



JPB Board of Directors
Meeting of May 2, 2024

Correspondence as of April 19, 2024

<u>#</u>	<u>Subject</u>
1	RE_ Sunnyvale Business Needed for Kiosk Sponsorship
2	RE_ Caltrain.Com's support for Black-owned businesses during Black History
3	Delays

From: [Sarah Nabong](#)
To: [Carl Dos Remedios](#); [Board \(@caltrain.com\)](#)
Subject: RE: Sunnyvale Business Needed for Kiosk Sponsorship
Date: Wednesday, April 17, 2024 3:02:56 PM

Please cc [@Board \(@caltrain.com\)](#)

Thanks Carl!

Sarah

From: Carl Dos Remedios <DosRemediosC@samtrans.com>
Sent: Wednesday, April 17, 2024 2:43 PM
To: Sarah Nabong <nabongs@samtrans.com>
Subject: RE: Sunnyvale Business Needed for Kiosk Sponsorship

Hi Sarah,

Thank you for forwarding the message - Marketing will respond directly to the person that made the inquiry.

Hope all's well – Thanks again

Carl

From: Sarah Nabong <nabongs@samtrans.com>
Sent: Wednesday, April 17, 2024 12:01 PM
To: Carl Dos Remedios <DosRemediosC@samtrans.com>
Subject: FW: Sunnyvale Business Needed for Kiosk Sponsorship

Hi Carl,

This message was sent to the board of directors, should I refer customer to our “Doing Business” page?

Thanks
Sarah

From: Anthony Rainville <terraboostkiosks@yahoo.com>
Sent: Wednesday, April 17, 2024 8:37 AM
Subject: Sunnyvale Business Needed for Kiosk Sponsorship

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello,

CVS on 1675 Hollenbeck Ave in Sunnyvale is looking for a local Business to sponsor one of their Wellness Kiosks. The Kiosks are 5 1/2 Ft tall and provide Sanitation Wipes for all the customers at your local CVS. Your ad will cover the whole front and will be placed at the Main entrance or Pharmacy (Your Choice) for the 70 to 80 thousand local customers to see. I was wondering if you would be interested in this Great opportunity?

Thanks

Anthony Rainville

CVS Kiosk Program

Cell: 480-234-3451 Call or Text

From: [Sarah Nabong](#)
To: [Miriam Fernandez](#)
Cc: [Board \(@caltrain.com\)](#)
Subject: RE: Caltrain.Com's support for Black-owned businesses during Black History Month
Date: Thursday, April 18, 2024 1:23:27 PM
Attachments: [image001.png](#)

Dear Miriam Fernandez,

Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

Thank you so much for reaching out and for your kind words of support! We truly appreciate your recommendation and are thrilled to hear that you found value in the piece we shared. Supporting black businesses is crucial for fostering economic empowerment and equity. Sharing articles that highlight such businesses not only raises awareness but also encourages others to contribute positively to their communities. It's a small action that can have a big impact and we will work on adding it our Caltrain website. We just added the link you provided to the following page on the website: [Caltrain's MLK Celebration Train | Caltrain](#)

Once again, thank you for your support and for sharing such a valuable resource with us. We are honored to have customers like you who are dedicated to celebrating diversity and empowerment.

Warm regards,

Sarah Nabong, Customer Service Representative 2

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: Miriam Fernandez <fernandez.riam@gmail.com>

Sent: Wednesday, April 10, 2024 8:48 PM

To: Board (@caltrain.com) <board@caltrain.com>

Subject: Caltrain.Com's support for Black-owned businesses during Black History Month

You don't often get email from fernandez.riam@gmail.com. [Learn why this is important](#)

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on links from unknown senders.

Hi there,

I saw your page caltrain.com/blog/2023/04/black-history-month-caltrains-mlk-jr-celebration-train, and I wanted to thank you for supporting the Black community.

As this month we're celebrating Black History Month, I looked into some resources to share with my contacts. Actually, that's how I found your piece, which I recommended to some friends :) I thought some of my other findings might also be relevant to your readers. One of them, which a lot of my friends appreciated, is an article that lists more than 150 Black-owned businesses in North America. I was so happy to see that some people care about helping these companies thrive!

The article is here: <https://www.websiteplanet.com/blog/support-black-owned-businesses/>

I think sharing this list on your page would be a great way to help promote these Black-owned sites and stores.

I think it will be a great addition to your site and that your audience will love this new resource!

Best,
Miriam

From: [JOSE RODOLFO GUTIERREZ MEDEL](#)
To: [Board \(@caltrain.com\)](#); PRA
Subject: Delays
Date: Thursday, April 18, 2024 9:16:24 PM

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

I want to report the terrible service that Caltrain is providing. Every day I take the train both there and back and it always has a delay of more than 20 minutes on the way back. I understand that they are testing new trains and electrification, but they should do these tests at times that do not affect passengers. Today the train leaving from 22nd St has a delay bound for Mountain View of more than 25 minutes. This is very tiring and enough of affecting the passenger who pays for good service. The train is not free, if they are going to do tests then don't make us pay for the service.

Rodolfo Medel