

JPB Board of Directors Meeting of January 9, 2025

Correspondence as of January 8, 2025

- <u>#</u>Subject
- 1. Re: Morgan hill service
- 2. Re: Question re: locations where train passing are possible
- 3. Re: Happy New Year!

Re: Morgan hill service

From Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Date Tue 1/7/2025 10:51 AM

- To prophead@yahoo.com <prophead@yahoo.com>
- Cc Board (@caltrain.com) <Board@Caltrain.com>

Dear Mr. Beral,

Your message to the Caltrain Board of Directors has been forwarded to me for a response. A copy of our correspondence will also be shared with the Board members

Thank you for reaching out to Caltrain and for sharing your feedback. We understand your frustration with the limited service in Morgan Hill, especially on weekends. Unfortunately, we are unable to add additional South County Connector service at this time due to limited resources and operational constraints. While Caltrain does own the tracks south of San Jose, we are limited by the number of slots we can operate trains on.

We appreciate your input and will keep your suggestion in mind for future service expansion as additional resources become available. Thank you for your understanding, and we will continue working to improve our services.

Sincerely,

Your Caltrain BOD Public Support Team

From: Propeller Head <prophead@yahoo.com>
Sent: Friday, December 20, 2024 4:04:44 PM (UTC+00:00) Monrovia, Reykjavik
To: Board (@caltrain.com) <Board@Caltrain.com>
Subject: Morgan hill service

You don't often get email from prophead@yahoo.com. Learn why this is important

ATTENTION: This email came from an external source and engot open attachments or click on links from You have to figure out how to get Morgan Hill weekend service. To have all this unused infrastructure is a waste. Extremely limited weekday service is also difficult to plan around. Please improve our services here in Morgan Hill Thank you Mr Beral

Re: Question re: locations where train passing are possible

From Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Date Tue 1/7/2025 10:56 AM

- To Scott Yarbrough <yarbrough.scott@gmail.com>
- Cc Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>; Board (@caltrain.com) <BoardCaltrain@samtrans.com>

Dear Scott Yarbrough,

Your message to the Caltrain Board of Directors has been forwarded to me for a response. A copy of our correspondence will also be shared with the Board members. Thank you for your feedback. We understand how important clear communication is, especially when it comes to train coordination during delays.

Our records show that train 519 (express) departed 14 minutes late from San Jose Diridon Station on December 16th. As this train is an express, it was allowed to overtake train 519, which was a local service and resulted in a 5-minute delay.

We recognize that the lack of announcements during this situation caused confusion, and we sincerely apologize for that. Clear communication about passing options and delays is crucial, and we will work to ensure that passengers are better informed in similar situations going forward.

Thank you for sharing your experience with us.

Sincerely,

Your Caltrain BOD Public Support Team

From: Scott Yarbrough <yarbrough.scott@gmail.com>
Sent: Monday, December 16, 2024 5:27 PM
To: Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com>; Caltrain BOD Public Support
<CaltrainBODPublicSupport@caltrain.com>
Subject: Question re: locations where train passing are possible

ATTENTION: This email came from an external sourcenders of open attachments or click on links from Where are the places where southbound and northbound trains are able to pass local trains when the limited service trains run late?

I appreciated the clear announcements on December 11, when the 106 ran ahead of the 502 and the conductors made clear to passengers that they could disembark at SSF from the 106 to board the delayed but passing 502 train.

There were no such announcements or coordination this evening when the 147 ran ahead of the late running 519. There was a collective groan from passengers who boarded the 147 but who would have

waited to board the 515, did not because of the absence of communication from Caltrain, and were stuck on the 147 while the 519 passed.

I can make better informed decisions and not rely on a guessing game if I know where passing options exist.

Thank you.

Re: Happy New Year!

From Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>

Date Wed 1/8/2025 9:01 AM

- To scott@ckcontemporary.com <scott@ckcontemporary.com>
- Cc Board (@caltrain.com) <board@caltrain.com>

Dear Scott Schyver,

Your message to the Caltrain Board of Directors has been forwarded to me for a response. A copy of our correspondence will also be shared with the Board members. Thank you for your thoughtful and kind message. Wishing you and your loved ones a joyful and prosperous 2025 as well.

Your words are truly appreciated.

Sincerely,

Your Caltrain BOD Public Support Team

From: Scott Schryver <scott@ckcontemporary.com> Sent: Tuesday, December 31, 2024 8:20:47 PM (UTC+00:00) Monrovia, Reykjavik Subject: Happy New Year!

ATTENTION: This email came from an external sourcenders of open attachments or click on links from Greetings,

Wishing you and yours a very healthy and Happy 2025. A new year filled with many blessings for you and the ones you love and hold near and dear. May your communities grow closer and more vibrant. May kindness prevail. I thank you for your time, attention and interest this past year. It has been a pleasure sharing these creative offerings with you.

"No one alone can make it happen; people together can only let it happen and then encourage it to keep happening as long as they can."

From "The Long Run: A Cretive Inquiry" by Stacey Derasmo

Scott Schryver

Sales Consultant scott@ckcontemporary.com 415-397-0114 "For me a gallery is absolute theater. Arranging the exhibitions, the lighting, the openings-it all goes together, and if it's done well, it's magnificent."-Alexander Lolas