



JPB Board of Directors
Meeting of April 3, 2025

Correspondence as of March 7, 2025

Subject

1. Fw_ Resident Concern - Fence Maintenance
2. FW_ Support for Regional Collaboration

From: [Caltrain BOD Public Support](#)
To: [Castro, Karina](#)
Cc: [Board \(@caltrain.com\)](#)
Subject: Fw: Resident Concern - Fence Maintenance
Date: Thursday, March 6, 2025 10:57:58 AM
Attachments: [image.png](#)
[image.png](#)
[Outlook-ied0df1b.png](#)

Dear Karina Castro,

Thank you for your follow-up. I apologize for the inconvenience you've experienced. To assist you further, I have forwarded your inquiry to the Director of Rail Maintenance, who may be able to provide additional guidance or direct you to the appropriate department.

I appreciate your patience, and I will keep you updated on any progress.

Kindly,

Your Caltrain BOD Public Support Team

From: Castro, Karina <Karina.Castro@sanjoseca.gov>
Sent: Monday, February 24, 2025 12:37 PM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Subject: Re: Resident Concern - Fence Maintenance

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Good Afternoon,

I appreciate your response and for providing the contact information. I went ahead and contacted Santa Clara County Assessor's Office, and they did not have knowledge on which department to contact.

Would you happen to have additional contact information of other departments who could help me?

I appreciate your help thus far.

Kindly,

Karina Castro
Policy and Legislative Aide
Office of Councilmember Michael Mulcahy
200 E. Santa Clara Street, 18th Floor

San José, CA 95113
Karina.Castro@sanjoseca.gov



From: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Sent: Monday, February 17, 2025 12:33 PM
To: Castro, Karina <Karina.Castro@sanjoseca.gov>
Cc: Board (@caltrain.com) <BoardCaltrain@samtrans.com>
Subject: Fw: Resident Concern - Fence Maintenece

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Thank you for your update, and I apologize for the delay in following up. We recommend calling the Santa Clara County Assessor's Office for further assistance. Based on the approximate address location, they should be able to help you determine the correct department or provide more specific guidance.

If you need contact information or additional help, feel free to reach out.

Best regards,

Your Caltrain BOD Public Support Team

From: Castro, Karina <Karina.Castro@sanjoseca.gov>
Sent: Friday, January 31, 2025 9:26 AM
To: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Subject: Re: Resident Concern - Fence Maintenece

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Good Morning,

I appreciate your response. I reached out to VTA, and they determined that the fence is not on their property. Is there another department you suggest I reach out to?

Best,

Karina Castro

Policy and Legislative Aide
Office of Councilmember Michael Mulcahy
200 E. Santa Clara Street, 18th Floor
San José, CA 95113
Karina.Castro@sanjoseca.gov



From: Caltrain BOD Public Support <CaltrainBODPublicSupport@caltrain.com>
Sent: Tuesday, January 28, 2025 1:37 PM
To: Castro, Karina <Karina.Castro@sanjoseca.gov>
Cc: Board (@caltrain.com) <board@caltrain.com>
Subject: Re: Resident Concern - Fence Maintenance

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Dear Karina,

Your message to the Caltrain Board of Directors has been forwarded to me for a response. A copy of our correspondence will also be shared with the Board members. Thank you for reaching out and sharing the concern from the resident. After reviewing the issue, we checked the location in the field and determined that the fence in question is actually on VTA property. For assistance with this matter, I recommend reaching out to VTA directly, as they manage that property.

Thanks again for your understanding, and I hope this helps resolve the issue.

Best regards,

Your Caltrain BOD Public Support Team

From: Castro, Karina <Karina.Castro@sanjoseca.gov>
Sent: Monday, January 27, 2025 8:52:02 PM (UTC+00:00) Monrovia, Reykjavik
To: Board (@caltrain.com) <board@caltrain.com>; Kevin Yin <yink@samtrans.com>
Subject: Resident Concern - Fence Maintenance

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Dear Caltrain,

I am Karina Castro from Councilmember Michael Mulcahy's office of District 6, I am reaching out to relay a constituent concern regarding the fence that separates the train station from residential property. The resident asserted that has been falling apart and us giving transients the accessibility to hide behind the fence to use as a urinal or engage in drug activities. The resident lives in Cahill Park, directly across the street from Diridon train station on Laurel Grove Lane, where the fence can be found. Would you be able to provide me with more insight on how I can request for the fence to be fixed?

If there is another entity that I should be reaching out to regarding this issue, would you be able to pass on the contact information? That would be very helpful and I would appreciate it.

Best,

Karina Castro

Policy and Legislative Aide

Office of Councilmember Michael Mulcahy

200 E. Santa Clara Street, 18th Floor

San José, CA 95113

Karina.Castro@sanjoseca.gov



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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: Sprague Terplan <sprague.terplan@gmail.com>

Sent: Friday, March 7, 2025 7:40 AM

To: Public Comment <publiccomment@smcta.com>

Subject: Support for Regional Collaboration

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As a Caltrain and Samtrans rider and local resident, I urge your agency to please **work with other agencies and counties to ensure that all of these agencies avoid service cuts and continue to improve fare, schedule and signage coordination.**

Some improvements have already been made but please work regionally to further improve regional transit connectivity.

Thank you,
Sprague Terplan