



JPB Board of Directors
Meeting of January 9, 2025

Correspondence as of January 3, 2025

Subject

1. Fw: Request for Action on Noise and Privacy Concerns Near Railway – *Staff response*
2. Fw: Tree Removal and Noise Mitigation Near Shadowgraph Drive – *Staff response*
3. Fw: Tree Removal Concerns – *Staff response*
4. Caltrain - Year In Review
5. See this past year's biggest TA accomplishments!

Fw: Request for Action on Noise and Privacy Concerns Near Railway

From: Liliam Perez <PerezL@caltrain.com>
Sent: Monday, December 30, 2024 10:15 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>; Michael Meader <MeaderM@caltrain.com>
Cc: Navdeep Dhaliwal <DhaliwalN@caltrain.com>
Subject: Fw: Request for Action on Noise and Privacy Concerns Near Railway

Hi team,

We got back to this resident on December 3. I also believe [@Michael Meader](#) contact directly, please correct me if I'm wrong. I can re-send this email in case the resident didn't get it on the first place.

Best,

Liliam Perez Avila, Government & Community Affairs Specialist

1250 San Carlos Ave San Carlos, CA 94070

Cell Phone: 650-399-5981

Email: PerezL@caltrain.com

Website: [Caltrain](https://www.caltrain.com)



SAFETY
FIRST AND ALWAYS

From: Liliam Perez <PerezL@caltrain.com>
Sent: Tuesday, December 3, 2024 1:31 PM
To: alyssa.gerbasi@gmail.com <alyssa.gerbasi@gmail.com>
Cc: Navdeep Dhaliwal <DhaliwalN@caltrain.com>; Michael Meader <MeaderM@caltrain.com>; Brent Tietjen <TietjenB@caltrain.com>; nicamelton@gmail.com <nicamelton@gmail.com>; Robert Scarpino <scarpinor@caltrain.com>
Subject: Request for Action on Noise and Privacy Concerns Near Railway

Dear Alyssa,

Thank you for reaching out and sharing your concerns regarding the recent tree removal and the subsequent increase in noise near Shadowgraph Drive. We understand how the removal of these trees has affected the neighborhood, and I'd like to provide some context and address your concerns.

The removal of the trees was necessary to mitigate the risk of fallen branches or trees damaging infrastructure or posing a safety hazard, and to ensure proper clearance for the Overhead Contact System (OCS), a key component of our new electrification project.

As you may know, we had previously removed eucalyptus trees after three fell and damaged the sound wall. Our goal is to ensure the safety of the public, and the remaining eucalyptus trees were also removed due to the risks they posed.

In response to the removal, the electrification project has already planted new trees as part of a mitigation plan, and these are still growing.

Thank you again for bringing this to our attention. We will keep you updated on any developments and welcome any further suggestions or questions you may have.

Best,

Liliam Perez Avila, Government & Community Affairs Specialist

1250 San Carlos Ave San Carlos, CA 94070

Cell Phone: 650-399-5981

Email:[PerezL@caltrain.com] PerezL@caltrain.com

Website: [Caltrain](#)



SAFETY
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Fw: Tree Removal and Noise Mitigation Near Shadowgraph Drive

From Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Date Mon 12/30/2024 10:57 AM

To Board (@caltrain.com) <BoardCaltrain@samtrans.com>

Your Caltrain BOD Public Support Team

From: Liliam Perez <PerezL@caltrain.com>

Sent: Monday, December 30, 2024 10:16 AM

To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Cc: Navdeep Dhaliwal <DhaliwalN@caltrain.com>

Subject: Re: Tree Removal and Noise Mitigation Near Shadowgraph Drive

Hello,

Thank you for brining this to my attention. I just forward you the email I sent to the resident on December 3. I'm not sure why she didn't get our response. I'm happy to re=send it if needed.

Best,

Liliam Perez Avila, Government & Community Affairs Specialist

1250 San Carlos Ave San Carlos, CA 94070

Cell Phone: 650-399-5981

Email: PerezL@caltrain.com

Website: [Caltrain](https://www.caltrain.com)



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From: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Sent: Monday, December 30, 2024 8:59 AM

To: Liliam Perez <PerezL@caltrain.com>

Subject: Fw: Tree Removal and Noise Mitigation Near Shadowgraph Drive

Hi Liliam,

Customer is requesting follow up.

Thanks,
Sarah

Your Caltrain BOD Public Support Team

From: Alyssa Gerbasi Melton <alyssa.gerbasi@gmail.com>
Sent: Thursday, December 19, 2024 8:43 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Cc: Nicholas Melton <nicamelton@gmail.com>
Subject: Re: Tree Removal and Noise Mitigation Near Shadowgraph Drive

You don't often get email from alyssa.gerbasi@gmail.com. [Learn why this is important](#)

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Hello,

Following up on this request. Can you please inform me how to get in touch with the correct person to escalate this issue?

Thank you,
Alyssa Melton

--

Alyssa Gerbasi Melton
alyssa.gerbasi@gmail.com

On Mon, Nov 25, 2024 at 7:21 AM Alyssa Gerbasi Melton <alyssa.gerbasi@gmail.com> wrote:
Hello,

Following up on this request. Can you please inform me how to escalate this issue?

Thank you,
Alyssa Melton

--

Alyssa Gerbasi Melton
alyssa.gerbasi@gmail.com

On Fri, Oct 18, 2024 at 10:45 AM Alyssa Gerbasi Melton <alyssa.gerbasi@gmail.com> wrote:
Hello,

Following up on this request. Can you please kindly share the name of the contact I can follow up with to escalate this matter?

Thank you,
Alyssa

--

Alyssa Gerbasi Melton
alyssa.gerbasi@gmail.com

On Thu, Oct 10, 2024 at 2:18 PM Alyssa Gerbasi Melton <alyssa.gerbasi@gmail.com> wrote:
Hello,

Thank you for your response; I appreciate you forwarding my concerns to the right parties. Could you kindly share the name of the contact to whom my request was forwarded? Additionally, I'd like to know how or with whom I should speak in order to escalate this matter.

I look forward to your guidance on the next steps. Thank you!

Cheers,
Alyssa

--

Alyssa Gerbasi Melton
alyssa.gerbasi@gmail.com

On Thu, Oct 3, 2024 at 5:25 PM Caltrain BOD Public Support
<CaltrainBODPublicSupport@caltrain.com> wrote:

To Alyssa Melton,

We apologize for the late acknowledgement, but please rest assured that your concerns about the recent tree removal at our Tamien Station were forwarded to the proper parties for further handling. Thank you for reaching out to Caltrain. We, in turn, will reach out to you as soon as we can--once we have more information about what our plans at this station.

Your Caltrain BOD Public Support Team

From: Alyssa Gerbasi Melton <alyssa.gerbasi@gmail.com>
Sent: Wednesday, October 2, 2024 10:23 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Cc: Nicholas Melton <nicamelton@gmail.com>
Subject: Re: Tree Removal and Noise Mitigation Near Shadowgraph Drive

You don't often get email from alyssa.gerbasi@gmail.com. [Learn why this is important](#)

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Hi there,

Following up on this message. Could you please let us know if there is a specific person I should contact to move this issue forward? Thank you kindly.

Cheers,
Alyssa Melton

--

Alyssa Gerbasi Melton
alyssa.gerbasi@gmail.com

On Fri, Sep 27, 2024 at 12:20 PM Alyssa Gerbasi Melton <alyssa.gerbasi@gmail.com> wrote:
Dear CalTrain Public Support Team,

I am writing to express concern regarding the recent removal of trees near Shadowgraph Drive in San Jose, California across from the Tamien hub. These trees previously provided a buffer between mine and our neighbors' properties and the trail tracks and freeway, significantly reducing both noise and visibility of traffic and trains. Since their removal, there has been constant and excessive noise at all hours, with trains and other traffic frequently using their horns during both day and night, causing severe disruption to nearby residents.

This increase in noise is not only disturbing but also impacts the overall quality of life for neighbors in the area. Additionally, the absence of this natural barrier is likely to lower our property values for homes that now directly border this railway.

I would like to inquire whether there are plans in place to replant trees or establish an alternative barrier to mitigate the noise and restore privacy. If no such plans are currently in place, I would appreciate guidance on next steps required to initiate the process of installing a new barrier in the near future.

Thank you kindly for your attention to this matter. I look forward to your response and any information you can provide on potential solutions.

Cheers,
Alyssa Melton
Shadowgraph Drive.
San Jose, CA 95110

--

Alyssa Gerbasi Melton
alyssa.gerbasi@gmail.com

Fw: Tree Removal Concerns

From: Liliam Perez <PerezL@caltrain.com>
Sent: Monday, December 30, 2024 10:18 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Cc: Navdeep Dhaliwal <DhaliwalN@caltrain.com>; Michael Meader <MeaderM@caltrain.com>
Subject: Fw: Tree Removal Concerns

FYI:

Here is Michael Meader respond to the resident as well.

Best,

Liliam Perez Avila, Government & Community Affairs Specialist
1250 San Carlos Ave San Carlos, CA 94070
Cell Phone: 650-399-5981
Email: PerezL@caltrain.com
Website: [Caltrain](https://www.caltrain.com)



SAFETY
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From: Michael Meader <MeaderM@caltrain.com>
Sent: Wednesday, December 11, 2024 4:43 PM
To: alyssa.gerbasi@gmail.com <alyssa.gerbasi@gmail.com>
Cc: Liliam Perez <PerezL@caltrain.com>
Subject: Tree Removal Concerns

Alyssa,

I am the Chief Safety Officer here at Caltrain. I understand that you have some concerns with the aftermath of removal of some trees, that were causing safety risks, in your area. I am happy to speak with you regarding your concerns and explain our tree assessment process and what you can expect to see along the Caltrain corridor. Feel free to contact me on the cell phone number listed below or respond to this email with any questions you may still have.

Thank you

Mike

Mike Meader, Chief Safety Officer
1250 San Carlos Ave, San Carlos, CA 94070
Office: 650.632.6821 Cell: 720.840.3537
Website: [Caltrain](https://www.caltrain.com)



SAFETY
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Caltrain - Year In Review

From Dan Lieberman <liebermand@samtrans.com>

Date Mon 12/30/2024 1:02 PM

To Board (@caltrain.com) <board@caltrain.com>

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Caltrain Year in Review

2024 has been a huge year for Caltrain, with the launch of electric service after years of anticipation. Take a look at the many milestones we reached and goals we accomplished on the 160th anniversary of the San Francisco-San Jose Rail Corridor.

[See More about Caltrain 2024](#)



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See this past year's biggest TA accomplishments!

From San Mateo County Transit District <Communications@SamTrans.com>

Date Tue 12/31/2024 12:26 PM

To Board (@caltrain.com) <board@caltrain.com>

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• 2024 Year in Review | [View online](#) •



2024 Year in Review

The San Mateo County Transportation Authority celebrated a banner year for innovation, equity and sustainable transportation. [Read our 2024 Year in Review](#) to learn how the TA invested in local mobility improvements through responsible stewardship of Measure A and W sales tax dollars.

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Editor: Randol White

WhiteR@SamTrans.com

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