



JPB Board of Directors  
Meeting of June 6, 2024

Correspondence as of May 24, 2024

<u>#</u>	<u>Subject</u>
1	Re_ San Antonio rd Property San Bruno
2	Re_ Diridon Cross Platform Transfer Request
3	The Bay Area Deserves better transit-- support SB 1031, the Conne
4	RE Complaint about flooding on the Caltrain Land behind my house
5	Re_ Complaint about flooding on the Caltrain Land behind my house
6	VTA's BART Silicon Valley Phase II Extension Project - Summer 2024 Newsletter

**From:** [Tim OBrien](#)  
**To:** [Sarah Nabong](#)  
**Cc:** [Board \(@caltrain.com\)](#)  
**Subject:** Re: San Antonio rd Property San Bruno  
**Date:** Saturday, May 18, 2024 1:48:30 PM

---

[You don't often get email from tmz6922@yahoo.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification> ]

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello Sarah

This property still needs your maintenance departments attention. The property is a mess . people have dumped couches , have left 5 gallon buckets of paint,etc .

Trees need trimming, trees have died , broken branches . Homeless are living there . The no dumping signs have no impact on people obeying.

Please address the mess on your property.

It needs to be fenced in to deter people from dumping.

Please do something immediately

Thank you

Best regards

Tim O'Brien

Sent from my iPhone

> On Mar 14, 2024, at 6:29 PM, Tim OBrien <tmz6922@yahoo.com> wrote:

>

> Hello Sarah

>

> Thank you so much Sarah for your response. Much appreciated.Thank you also for taking action on this property. It is a beautiful area with wonderful looking trees . I and others think it could be better if maintained on a regular basis .

> Thank you again . Looking forward to the improvement of this property.

>

> Best regards ,

> Tim OBrien

>

>

> Sent from my iPhone

>

>> On Mar 14, 2024, at 1:16 PM, Sarah Nabong <nabongs@samtrans.com> wrote:

>>

>> Dear Tim O'Brien,

>>

>> Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

>> Thank you for bringing the issues regarding our right of way property on San Antonio Road to our attention. We understand the importance of maintaining a safe and attractive environment for the community and are committed to addressing these concerns.

>>

>> We took immediate action to clean up the property, including addressing the overgrown vegetation, dead trees, debris blocking drainage areas, and illegal dumping. In addition, we will investigate the problem with the area

flooding and water overflow onto the street to find a lasting solution to prevent future occurrences.

>>

>> Your recommendation to fence off the area is noted, and we will assess the feasibility of implementing such measures to enhance safety and prevent further issues.

>>

>> We appreciate your vigilance and concern for the well-being of the community. Please feel free to reach out if you have any additional information or suggestions regarding the property cleanup.

>>

>> Thank you for your understanding and cooperation.

>>

>> Warm regards,

>>

>> Sarah Nabong, Customer Service Representative 2

>> 1250 San Carlos Ave San Carlos, CA 94070

>> Phone: 800.660.4287

>> Websites: Caltrain | SamTrans | TA

>>

>> -----Original Message-----

>> From: Tim OBrien <tmz6922@yahoo.com>

>> Sent: Saturday, January 20, 2024 11:59 AM

>> To: Board (@caltrain.com) <boardcaltrain@samtrans.com>

>> Subject: San Antonio rd Property San Bruno

>>

>> [You don't often get email from tmz6922@yahoo.com. Learn why this is important at

>> <https://aka.ms/LearnAboutSenderIdentification> ]

>>

>> ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

>>

>> To whom it may concern

>> Can you please clean up your property on San Antonio Road in San Bruno . There is overgrown vegetation, dead trees , debris blocking drainage areas , illegal dumping, fix the problem with the area flooding ,water overflows into the street. Very dangerous for people driving and bicyclists . I recommend fencing the area off

>>

>> Thank you

>> Tim O'Brien

>> Sent from my iPhone

>>

**From:** [David Bengel](#)  
**To:** [Sarah Nabong](#)  
**Cc:** [Board \(@caltrain.com\)](#)  
**Subject:** Re: Diridon Cross Platform Transfer Request  
**Date:** Monday, May 20, 2024 11:08:23 AM  
**Attachments:** [image001.png](#)

---

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi Sarah,  
Thank you for your response. I appreciate it.

I am not sure what you meant by "last-minute track assignments", the times I have been impacted by this it seems like each train is using the track number that they typically do.

My request is just that the 'typical' track assignments would provide cross-platform service when possible.

On a slightly different topic, there used to be a printed sheet posted at Diridon that gave the typical track assignments for each train, and all southbound from Diridon all used the same track. I think that was a good feature and I wish we still had that.

Thank you again for your reply.  
Best,  
David

On Thu, May 16, 2024 at 11:42 AM Sarah Nabong <[nabongs@samtrans.com](mailto:nabongs@samtrans.com)> wrote:

Dear David Bengel,

Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

Thank you for reaching out to us with your concerns regarding the last-minute track assignments for trains at San Jose Diridon station. We understand how crucial it is for our passengers to receive timely information during their commute.

Please accept our sincerest apologies for any inconvenience this may have caused you. We want to assure you that we are continuously working on improving our communication and operational efficiency to prevent such issues in the future. Your detailed feedback, including the specific train routes and transfer times, is invaluable to us in these efforts.

Thank you for sharing your feedback and for being a valued passenger.

Warm regards,

Sarah Nabong

**Sarah Nabong, Customer Service Representative 2**

1250 San Carlos Ave San Carlos, CA 94070

Phone: 800.660.4287

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



---

**From:** David Bengel <[DBengel3R@gmail.com](mailto:DBengel3R@gmail.com)>

**Sent:** Sunday, April 28, 2024 11:56 AM

**To:** Board (@[caltrain.com](mailto:caltrain.com)) <[Board@caltrain.com](mailto:Board@caltrain.com)>

**Subject:** Diridon Cross Platform Transfer Request

You don't often get email from [dbengel3r@gmail.com](mailto:dbengel3r@gmail.com). [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

At San Jose Diridon station, please do track assignments for northbound trains such that trains that service Tamien station provide cross-platform transfers to Baby Bullet trains. This is especially an issue for those of us who take L1 127 or L1 129 and only have five

minutes to use the subway to get from one pair of platforms to the next.

L5 501 to L1 103 6m

L4 401 to B7 701 19m (Hillsdale Passengers)

L4 403 to B7 703 15m (Hillsdale Passengers)

L4 405 and L1 109 to B7 705 13m and 5m (Hillsdale Passengers)

L1 127 to B7 709 5m

L1 129 to B7 711 5m

Thank you,

David Bengel

**From:** [Jimmie Yonemoto](#)  
**To:** [Board \(@caltrain.com\)](mailto:Board (@caltrain.com))  
**Subject:** The Bay Area Deserves better transit-- support SB 1031, the Connect Bay Area Act.  
**Date:** Monday, May 20, 2024 12:23:03 PM

---

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Caltrain Board of Directors Board of Directors,

Bay Area transit needs to be much better, but is at risk of becoming much worse due to funding shortfalls. For the region to meet its climate, economic growth, affordability, air quality, public health, and justice goals we need drastically improved transit service.

In order for all Bay Area residents to have affordable, abundant, accessible mobility, each of our 27 transit agencies needs to provide significantly more service. That means more frequency, more routes, more hours of service, and better coordination between agencies. Bay Area residents deserve to be able to depend on transit for all their various mobility needs in their neighborhood and throughout the wider community.

Bay Area voters must be given the opportunity to vote for additional funding for transit agencies to provide the high quality transit services our communities deserve. The State and Federal governments also need to step up and provide funding for transit service, but we can't wait for help from above.

I urge you to support SB1031 (Wiener/Wahab), the "Connect Bay Area Act." It would authorize putting a critically important regional public transportation measure on the 2026 ballot that would enable voters to provide the funding needed to stop service cuts to Caltrain, BART, and Muni, and fund service improvements in VTA's visionary network, SamTrans, as well as all 27 Bay Area transit agencies.

The measure would also strengthen service coordination among the agencies. As Bay Area residents and workers, our lives take us across city and county lines. But unlike the seamless driving experience that connects all local, county and state roads, our transit experience is far from smoothly coordinated. Lack of coordination makes transit unnecessarily difficult, holds back ridership, and puts a heavy toll on people who depend on transit and those with long commutes due to our region's housing affordability crisis.

The bill can and should be strengthened— for example, highway expansion is unnecessary, and it should prioritize progressive revenue sources. Please work with the bill authors, transit agencies and community stakeholders to make this essential bill the best it can be for our communities, climate, and economy.

But efforts to strengthen the bill should not threaten its viability. Without this bill, no Bay Area transit agency will be able to offer the coordinated service our communities need. Also, without this bill, many transit agencies will be forced to slash service: stranding riders, clogging our

roads, fouling our air, and stalling our economy.

I urge you to support SB 1031, the Connect Bay Area Act.

Sincerely,

Jimmie Yonemoto

yonemotojimmie@gmail.com

1206 Leigh Ave. Apt. 1

San Jose, California 95126



---

**From:** Sarah Nabong  
**Sent:** Wednesday, May 22, 2024 12:49 PM  
**To:** Nicholas Tan; Board (@caltrain.com)  
**Subject:** RE: Complaint about flooding on the Caltrain Land behind my house

Dear Nicholas Tan,

I hope this message finds you well. Thank you for bringing your concerns about the ongoing flooding issue behind your property to our attention. We sincerely apologize for the inconvenience and distress this situation has caused you and your family. Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

I understand that you met with our contractor and were informed that when the area dries out a little more, sometime around the end of July or beginning of August, we will be back to regrade the ditch-line. I was notified that you exchanged numbers so that we can update you as we get closer to that time.

Please be assured that we take your feedback seriously, and we are committed to resolving this issue promptly.

We appreciate your patience and understanding as we work to address this matter effectively. Thank you for your continued support and cooperation.

Best regards,

**Sarah Nabong, Customer Service Representative 2**

1250 San Carlos Ave San Carlos, CA 94070

Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)



---

**From:** Nicholas Tan <nicholastjs@gmail.com>  
**Sent:** Saturday, April 27, 2024 6:31 PM  
**To:** Board (@caltrain.com) <board@caltrain.com>  
**Subject:** Complaint about flooding on the Caltrain Land behind my house

You don't often get email from [nicholastjs@gmail.com](mailto:nicholastjs@gmail.com). [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,

I filed a complaint 2-3 years ago about flooding in the Caltrain Land behind my backyard. You have since done some work to try to better slope the land so that water doesn't accumulate there.

This year during the rain season, water start to accumulate again. The last time there's rain was more than two weeks ago, and there's still a good size pond right behind my house.

This will cause three significant safety risks:

1. Flood in our crawl space. the water in our crawl space is pump towards that area and if thAt area is flooded the my pump will fail to pump the water out, causing flood in my basement (with risk of getting into my living space)
2. Health risk. The standing water there becomes a breeding ground for mosquitoes. This year there's significant increase of mosquitoes around my house, which can be a health risk.
3. Land setting. The soaked and saturated ground becomes soft and the fixture inside my backyard started to sink. The retaining wall is leaning backwards, the outdoor kitchen counter top started to sink and at risk of crumbling.

This issue has been going on for many years and while I saw your effort to try to fix it, it's not fixed and actually got worse.

Can you take action immediately before this becomes a much bigger issue and causing significant damage and health problems toy family?

Thanks,  
Nicholas



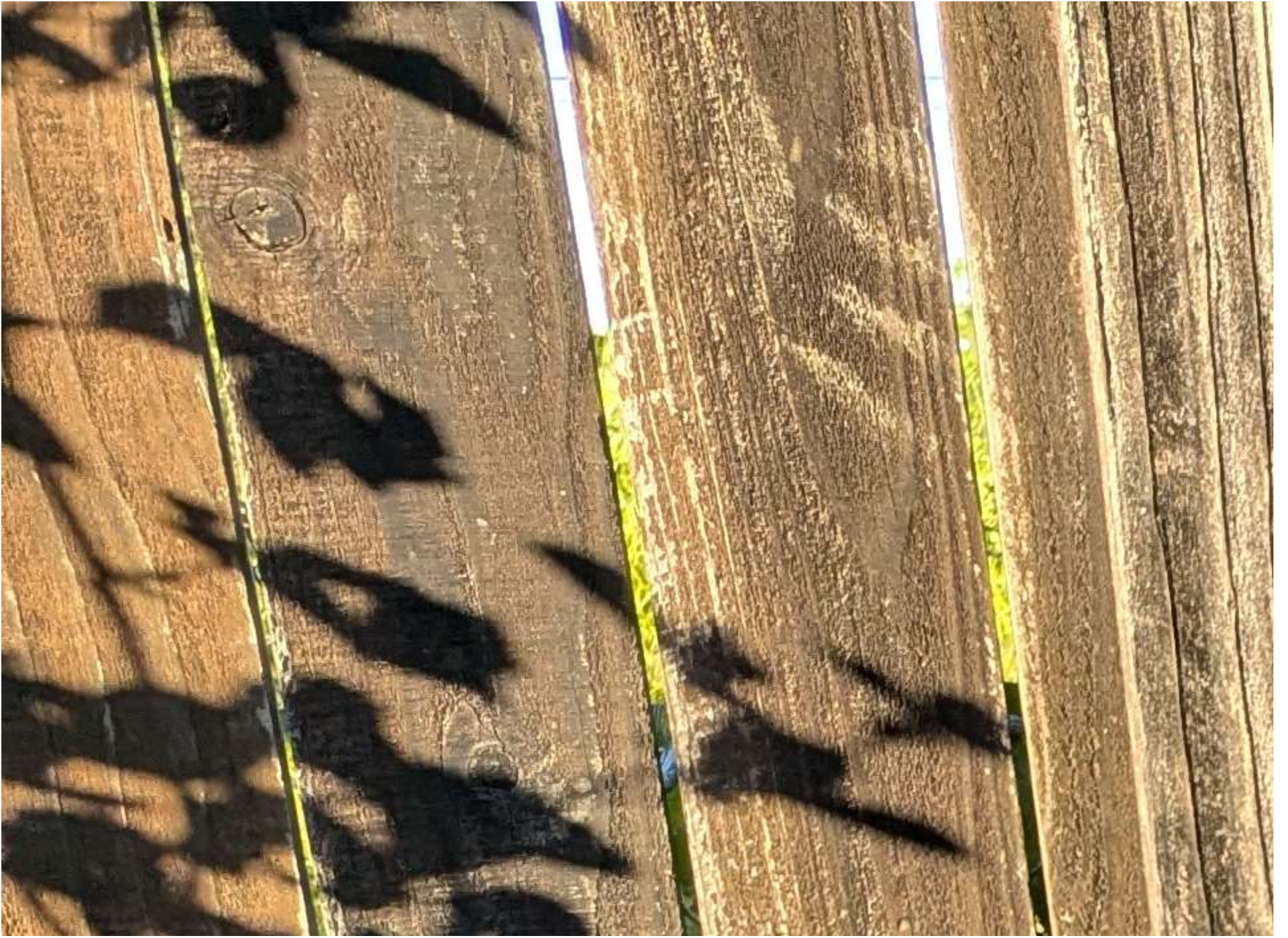












**From:** [Nicholas Tan](#)  
**To:** [Sarah Nabong](#)  
**Cc:** [Board \(@caltrain.com\)](#)  
**Subject:** Re: Complaint about flooding on the Caltrain Land behind my house  
**Date:** Wednesday, May 22, 2024 3:20:03 PM

---

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Thank you Sarah for your update. Yes, I did meet with your contractor and he did share his plan with me.

Thanks,  
Nicholas

On May 23, 2024, at 2:48 AM, Sarah Nabong <[nabongs@samtrans.com](mailto:nabongs@samtrans.com)> wrote:

Dear Nicholas Tan,

I hope this message finds you well. Thank you for bringing your concerns about the ongoing flooding issue behind your property to our attention. We sincerely apologize for the inconvenience and distress this situation has caused you and your family. Your message to the Caltrain Board of Directors was referred to me for response. The Board members will receive a copy of our correspondence.

I understand that you met with our contractor and were informed that when the area dries out a little more, sometime around the end of July or beginning of August, we will be back to regrade the ditch-line. I was notified that you exchanged numbers so that we can update you as we get closer to that time.

Please be assured that we take your feedback seriously, and we are committed to resolving this issue promptly.

We appreciate your patience and understanding as we work to address this matter effectively. Thank you for your continued support and cooperation.

Best regards,

**Sarah Nabong, Customer Service Representative 2**  
1250 San Carlos Ave San Carlos, CA 94070  
Websites: [Caltrain](#) | [SamTrans](#) | [TA](#)  
<image001.png>

---

**From:** Nicholas Tan <[nicholastjs@gmail.com](mailto:nicholastjs@gmail.com)>  
**Sent:** Saturday, April 27, 2024 6:31 PM  
**To:** Board (@caltrain.com) <[board@caltrain.com](mailto:board@caltrain.com)>  
**Subject:** Complaint about flooding on the Caltrain Land behind my house

You don't often get email from [nicholastjs@gmail.com](mailto:nicholastjs@gmail.com). [Learn why this is important](#)

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.

Hi,



I filed a complaint 2-3 years ago about flooding in the Caltrain Land behind my backyard. You have since done some work to try to better slope the land so that water doesn't accumulate there.

This year during the rain season, water start to accumulate again. The last time there's rain was more than two weeks ago, and there's still a good size pond right behind my house.

This will cause three significant safety risks:

1. Flood in our crawl space. the water in our crawl space is pump towards that area and if thAt area is flooded the my pump will fail to pump the water out, causing flood in my basement (with risk of getting into my living space)
2. Health risk. The standing water there becomes a breeding ground for mosquitoes. This year there's significant increase of mosquitoes around my house, which can be a health risk.
3. Land setting. The soaked and saturated ground becomes soft and the fixture inside my backyard started to sink. The retaining wall is leaning backwards, the outdoor kitchen counter top started to sink and at risk of crumbling.

This issue has been going on for many years and while I saw your effort to try to fix it, it's not fixed and actually got worse.

Can you take action immediately before this becomes a much bigger issue and causing significant damage and health problems toy family?

Thanks,  
Nicholas

<image002.jpg>

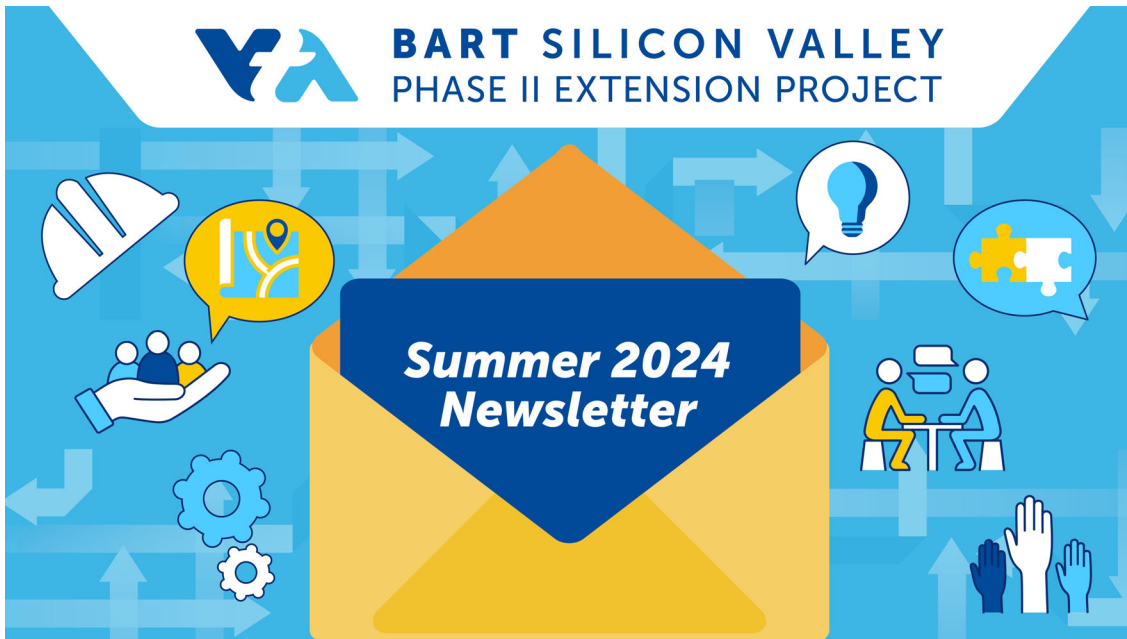
<image003.jpg>

<image004.jpg>

<image005.jpg>

**From:** VTA BART Phase II <vtabart@vtabsv.com>  
**Sent:** Friday, May 24, 2024 2:00 PM  
**To:** Board (@caltrain.com)  
**Subject:** VTA's BART Silicon Valley Phase II Extension Project - Summer 2024 Newsletter

**ATTENTION:** This email came from an external source. Do not open attachments or click on links from unknown senders.



## VTA's BART Silicon Valley Phase II Extension Project - Summer 2024 Newsletter

VTA's Summer 2024 BART Silicon Valley Phase II Extension Project's [newsletter](#) has just been published! Learn about the project's latest milestones, start of construction, summary of engagement activities, and more!

### Project Background

VTA's BART Silicon Valley Phase II Extension (Phase II Project) is a six-mile, four-station extension of

BART from Berryessa / North San José Station (opened 2020) through downtown San José to the City of Santa Clara. The Phase II Project is planned to include an approx. five-mile subway, three stations with underground platforms (28th Street/ Little Portugal, Downtown San José, and Diridon), one ground-level station (Santa Clara), a train maintenance and storage facility, and additional facilities.

---

## Have a question for us about Phase II?

Visit [www.vta.org/bart](http://www.vta.org/bart) or email us [vtabart@vtabsv.com](mailto:vtabart@vtabsv.com)



Forward



Share



Share

### VTA BART Phase II

[vtabart@vtabsv.com](mailto:vtabart@vtabsv.com)

(408) 321-2345 BART Silicon Valley Hotline



Follow



Follow



Website



Email

*Copyright © 2024 Valley Transportation Authority, All rights reserved.*

You are receiving this email because you opted in via our website.

**Our mailing address is:**

Valley Transportation Authority

3331 N First Street

San Jose, CA 95134

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

