has 387 units and Oak Grove has 134 units. Even if you assume there is an average of 3 people in a unit, you are looking at 2000 people affected by this encampment. Ramac Park is our breathing space in this area.



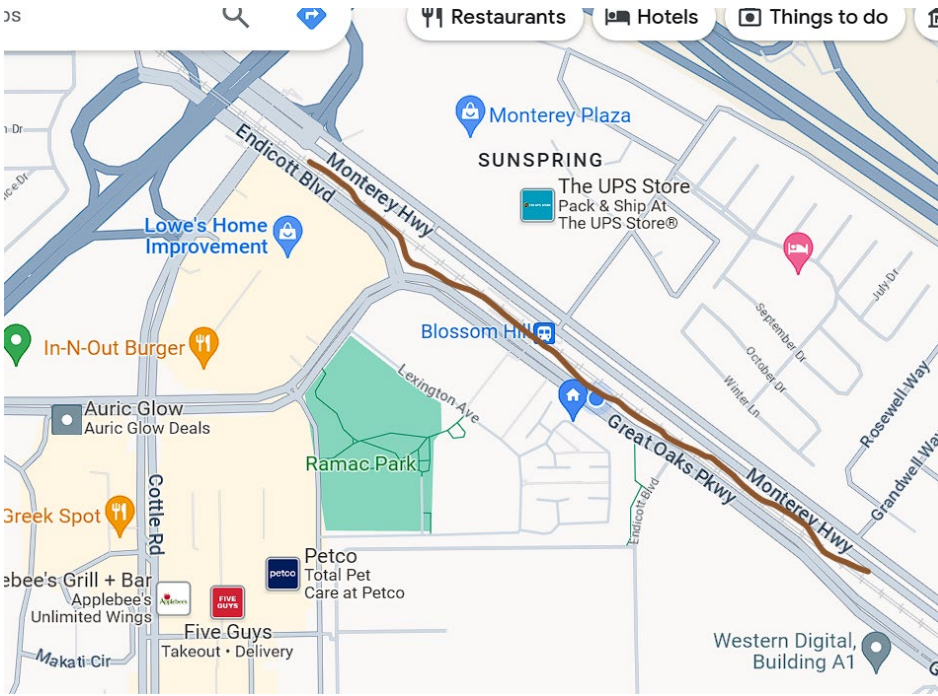
We have seen the following issues

- repeated gang tags
- crazy, drugged-up homeless people terrorizing the area
- frequent mail thefts
- homeless people casing our homes
- ransacking porches
- urinating on a neighbor's porch, community playground area, in the mailboxes
- trespassing into the patio and sleeping on the furniture.
- sleeping on the bench in the children's playground
- constant trespassing
- loud music
- frequent fire incidents though instructed by the city not to light fires because of the dry vegetation and the trees hovering over the tents.
- Ripping fences near the Caltrain station
- repeating illegal crossing of the tracks
- lighting fire pits, having propane tanks
- having projector etc (not sure where they get power from)
- harassing women boarding the early morning train. It is dark outside. Homeless people sleep on the ramp and once grabbed hold of a woman's leg when she was trying to go through the ramp. She is now driving to work in San Mateo (does not feel safe in the station anymore)

- when you look at crime mapping, there are so many shoplifting incidents in the retail stores nearby. This area was designed to be an urban transit village with access to public transit, stores, restaurants, etc.
- We see so many carts strewn across the area by the homeless blocking sidewalks and even the bike lanes.
- There have been incidents of disturbance in In-n-Out. There was a really intoxicated person yelling and threatening people there. He quickly ran to Ramac Park and to the Great Oaks area. The police could not get hold of him. I think the police were cautious about not hurting him or something.
- There have been multiple incidents of narcotics /alcohol incidents as per the crime map
- Some of these people have cars or have buddies who have cars. They park the car by the right lane (blocking one lane of traffic). They illegally park the cars by the tents. There are only two lanes and a bike lane. No curbside parking
- We have witnessed violent fistfights on the road bringing traffic to a standstill
- One person even managed to enter one of the townhomes and went to a neighbor's bedroom(3rd floor) at 5 a.m. It freaked out the young family. He left soon without any other incident after being yelled at. It would have been a different outcome if the homeowner was armed or something.
- As Mila and Elvera have sent information multiple times, there is a link to the people in the encampment and the stolen cars and car stripping in the Caltrain parking spot across the tracks.

We in San Jose have reached a station where law-abiding taxpayers feel helpless because the concerns we raise fall on deaf ears. Criminals are bold because almost every illegal activity they do does not have any consequence. Everyone knows that this encampment thrives on package thefts (around 650 residential units in a 0.5-mile radius) and shoplifting (Target, Safeway, Marshalls, Ulta, etc.). That is why this area is such a magnet for the homeless. We have had a few tents in the past. They got abated after some time. But in spite of our repeated requests, BeautifySJ never did any deterrent here to prevent tents from coming. This is just a disaster in the making. There are so many tents in the Endicott-Great Oaks Pkwy corner as it is so close to the shops. It is a no-brainer! The city should not be enabling this behavior by helping them stay here indefinitely and SJPD should not be turning a blind eye towards this issue.

Criminal activity was a trigger for abatement. We have been trying to work with BeautifySJ for so long and they believe that providing free trash fixes everything (which they don't do enough anyway). The cash for trash encourages these folks to hoard more and pile more litter. Andrea Flores Shelton (Deputy Director BeautifySJ) told me that they may be able to do something if SJPD can report criminal activity due to the encampment. I request you to take a look at this situation and do what is in your capacity to help us solve this issue. All we are asking is a safe neighborhood for our children. SJPD could play a major role in helping us move towards an abatement.



Adding Caltrain board also - they should be responsible for taking care of their passenger safety and making sure that their tracks are safe from people running across.

Regards,
Dhanya Rajan
408-431-1574

----- Forwarded message -----

From: **Donohue, Stephen** <Stephen.Donohue@sanjoseca.gov>
Date: Sat, Sep 2, 2023 at 11:48 AM
Subject: RE: [NORTENOS]: cloverleaf, Cottle area and Great Oaks
To: Izzac Khayo <izz_khayo@yahoo.com>, Mila Heally <heallym@gmail.com>
Cc: Casillas, Jorge <Jorge.Casillas@sanjoseca.gov>, Dhanya Rajan <rajan.dhanya@gmail.com>, Elvera Faria <veggirl70@gmail.com>

Good morning, Izzac,
I'm not going to say, "No," to you meeting with our Gang Investigations Unit, but it is completely unnecessary. I am aware of all the tagging, what it looks like, what it means, and where it is. I'm also watching our gang crime to determine if we have any spikes. I attend the San Jose Youth Empowerment Alliance (formerly the Mayor's Gang Prevention Task Force) meetings every month, and I'm a team lead. I also manage three walking beats and one suppression detail where I can provide targeted enforcement to problem areas.
Ultimately, I have a handle on this.
Norteno graffiti is not unusual in the area. We have several gangs in Southern Division and we're constantly keeping an eye on them. Typically, the prevalence of tagging will ebb and flow. Right now,

it's ebbing. We're seeing more graffiti, but not the respective surge in gang crime.

Thank you,

-Steve

Captain Steve Donohue | Southern Division

Bureau of Field Operations | [San José Police Department](#)

From: Izzac Khayo <izz_khayo@yahoo.com>

Sent: Saturday, September 2, 2023 8:55 AM

To: Mila Heally <heallym@gmail.com>

Cc: Casillas, Jorge <Jorge.Casillas@sanjoseca.gov>; Dhanya Rajan <rajan.dhanya@gmail.com>; Donohue, Stephen <Stephen.Donohue@sanjoseca.gov>; Elvera Faria <veggirl70@gmail.com>

Subject: Re: [NORTENOS]: cloverleaf, Cottle area and Great Oaks

[External Email]

Good morning All,

Captain, is there a way for us to meet with the gang investigations Unit and share with them our concerns and findings .

There is an unusual number of Nortenos tagging in the area (cloverleaf and Great Oaks encampment), like I mentioned to the city in the last meeting , it is highly unlikely that the neighbors who live at station 121 , Avenue 1 , apartments and Urban oaks are associated with the Nortenos gang , most of them are in the high tech business.

On a different note , thank you Mila and Elvera for all the photos and thank you Jorge for being a good teacher (for the gang presentation).

Regards,

Izzac

Sent from my iPhone

On Sep 2, 2023, at 8:00 AM, Mila Heally <heallym@gmail.com> wrote:

Captain,

It is gang.

It looks like prison gang tattoo.

Star and number 4 from 14.

Northern Star

Arco cloverleaf was covered with anti police tagging.

One tent had a sign that you could see part of the word "Justice".

They are spread ar cloverleaf and Great Oaks area as far as Bernal camp.

There is a Mayan 14 as far as Bernal.

We all noticed an increase this past 3 months.

We saw a woman very skinny with a tattoo on her face near Bernal Elh. She had red hair and was wearing shorts and gym top.

The guy with handlebar mustache and cruiser bike from Southgate Center at Blossom Hill and Snell was again riding the bike by Monterey Plaza by tracks last week.

<IMG_7487.jpeg>

<IMG_7504.jpeg>

ACAB by Arco

<IMG_7489.jpeg>

<IMG_7502.jpeg>

JULY 2023 reported already

She was holding something like a cooler

Or bucket and has gloves

<IMG_7485.jpeg>

<IMG_7484.jpeg>

<IMG_7483.jpeg>

Other day same spot

<IMG_7492.jpeg>

<IMG_7491.jpeg>

Sent from Gmail Mobile

On Fri, Sep 1, 2023 at 8:43 PM Mila Heally <heallym@gmail.com> wrote:

Hi Captain,

Follow up to the text on WhatsApp.

We saw people again on the same spot where pedestrians are not allowed.

There is Nortenos tag and they were going right on the spot it was marked. They have stuff by the trees next to the road at Xanders near Lowe's at Cottle and I think we saw in this one too.

I suspect they are marking some spots for something with the tags or a place to go.

The woman had a bottle like liquor on her backpack.

The Caltrain lot car has a notice. And the white SUV at Beswick where the security guy was has a notice too.

Joseph Rois shared with me the audit for parking compliance and they mentioned that they hire contractors to do parking compliance too. It was probably a city contractor. Not sure if they were doing before or started to do now. The report is from 2021 I think.

Thanks,

Mila

<IMG_7456.jpeg>

<IMG_7449.jpeg>

<IMG_7452.jpeg>

<IMG_7453.jpeg>

Caltrain

<IMG_7443.jpeg>

Sent from Gmail Mobile

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Nicole Steward-Crooks

From: Sarah Nabong
Sent: Wednesday, January 10, 2024 2:34 PM
To: Mila Heally; DeborahMiller
Cc: Batra, Arjun; Candelas, Domingo; Carla Davis; Chavez, Cindy [cindy.chavez@bos.sccgov.org]; Cohen, David; Davis, Dev [dev.davis@sanjoseca.gov]; Dhanya Rajan; Doan, Bien; Elvera Faria; Flores Shelton, Andrea; Foley, Pam; Frimann, Nora; Izzac Khayo; Jimenez, Sergio; John & Jill; Kamei, Rosemary; Maguire, Jennifer; Mahan, Matt; Mata, Anthony; Mayor Matt Mahan; Mila Heally; Ortiz, Peter; Passons, Omar; Patty Fishburn; Raul Lopez; Rois, Joseph; Sandoval, Vanessa; Senator.Cortese@sen.ca.gov; Torres, Omar; Williams, Olympia; Board (@caltrain.com); customerservive@vta.org; darryl ospring; jon.cicirelli@sanjoseca.gov
Subject: RE: [Great Oaks camp] I am Beautify tent with gang tag

Dear Mila Heally,

Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

I apologize for what you described, and we appreciate you taking the time in providing us with your observations. This has been referred to the appropriate parties to further address.

Again, thank you for sending in your observations. We aim to keep our right of way safe, clean, and compliant, so we appreciate your awareness.

Kind regards,

Sarah Nabong, Customer Service Representative 2

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: Mila Heally <heallym@gmail.com>
Sent: Saturday, January 06, 2024 4:03 PM
To: DeborahMiller <dkalbmiller@gmail.com>
Cc: Batra, Arjun <Arjun.Batra@sanjoseca.gov>; Candelas, Domingo <domingo.candelas@sanjoseca.gov>; Carla Davis <carlaclna278@gmail.com>; Chavez, Cindy [cindy.chavez@bos.sccgov.org] <Cindy.Chavez@bos.sccgov.org>; Cohen, David <david.cohen@sanjoseca.gov>; Davis, Dev [dev.davis@sanjoseca.gov] <dev.davis@sanjoseca.gov>; Dhanya Rajan <rajan.dhanya@gmail.com>; Doan, Bien <bien.doan@sanjoseca.gov>; Elvera Faria <veggirl70@gmail.com>; Flores Shelton, Andrea <Andrea.FloresShelton@sanjoseca.gov>; Foley, Pam <pam.foley@sanjoseca.gov>; Frimann, Nora <Nora.Frimann@sanjoseca.gov>; Izzac Khayo <lzz_khayo@yahoo.com>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; John & Jill <jleipelt@sbcglobal.net>; Kamei, Rosemary <ROSEMARY.KAMEI@sanjoseca.gov>; Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>; Mahan, Matt <matt.mahan@sanjoseca.gov>; Mata, Anthony <anthony.mata@sanjoseca.gov>; Mayor Matt Mahan <mayoremail@sanjoseca.gov>; Mila Heally <mila1.clna@gmail.com>; Ortiz, Peter <peter.ortiz@sanjoseca.gov>; Passons, Omar <omar.passons@sanjoseca.gov>; Patty Fishburn <patty262pf@gmail.com>; Raul Lopez

<lopezinc_2000@yahoo.com>; Rois, Joseph <joseph.rois@sanjoseca.gov>; Sandoval, Vanessa <vanessa.sandoval@sanjoseca.gov>; Senator.Cortese@sen.ca.gov; Torres, Omar <omar.torres@sanjoseca.gov>; Williams, Olympia <Olympia.Williams@sanjoseca.gov>; Board (@caltrain.com) <board@caltrain.com>; customerservive@vta.org; darryl ospring <darryly2k@sbcglobal.net>; jon.cicirelli@sanjoseca.gov
Subject: Re: [Great Oaks camp] I am Beautify tent with gang tag

You don't often get email from heallym@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Jon,

I will submit the 311 report but more gang tag showed up at Caltrain Station at Great Oaks. Again by the tents. Gail was seen yesterday and I saw her today by the camp. We appreciate if Beautify can address the issue with vehicles that go into this median between tracks and street.

This is a parking violation and don't forget issues with traffic hazard and pedestrian safety. I saw the story about Vision Zero.

Is possible to paint the curbs red so no one parks but be camp and add bollards so vehicles won't be able to park in this area and along Great Oaks?

Thanks,
Mila









Sent from Gmail Mobile

On Sun, Dec 3, 2023 at 2:01 PM DeborahMiller <dkalbmiller@gmail.com> wrote:

Dear Mayor Matt Mahan and VTA, Caltrain, and City Managers,

There is no evening lighting at the Ford Road Caltrain station directly across from your sanctioned gang encampment and next to the mobile home park in which there was a newsworthy drug/weapons bust.

It is only a matter of time till a person is assaulted, raped, or injured as a result

The City, VTA, and Caltrain have created and are maintaining an unsafe condition of property. Please address this immediately and consider this email legal notice so as to eliminate any notion of plausible deniability on the City's, VTA's, or Caltrains part should, as would not be surprising, there be an incident at this location.

Regards,
Deborah Miller



Sent from my iPhone

On Nov 30, 2023, at 4:01 PM, Deborah Miller <dkalbmiller@gmail.com> wrote:

Dear Jon,

I found your response to Raul as somewhat off-putting, if not rude. Yes, we all know how to report via 311, for all the good it does. Nuts and bolts- District 2 and 10 have had enough of the city's failed homelessness policy, and we will no longer tolerate irresponsible policies that endanger our families and quality of life. You are inviting hardened criminals onto our streets and into our, once safe, neighborhoods, and we will not sit silently by as you do so.

Let's make something very clear. Gang graffiti and signs are used to mark territory, intimidate, threaten and send messages to rival gangs and to the community at large. These same persons have been seen walking around with gang tattoos and carrying machetes, baseball bats, and other weapons. Therefore, by allowing this at a city sanctioned encampment, you are sanctioning gang threats and intimidation on public lands. Even with private property, there are limits to free speech. For, example, the city would not sit silently if a neighbor painted a swastika on their home garage door. So, that is an absurd comment given that the tent is on public lands.

You are creating a public nuisance and unsafe condition of property. Considering that there was a bust consisting of weapons, ammunition, fentanyl, cash, etc. in the mobile home park almost directly across from this sanctioned encampment, it is clear that the City's policies are endangering my neighborhood.

The City needs to clean this up now, or we will be organizing and taking this fight public. I'm finished watching the City destroy my neighborhood, while politicians in an effort to gentrify the downtown, redline the homeless and export the homeless problem, to include criminal gangs, to my neighborhood and District.

Shame on the City of San Jose!

Deborah Miller

On Thu, Nov 30, 2023 at 1:09 PM Mila Heally <heallym@gmail.com> wrote:

FYI

Ford road across the street from Great Oaks where the tag showed up today.

Neighbor



Uploaded from a Mobile Device

Sent from Gmail Mobile

On Thu, Nov 30, 2023 at 11:08 AM Mila Heally <heallym@gmail.com> wrote:

Hi Jon,

I created a report on 311 for the tent. Now sure how they will handle it since is private property but the anti graffiti team does a very good job.

As you mentioned the tent is private property and they are staying on the managed camp. So my understanding is that they should not be glorifying gang preference as it is in any facility where there is gangs.

There are rules posted on the flyer too. They have been doing a lot of stuff that is not allowed listed on the flyer too.

They need to follow the rules if not escalated actions need to be enforced.

We all use the app and Elvera and I spent some 3-4 weekends recording hot spots with gang tags and reporting. We are tired of their tags and not following the rules.

They keep accumulating stuff more stuff at Great Oaks and Endicott tents. The tents are getting bigger and bigger and they have pallets structures there too. They need to respect the 12 x 12.

I do not think they will leave all the stuff they accumulated to move to a shelter. They are squatters and come with vehicles including moving trucks and unload stuff according to neighbors reports. It is turning into something else.

Thank you,
Mila

Meanwhile another gang tag showed in Silverleaf across the street and had the four dots and two lines like the tents tags.
People reported to 311.

Neighbor



Uploaded from a Mobile Device

Sent from Gmail Mobile

On Thu, Nov 30, 2023 at 10:31 AM Cicirelli, Jon <Jon.Cicirelli@sanjoseca.gov> wrote:

Raul,

If it wasn't clear in my previous email, I will reiterate: we will see what we can do to resolve this particular issue.

I know you all know to report any graffiti on 311. Gang graffiti is removed within 24hrs from public property. If you have reported it and it has not been removed timely, then let me know (separately) those locations. It is not as easy for us to remove it from private property, but we do work with the property owner to accomplish that.

To your question about a tent on public property, the TENT (and any other possessions) is private property. I assure you, the courts are clear about this.

Sincerely,

Jon Cicirelli | Director

Parks, Recreation and Neighborhood Services

Office of the Director | 408.793.5553

200 E. Santa Clara St., T-9, San José, CA 95113

Building Community Through Fun

[Website](#) | [Twitter](#) | [Facebook](#)

From: Raul Lopez <lopezinc_2000@yahoo.com>

Sent: Thursday, November 30, 2023 9:51 AM

To: Mila Heally <heallym@gmail.com>; Frimann, Nora <Nora.Frimann@sanjoseca.gov>; Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>; Passons, Omar <Omar.Passons@sanjoseca.gov>; Cicirelli, Jon <Jon.Cicirelli@sanjoseca.gov>

Cc: Batra, Arjun <arjun.batra@sanjoseca.gov>; Candelas, Domingo <Domingo.Candelas@sanjoseca.gov>; Carla Davis <carlaclna278@gmail.com>; Cohen, David <David.Cohen@sanjoseca.gov>; Davis, Dev <dev.davis@sanjoseca.gov>; DeborahMiller <dkalbmiller@gmail.com>; Dhanya Rajan <rajan.dhanya@gmail.com>; Doan, Bien <Bien.Doan@sanjoseca.gov>; Elvera Faria <veggirl70@gmail.com>; Flores Shelton, Andrea <Andrea.FloresShelton@sanjoseca.gov>; Foley, Pam <Pam.Foley@sanjoseca.gov>; Izzac Khayo <izz_khayo@yahoo.com>; John & Jill <jleipelt@sbcglobal.net>; Kamei, Rosemary <Rosemary.Kamei@sanjoseca.gov>; Mahan, Matt <Matt.Mahan@sanjoseca.gov>; Mata, Anthony <ANTHONY.MATA@sanjoseca.gov>; Ortiz, Peter <Peter.Ortiz@sanjoseca.gov>; Patty Fishburn <patty262pf@gmail.com>; Rois, Joseph <joseph.rois@sanjoseca.gov>; Sandoval, Vanessa <vanessa.sandoval@sanjoseca.gov>; Torres, Omar <Omar.Torres@sanjoseca.gov>; Williams, Olympia <Olympia.Williams@sanjoseca.gov>; cindy.chavez@bos.sccgov.org>; cindy.chavez@bos.sccgov.org>; darryl ospring <darryly2k@sbcglobal.net>; senator.cortese@sen.ca.gov> <senator.cortese@sen.ca.gov>

Subject: Re: [Great Oaks camp] Beautify tent with gang tag

[External Email]

How about removing all the gang-related tagging on public property first? This appears to be the majority of instances where this problem is occurring. As for posting gang-related tags on private property, if these encampments are built on public property, they cannot be considered private property. The taxpayers who paid for this property with their hard-earned tax dollars should have a say as to what can and cannot be allowed on it. As a homeowner, I am not allowed to post gang-related signs on my property as they would be considered blight and I would be forced to remove it. The homeless encampments should be held to the same standard given your explanation that they are considered "private property".



Raul

On Thursday, November 30, 2023 at 08:53:32 AM PST, Cicirelli, Jon <jon.cicirelli@sanjoseca.gov> wrote:

Thank you for this notification Mila, and the others from yesterday. This isn't as simple as it looks since the tent is in fact private property. We will see what we can do to resolve this.

Sincerely,

Jon Cicirelli |
Director of Parks, Recreation and Neighborhood Services
Office of the Director | 408.793.5553
200 E. Santa Clara St., T-9, San José, CA 95113
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From: Mila Heally <heallym@gmail.com>
Sent: Thursday, November 30, 2023 12:34 AM
To: Frimann, Nora <Nora.Frimann@sanjoseca.gov>; Maguire, Jennifer <jennifer.maguire@sanjoseca.gov>; Passons, Omar <Omar.Passons@sanjoseca.gov>
Cc: Batra, Arjun <arjun.batra@sanjoseca.gov>; Candelas, Domingo <Domingo.Candelas@sanjoseca.gov>; Carla Davis <carlaclna278@gmail.com>; Cicirelli, Jon <Jon.Cicirelli@sanjoseca.gov>; Cohen, David <David.Cohen@sanjoseca.gov>; Davis, Dev <dev.davis@sanjoseca.gov>; DeborahMiller <dkalbmiller@gmail.com>; Dhanya Rajan <rajan.dhanya@gmail.com>; Doan, Bien <Bien.Doan@sanjoseca.gov>; Elvera Faria <veggirl70@gmail.com>; Flores Shelton, Andrea <Andrea.FloresShelton@sanjoseca.gov>; Foley, Pam <Pam.Foley@sanjoseca.gov>; Izzac Khayo <lzz_khayo@yahoo.com>; John & Jill <jleipelt@sbcglobal.net>; Kamei, Rosemary <Rosemary.Kamei@sanjoseca.gov>; Mahan, Matt <Matt.Mahan@sanjoseca.gov>; Mata, Anthony <ANTHONY.MATA@sanjoseca.gov>; Ortiz, Peter <Peter.Ortiz@sanjoseca.gov>; Patty Fishburn <patty262pf@gmail.com>; Raul Lopez <lopezinc_2000@yahoo.com>; Rois, Joseph <joseph.rois@sanjoseca.gov>; Sandoval, Vanessa <vanessa.sandoval@sanjoseca.gov>; Torres, Omar <Omar.Torres@sanjoseca.gov>; Williams, Olympia <Olympia.Williams@sanjoseca.gov>; cindy.chavez@bos.sccgov.org; darryl ospring <darryly2k@sbcglobal.net>; senator.cortese@sen.ca.gov
Subject: Re: [Great Oaks camp] Beautify tent with gang tag

[External Email]

Dear City Leaders,

I am attaching the picture of the first time the gang tag showed up in a tent. We appreciate if you start to escalate the actions to abate this encampment.

If this is a city managed encampment gang symbols, colors or anything that can be used as a weapon should not be allowed.

We appreciate if escalated actions are taken towards addressing this issue and abating this growing encampment.

None of us want to see more gang symbols in this large encampment or gang colors as happens in facilities to prevent turf war or gang attacks towards our community.

Gang is considered public nuisance.

We the neighbors appreciate if this public nuisance encampment gets abated.

Below is a resident of the encampment that was seen on Ring app throwing food at vehicles by the Blossom Hill and Monterey ramp in the same area where the encampment is. They are not all peaceful loving unhoused neighbors as homeless advocate Gail Osmer has been telling during council meetings. And we know that services were rejected multiple times when offered by outreach according to records provided by Housing and Beautify to Omar Passons and Mayor's office.

We have reported more than 70 gang spots with multiple gang tags these past two months. Beautify should have the records.

Below is the page of the MOU between CSJ and UP where the City of San Jose has committed to abate encampments adjacent to the UP tracks, fix fences and prevent reencampment. This MOU has not expired and if not enforced shows how San Jose does not keep its word in MOUs with other jurisdictions.

CSJ has been asking favors for the community like joining multiple CAC, and reporting blight by the EIH. But has been failing to enforce the MOU with UP and to give back to our community abating this enormous camp that keeps growing daily in a property adjacent to UP tracks that are covered in the MOU. This shows that our leadership word has no value.

Below is a court case about gang been treated as a public nuisance in San Jose. It was abated by district and city attorney because gang turf is a public nuisance. We have been seeing gang turf in the surrounding if this encampment with multiple tags at Ramac Park and in the area surrounding this encampment.

We are extremely shocked about CSJ lack of commitment to keep your agreements with our community in South San Jose and overloading us with EIHS and not abating an encampment that is a public nuisance in our area. We have no proof that there are no gang folks in this camp or a proof that outreach has not visited them as Gail Osmer is suggesting.

Would any of feel safe in your local grocery store or living across the street of these folks that reside in the managed encampment by the city seeing gang tags, machetes, jail tattoos, public intoxication, fights, throwing substances at cars, etc?

You know why I am writing you late at night? Because of us are awake and not being able to sleep well feeling the impact of this encampment in our surrounding neighborhoods specially at night when are asleep.

<https://scholarship.law.vanderbilt.edu/vlr/vol59/iss5/4/>

“Almost a decade ago, the California Supreme Court endorsed the use of

public nuisance injunctions as a means to control street gangs. Public nuisance injunctions against gangs ("gang injunctions"), which result from civil suits filed by district or city attorneys, prohibit the nuisance conduct within a prescribed geographical area, focusing on the "turf" claimed by the gang. In *People ex rel. Gallo v. Acuna*, the California Supreme Court upheld an injunction against thirty-eight named members of a San Jose gang in a four square block area where none of the gang members lived. The court described the neighborhood as "an occupied territory" and its residents as "prisoners in their own homes." To resolve the public nuisance posed by the gang, the *Acuna* injunction contained a controversial provision prohibiting gang members from publicly associating with each other. The California Supreme Court declared the provision constitutional; such provisions are now common in gang injunctions. Gang injunctions today also frequently limit otherwise legal behavior beyond public association, such as being out after dark, possession of various objects, making gang-related hand signals, and wearing gang colors. Many of the substantive constitutional rights issues raised by *Acuna* have been critiqued by commentators, but numerous gang injunctions have been imposed since *Acuna* was decided. Two distinct developments in gang injunction usage warrant deeper examination than existing scholarship provides."

Thank you,

Mila





487550881-San-Jos

requests closure of City streets and towaway Coordinated Clean Ups, if the street closure by the City, City will waive all City permit fees for Towaway Permits that would ordinarily be required for a Street Closure and Towaway Permit application. City will also waive other requirements of the permit.

2.4.2 Graffiti Removal for Coordinated Clean Ups
The City may provide a graffiti abatement crew/contractor to provide clean up crews and contractors to abate graffiti on City Property accessible through UP ROW during Coordinated Clean Ups. City will pay for equipment, supplies, and labor costs for clean up.

2.4.3 Tree Trimming and Abatement
The City may provide a crew/contractor to trim and remove overgrown vegetation on City Property. This work in conjunction with UP clean up crews will be performed on the UP ROW. City will pay for the cost of equipment and removal costs for trimming trees and brush.

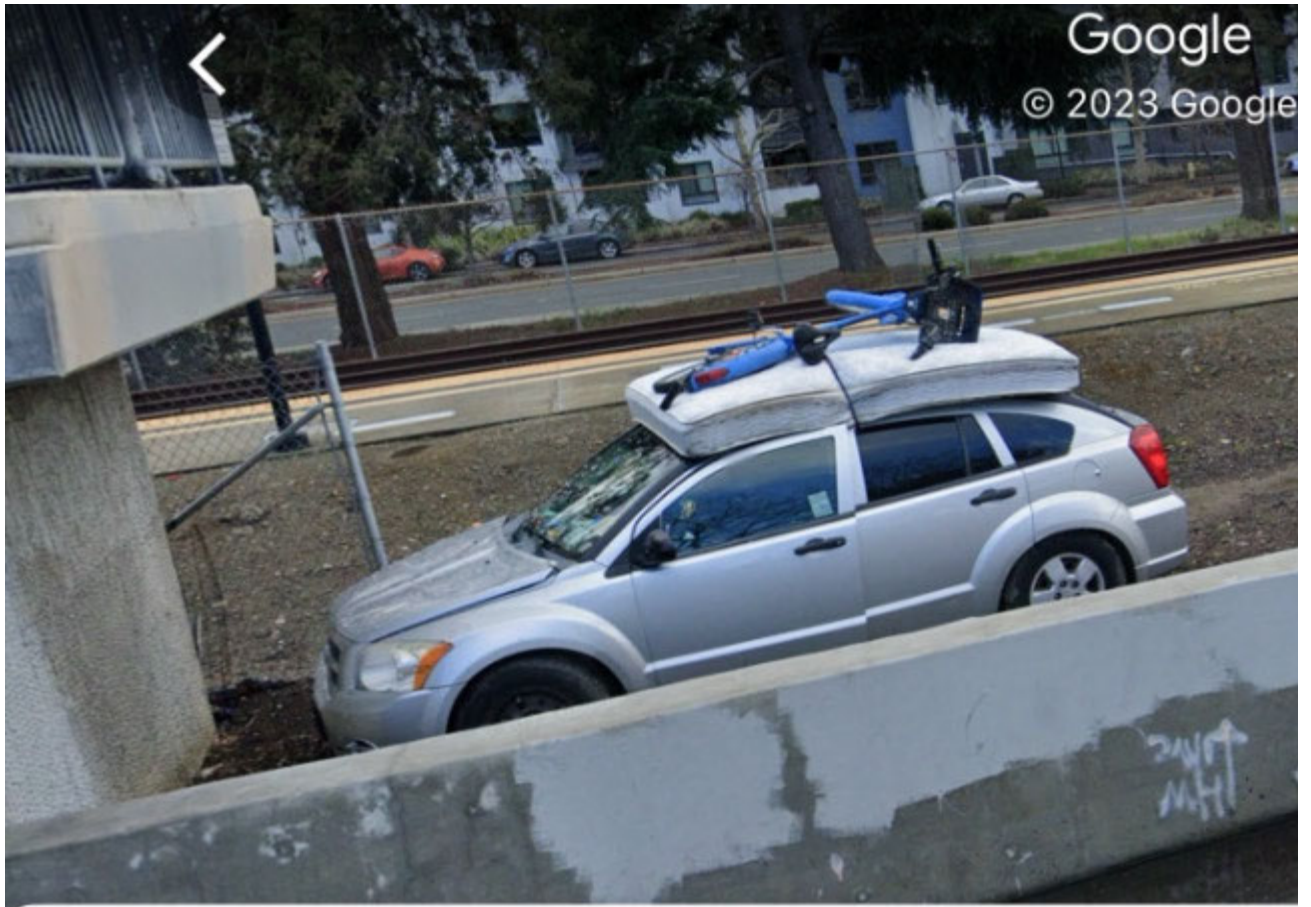




Septem

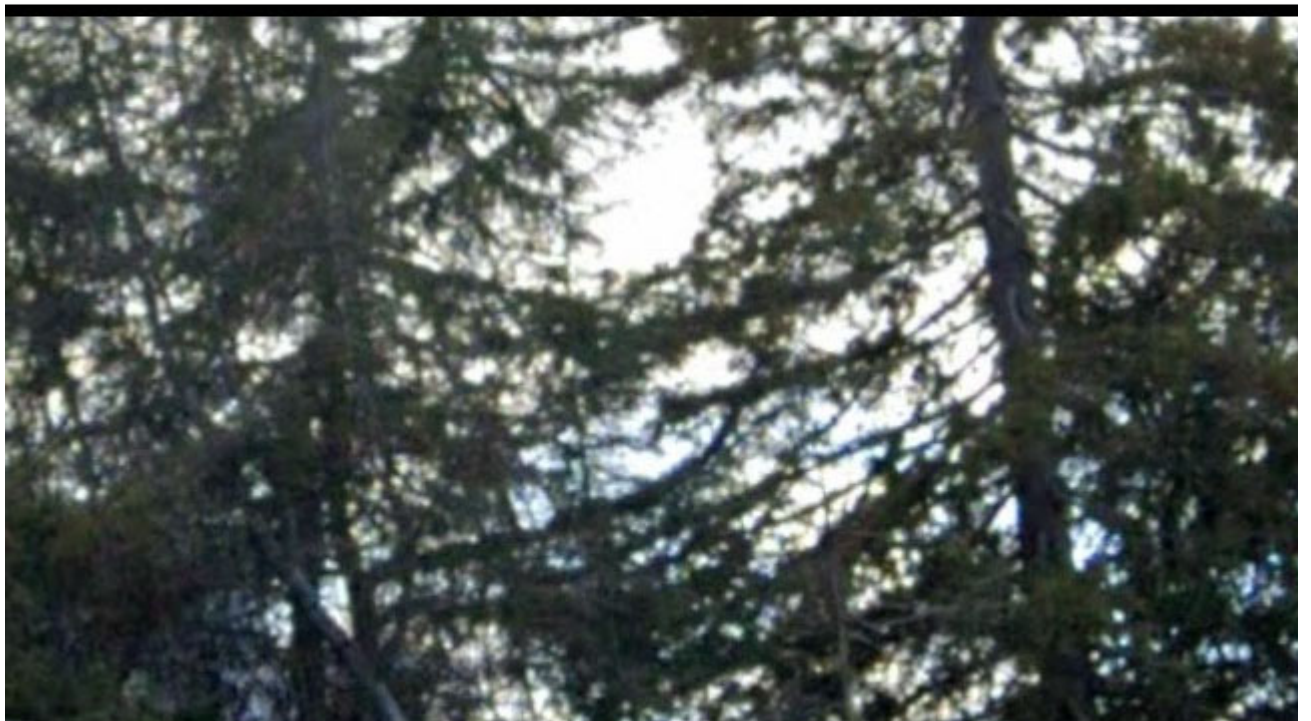
6:07





Monterey Hwy

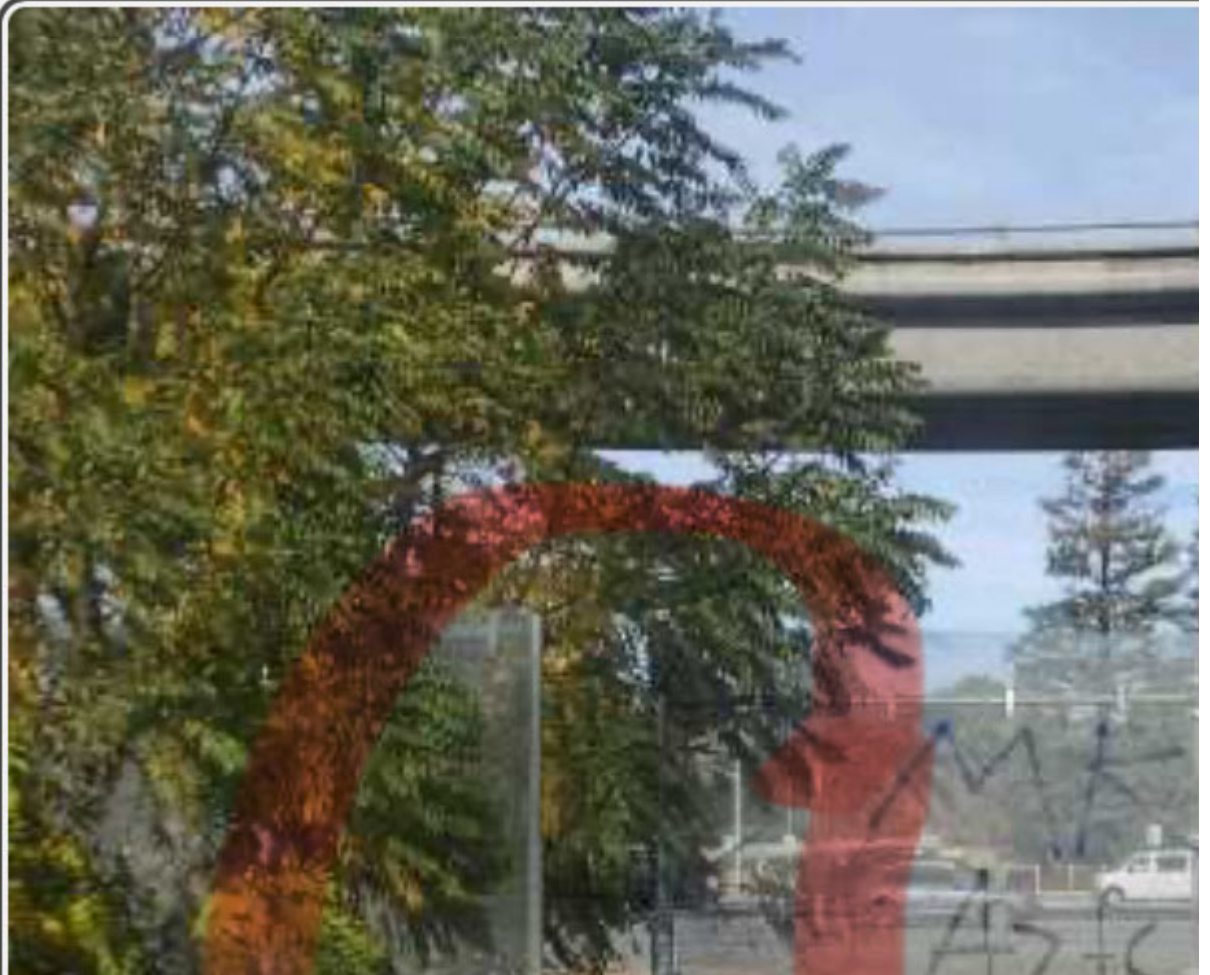
8 months ago · [See more dates](#) >



Property:

**Submitted
Date:**

11/19/2



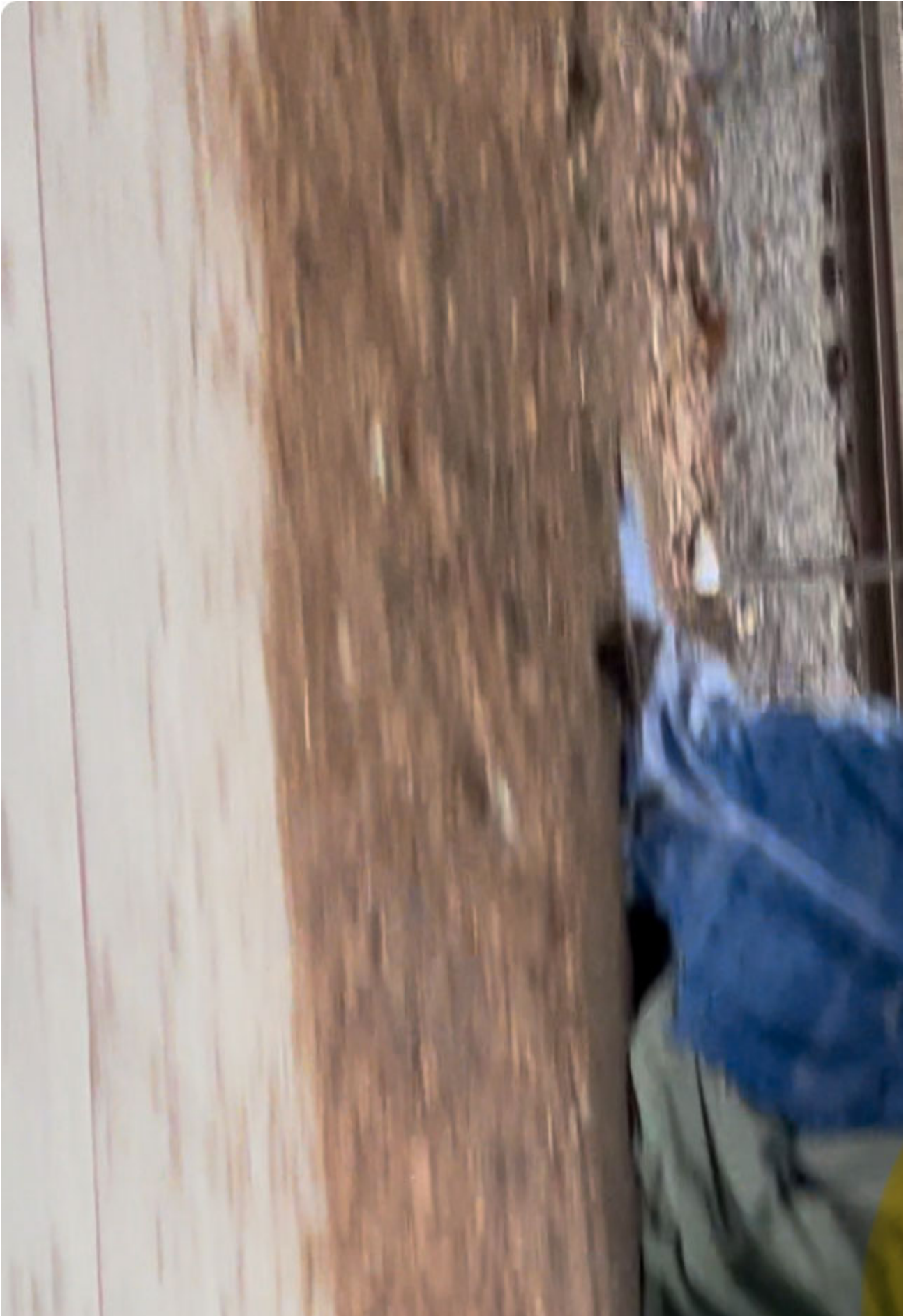












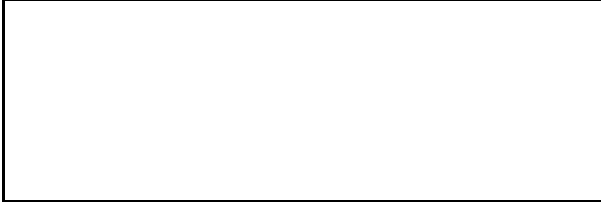




Sent from Gmail Mobile

On Wed, Nov 29, 2023 at 10:48 PM Raul Lopez <lopezinc_2000@yahoo.com> wrote:

Here is a picture of a Norteno gang tattoo identical to the gang tag you referred to in your email to Omar Passons. These gang-related symbols should not be tolerated in our neighborhoods and encampments that post these signs should be forced to take them down. We have enough problems with crime in South San Jose, there is absolutely no reason to encourage it!



Raul

On Wednesday, November 29, 2023 at 10:37:55 AM PST, Mila Heally <heallym@gmail.com> wrote:

Hi Omar,

What are the Beautify protocols for gang symbols in your managed camps?

Are the campers allowed to express their gang preference on their tents?

I don't know if you are familiar with facilities in gang neighborhoods but people can't enter using gang colors to prevent turf wars or gang violence. Gang symbols can put surrounding people at risk if violence happens.

What's the actions that should be taken about it since is at the property that you are managing?

This tag is Nortenos.

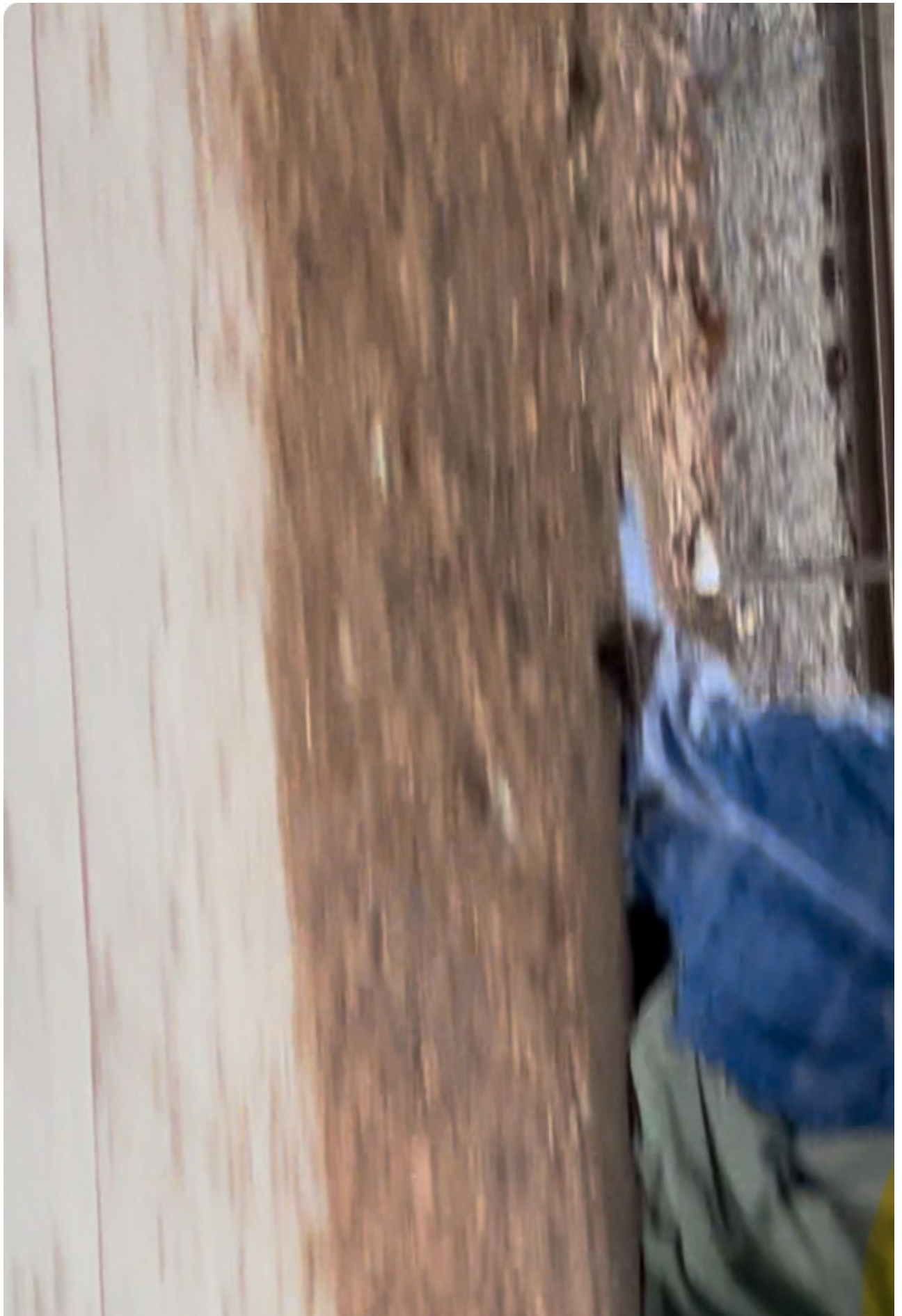
Can Beautify be called to remove this tag or they can have gang tags on their tents?

This is the second time a gang tag is seen in a tent in this camp. Are they going to be allowed to move to EIH if there are people who can be gang affiliated?

Are you covering this topic in the encampments report next Spring?

Thanks,

Mila



From: Dan Provence <ProvenceD@caltrain.com>

Sent: Friday, January 12, 2024 2:35 PM

To: Adina Levin <alevin@alevin.com>; Public Comment <PublicComment@samtrans.com>

Cc: Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>

Subject: RE: Signage for BikeLink lockers at stations?

Hi Adina,

Thanks for contacting us about making it easier to find e-lockers at stations. Signing e-lockers is something we have been discussing internally. As you know, the e-lockers aren't very tall (a little over 4'), so views of them can be blocked by parked cars and many other things. Adding signs that are taller than e-lockers will be helpful for customers trying to locate them. There is a larger ongoing MTC wayfinding sign effort that we need to coordinate with so we are consistent with other locations.

We are also looking at rolling out temporary A-frame signs that can be moved from station to station. These will be along routes that people on bikes use and will both direct people to e-lockers and to give them information about how to use them. This is something we hope to roll out sooner than the permanent signs. We hope to deploy the A-frame signs beginning this Spring.

Please let me know if you any questions.

Thanks,
Dan

From: Adina Levin <alevin@alevin.com>
Sent: Friday, January 12, 2024 10:06 AM
To: Public Comment <publiccomment@caltrain.com>
Subject: Signage for BikeLink lockers at stations?

Dear BATAC members and staff,

Is there a plan to add signage for Bikelink/bike storage lockers at stations?

It is not always apparent where the lockers are, and this poses challenges for customers.

For example, yesterday I attempted to take a baby bullet train from Palo Alto to San Francisco, storing my bike at the outbound station. I eventually found the locker in time to take the next train, but missed the bullet. It takes 5-10 minutes to walk all around the station to find it if you don't know where it is. There was a sign to the bike storage locked room but not to the Bikelink.

In September, I attempted to use a Bikelink locker at the Salesforce Transit Center after using transit to get there. It took 15-20 minutes to walk the circumference of the large building and I needed to catch up with the Transit Month activity I was attending.

Such signage will be useful to provide by Caltrain especially in the timeframe when electrified service starts, there will be less bike space on trains, and likely more new riders less familiar with the stations.

Since a large of Caltrain riders use bike access, can Caltrain staff also raise this need as part of the regional wayfinding project?

I'm also copying the MTC Regional Wayfinding project team, since this would be useful to include as part of the regional wayfinding standard to include as a matter of course in station signage, since bike access is an important first/last mile mode.

Thank you,

- Adina

Adina Levin

Seamless Bay Area / <https://seamlessbayarea.org>

Friends of Caltrain / <https://greencaltrain.com>

650-646-4344