



San Mateo County TRANSIT DISTRICT



Public Transit Travel Training Request Form

Today's Date _____ **Gender:** Male Female Non-Binary **Age:** _____

Name _____
 First name Last name

Address _____
 # and Street Unit/Apt. # City Zip Code

Phone () _____ () _____ () _____
 Home Cell Work

Email Address _____ (Please Print)

1. **Do you want to learn to ride the bus or the train?** Bus Train Both
2. **How will learning to ride the bus or train help you improve your mobility and independence?** _____

3. **Where will you go by using the bus or train?** (Check all that apply)
 Medical/Dental offices Shopping Social activities/outings Visit Family/Friends
 Other _____
4. **Have you ever ridden a bus or train before?** No Yes How long ago? _____
5. **List the cities or locations that you'd like to visit using public transit.**
 Doctor/dental office in cities of _____
 Senior Center/Community center in _____
 Shopping store(s) on _____ Street in the cities of _____
 Shopping center(s) _____
 Social Outings around _____
 Visit family and friends in the cities of _____
 Other _____
6. **Do you currently have a Clipper Card?**
 No. I'd like to complete an application to obtain a Senior Clipper Card (age 65+).
 Yes. I have a regular adult Clipper Card I have a Senior Clipper Card (age 65+).

7. How do you currently get around?

- I drive but would like to explore other options.
- I depend on others (family/friends/volunteers) to get me to places.
- I don't drive/don't have a car/unable to drive.
- It's difficult for me to get rides. I'm mostly at home, at times feeling isolated.
- Redi-Wheels/RediCoast
- Other _____

8. Is there a bus stop near where you live? Yes No I don't know
Can you walk to the stop? Yes No

9. Is there a train station near where you live? Yes No I don't know

10. How long can you comfortably walk or travel before needing a break?

- 10 minutes 20 minutes 30 minutes Other _____

11. Which of the following do you use (check all that apply)?

- None Cane Walker Wheelchair/scooter Hearing Aid Service Animal
- Other (please explain) _____

12. List any Medical, Physical, Emotional or other conditions that we should know for your travel training: _____

13. Who is Your Emergency Contact?

Name	Relationship	Phone # with area code
<p>Please hand the completed form to one of our Mobility Ambassadors, or</p> <p>Mail the completed form to: San Mateo County Transit District 1250 San Carlos Avenue, San Carlos, CA 94070 Attention: Accessible Services Travel Training Program, 3rd Floor</p> <p>For more information: ambassador@samtrans.com 650-508-6362</p>		

Internal Use Only

Form rec'd _____ Consent/Authorization Form rec'd _____ Date Reviewed _____

Obtained Add'l info / Clarification from Trainee _____ Date & Ambassador assigned _____

Referral to **Specialized Training** (Date & Agency) _____

Date/Time/Location for 1st Training _____

Date/Time/Location for Add'l Training _____



San Mateo County **TRANSIT DISTRICT**



Public Transit Travel Training

(Requestor to keep this copy as reference)

The program coordinator will review completed **Travel Training Request Form** and **consent form** (complete and sign both sides) once they're received. If public transit training is deemed appropriate for you, a trained Mobility Ambassador volunteer will be assigned and will contact you to schedule a 1-on-1 consultation.

You and the Mobility Ambassador Volunteer will agree upon a date and time to meet for the consultation. All consultations will be held at a public location such as a senior center. Field training will be scheduled if needed or requested.

If upon review of your information it is determined that specialized travel training is more appropriate for you, you will be referred to one of our specialized training partners, who will then contact you regarding next steps in scheduling training session(s).

Travel Training will help you learn *how to*:

- ...use different tools to plan a trip using public transit.
- ...read and understand route maps and schedules.
- ...recognize bus/train numbers, stops, and landmarks.
- ...purchase passes, pay fares, or apply/use a Clipper Card.
- ...get on and off the bus/train safely, with or without a mobility device.
- ...connect to other buses, train, or another transit system outside of San Mateo County.
- ...get service information, and ...travel independently and confidently riding the public transit system.

San Mateo County Transit District

1250 San Carlos Avenue

San Carlos, CA 94070

Attention:

Accessible Services Travel Training Program, 3rd Floor

For more information:

ambassador@samtrans.com

650-508-6362