



JPB Board of Directors
Meeting of June 6, 2024

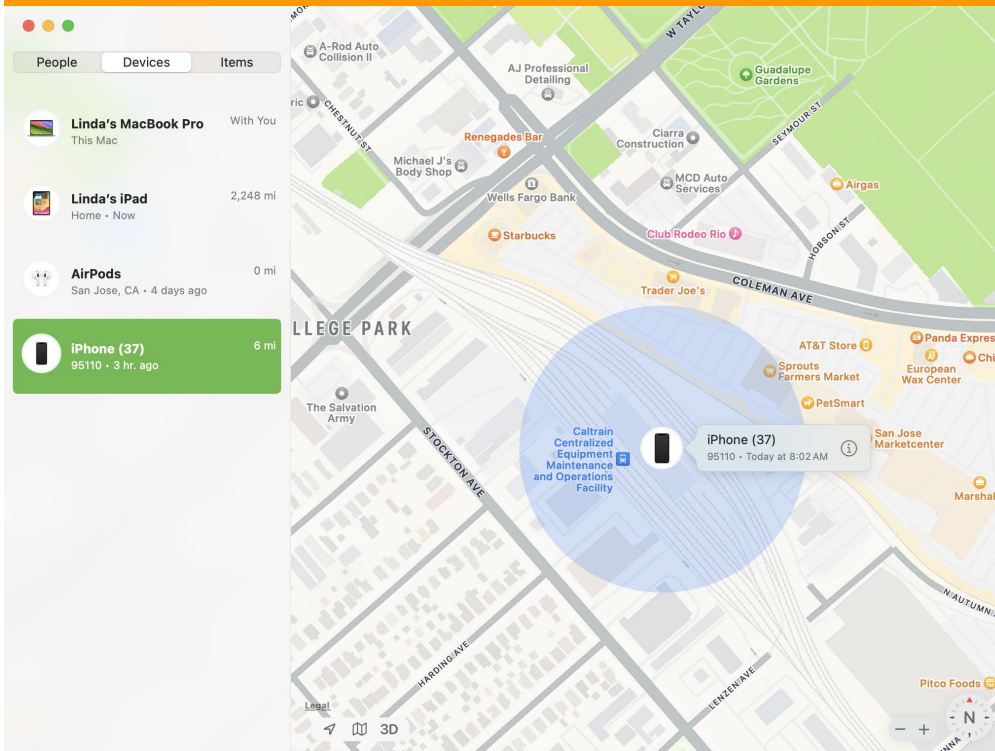
Correspondence as of May 17, 2024

1. Re_ Urgent Request Regarding Lost Phone Retrieval from a Concerned St
2. The Bay Area can't live without better transit-- support SB 1031
3. The Bay Area Deserves better transit-- support SB 1031, the Connect Bay Area Act. Odin Palen
4. RE_ Diridon Cross Platform Transfer Request
5. Notice of Geophysics Work along N 30th St - E St James St 5.22.24
6. The Bay Area can't live without better transit-- support SB 1031, the Connect Bay Area Act. Madeline Zhu

From: [Linda Zhao](#)
To: [Board \(@caltrain.com\)](#)
Subject: Re: Urgent Request Regarding Lost Phone Retrieval from a Concerned Student
Date: Sunday, May 12, 2024 2:19:22 PM
Attachments: [Screenshot 2024-05-12 at 10.52.56 AM.png](#)

You don't often get email from xylz0247@gmail.com. [Learn why this is important](#)

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On Sun, May 12, 2024 at 2:16 PM Linda Zhao <xylz0247@gmail.com> wrote:

Hello,
I hope this email finds you well.

My name's Linda Zhao and I'm a university student traveling alone in California. I'm writing to you with urgency because I urgently need to retrieve my phone by 5/13 afternoon before I return to a different state for school. I have located the exact location of my phone at Caltrain central equipment maintenance and operations facility behind San Jose station (585 Lenzen Ave, San Jose, CA 95126), and I have tried numerous times calling customer services, railway police, sheriff, san jose police to help me retrieve the phone. They are all unable to contact someone inside the facility and help me retrieve my phone. Could you help me send someone to help me with this?

I would really appreciate all the help possible since all my important information and apps are connected to that phone number and phone. I lost my phone on 5/11/2024 around 4:30 pm on train 248 to San Jose (on the seats of the 2nd to last car).

Thank you,
Linda Zhao

From: [Chang Sun](#)
To: [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))
Subject: The Bay Area Deserves better transit-- support SB 1031, the Connect Bay Area Act.
Date: Monday, May 13, 2024 11:18:39 AM

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Caltrain Board of Directors Board of Directors,

Bay Area transit needs to be much better, but is at risk of becoming much worse due to funding shortfalls. For the region to meet its climate, economic growth, affordability, air quality, public health, and justice goals we need drastically improved transit service.

In order for all Bay Area residents to have affordable, abundant, accessible mobility, each of our 27 transit agencies needs to provide significantly more service. That means more frequency, more routes, more hours of service, and better coordination between agencies. Bay Area residents deserve to be able to depend on transit for all their various mobility needs in their neighborhood and throughout the wider community.

Bay Area voters must be given the opportunity to vote for additional funding for transit agencies to provide the high quality transit services our communities deserve. The State and Federal governments also need to step up and provide funding for transit service, but we can't wait for help from above.

I urge you to support SB1031 (Wiener/Wahab), the "Connect Bay Area Act." It would authorize putting a critically important regional public transportation measure on the 2026 ballot that would enable voters to provide the funding needed to stop service cuts to Caltrain, BART, and Muni, and fund service improvements in VTA's visionary network, SamTrans, as well as all 27 Bay Area transit agencies.

The measure would also strengthen service coordination among the agencies. As Bay Area residents and workers, our lives take us across city and county lines. But unlike the seamless driving experience that connects all local, county and state roads, our transit experience is far from smoothly coordinated. Lack of coordination makes transit unnecessarily difficult, holds back ridership, and puts a heavy toll on people who depend on transit and those with long commutes due to our region's housing affordability crisis.

The bill can and should be strengthened— for example, highway expansion is unnecessary, and it should prioritize progressive revenue sources. Please work with the bill authors, transit agencies and community stakeholders to make this essential bill the best it can be for our communities, climate, and economy.

But efforts to strengthen the bill should not threaten its viability. Without this bill, no Bay Area transit agency will be able to offer the coordinated service our communities need. Also, without this bill, many transit agencies will be forced to slash service: stranding riders, clogging our

roads, fouling our air, and stalling our economy.

I urge you to support SB 1031, the Connect Bay Area Act.

Sincerely,

Chang Sun

chang.sun.cs@gmail.com

50 Lansing St, Unit 608

San Francisco, California 94105

From: Odin Palen <noreply@adv.actionnetwork.org>
Sent: Monday, May 13, 2024 12:38 PM
To: Board (@caltrain.com)
Subject: The Bay Area Deserves better transit-- support SB 1031, the Connect Bay Area Act.

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Caltrain Board of Directors Board of Directors,

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I urge you to support SB 1031, the Connect Bay Area Act.

Sincerely,

Odin Palen

odinpalen@gmail.com

PO Box 481

Kentfield, California 94914

From: [Sarah Nabong](#)
To: [David Bengel](#)
Cc: [Board \(@caltrain.com\)](#)
Subject: RE: Diridon Cross Platform Transfer Request
Date: Thursday, May 16, 2024 11:42:39 AM
Attachments: [image001.png](#)

Dear David Bengel,

Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

Thank you for reaching out to us with your concerns regarding the last-minute track assignments for trains at San Jose Diridon station. We understand how crucial it is for our passengers to receive timely information during their commute.

Please accept our sincerest apologies for any inconvenience this may have caused you. We want to assure you that we are continuously working on improving our communication and operational efficiency to prevent such issues in the future. Your detailed feedback, including the specific train routes and transfer times, is invaluable to us in these efforts.

Thank you for sharing your feedback and for being a valued passenger.

Warm regards,
Sarah Nabong

Sarah Nabong, Customer Service Representative 2

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



From: David Bengel <DBengel3R@gmail.com>
Sent: Sunday, April 28, 2024 11:56 AM
To: Board (@caltrain.com) <Board@caltrain.com>
Subject: Diridon Cross Platform Transfer Request

You don't often get email from dbengel3r@gmail.com. [Learn why this is important](#)

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At San Jose Diridon station, please do track assignments for northbound trains such that trains that service Tamien station provide cross-platform transfers to Baby Bullet trains. This is especially an issue for those of us who take L1 127 or L1 129 and only have five minutes to use the subway to get from one pair of platforms to the next.

L5 501 to L1 103 6m

L4 401 to B7 701 19m (Hillsdale Passengers)

L4 403 to B7 703 15m (Hillsdale Passengers)

L4 405 and L1 109 to B7 705 13m and 5m (Hillsdale Passengers)

L1 127 to B7 709 5m

L1 129 to B7 711 5m

Thank you,
David Bengel

From: VTA BART Phase II <vtabart@vtabsv.com>
Sent: Thursday, May 16, 2024 5:59 PM
To: Board (@caltrain.com)
Subject: Notice of Geophysics Work along N 30th St/E St James St 5/22/24

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Notice of Geophysics Work along N 30th St/E St James St 5/22/24

What

- Contractors will be conducting surface geophysical testing near the intersection of North 30th St and East Saint James St adjacent to the future 28th St/Little Portugal Station to help prepare for VTA's BART Silicon Valley Phase II Project.

Where

- The work will take place on N 30th St. and on E St James Street.



When*

- Work will be conducted Wed. May 22.
- General working hours will be 9:00 AM - 3:00 PM. (Work on N 30th St is planned to end at 1pm).

** Please note that timelines for construction activity have some inherent uncertainty and may change depending on field conditions and/or inclement weather.*

What To Expect

- The work activity will include field equipment that includes a control box, electrical wire, and ground probes.
- The equipment will be laid out on the ground over a maximum distance of 60 ft. for each of the three locations.
- During this site testing activity there will be one open lane, traffic cones, and two people there to direct traffic at the work area.
- This work activity typically does not generate dust.

- This work is not anticipated to affect school pick-up and drop-off access.

Why

- This work is necessary to help prepare for VTA's BART Silicon Valley Phase II Project.

Have a question for us about Phase II?

Visit www.vta.org/bart or email us vtabart@vtabsv.com



VTA BART Phase II

vtabart@vtabsv.com

(408) 321-2345 BART Silicon Valley Hotline



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Valley Transportation Authority
3331 N First Street
San Jose, CA 95134

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From: Madeline Zhu <noreply@adv.actionnetwork.org>
Sent: Friday, May 17, 2024 9:07 AM
To: Board (@caltrain.com)
Subject: The Bay Area can't live without better transit-- support SB 1031, the Connect Bay Area Act.

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Caltrain Board of Directors Board of Directors,

The Bay Area doesn't, and cannot, live up to its incredible economic, social, and cultural potential without much more effective transit. It is at risk of becoming much worse due to funding shortfalls. We could be the region we dream and claim to be, and meet our climate, economic growth, affordability, air quality, public health, and justice goal, but only if we become more connected, not more gridlocked.

Each of our 27 transit agencies needs to provide significantly more service. That means more frequency, more routes, more hours of service, and better coordination between agencies. Failure to do so will simply continue us down the road of endless traffic, gridlock, and dangerous pollutants and emissions that will undercut our economic growth and health.

Bay Area voters must be given the opportunity to vote for additional funding for transit agencies to provide the high quality transit services our communities deserve. The State and Federal governments also need to step up and provide funding for transit service, but we can't wait for help from above.

I urge you to support SB1031 (Wiener/Wahab), the "Connect Bay Area Act." It would authorize putting a critically important regional public transportation measure on the 2026 ballot that would enable voters to provide the funding needed to stop service cuts to Caltrain, BART, and Muni, and fund service improvements in VTA's visionary network, SamTrans, as well as all 27 Bay Area transit agencies.

The measure would also strengthen service coordination among the agencies. As Bay Area residents and workers, our lives take us across city and county lines. But unlike the seamless

driving experience that connects all local, county and state roads, our transit experience is far from smoothly coordinated.

The Bay Area is strong and special because it is just that - an area. The more we can move throughout it, the better we can capture the potential and power of the whole region for us to live, work, and thrive.

The bill can and should be strengthened— for example, highway expansion is unnecessary, and it should prioritize progressive revenue sources. Please work with the bill authors, transit agencies and community stakeholders to make this essential bill the best it can be for our communities, climate, and economy.

But efforts to strengthen the bill should not threaten its viability. Without this bill, no Bay Area transit agency will be able to offer the coordinated service our communities need. Also, without this bill, many transit agencies will be forced to slash service: stranding riders, clogging our roads, fouling our air, and stalling our economy.

I urge you to support SB 1031, the Connect Bay Area Act.

Sincerely,

Madeline

Madeline Zhu

madzhu@gmail.com

956 43rd St

Oakland, California 94608