



JPB Board of Directors
Meeting of February 6, 2025

Correspondence as of January 24, 2025

Subject

1. Dogs?
2. Re: Dogs?
3. Train horn in Atherton
4. Re: Train horn in Atherton – *Town of Atherton City Manager response*

Dogs?

From Joe DeFelice <defelice_joe@hotmail.com>

Date Fri 1/17/2025 5:29 PM

To Board (@caltrain.com) <board@caltrain.com>

You don't often get email from defelice_joe@hotmail.com. [Learn why this is important](#)

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Hi,

Today 1/17/25 on the 522 southbound express 4 apparently homeless people got on the train at the SF station (so obviously past two conductors) with 3 dogs, one being a large pit bull. Maybe he's friendly. I'm glad they didn't sit near me so I didn't have to find out. Wanted to point that out.

Thanks,

Joe DeFelice

Re: Dogs?

From Joe DeFelice <defelice_joe@hotmail.com>
Date Sun 1/19/2025 8:20 AM
To Board (@caltrain.com) <board@caltrain.com>

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Thanks. I didn't know it went to the board. I was trying to send a message to customer service That's far enough.

Get [Outlook for iOS](#)

From: Board (@caltrain.com) <board@caltrain.com>
Sent: Friday, January 17, 2025 5:29:50 PM
To: Joe DeFelice <defelice_joe@hotmail.com>
Subject: Automatic reply: Dogs?

Hello – We have received your correspondence addressed to the Caltrain Board of Directors.

For your reference: all correspondence is reviewed and typically referred to Customer Service Team Experience for a response before being sent to the Board of Directors and all public correspondence received is routinely posted online weekly under each Board meeting Documents tab: [Board of Directors | Caltrain](#)

The Board of Directors values your input and appreciates your support for the transportation system in our community.

For your reference:
Caltrain Customer Service: 1-800-660-4287
Information for hearing impaired: (TTY) 650-508-6448
Office Address: 1250 San Carlos Avenue, San Carlos, CA 94070
Office Phone: 650-508-6200

Train horn in Atherton

From powentu@gmail.com <powentu@gmail.com>

Date Fri 1/24/2025 11:50 AM

To grodericks@ci.atherton.ca.us <grodericks@ci.atherton.ca.us>; Board (@caltrain.com) <board@caltrain.com>

 1 attachment (314 KB)

Video.mov;

[You don't often get email from powentu@gmail.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

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>

> Hi:

> Hope you are well.

>

> My name is Powen. I live in Atherton. The Atherton Caltrain station has closed. We were told that the train will no longer honk as it crosses the intersection here in Watkins avenue. There is a sign that says "TRAIN NO HORN." However, we've noticed the train still honks, day and night (please see attached for video). Can you please check in on this? The train honking really disturbs our neighborhood. Thank you so much!

>

>

>

>

>

> Powen

>

Re: Train horn in Atherton

From George Rodericks <grodericks@ci.atherton.ca.us>

Date Fri 1/24/2025 12:09 PM

To powentu@gmail.com <powentu@gmail.com>

Cc Board (@caltrain.com) <board@caltrain.com>

You don't often get email from grodericks@ci.atherton.ca.us. [Learn why this is important](#)

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Power

Thank you for the email. Yes, the Watkins Avenue crossing has been updated with Quad Gates and was incorporated into the Town's existing Quiet Zone. Train horns should be silenced as the train moves through the Town. However, train engineers are still allowed to sound the horn for exigent circumstances or other issues on the tracks. In addition, while the horn will not sound on approach (NB or SB) to the intersections of Watkins or Fair Oaks, the trains will sound bells as they move through the station and will sound the horn if there are people in or near the tracks.

Lastly, the SB train will sound the horn at the Watkins intersection as it approaches the Encinal intersection in Menlo Park since that is not a Quad Gate intersection or part of an established Quiet Zone. So, in effect, you will still hear SB horns at the intersection. Outside of that, the train horn should be quiet. If it sounds otherwise and outside of the engineer's allowances, The FRA has an [online complaint form](#); and, as you did - you can contact Caltrain directly.

George Rodericks
City Manager
Town of Atherton
80 Fair Oaks Lane
Atherton, CA 94027
(650) 752-0504 - Office
grodericks@ci.atherton.ca.us

[Schedule A Meeting With Me](#)

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On Jan 24, 2025, at 11:49 AM, powentu@gmail.com wrote:

[The e-mail below is from an external source. Please do not open attachments or click links from an unknown or suspicious origin.]

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> Hi:

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> Powen

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<Video.mov>