Bicycle and Active Transportation Advisory Committee

Correspondence with Board members

as of

September 13, 2024

From: Baltazar Lopez

To: Rodia, Nicole [nicolerodia@gmail.com]; Caltrain, Bac (@caltrain.com)

Cc: <u>Lisa Peabody; Navdeep Dhaliwal</u>

Subject: RE: Request to add more bike capacity to Bombardier trains

Date: Wednesday, June 19, 2024 10:24:38 AM

Hello Nicole,

I had our team review your inquiry and I wanted to share the response with you.

"We want to address the current bike capacity on our Bombardier trains. With the recent increase in bike ridership, we understand the desire to add a third bike car on the Bombardier diesel trainsets.

Looking ahead, we have exciting options to enhance your biking experience on Caltrain:

- 1. **World-Class Electrified Service Starting September 2024**: Our new electric trains will provide the same number of bike spaces as a three-bike-car Bombardier trainset, ensuring ample capacity for cyclists. We are looking forward to providing consistent bike capacity with electrification.
- 2. **Over 300 eLockers at Stations**: We offer secure eLockers at most of our stations, providing a convenient option for storing your bike for only pennies an hour. <u>Watch this video to learn more about eLockers and how you can get 100 free hours.</u>
- 3. **Special event trains:** With a non-bike car added to special event trains, there will be less crowding in the bike parking areas, providing a more comfortable and enjoyable ride for everyone.

Lisa Peabody, Director of Customer Experience"

Baltazar Lopez, Government & Community Affairs Officer

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Caltrain logo with Safety Tagline



From: Nicole Rodia <nicolerodia@gmail.com> **Sent:** Wednesday, May 15, 2024 12:00 PM

To: Caltrain, Bac (@caltrain.com) <batac@caltrain.com>

Subject: Request to add more bike capacity to Bombardier trains

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on links from unknown senders.

Hello,

With the warm and dry weather we've been having lately, I've noticed that the bike cars on the Bombardier trains are getting very full or over capacity. As you are aware, there are currently only 48 bicycle spaces available on the Bombardier trains as compared to 80 bicycle spaces on the gallery trains.

I have included a photo of the bike car at the north end of afternoon train #309 taken between Mountain View and San Antonio stations on May 9. There were so many bikes that some were blocking the aisle and passengers had to climb over them.

I would like to request that an additional bike car be added to the Bombardier trains to increase the number of bicycle spaces to 72 until the switch to electrified service.

Thanks,

Nicole