



Clipper Next Generation & Clipper Mobile app

**Citizens Advisory Committee
June 16, 2021
Agenda Item 8**

Agenda

1. Clipper Next Generation
2. Clipper Mobile App

Background

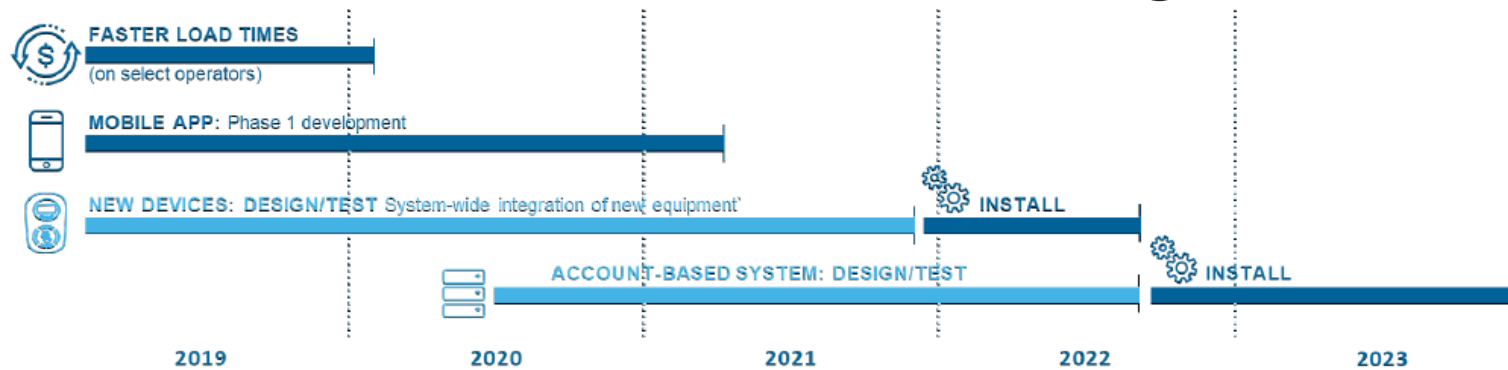
- Clipper: regional fare payment system
 - Directed by Clipper Executive Board
 - Metropolitan Transportation Commission, per MOU, acts as contracting agency
- 22 participating transit agencies
- In 2019, Clipper processed an average of 23 million transactions and \$56 million in revenue a month
- Milestones:
 - 1999: Contract award by MTC
 - 2002: TransLink launched
 - 2009: Caltrain accepts TransLink (rebranded as Clipper in 2010)

Background

- Clipper Next Generation Contract Award:
 - System Integrator: Cubic Transportation Systems, Inc – Sept/2018
 - Payment Services: Fiserv, Inc – Feb/2021
 - Customer Service: WSP USA Services, Inc. – May/2021
 - Fare Media: TBD

Clipper Next Generation

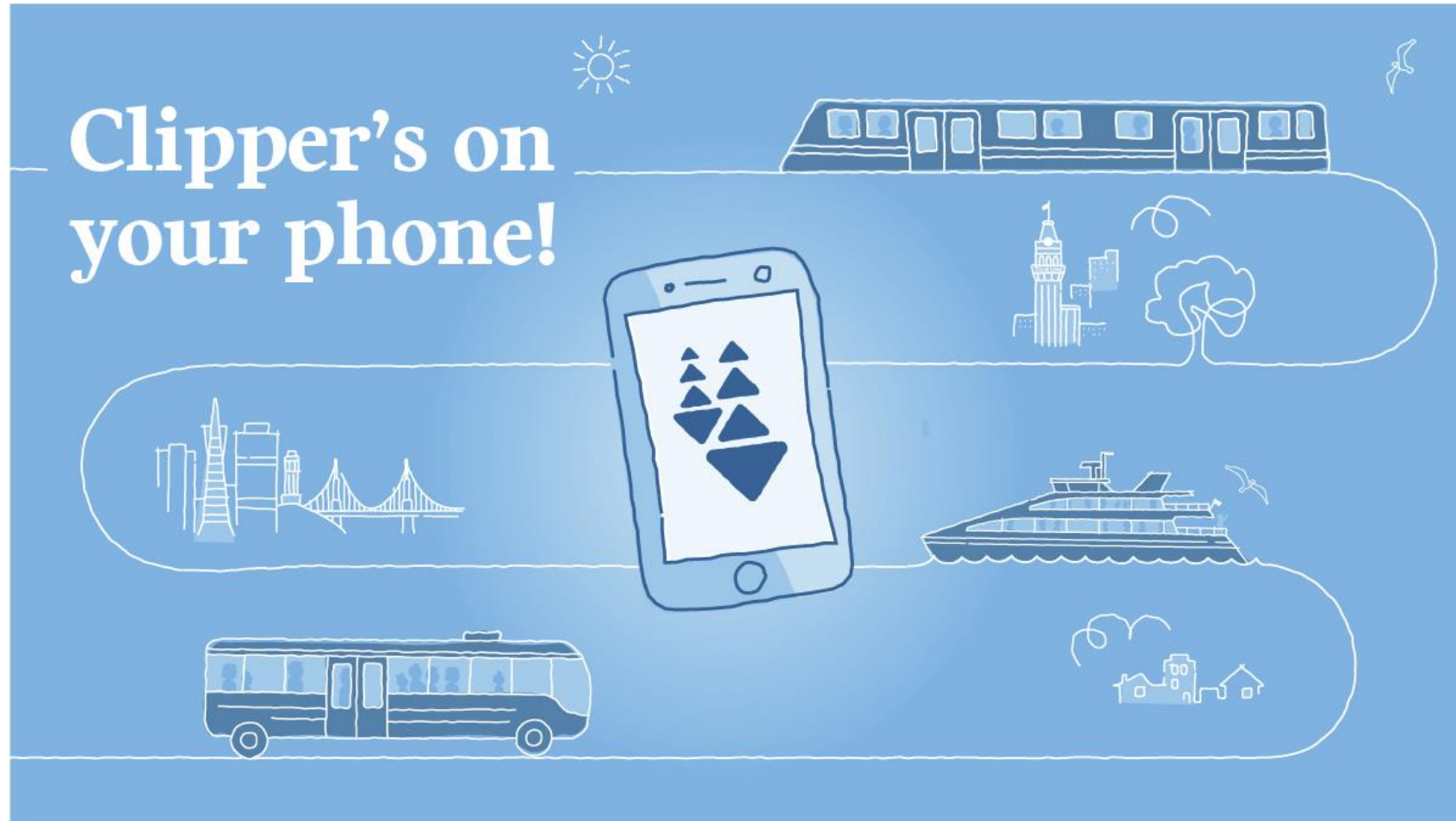
- Phase 1: Improvements to the current system
 - Near real-time
 - New devices
 - Clipper Mobile App
- Phase 2: Account-based design



Caltrain and Clipper New Devices

- Clipper tag on/off devices
- Caltrain site preparation project
 - Evaluation of station circulation
 - Reassess current Clipper tag on/off locations
 - Relocate and/or add validators

Clipper's on your phone!



Clipper Mobile App

- Available on iOS and Android platform
- Features
 - Trip tools
 - Purchase mobile Clipper cards
 - Transfer physical card to a digital wallet
 - Immediate purchase and use of value
 - Account management

Thank you!