

BICYCLE AND ACTIVE TRANSPORTATION COMMITTEE(BATAC)

DRAFT MINUTES March 21, 2024

Members Present: J. Bolka, K. Carpenter, M. Chin, J. Henke, S. Lacson (Vice Chair), C. Bargar (Chair – arrived at 5:47 pm),

Member Absent: S. Atkinson, N. Rodia, R. Smith

Staff Present: L. Dela Cruz, J. Jest, B. Lopez, L. Low, J. Navarrete, D. Provence, M. Tseng

Vice Chair Lacson called the meeting to order at 5:45 p.m. and led the Pledge of Allegiance.

CONSIDERATION OF REQUESTS, IF ANY, OF DIRECTORS TO PARTICIPATE REMOTELY DUE TO EMERGENCY CIRCUMSTANCES:

There were none.

PUBLIC COMMENT

CMF commented on when the new electric train schedule will be distributed.

Nicole Rodia commented on her inability to attend meeting in person due to a family obligation and will provide comment as a public member.

APPROVAL OF MINUTES OF JANUARY 18, 2024 MEETING

Motion/Second: Bargar/Bolka

Ayes: Bargar, Bolka, Carpenter, Chin, Henke, Lacson,

Noes: None

Absent: Atkinson, Rodia, Smith

CONFIRM CHAIR ELECTION

Motion to accept vote for Bargar as Chair/Second: Bargar/Bolka

Ayes: Bargar, Bolka, Carpenter, Chin, Henke, Lacson,

Noes: None

Absent: Atkinson, Rodia, Smith

Chair Bargar thanked Member Bolka for his duties as past Chair and Member Lacson for stepping up as Vice Chair.

BIKE SECURITY ANNUAL UPDATE FOR 2023

Leo DelaCruz, Rail Safety Officer, presented on:

- Total 2022 bike theft: 39 Total 2023 bike thefts: 28
- Yearly Data Total thefts
- Recovery and Prevention

Public comment

Nicole Rodia inquired on reason for switch from Project 529 to Bike Index.

Dan Provence, Principal Planner, noted a previous agreement with the Sheriff's Department and Project 529, but the agency is now looking into Bike Index which is utilized by others including Bike Hub.

CMF commented on comparison of thefts for number of bikes brought on trains and total population of riders who use bikes with Caltrain.

The Committee members had a discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- County metric comparisons
- Justification for the switch to Bike Index
- Metrics for total number of bikes onboard

2023 CALTRAIN CUSTOMER SATISFACTION SURVEY RESULTS

Julian Jest, Manager of Market Research, presented on:

- Methodology
- Key Takeaways
- Ratings
- Key Drivers of Overall Satisfaction
- Customer Experience Improvements

Public comment

CMF requested that the presentation be shared with the CAC (Citizens Advisory Committee). The Committee members had a discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Potential use for app to allow people to report issues with cleanliness on train or full bike capacity
- Exploring use of survey onboard new electric trains
- Importance of communicating delays
- Survey comparison and sharing information with other local or peer agencies

BIKE TO CALTRAIN PROMOTION

Julian Jest, Manager of Market Research, presented on:

- Objective: Campaign to increase ridership by targeting new and current caltrain riders
- Timing: Summer
- Tactics: Press release, website content, social media channels and paid digital media.
- Big push in May to align with Bike to wherever day (bike month in general)

- Most Bike/Scooter user ride Caltrain 3-4 days (commute days) push for weekend usage

Public comments

Nicole Rodia commented on including information about new eLockers.

CMF (Chris) commented on the obstacles to using a bike or scooter is safety of the roads nearby and the Brisbane Station elevators not working since December.

The Committee members had a discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- Committee reaching out to local jurisdictions with support of projects encouraging road safety improvements to stations
- Suggested promoting bikes and Caltrain by connecting to adjacent infrastructure where people are doing leisure biking, live events
- Collaborating with local bike organizations to understand where people bike most and at what stations, allowing for more education and engagement
- Looking for leisure locations in between stations to inspire riders

ACCESS POLICY

a. Subcommittee Creation

Baltazar Lopez, Government Affairs Officer, and Dan Provence, Principal Planner, discussed the following:

- Background on Access Policy effort and timing
- Clarification on subcommittee creation versus special meeting

Public comments

CMF commented on whether the agency had coordinated with the Caltrans (California Department of Transportation) District 4 bike plan and asked if there would be public participation for the subcommittee.

Nicole Rodia commented on interest in participating in the subcommittee, but unavailable for the two dates mentioned if it is a special meeting.

The Committee members had a discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- There will be opportunities for public feedback at the future CAC and BATAAC meetings
- The Access Policy revision will be more in depth

Move to create a temporary subcommittee with Members Chin, Carpenter, Rodia, and Chair Bargar with Member Bolka as substitute: Bargar/Lacson

Ayes: Bolka, Carpenter, Chin, Henke, Lacson, Bargar

Noes: None

Absent: Atkinson, Rodia, Smith

STAFF REPORT

a. MTC Bike Share

b. Bike Bump Report

Dan Provence, Principal Planner, provided updates that included the following:

- The Metropolitan Transportation Commission (MTC) will be rolling out more e-bikes as part of BayWheels Bikeshare
- Electrified docking stations
- Other items discussed included:
- Weekend shutdowns April 13 and 14, and April 20 and 21, from San Francisco to Mountain View
- 160th anniversary event and Electric Train Tour our on May 11.
- Bike to Wherever Month events, including May 16 co-hosted energizer stations
- Bayshore Station elevators returned to service

COMMITTEE REQUESTS

Member Henke inquired about stair channels at stations.

Mr. Provence indicated chair channels at some stations, and efforts to have chair channels as part of other future projects.

Member Chin inquired if the VMS project is included as part of the updated alert system item shown in the workplan for May 16.

Public comment

Nicole Rodia commented on the bike stair channel design at Lawrence Station which requires riders to lean a bike far to the side in order to use as the channels are located directly underneath the handrails.'

DATE AND TIME OF NEXT MEETING: MAY 16, 2024, AT 5:45 P.M. AT 1250 SAN CARLOS AVE., SAN CARLOS, CA 94070

ADJOURNMENT – The meeting adjourned at 7:00 pm